NEWQ NQ-PB-06

NEWQ 20000mAh 65W PD 3.0 Portable Charger User Manual

Model: NQ-PB-06

INTRODUCTION

Thank you for choosing the NEWQ 20000mAh 65W PD 3.0 Portable Charger. This high-capacity power bank is designed to provide fast and efficient charging for a wide range of devices, including laptops, tablets, and smartphones. Please read this manual carefully before use to ensure optimal performance and safety.

SAFETY INFORMATION

The NEWQ portable charger incorporates an intelligent identification chip system with advanced protection features. These include safeguards against overheating, overcurrent, over-discharge, overvoltage, and short circuits to ensure the safety of both the power bank and your connected devices. To prevent damage or injury, please observe the following:

- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Avoid dropping, disassembling, or modifying the device.
- Keep away from water and other liquids.
- Use only certified charging cables and adapters.
- Keep out of reach of children.

PACKAGE CONTENTS

Upon unpacking, please verify that all items are present and in good condition:

- 1 x NEWQ 20000mAh Fast Charging Power Bank
- 1 x USB-C Cable
- 1 x User Manual

PRODUCT OVERVIEW

The NEWQ portable charger features multiple ports for versatile charging and LED indicators to show battery status.

Image: The NEWQ 20000mAh 65W PD 3.0 Portable Charger, black in color, shown with its two USB-C ports and one USB-A port, alongside the included USB-C charging cable.

Components:

- **USB-C Ports (Input/Output):** Supports Power Delivery (PD 3.0) for fast charging up to 65W.
- **USB-A Port (Output):** Standard USB output for various devices.
- **LED Indicators:** Display the remaining battery level of the power bank.
- **Power Button:** Activates the power bank and checks battery status.

SETUP

Before first use, it is recommended to fully charge your NEWQ portable charger.

1. Connect the included USB-C cable to one of the USB-C ports on the power bank.
2. Connect the other end of the USB-C cable to a compatible USB-C wall charger (not included) with a power output of at least 65W for optimal charging speed.
3. The LED indicators will illuminate to show the charging progress. Once all LEDs are solid, the power bank is fully charged.

OPERATING INSTRUCTIONS

Charging Your Devices:

The NEWQ portable charger can charge a variety of devices using its USB-C and USB-A output ports.

1. Connect your device to the power bank using a suitable charging cable (USB-C to USB-C for PD charging, or USB-A to your device's connector).

2. The power bank will automatically begin charging your device. If not, press the power button once to initiate charging.

3. The 65W PD 3.0 USB-C port can charge a MacBook Pro 13" from 0% to 50% in approximately 37 minutes.

4. The 20000mAh capacity provides approximately 3 charges for an iPhone 13, 1.7 charges for an iPad Pro 11", or nearly a full charge for a MacBook Pro 13".

Image: A person is shown using the NEWQ portable charger to charge a Steam Deck handheld gaming console, demonstrating its use for portable gaming on the go.

Universal Compatibility:

This portable charger is compatible with a wide range of devices, including but not limited to:

- **Gaming Consoles:** Steam Deck, Nintendo Switch, ROG Ally, Legion Go
- **Laptops:** MacBook Pro 14"/16"/13" (2020), MacBook Air 2020/13", MacBook 16"/12", HP, Dell, Lenovo, Asus, XPS
- **Tablets:** iPad Pro 12.9"/10.5"/11"
- **Smartphones:** iPhone 14/13/12/11 Pro/11 Pro Max/8 Plus/SE2, Samsung Galaxy S22/S22 Ultra/S21 Ultra/S21+/S21, Google Pixel 6/5

MAINTENANCE

To ensure the longevity and optimal performance of your power bank, follow these maintenance guidelines:

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- If not used for extended periods, charge the power bank at least once every three months to maintain battery health.
- Avoid overcharging or completely draining the battery frequently.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging	Cable issue, charger issue, or power bank fault.	Try a different USB-C cable and wall charger. Ensure the charger meets the power bank's input requirements.
Device not charging from power bank	Cable issue, device compatibility, or power bank low on charge.	Ensure the power bank is charged. Try a different cable. Press the power button to activate charging. Check device compatibility.
Slow charging	Cable quality, device input limit, or power bank output limit.	Use a high-quality USB-C cable. Ensure your device supports fast charging. Check if the power bank's output matches your device's input requirements.
LED indicators not working	Power bank is off or faulty.	Press the power button to check battery status. If still unresponsive, contact customer support.

SPECIFICATIONS

Feature	Detail
Model Name	NQ-PB-06
Battery Capacity	20000 mAh
Max Output Power	65 W (PD 3.0)

Feature	Detail
Connector Type	USB Type C, USB Type A
Voltage	3.8 Volts
Product Dimensions (L x W x H)	14.99 x 6.6 x 2.54 cm
Item Weight	531 g
Special Features	Fast Charging
Recommended Uses	Indoor/Outdoor
Power Source	Battery Powered

WARRANTY INFORMATION

NEWQ provides an **18-month limited warranty** for this product from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or natural disasters. Please retain your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For any questions, concerns, or technical assistance, please do not hesitate to contact our customer service team. We offer friendly **24/7 customer support**.
Please refer to the contact information provided on the product packaging or our official website for the most up-to-date support channels.