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› GOWENIC MF800-2 4G LTE Mobile WiFi Hotspot User Manual

GOWENIC MF800-2

GOWENIC MF800-2 4G LTE Mobile WiFi Hotspot User Manual

Model: MF800-2 | Brand: GOWENIC

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your GOWENIC MF800-2 4G LTE Mobile WiFi Hotspot. Please read this manual carefully before using the device to ensure optimal performance and longevity.

The GOWENIC MF800-2 is a portable 4G LTE router designed to provide high-speed internet access for up to 10 users simultaneously. It is ideal for car users, business travelers, and outdoor enthusiasts, offering reliable connectivity wherever you go.

2. PACKAGE CONTENTS

Please check the package contents upon unboxing. If any items are missing or damaged, contact your retailer.

- 1 x GOWENIC MF800-2 Mobile WiFi Hotspot
- 1 x 2100mAh Lithium Battery
- 1 x USB Charging Cable
- 1 x User Manual (this document)



Image: The GOWENIC MF800-2 Mobile WiFi Hotspot, its removable battery, and the included USB charging cable.

3. PRODUCT OVERVIEW

The GOWENIC MF800-2 is a compact and lightweight device designed for portable internet access. It features an LED display for status indicators and a standard SIM card slot.

Key Features:

- **High-Speed Internet Access:** Supports 3G and 4G LTE networks for fast connectivity.
- **Multi-User Support:** Connects up to 10 devices simultaneously.
- **Long Battery Life:** 2100mAh battery provides up to 10 hours of standby time.
- **Portable Design:** Lightweight, thin, and compact for easy carrying.
- **Wide Compatibility:** Works with mobile phones, laptops, desktops, and tablets.
- **LED Smart Screen:** Easy-to-read indicators for network status, Wi-Fi, and battery.



Image: Front view of the GOWENIC MF800-2 Mobile WiFi Hotspot, showing the 4G LTE branding, signal strength, Wi-Fi, and battery indicators, along with the MiFi button.

Take out the battery,
tear off the insulation tape of the battery,
insert the device and turn it on

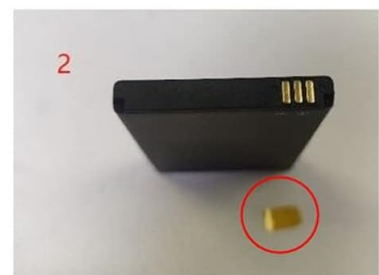


Image: A detailed view of the 4G LTE indicator and signal strength bars on the device's display.



Image: A close-up of the circular "MiFi" button, likely used for power or status checks.

4. SETUP GUIDE

4.1 Inserting the SIM Card and Battery

1. Carefully open the back cover of the device.
2. Remove the battery from its compartment.
3. Locate the insulation tape on the battery's contacts. Gently tear off this tape.
4. Insert a standard SIM card into the designated SIM card slot. Ensure the card is oriented correctly.
5. Reinsert the battery into its compartment.
6. Close the back cover securely.
7. Press and hold the power button to turn on the device.



Image: Visual guide for battery preparation and insertion. Step 1 shows the battery, Step 2 highlights removing the insulation tape from the battery contacts, and Step 3 shows the device with the battery compartment open, ready for battery and SIM card insertion.

5. OPERATING INSTRUCTIONS

5.1 Powering On/Off

- To power on, press and hold the power button (usually the MiFi button or a dedicated side button) for a few seconds until the LED screen illuminates.
- To power off, press and hold the power button again until the device shuts down.

5.2 Connecting to the WiFi Hotspot

1. Ensure the MF800-2 hotspot is powered on.
2. On your device (phone, laptop, tablet), open your Wi-Fi settings.
3. Search for available Wi-Fi networks. The hotspot's network name (SSID) and password are typically found on a sticker inside the battery compartment or on the device packaging.
4. Select the hotspot's SSID and enter the password when prompted.
5. Once connected, your device will have internet access via the 4G LTE network.



Lightweight, slim and compact design for easy portability

Support for Phone, Laptop, Desktop, Tablet

Image: A user working on a laptop, demonstrating the portable nature of the GOWENIC MF800-2 hotspot for on-the-go connectivity.

5.3 LED Indicators

The LED screen provides visual feedback on the device's status:

- **Signal Strength:** Bars indicate the strength of the 4G LTE signal. More bars mean better signal.
- **Wi-Fi Status:** An icon indicates if Wi-Fi is active and broadcasting.
- **Battery Level:** An icon shows the current battery charge level.



Provide 3G 4G high speed Internet access
Support 10 users simultaneously



Image: The GOWENIC MF800-2 hotspot, illustrating its capability to provide 3G/4G high-speed internet access and support for up to 10 simultaneous users.

6. MAINTENANCE

- Keep the device dry and away from extreme temperatures.
- Clean the device with a soft, dry cloth. Do not use liquid cleaners.
- Avoid dropping or subjecting the device to strong impacts.
- Charge the battery regularly to maintain its health, even if not in use for extended periods.
- Use only the provided charging cable or a compatible certified cable.



Image: Side view of the GOWENIC MF800-2, highlighting the Micro USB charging port for power input.

7. TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

| Problem | Possible Cause | Solution |
|-------------------------|---|--|
| No Internet Connection | <ul style="list-style-type: none"> • SIM card not inserted correctly or not activated. • No network signal. • Data plan expired or insufficient. • Incorrect APN settings (Advanced users). | <ul style="list-style-type: none"> • Ensure SIM card is properly inserted and activated with your carrier. • Move to an area with better network coverage. • Check your data plan status with your mobile operator. • Consult your carrier for correct APN settings if needed. |
| Device not powering on | <ul style="list-style-type: none"> • Battery is depleted. • Battery insulation tape not removed. • Battery not inserted correctly. | <ul style="list-style-type: none"> • Charge the device using the provided USB cable. • Ensure the insulation tape on the battery contacts has been removed. • Verify the battery is correctly seated in its compartment. |
| Cannot connect to Wi-Fi | <ul style="list-style-type: none"> • Incorrect Wi-Fi password. • Device is too far from the hotspot. • Hotspot Wi-Fi is off. | <ul style="list-style-type: none"> • Double-check the Wi-Fi password (SSID and password are on a sticker inside the device). • Move your connecting device closer to the hotspot. • Ensure the Wi-Fi indicator on the hotspot is active. |

8. SPECIFICATIONS

| | |
|---------------------------------|---|
| Brand | GOWENIC |
| Model Number | MF800-2 (Product ID: GOWENIC2zfrigeHgn) |
| Color | White |
| Operating System Support | Windows 7/8/10, Linux |
| Connectivity Technology | 4G LTE, Wi-Fi (802.11 b/g/n) |
| Frequency Band Class | Quad-band |
| Peak Speed | Download 150 Mbps, Upload 50 Mbps |
| Battery Type | 2100 mAh Lithium Battery |
| Standby Time | Up to 10 hours |
| SIM Card Slot | Standard SIM Card |
| Shared Users | Up to 10 users |
| Compatible Devices | Mobile Phone, Laptop, Desktop, Tablet |
| Antenna Type | Internal |
| Country of Origin | China |

9. WARRANTY AND SUPPORT

The GOWENIC MF800-2 Mobile WiFi Hotspot comes with a **1 Year Warranty Against Manufacturer Defects**.

For technical support or warranty claims, please contact your retailer or the manufacturer directly. Keep your proof of purchase for warranty validation.