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Krysenix PG3

Krysenix PG3 Wireless RGB Gaming Headset User Manual

Model: PG3 | Brand: Krysenix

1. INTRODUCTION

Thank you for choosing the Krysenix PG3 Wireless RGB Gaming Headset. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your new headset. The PG3 features 2.4 GHz wireless connectivity for ultra-low latency and 7.1 surround sound, Bluetooth for mobile devices, a detachable AI noise-cancelling microphone, and comfortable earcups for extended use.



Figure 1: Krysenix PG3 Wireless RGB Gaming Headset (Main View)

2. PACKAGE CONTENTS

Ensure all items are present in the package:

- Krysenix PG3 Wireless RGB Gaming Headset
- Detachable Microphone
- USB Dongle (2.4 GHz wireless receiver)
- USB Type-C Charging Cable
- User Manual (this document)



Figure 2: Retail box showing product specifications and contents.

3. SETUP AND CONNECTION

3.1 Charging the Headset

Before first use, fully charge the headset.

1. Connect the USB Type-C charging cable to the headset's charging port.
2. Connect the other end of the cable to a USB power source (e.g., PC, wall adapter).
3. The LED indicator on the headset will show charging status. A full charge takes approximately 5 hours and provides over 48 hours of continuous use.

3.2 Connecting via 2.4 GHz Wireless (PS5, PS4, PC, Switch, Mac, Laptops)

This mode offers ultra-low latency (less than 20ms) and 7.1 surround sound for optimal gaming performance.

1. Insert the USB dongle into an available USB port on your PS5, PS4, PC, Nintendo Switch (in docked mode), Mac, or laptop.
2. Power on the headset by pressing and holding the Power button.
3. The headset will automatically connect to the USB dongle. The LED indicator will confirm a successful connection.
4. Adjust audio settings on your device if necessary to select the headset as the input/output device.

Important Note: The 2.4 GHz wireless mode is not compatible with Xbox consoles.

3.3 Connecting via Bluetooth (Mobile Phones, Tablets, iPads, Smart Devices)

Use Bluetooth for connecting to mobile devices.

1. Ensure the headset is powered on.
2. Press and hold the Bluetooth pairing button (refer to controls section for button layout) until the LED indicator flashes, indicating pairing mode.
3. On your mobile device, go to Bluetooth settings and select "Krysenix PG3" from the list of available devices.
4. The LED indicator will show a solid light once connected.

Important Note: Bluetooth mode is not compatible with PS4 or PS5 consoles

3.4 Connecting via USB Type-C Cable (PS4, PS5, PC)

For a wired connection to compatible consoles and PCs.

1. Connect the USB Type-C cable directly from the headset to an available USB port on your PS4, PS5, or PC.
2. The headset will function as a wired audio device.

4. OPERATION

4.1 Headset Controls

The headset features intuitive controls for power, volume, and microphone functions.

- **Power Button:** Press and hold to power on/off. Short press to cycle through RGB lighting modes or turn them off.
- **Volume Wheel:** Scroll up or down to adjust the audio volume.
- **Microphone Mute Button:** Press to mute or unmute the microphone.
- **Bluetooth Pairing Button:** Press and hold to enter Bluetooth pairing mode.

Krysenix

Crafting the Ultimate Gaming Experience

In the heart of innovation and technology, where pixels meet precision and reflexes are honed to perfection, a remarkable story unfolds. This is the story of our brand, a tale that brings to life the essence of competitive gaming through the medium of sound.

The Quest for Perfection

Armed with dedication and a relentless pursuit of excellence, our team delved deep into the world of sound engineering. We understood that in the realm of esports, every detail matters. Every footstep, every gunshot, and every whisper could mean the difference between victory and defeat.

Figure 3: Headset showing control layout (example image, actual layout may vary slightly).

4.2 Detachable Microphone

The omnidirectional AI noise-cancelling microphone can be attached or detached as needed.

