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## Noise AUD-HDPHN-AIRWAVE-BLK

# Noise Airwave Bluetooth Neckband User Manual

Model: AUD-HDPHN-AIRWAVE-BLK

## INTRODUCTION

This manual provides detailed instructions for the Noise Airwave Bluetooth Neckband. Please read this guide thoroughly before using your device to ensure proper operation and to maximize its lifespan. Keep this manual for future reference.

## PACKAGE CONTENTS

Verify that all items are present in your package:

- 1x Noise Airwave Bluetooth Neckband
- 1x Charging Cable
- 2x Extra Eartips (pairs)
- 1x User Manual (this document)

## SETUP

### 1. Charging the Device

Before first use, fully charge your Noise Airwave neckband. Connect the provided charging cable to the charging port on the neckband and to a standard USB power adapter (not included).

- The LED indicator will show charging status.
- A full charge provides up to 50 hours of playtime.

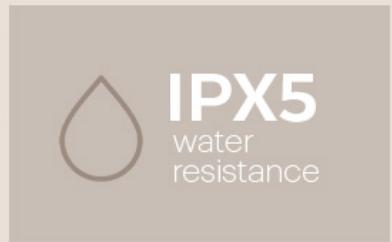
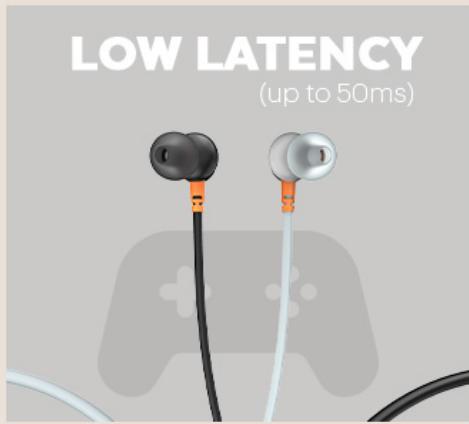


Image: The Noise Airwave neckband highlighting its 50-hour battery life, indicating extended usage between charges.

## 2. Powering On/Off

- **To Power On:** Press and hold the Multi-function button until the LED indicator flashes.
- **To Power Off:** Press and hold the Multi-function button until the LED indicator turns off.

## 3. Bluetooth Pairing

1. Ensure the neckband is powered off.
2. Press and hold the Multi-function button for approximately 5 seconds until the LED indicator flashes red and blue alternately, indicating pairing mode.
3. On your device (smartphone, laptop, tablet), enable Bluetooth.
4. Search for "Noise Airwave" in the list of available devices.
5. Select "Noise Airwave" to connect. Once connected, the LED indicator will flash blue slowly.

The neckband supports Bluetooth v5.3 for stable and efficient connectivity.

## OPERATING INSTRUCTIONS

### Basic Controls

Function	Action
Play/Pause Music	Single press Multi-function button
Next Track	Long press Volume + button
Previous Track	Long press Volume - button

Function	Action
Volume Up	Short press Volume + button
Volume Down	Short press Volume - button
Answer/End Call	Single press Multi-function button
Reject Call	Long press Multi-function button
Activate Voice Assistant	Double press Multi-function button

## Environmental Noise Cancellation (ENC) for Calling

The Noise Airwave neckband features Environmental Noise Cancellation (ENC) to enhance call clarity by reducing background noise for the person on the other end of the call.



Image: Close-up of an earbud illustrating the Environmental Noise Cancellation (ENC) technology for clear calls.

## EQ Modes (Tru Bass, Tru Balance, Tru Rock)

Customize your audio experience with three distinct EQ modes:

- **Tru Bass:** Enhances low-frequency sounds for a deeper bass experience.
- **Tru Balance:** Provides a balanced audio profile suitable for various music genres.
- **Tru Rock:** Optimizes sound for rock music, emphasizing specific frequencies.

To switch between EQ modes, refer to the specific button combination in your quick start guide or the NoiseFit App if applicable.



