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Portronics POR-1996

Portronics Luxcell Mini 20K Power Bank User Manual

Model: POR-1996



1. INTRODUCTION

The Portronics Luxcell Mini 20K is a high-capacity, compact power bank designed to provide portable charging for your electronic devices. With a 20,000 mAh battery and 22.5W maximum output, it offers efficient and fast charging on the go. This manual provides essential information for the safe and effective use of your power bank.

2. PRODUCT OVERVIEW

2.1 Key Features

- **20,000 mAh Capacity:** High-capacity battery for multiple charges.
- **22.5W Max Output:** Supports fast charging for compatible devices.
- **Dual Charging Ports:** Includes one Mach USB-A (22.5W) and one Type-C PD 3.0 (20W) output.
- **Type-C Input:** The Type-C port also functions as an input for recharging the power bank.
- **LED Battery Indicator:** Transparent casing with an LED display to show power level and charging status.
- **Wake Up Button:** Activates the power bank.
- **Compact and Portable Design:** Weighs approximately 350g with dimensions of 8 x 3 x 14 cm.
- **BIS-Approved:** Features advanced chip protection against short circuits, high temperatures, and over-voltage.

2.2 Package Contents

- Portronics Luxcell Mini 20K Power Bank (1N)
- Type-C to Type-C Charging Cable (1N)

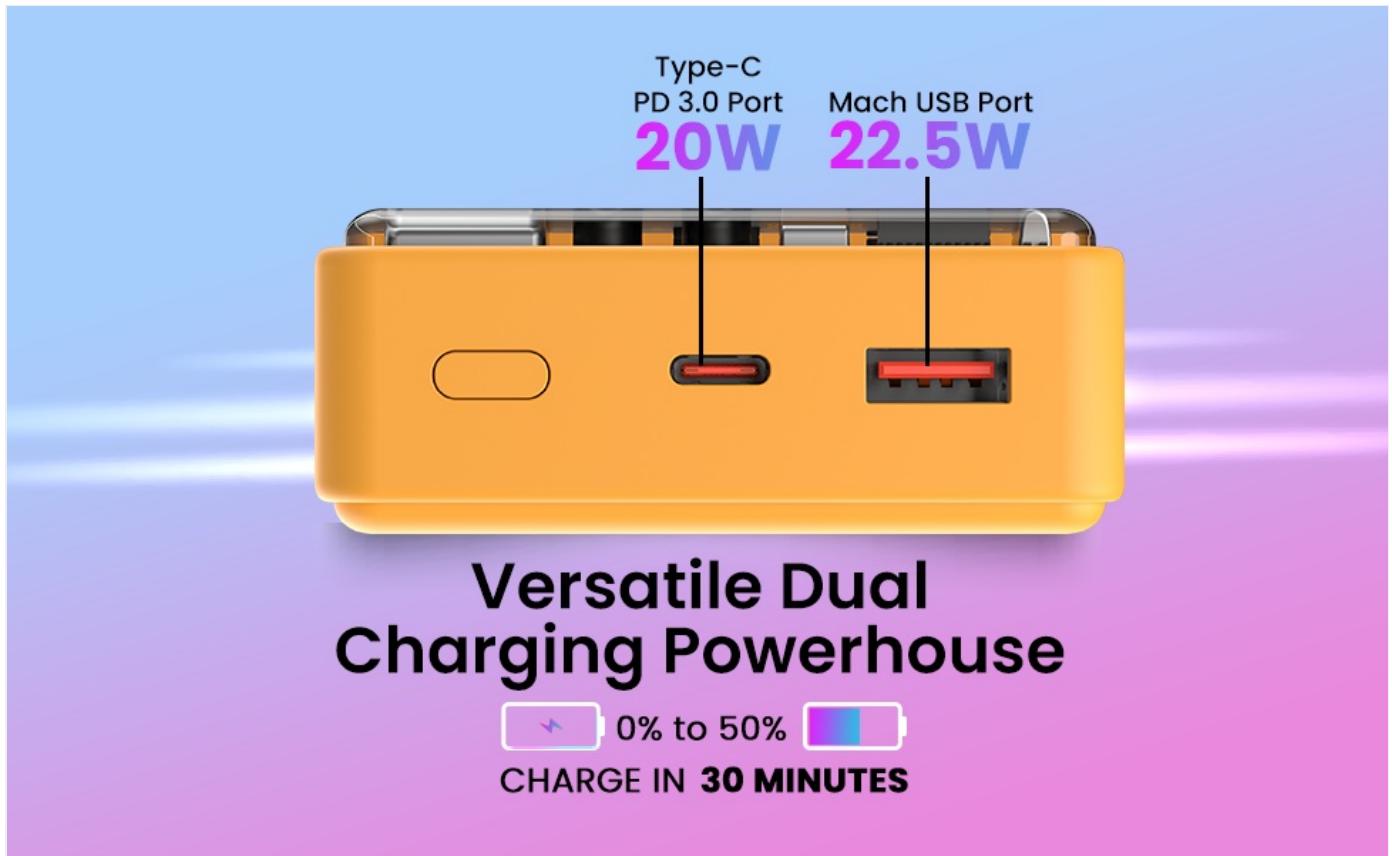


Image: The Portronics Luxcell Mini 20K Power Bank highlighting its transparent display, LED battery indicator, and wake button.

