

## Defy DMF470

# Defy Multimode Chest Freezer User Manual

Model: DMF470

## 1. INTRODUCTION

Welcome to the user manual for your new Defy Multimode Chest Freezer with Chill-In Technology. This appliance is designed to provide reliable and energy-efficient food storage, offering flexibility with its multi-mode operation. Please read this manual thoroughly before operating your freezer to ensure safe and efficient use.



Figure 1.1: Front view of the Defy Multimode Chest Freezer, closed.

## 2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury when using your appliance, follow these basic precautions:

- **Electrical Safety:** Ensure the appliance is connected to a properly grounded outlet. Do not use extension cords or ungrounded adapters.
- **Ventilation:** Maintain adequate space around the freezer for proper air circulation. Do not block ventilation openings.
- **Child Safety:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities. Supervise children to ensure they do not play with the appliance.
- **Handling:** Always use two or more people to move and install the freezer to prevent injury. Avoid tilting the appliance more than 45 degrees during transport.
- **Flammable Materials:** Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

### 3. PRODUCT FEATURES

Your Defy Multimode Chest Freezer comes equipped with several features designed for convenience and efficiency:

- **Multimode Control Panel:** Easily switch between Freezer, Chiller, or Fridge modes to suit your storage needs.
- **Chill-In Technology:** Designed to keep items frozen for up to 140 hours during power outages, ensuring food preservation.
- **Movable Basket:** Provides efficient organization and easy access to frequently used items.
- **Integrated Handle and Lock:** For convenient opening and secure storage.
- **Quiet Operation:** Engineered for a non-disruptive presence in your home.





Figure 3.1: Interior view of the Defy Multimode Chest Freezer with the lid open, highlighting the movable basket.

## 4. SETUP AND INSTALLATION

### 4.1 Unpacking

Remove all packaging materials, including foam and adhesive tape. Inspect the freezer for any shipping damage. Report any damage to your retailer immediately.

### 4.2 Placement

Choose a location that is dry, well-ventilated, and away from direct sunlight or heat sources (e.g., stove, radiator). Ensure there is at least 10 cm (4 inches) of space around the sides and back of the freezer for proper air circulation. The floor must be strong enough to support the freezer when fully loaded.



Figure 4.1: Rear view of the freezer, illustrating the area where ventilation is crucial.

### 4.3 Electrical Connection

Before plugging in, allow the freezer to stand upright for at least 2-4 hours. This allows the refrigerant to settle. Connect the freezer to a dedicated, grounded electrical outlet with the correct voltage as specified on the rating label. Do not use multi-plugs or extension cords.

### 4.4 Initial Cleaning

Before first use, wipe the interior of the freezer with a damp cloth and a mild detergent. Dry thoroughly.

## 5. OPERATING YOUR CHEST FREEZER

### 5.1 Control Panel and Mode Selection

Your Defy Multimode Chest Freezer features an intuitive control panel allowing you to switch between three

modes: Freezer, Chiller, and Fridge. Locate the control panel, typically on the lower front or side of the unit.

- **Freezer Mode:** For long-term storage of frozen foods (typically  $-18^{\circ}\text{C}$  to  $-24^{\circ}\text{C}$ ).
- **Chiller Mode:** Ideal for keeping beverages or fresh produce very cold, but not frozen (typically  $0^{\circ}\text{C}$  to  $4^{\circ}\text{C}$ ).
- **Fridge Mode:** For general refrigeration of fresh foods (typically  $2^{\circ}\text{C}$  to  $8^{\circ}\text{C}$ ).

Refer to the markings on your specific control panel to select the desired mode and temperature setting.

## 5.2 Temperature Control

Adjust the thermostat dial or digital controls to your desired temperature. For initial use, set to the coldest setting for 24 hours before loading food.

## 5.3 Loading the Freezer

Do not overload the freezer. Allow space for air to circulate around items for efficient cooling. For best results, pre-cool the freezer for several hours before adding large quantities of food.