Image: Visual representation of the three EQ modes (Tru Rock, Tru Balance, Tru Bass) available on the Noise Airwave neckband.

### Low Latency Mode (up to 50ms)

For gaming or video playback, the low latency mode minimizes audio delay, ensuring synchronized sound with visuals. This mode provides a lag-free experience up to 50ms.

Activation of low latency mode may be automatic or require a specific button press, consult the quick start guide for details.

Unmatched sound quality



10mm<sup>+</sup>  
DRIVER



Image: The Noise Airwave neckband highlighting its 10mm audio drivers for enhanced sound quality.

## MAINTENANCE AND CARE

### Cleaning

- Wipe the neckband and earbuds with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Remove eartips periodically and clean them with a damp cloth, then dry thoroughly before reattaching.

### Water Resistance (IPX5)

The Noise Airwave neckband is IPX5 water-resistant, meaning it can withstand splashes and sweat. It is not designed for submersion in water. Avoid exposing it to heavy rain or showering.

- Do not charge the device if it is wet.
- Ensure the charging port cover (if present) is securely closed to maintain water resistance.

Easy connectivity



Image: The Noise Airwave neckband earbuds with a water droplet icon, indicating IPX5 water resistance.

## Storage

Store the neckband in a cool, dry place away from direct sunlight and extreme temperatures. Avoid storing it with sharp objects that could damage the cables or earbuds.

## TROUBLESHOOTING

Problem	Solution
Cannot power on	Ensure the device is charged. Connect to a power source and try again.

Problem	Solution
Cannot pair with device	<ul style="list-style-type: none"> <li>Ensure the neckband is in pairing mode (red and blue LED flashing).</li> <li>Turn off and on Bluetooth on your device.</li> <li>Forget "Noise Airwave" from your device's Bluetooth list and re-pair.</li> <li>Move closer to your device (within 10 meters).</li> </ul>
No sound or low volume	<ul style="list-style-type: none"> <li>Adjust volume on both the neckband and your connected device.</li> <li>Ensure the neckband is properly connected to your device.</li> <li>Check if the earbuds are clean and free from obstructions.</li> </ul>
Call quality issues	<ul style="list-style-type: none"> <li>Ensure the microphone is not obstructed.</li> <li>Move to an area with less background noise.</li> <li>Check your device's network signal.</li> </ul>
Intermittent connection	<ul style="list-style-type: none"> <li>Ensure no physical obstructions are between the neckband and your device.</li> <li>Avoid strong electromagnetic interference.</li> <li>Keep within the 10-meter Bluetooth range.</li> </ul>

## SPECIFICATIONS

Feature	Detail
Model Name	Airwave
Model Number	AUD-HDPHN-AIRWAVE-BLK
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3
Bluetooth Range	10 Metres
Audio Driver Type	Dynamic Driver
Driver Size	10mm
Battery Life	Up to 50 Hours
Charging Interface	USB (Cable included)
Water Resistance	IPX5 (Water Resistant)
Noise Control	Environmental Noise Cancellation for Calls
Low Latency	Up to 50ms
Material	Polycarbonate (PC)

