Jack & Rose HM009-1

Jack & Rose Evaporative Humidifier User Manual

Model: HM009-1

Introduction

Thank you for choosing the Jack & Rose Evaporative Humidifier. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new humidifier. Designed for large rooms, bedrooms, nurseries, and offices, this humidifier delivers clean, invisible moisture without white dust, ensuring a healthier environment for you and your family.



The Jack & Rose Evaporative Humidifier, Model HM009-1, shown with its remote control. This unit is designed to provide efficient and healthy humidification for various room sizes.

Important Safety Information

Please read all instructions carefully before using this appliance and keep this manual for future reference. Failure to

follow these instructions may result in electric shock, fire, or serious injury.

- Always place the humidifier on a firm, flat, water-resistant surface away from direct sunlight and heat sources.
- Do not place the humidifier near furniture or appliances that are sensitive to moisture.
- Ensure the power cord is not damaged and is properly plugged into a suitable electrical outlet (120V AC).
- Do not operate the humidifier if the cord or plug is damaged, or if the unit has been dropped or damaged.
- Unplug the humidifier before filling, cleaning, or moving it.
- Do not immerse the humidifier in water or other liquids.
- Keep out of reach of children and pets. The child lock feature should be utilized when children are present.
- Do not add essential oils directly into the water tank. Use the designated essential oil tray if available.
- Regularly clean the humidifier to prevent mineral buildup and bacterial growth.

Package Contents

Verify that all items are included in your package:

- Jack & Rose Evaporative Humidifier (Model HM009-1)
- Double Wick Filter (pre-installed or separate)
- Remote Control
- Power Adapter
- User Manual (this document)

Product Overview

Familiarize yourself with the components of your humidifier:

A. Control Panel / Digital Display: Displays current humidity, fan speed, and mode indicators. Features touch controls for various functions.

B. Air Outlet Grille: Where humidified air is released.

C. Water Level Window: Allows visual inspection of the water level in the tank.

D. Water Tank: Holds up to 2 gallons (7.5 liters) of water.

E. Wick Filters: Two washable wick filters responsible for absorbing water and evaporating moisture.

F. Fan Assembly: Dual fans accelerate the evaporation process.

G. Remote Control: Provides convenient operation from a distance.

H. Power Inlet: Connects the power adapter to the unit.



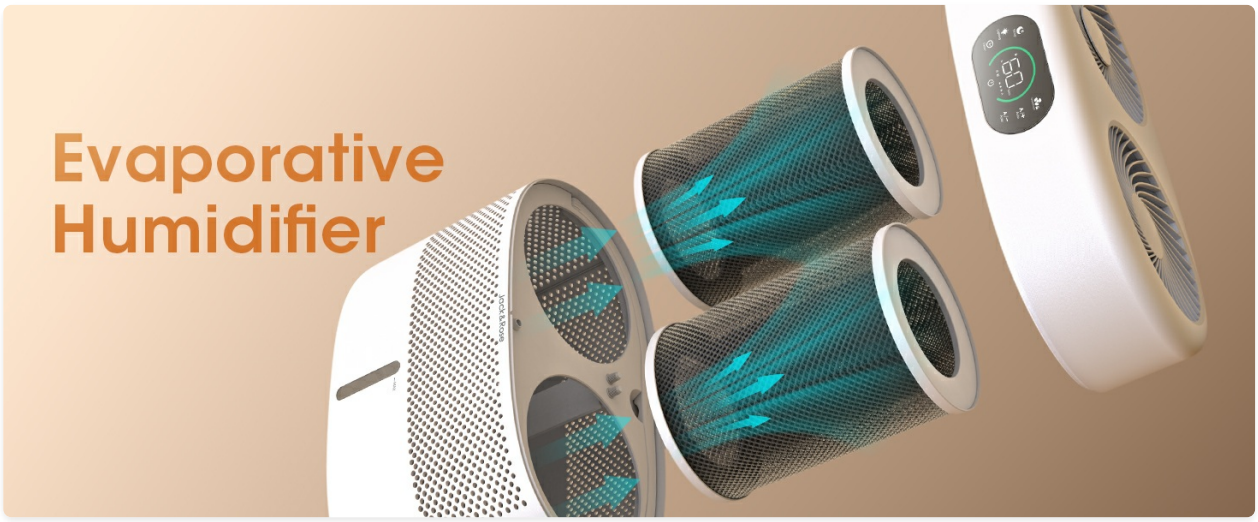
Detailed view of the humidifier's front panel, highlighting the digital display and water level indicator.



Top view of the humidifier, illustrating the dual fan design for efficient air circulation and evaporation.