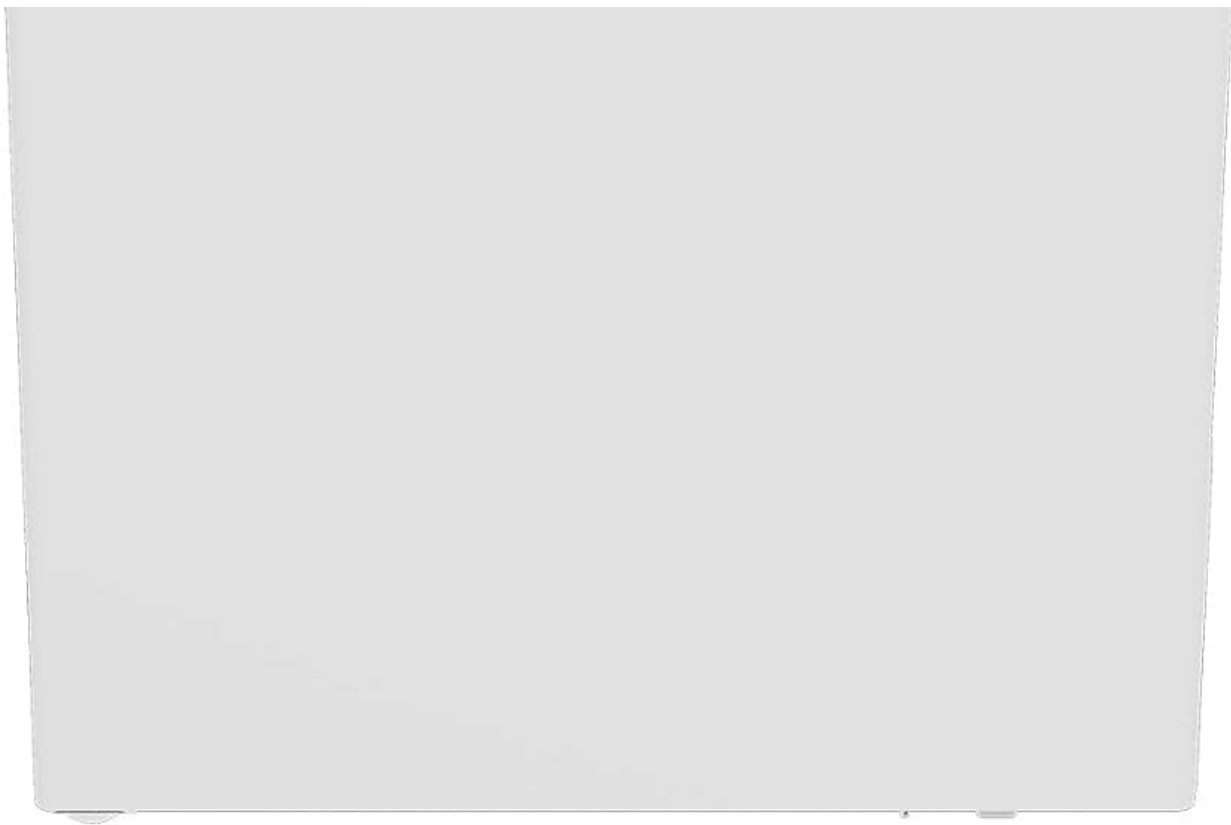


Figure 5.1: Interior view of the freezer with the lid open, demonstrating storage capacity with items in the movable basket.

## 6. CARE AND MAINTENANCE

### 6.1 Defrosting

Defrost the freezer when the frost layer reaches about 0.5 cm (1/4 inch) thick. Turn off the freezer and unplug it. Remove all food items and place them in a cooler. Open the lid and allow the frost to melt naturally. Use a soft cloth to wipe away melted water. Do not use sharp objects to remove ice.

### 6.2 Cleaning the Interior

After defrosting, clean the interior with a solution of mild detergent and warm water. Rinse thoroughly and dry completely before restarting the freezer.

### 6.3 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. For stubborn stains, use a mild, non-abrasive cleaner. Keep the condenser coils at the back clean by gently vacuuming them periodically to ensure efficient operation.

### 6.4 Power Outage Guidelines

Thanks to Chill-In Technology, your freezer can maintain temperature for up to 140 hours during a power outage. Keep the lid closed as much as possible to retain cold air. Do not open the lid unnecessarily.

## 7. TROUBLESHOOTING GUIDE

Before contacting customer service, please refer to the following table for common issues and their solutions:

Problem	Possible Cause	Solution
Freezer does not operate.	No power to the unit; power cord unplugged; circuit breaker tripped.	Check power supply; ensure cord is securely plugged in; reset circuit breaker.
Freezer is not cold enough.	Temperature setting too high; lid not closed properly; excessive frost buildup; poor ventilation.	Adjust temperature setting; ensure lid is sealed; defrost the unit; ensure adequate space around freezer.
Excessive noise.	Freezer is not level; objects vibrating against the unit; fan obstruction.	Level the freezer using adjustable feet; remove any objects touching the unit; check for obstructions around the fan.
Water on the floor.	Defrost drain clogged or not properly positioned; excessive humidity.	Clear the defrost drain; ensure drain plug is secure; reduce humidity in the room if possible.

## 8. TECHNICAL SPECIFICATIONS

Below are the key specifications for your Defy Multimode Chest Freezer, Model DMF470:

Specification	Value
Brand	Defy
Model Number	DMF470
Colour	White
Capacity	195 Liters (approximate)
Package Dimensions	86 x 75.1 x 72.5 cm
Item Weight	30 kg
ASIN	B0CMV923BF
Date First Available	8 January 2024

## 9. WARRANTY AND CUSTOMER SUPPORT

Your Defy Multimode Chest Freezer is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including the warranty period and coverage details. Keep your proof of purchase for warranty claims.

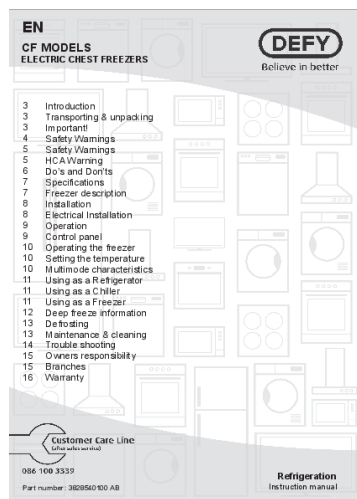
For technical assistance, spare parts, or to schedule a service appointment, please contact Defy Customer

Service. You can find contact information on the Defy official website or on your warranty documentation.

Defy Official Website: [www.defy.co.za](http://www.defy.co.za)

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## Documents - Defy – DMF470



[\[pdf\]](#) User Manual Specifications Warranty

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