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Nixplay W15P

Nixplay Digital Touch Screen Picture Frame User Manual

Model: W15P

INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, and maintaining your Nixplay Digital Touch Screen Picture Frame. Designed to connect families and friends, this frame allows you to easily share and display your most cherished photos and videos via Wi-Fi connectivity and the Nixplay mobile application.

SAFETY INFORMATION

Please read all safety instructions before using the device. Keep this manual for future reference.

- Do not expose the device to water or excessive moisture.
- Avoid placing the device near heat sources or in direct sunlight.
- Use only the provided power adapter.
- Do not attempt to disassemble or repair the device yourself. Refer all servicing to qualified personnel.
- Ensure proper ventilation around the frame to prevent overheating.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Nixplay Digital Touch Screen Picture Frame
- Power Adapter
- Adjustable Stand
- Setup Guide



Image: Contents of the Nixplay Digital Picture Frame package, including the frame, power adapter, and setup guide.

SETUP

Initial Setup

1. **Unpack the Frame:** Carefully remove the frame and all accessories from the packaging.
2. **Attach the Stand:** Securely attach the adjustable stand to the back of the frame. The stand allows for both portrait and landscape orientation.
3. **Connect Power:** Plug the power adapter into the frame's power port and then into a wall outlet. The frame will power on automatically.
4. **Follow On-Screen Instructions:** The frame's touch screen will guide you through the initial setup process, including language selection and Wi-Fi connection.



Easy touchscreen setup



Motion Sensor detects movement, turning the frame on and off automatically

Image: A Nixplay frame showing an easy touchscreen setup process, with a hand interacting with the display.

Connecting to Wi-Fi

During the initial setup, you will be prompted to connect your frame to a Wi-Fi network. Select your network from the list and enter the password. A stable Wi-Fi connection is essential for accessing cloud features and receiving updates.



Wifi Enabled



Adjustable stand
for portrait or landscape



Built-in speaker
for videos

Image: The rear view of the Nixplay frame, indicating its Wi-Fi capability, adjustable stand for versatile placement, and a built-in speaker for video playback.

App Installation and Account Creation

To fully utilize your Nixplay frame, download the Nixplay app on your iOS or Android device. You can also manage your frame via a web browser on a desktop computer.

1. Download the Nixplay app from the App Store (iOS) or Google Play Store (Android).
2. Create a new Nixplay account or log in if you already have one.
3. Link your frame to your account by following the instructions in the app. This typically involves entering a code displayed on your frame.

OPERATING INSTRUCTIONS

Adding and Managing Photos/Videos

The Nixplay app provides multiple ways to upload and manage your media:

- **Mobile App:** Easily transfer photos and videos directly from your Apple Photos, Facebook, Instagram, or Google Photos (subscription may be required for Google Photos) to your Nixplay frame.
- **Desktop Login:** Access your Nixplay account through a web browser on your computer to upload and organize media.
- **Email to Frame:** Each frame has a unique email address, allowing you to send photos directly to it.