3. SETUP

3.1 Initial Charging

Before using your Portronics Luxcell Mini 20K Power Bank for the first time, it is recommended to fully charge it for approximately 3 hours. Use the provided Type-C to Type-C cable or a compatible Type-C cable with a suitable power adapter to charge the power bank via its Type-C input port.

4. OPERATING INSTRUCTIONS

4.1 Charging the Power Bank

1. Connect the provided Type-C to Type-C cable to the power bank's Type-C port.
2. Connect the other end of the cable to a compatible USB wall adapter or computer USB port.
3. The LED indicator will display the charging status and current battery level. The power bank is fully charged when the indicator shows 100% or all segments are lit.

4.2 Charging Your Devices

1. Press the "Wake Up" button on the power bank to activate it. The LED indicator will light up.
2. Connect your device's charging cable to either the Mach USB-A output port or the Type-C PD 3.0 output port on the power bank.
3. Connect the other end of the cable to your device.
4. The power bank will automatically begin charging your device. The LED indicator will show the power bank's remaining charge.
5. You can charge two devices simultaneously using both output ports.



Charge 2 Devices At Once

Dual-Output Ports
(Mach USB A & Type C)

Single-Input Port\\
(Type C)



Type C PD 3.0 Port
20 Watt

Mach USB A Port
22.5 Watt

Image: The power bank connected to and charging two smartphones simultaneously, demonstrating its dual output capability.



Portronics
LUXCELL
MINI 20K

22.5WATT

Max Output

Image: Close-up view of the power bank's ports, indicating the Mach USB-A (22.5W) and Type-C PD 3.0 (20W) outputs.

4.3 LED Indicator

The transparent casing features an LED display that provides real-time information about the power bank's battery level and charging status. Observe the indicator to know when to recharge the power bank or how much charge is remaining for your devices.

5. MAINTENANCE

- Keep the power bank dry. Avoid exposure to water or moisture.
- Do not expose the power bank to extreme temperatures (hot or cold).
- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use.
- Avoid dropping or subjecting the power bank to strong impacts.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging	Cable not connected properly; faulty cable/adapter; power bank fully discharged.	Ensure cables are securely connected. Try a different cable or adapter. Allow more time for charging if completely drained.
Device not charging from power bank	Power bank not activated; low power bank battery; incompatible cable; device issue.	Press the "Wake Up" button. Recharge the power bank. Use the original charging cable for your device. Check if your device is functioning correctly.
Slow charging	Cable not supporting fast charging; device not supporting fast charging; multiple devices charging simultaneously.	Ensure you are using a fast-charging compatible cable. Verify your device supports fast charging. Charging two devices simultaneously may reduce individual charging speeds.
LED indicator not working	Power bank is off; internal malfunction.	Press the "Wake Up" button. If the issue persists, contact customer support.

7. SPECIFICATIONS

Model Number	POR-1996
Battery Capacity	20000 Milliamp Hours (mAh)
Max Output	22.5W
Output Ports	1 x Mach USB-A (22.5W), 1 x Type-C PD 3.0 (20W)
Input Port	1 x Type-C
Product Dimensions (LxWxH)	8 x 3 x 14 cm
Item Weight	350 g
Battery Type	Lithium Polymer
Country of Origin	India
Special Features	LED Indicator Lights, Wake Up Button, Advanced Chip Protection

Sky-high energy, approved

Flight-ready energy solution for uninterrupted device usage



Image: Dimensions of the Portronics Luxcell Mini 20K Power Bank, illustrating its compact size.

8. SAFETY INFORMATION

To ensure safe operation and prolong the life of your power bank, please adhere to the following safety guidelines:

- Do not disassemble, open, or shred the power bank.
- Do not expose the power bank to heat or fire. Avoid storage in direct sunlight.
- Do not short-circuit the power bank.
- Do not expose the power bank to mechanical shock.
- In case of a battery leak, do not allow the liquid to come into contact with skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Keep the power bank out of reach of children.
- The power bank is equipped with advanced chip protection layers to prevent short circuits, high temperatures, and over-voltage issues.

Wide Compatibility



Android Smartphones & Tablets

Image: Visual representation of the power bank's built-in safety features, including protection against short circuits, over-voltage, and over-temperature.

9. WARRANTY AND SUPPORT

9.1 Warranty Information

Portronics products are designed for reliability and performance. For specific warranty terms and conditions applicable to your Luxcell Mini 20K Power Bank, please refer to the warranty card included with your product or visit the official Portronics website. An optional 1-year extended warranty may be available from third-party providers.

9.2 Customer Support

For any queries, technical assistance, or support regarding your Portronics Luxcell Mini 20K Power Bank, please contact Portronics customer service:

Manufacturer: Portronics Digital Pvt Ltd

Address: Unit No. 1082-1090, 10th Floor, Block-B, Vegas, Dwarka, Sec-14, New Delhi-110075, India

Phone: 9555-245-245

Website: www.portronics.com