1. To attach, align the microphone connector with the port on the headset and push firmly until it clicks into place.
2. To detach, gently pull the microphone away from the headset.
3. Use the microphone mute button on the headset to quickly silence your voice during gameplay.



Figure 4: Headset with the detachable microphone attached.

4.3 RGB Lighting

The headset features customizable RGB lighting. Short press the Power button to cycle through different lighting

modes or turn the RGB lights off.

5. MAINTENANCE AND CARE

5.1 Cleaning

- Wipe the headset with a soft, dry cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Avoid getting moisture into any openings.

5.2 Storage

- Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- When not in use for extended periods, charge the battery periodically to maintain its lifespan.

5.3 Battery Care

- The headset contains a rechargeable Lithium-Ion battery.
- Do not attempt to replace the battery yourself. Contact customer support if battery issues arise.
- Avoid fully discharging the battery frequently, as this can reduce its overall lifespan.

6. TROUBLESHOOTING

6.1 No Sound or Low Volume

- Ensure the headset is powered on and properly connected (2.4 GHz dongle, Bluetooth, or USB cable).
- Check the volume wheel on the headset and the volume settings on your device.
- Verify that the correct audio output device is selected in your system settings.
- If using 2.4 GHz, try re-inserting the USB dongle.

6.2 Microphone Not Working

- Ensure the microphone is securely attached to the headset.
- Check if the microphone mute button on the headset is engaged.
- Verify that the correct audio input device is selected in your system settings.
- For Nintendo Switch: Some users have reported issues with microphone functionality via 2.4 GHz wireless. Ensure your Switch firmware is updated and check in-game communication settings. If issues persist, consider using the headset with a different device or a wired connection if supported by the game.

6.3 Connectivity Issues

- **2.4 GHz Wireless:** Ensure the USB dongle is fully inserted and within range (up to 10 meters). Avoid interference from other 2.4 GHz devices.
- **Bluetooth:** Ensure Bluetooth is enabled on your device and the headset is in pairing mode. Try unpairing and re-pairing the headset. Ensure your device is within the 12-meter Bluetooth range.
- **Xbox Compatibility:** Please note that the Krysenix PG3 headset is **not compatible with any Xbox consoles** (Xbox One, Xbox Series X/S).

6.4 Headset Not Charging

- Check the USB Type-C cable for damage and ensure it's securely connected to both the headset and the power source.
- Try a different USB port or power adapter.

7. SPECIFICATIONS

Feature	Detail
Model Number	PG3
Connectivity Technology	2.4 GHz Wireless, Bluetooth 5.4, USB Type-C Wired
Wireless Range (2.4 GHz)	Up to 10 meters
Bluetooth Range	Up to 12 meters
Audio Latency	Less than 20 milliseconds (2.4 GHz mode)
Driver Size	50 mm Dynamic Driver
Frequency Response	2400 MHz (Wireless)
Battery Type	1 Lithium Ion (included)
Charging Time	Approximately 5 hours
Battery Life	Over 48 hours (continuous use)
Microphone	Detachable, Omnidirectional with AI Noise Cancellation
Ear Placement	Over-Ear (Circumaural)
Material	Plastic (external)
Product Dimensions	18.3 x 9.3 x 21 cm
Compatible Devices	PS4, PS5, PC, Nintendo Switch, Mac, Laptops, Mobile Phones, Tablets, iPads
Incompatible Devices	All Xbox Consoles (Xbox One, Xbox Series X/S)



Figure 5: Headband label with model information and certifications.

8. WARRANTY INFORMATION

The Krysenix PG3 Wireless RGB Gaming Headset comes with **athree-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product meets its specified performance. For warranty claims or assistance, please retain your proof of purchase and contact Krysenix customer support.

9. CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact Krysenix customer support.

- **Online Support:** Visit the official Krysenix website or the Krysenix store page on Amazon for FAQs and support resources.
- **Email Support:** Refer to your product packaging or the Krysenix website for contact email.

You can also visit the [Krysenix Brand Store](#) for more information.