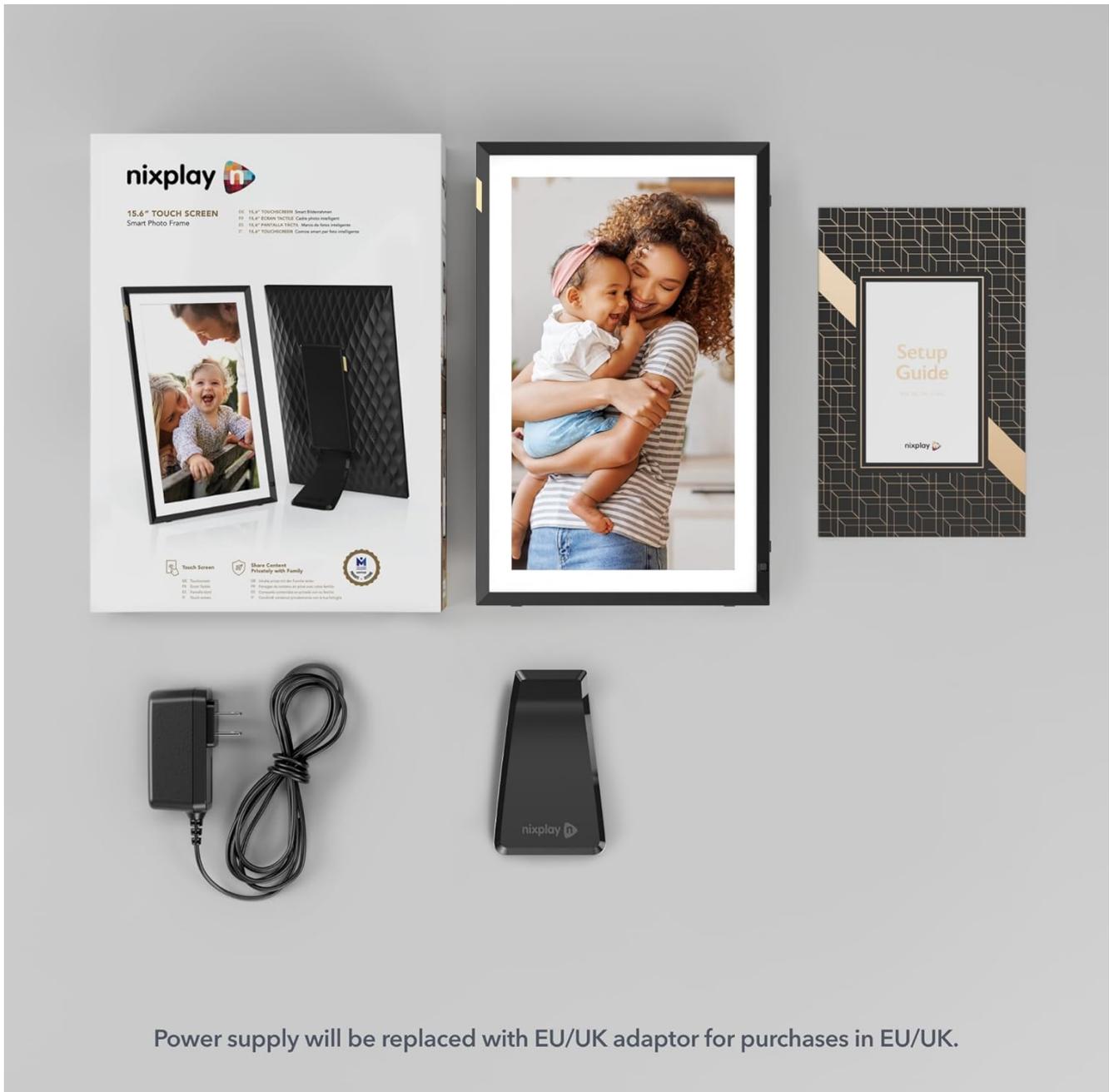


Image: A smartphone displaying the Nixplay app interface, demonstrating how to add photos, with a digital picture frame visible in the background.

Smart Features

- **AI-driven Smart-Centering:** The frame automatically adjusts images to ensure subjects are perfectly centered.
- **Customizable Auto Slideshow Settings:** Adjust the duration, transition effects, and order of your photo slideshows.
- **Automatic Rotation:** The frame seamlessly switches between landscape and portrait modes based on its physical orientation.
- **Motion Sensor:** The frame can be set to automatically turn on when motion is detected and off when the area

is clear, conserving energy.

NixCast and NixEvents

- **NixCast:** Effortlessly cast photos and videos from your Nixplay app to a compatible smart TV.
- **NixEvents:** This feature allows guests at events to contribute their photos to a shared album, creating a real-time slideshow on your frame.

MAINTENANCE

To ensure the longevity and optimal performance of your Nixplay frame:

- **Cleaning:** Gently wipe the screen with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaner. Do not spray liquid directly onto the screen.
- **Dusting:** Regularly dust the frame's body and stand with a dry cloth.
- **Storage:** If storing the frame for an extended period, disconnect it from power and store it in a cool, dry place.

TROUBLESHOOTING

If you encounter issues with your Nixplay frame, refer to the following common solutions:

Problem	Possible Solution
Frame not powering on	Ensure the power adapter is securely connected to both the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi	Verify your Wi-Fi password. Ensure the frame is within range of your router. Restart your router and the frame.
Photos/Videos not appearing	Check your internet connection. Ensure media has been successfully uploaded to your Nixplay account and assigned to the correct playlist for your frame. Some features, like extensive Google Photos integration or longer videos, may require a subscription.
Screen is unresponsive	Restart the frame by unplugging it and plugging it back in. Ensure the screen is clean and free of debris.
Images appear washed out (especially HDR videos)	Ensure your app and frame firmware are up to date. If issues persist with HDR content, consider converting videos to SDR format before uploading, or check Nixplay support for specific recommendations.

For further assistance, refer to the Nixplay support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Model Number	W15P
Screen Size	15.6 Inches
Resolution	1080p

Feature	Detail
Product Dimensions	15.94 x 10 x 0.99 inches
Item Weight	4.95 pounds
Connectivity	Wi-Fi
Compatible Devices	Personal Computer, Smartphone
Color	15 inch (Classic Matte)

WARRANTY AND SUPPORT

Nixplay products are backed by a manufacturer's warranty. For detailed warranty information, product registration, and technical support, please visit the official Nixplay website or contact their customer service department. Keep your purchase receipt as proof of purchase.

Related Documents - W15P

	<p>Nixplay 10.1" Digital Touch Screen WiFi Photo Frame for Connecting Families</p> <p>Discover the Nixplay 10.1-inch WiFi digital touch screen photo frame, designed to connect families and friends. Easily share photos and videos, enjoy a vibrant HD display, and utilize secure cloud storage for cherished memories.</p>
	<p>Nixplay W15F Wifi Digital Photo Frame User Guide</p> <p>A comprehensive guide to setting up, using, and troubleshooting your Nixplay W15F Wifi Digital Photo Frame. Learn about the remote control, Wi-Fi connection, account creation, wall mounting, and photo sharing features.</p>
	<p>Nixplay Smart Photo Frame: Quick Start Guide and Setup</p> <p>Comprehensive guide to setting up and using your Nixplay Smart Photo Frame, including remote control functions, wall mounting, app connection, and app features.</p>
	<p>Nixplay W13D-06 Wifi Digital Photo Frame User Guide</p> <p>A comprehensive guide to setting up, using, and mounting your Nixplay W13D-06 Wifi Digital Photo Frame, including remote control operation and account creation.</p>
	<p>Nixplay Iris WiFi Cloud Frame User Manual</p> <p>Comprehensive user manual for the Nixplay Iris WiFi Cloud Frame, covering setup, photo management, playlists, settings, and important safety information.</p>



Cloud Frame User Manual

[Nixplay Cloud Frame User Manual: Setup, Features, and Operation](#)

Comprehensive user manual for the Nixplay Cloud Frame, guiding users through setup, connecting to WiFi, managing photos and slideshows via Nixplay account, utilizing USB/SD card input, adjusting frame settings, and important safety information.