Feature	Detail
Item Weight	50 Grams
Product Dimensions	6.5 x 4.9 x 2.9 cm

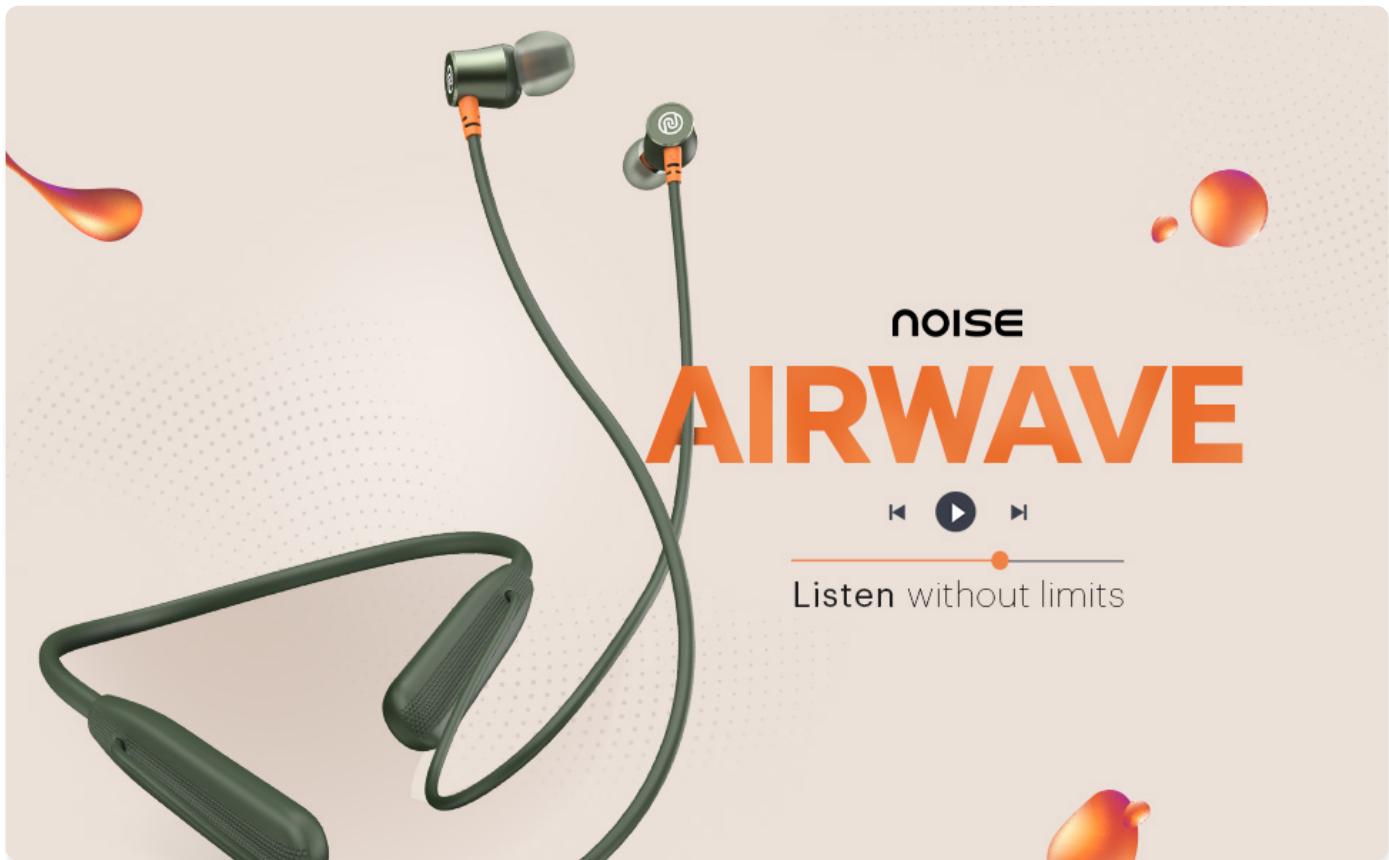


Image: An overview of the Noise Airwave neckband's key features including low latency, ENC, IPX5, 10mm drivers, 50-hour playtime, 3 EQ modes, and Bluetooth v5.3.

## WARRANTY INFORMATION

This product is covered by a manufacturer's warranty. For detailed information regarding warranty terms, conditions, and registration, please refer to the warranty card included in your package or visit the official Noise website. Keep your purchase receipt as proof of purchase for warranty claims.

## CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact Noise customer support:

- **Website:** [www.gonoise.com/pages/support](http://www.gonoise.com/pages/support) (Example link, actual link may vary)
- **Phone:** 8882-132-132 (As per manufacturer info in specifications)
- **Email:** Refer to the official website for current contact email.

Please have your product model number (AUD-HDPHN-AIRWAVE-BLK) and proof of purchase ready when contacting support.

