

XBrand HD400

XBrand 3-Tier Water Fountain (Model HD400) Instruction Manual

Your guide to assembly, operation, and maintenance.

1. INTRODUCTION

Thank you for choosing the XBrand 3-Tier Water Fountain, Model HD400. This elegant freestanding water feature is designed to enhance your outdoor living space with the soothing sounds of flowing water. Constructed from durable fiber resin, this 51-inch tall fountain features a classic design with a pineapple top and an integrated auto shut-off pump for convenience and safety. This manual provides essential information for the proper setup, operation, and care of your new fountain.





Figure 1: The XBrand 3-Tier Water Fountain in brown, showcasing its design and water flow.

2. SAFETY INFORMATION

Please read and understand all safety instructions before installing and operating your fountain. Failure to follow these instructions may result in electric shock, injury, or property damage.

- **Electrical Safety:** Ensure the fountain is connected to a properly grounded outlet. Do not modify the plug or use an adapter. Keep the electrical cord and connections dry. Disconnect power before performing any maintenance or cleaning.
- **Water Safety:** Use clean, fresh water. Do not allow children or pets to play with or drink from the fountain.
- **Placement:** Place the fountain on a stable, level surface to prevent tipping and ensure proper water flow. Avoid placing it near electrical outlets or other sensitive equipment where splashing could cause damage.

- **Handling:** The fountain is made of fiber resin. Handle with care during assembly and relocation to prevent damage.
- **Operation:** Never operate the pump without sufficient water, as this can damage the pump. The auto shut-off feature is a safety measure, but regular water level checks are recommended.

3. PACKAGE CONTENTS

Carefully unpack all components and inspect them for any damage. If any parts are missing or damaged, please contact XBrand customer support.

- Fountain Body (Base, Middle Tier, Top Tier with Pineapple Finial)
- Water Pump with Auto Shut-Off Sensor
- Hose
- Electrical Cord with Adapter



Figure 2: Exploded view diagram showing the fountain's main components: hose, auto-shut-off pump, water tank, and electrical cord with adapter.

4. ASSEMBLY AND SETUP

Follow these steps to assemble and set up your XBrand 3-Tier Water Fountain:

1. **Choose Location:** Select a level, stable outdoor location for your fountain, ensuring it is within reach of a grounded electrical outlet.
2. **Assemble Tiers:** Carefully stack the fountain tiers, starting with the largest base, then the middle tier, and finally the top tier with the pineapple finial. Ensure they are securely seated.
3. **Connect Pump:** Attach the provided hose to the outlet of the water pump.
4. **Position Pump:** Place the pump inside the water tank located in the lowest basin of the fountain. Route the electrical cord out of the fountain through the designated opening, ensuring it does not interfere with water flow or stability.
5. **Fill with Water:** Fill the lowest basin of the fountain with clean, distilled water until the pump is fully submerged. Do not overfill.
6. **Connect Power:** Plug the electrical cord into a grounded outdoor outlet. The pump will begin circulating water, and the fountain will start flowing.

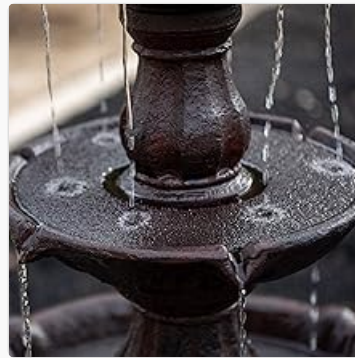


Figure 3: The auto shut-off pump and easy-to-connect electrical plug for simple setup.

5. OPERATING INSTRUCTIONS

Once assembled and filled with water, operating your fountain is straightforward:

- **Starting the Fountain:** Plug the electrical cord into a grounded outlet. The pump will activate, and water will begin to flow through the tiers.
- **Water Level:** Regularly check the water level in the lowest basin. Due to evaporation and splashing, water levels will decrease over time. Refill as needed to ensure the pump remains fully submerged.
- **Auto Shut-Off Feature:** The integrated pump includes an auto shut-off sensor. If the water level drops too low, the pump will automatically turn off to prevent damage. If this occurs, unplug the fountain, refill with water, and then plug it back in to resume operation.
- **Adjusting Flow:** Some pumps may have an adjustable flow rate switch. If present, adjust to your desired water flow.



CLASSIC AND NATURAL LOOK



The design adds a charming classic look and helps create a tranquil atmosphere



Decorate your garden, patio, porch, deck or any outdoor space

Figure 4: Close-up view of the pineapple top tier of the XBrand water fountain, with water gently cascading.

6. MAINTENANCE

Regular maintenance will ensure the longevity and optimal performance of your fountain.

- **Daily/Weekly:** Check water level and refill as necessary.
- **Monthly:** Disconnect power. Drain old water and clean the fountain basins with warm water and a soft cloth to remove any algae, dirt, or mineral deposits. Avoid harsh chemicals. Refill with clean water.
- **Pump Cleaning:** Periodically clean the pump impeller and intake screen to prevent blockages and maintain efficient water flow. Refer to the pump's specific instructions for detailed cleaning.
- **Winterization:** In areas with freezing temperatures, drain all water from the fountain and pump. Clean the fountain thoroughly and store it indoors in a dry, protected area to prevent damage from ice expansion.



Figure 5: Detailed view of water flowing into one of the basins of the XBrand 3-Tier Water Fountain.

7. TROUBLESHOOTING

If you encounter issues with your fountain, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fountain not flowing / Pump not working	No power; Low water level (auto shut-off activated); Pump clogged; Pump faulty	Check power connection and outlet; Refill water to cover pump; Disconnect power and clean pump impeller/intake; Contact support if pump is faulty.
Low water flow	Low water level; Clogged pump/hose; Kinked hose	Refill water; Clean pump and hose; Straighten hose.
Excessive splashing	Uneven surface; Overfilled water; Pump flow too high	Ensure fountain is on a level surface; Adjust water level; If pump is adjustable, reduce flow.

Problem	Possible Cause	Solution
Water discoloration / Algae growth	Infrequent cleaning; Exposure to sunlight	Clean fountain regularly; Use distilled water; Consider algaecide (follow product instructions carefully).

8. SPECIFICATIONS

- **Model:** HD400
- **Brand:** XBrand
- **Material:** Fiber Resin
- **Color:** Brown
- **Product Dimensions:** 22.8"L x 22.8"W x 51"H
- **Item Weight:** 32 Pounds
- **Power Source:** Electric (Corded)
- **Pump Flow Rate:** 450 L/h (99 GPH)
- **Special Feature:** Auto Shut-Off Pump
- **UPC:** 728990744574

3 TIER OUTDOOR WATERFALL FOUNTAIN



DIMENSIONS

22.8" W x 22.8" L x 51" H



Figure 6: Diagram illustrating the dimensions of the 51-inch tall XBrand 3-Tier Water Fountain.

9. WARRANTY AND SUPPORT

XBrand products are manufactured with quality and durability in mind. For specific warranty information or technical support, please refer to the warranty card included with your purchase or visit the official XBrand website. Keep your purchase receipt as proof of purchase for any warranty claims.

For further assistance, please contact XBrand customer service.