Setup

1. **Unpack:** Carefully remove the humidifier and all accessories from the packaging. Retain packaging for future storage or transport.
2. **Placement:** Place the humidifier on a flat, stable, and water-resistant surface at least 6 inches (15 cm) away from walls and furniture. Ensure it is not placed on carpet or near heat vents.
3. **Fill Water Tank:**
    - Lift the top cover of the humidifier.
    - Remove the fan assembly to access the water tank.
    - Fill the water tank directly with clean tap water. The humidifier is designed to work with tap water and does not require distilled water. Do not exceed the MAX fill line.
    - Alternatively, the entire base with the water tank can be lifted and filled under a faucet.



The humidifier can be easily filled with tap water, eliminating the need for distilled water.

4. **Insert Wick Filters:** Ensure the two wick filters are properly seated in their designated slots within the water tank.
5. **Replace Cover:** Carefully place the fan assembly and top cover back onto the humidifier, ensuring it is securely in place.
6. **Connect Power:** Plug the power adapter into the humidifier's power inlet, then plug the adapter into a standard 120V AC electrical outlet.

Operating Instructions

Your Jack & Rose humidifier offers multiple modes and features for optimal comfort.

Control Panel & Remote Functions:



The digital display provides real-time humidity readings and indicates active modes.

- **Power Button:** Turns the unit ON/OFF.
- **Fan Speed (A/A+):** Adjusts fan speed (3 speeds available). Higher speeds increase humidification output.
- **Auto Mode (Auto):** The humidifier will automatically adjust the fan speed to maintain a comfortable humidity level based on the ambient humidity.
- **Sleep Mode (Moon icon):** Turns off the digital display and operates at the lowest, quietest fan speed for undisturbed sleep.
- **Timer (Clock icon):** Sets an auto-off timer for 1-12 hours.
- **Lighting (Lightbulb icon):** Controls the display light.
- **Child Lock (Lock icon):** Activates or deactivates the child lock, preventing accidental changes to settings. Press and hold the button for a few seconds to engage/disengage.

Key Features:

- **800ml/h Large Output:** Capable of humidifying large rooms up to 600 square feet quickly.
- **No White Dust:** Evaporative technology ensures no mineral dust is released into the air, protecting furniture and respiratory health.



Unlike mist humidifiers, this evaporative model prevents white dust buildup on surfaces.

- **Quiet Operation:** Operates at less than 45 decibels, making it suitable for bedrooms and nurseries.



The humidifier's quiet operation makes it ideal for use in nurseries, promoting a peaceful sleep environment.

- **Auto Shut-off & Auto Drying:** The unit automatically shuts off when water is low and initiates an auto-drying cycle to prevent odors and keep the interior dry.
- **Essential Oil Tray:** A dedicated tray allows for the use of essential oils to diffuse pleasant aromas without affecting the humidification process.

Maintenance

Regular maintenance ensures optimal performance and longevity of your humidifier.

Cleaning the Water Tank and Base:

- Unplug the humidifier from the power outlet.
- Remove the top cover and fan assembly.
- Empty any remaining water from the tank.
- Wipe the inside of the water tank and base with a soft cloth and a mild detergent or a vinegar solution (1 part white vinegar to 1 part water).
- Rinse thoroughly with clean water.
- Dry all parts completely before reassembling.
- It is recommended to clean the humidifier once every half month.



The humidifier's design allows for easy access to the water tank and base for cleaning.

Cleaning the Wick Filters:

- The wick filters are reusable and machine washable.
- Remove the wick filters from the humidifier.
- Rinse the filters under running water to remove loose mineral deposits.
- For deeper cleaning, the filters can be placed in a washing machine. Use a gentle cycle with cold water and a mild detergent. Do not use bleach.
- Air dry the filters completely before placing them back into the humidifier. Do not tumble dry.
- The company states the filter should last 1-2 years with regular maintenance.



The reusable wick filter can be machine washed for convenient and thorough cleaning.

Troubleshooting

If you encounter issues with your humidifier, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Humidifier does not turn on.	No power; unit not plugged in; power outlet faulty.	Ensure power cord is securely plugged into a working outlet. Check circuit breaker.
No humidity output.	Water tank empty; wick filters dry or clogged; fan not operating.	Refill water tank. Clean or replace wick filters. Check if fan is running.
Red ring light indicates water shortage, but tank has water.	Water level sensor issue; unit not on a flat surface.	Ensure the unit is on a completely flat surface. If issue persists, contact customer support.
Unpleasant odor from humidifier.	Mineral buildup or bacterial growth in water tank/filters.	Clean the water tank and wick filters thoroughly as per maintenance instructions. Ensure auto-drying function is working.
Humidity reading is inaccurate.	Sensor obstruction; unit placed too close to a wall or other object.	Ensure the humidifier is placed in an open area, away from walls. If the issue persists, it may be a sensor calibration issue.

If the problem persists after trying these solutions, please contact Jack & Rose customer support.

Specifications

Brand	Jack & Rose
Model Name	HM009-1
Operation Mode	Evaporative
Humidification Capacity	800 ml/h
Water Tank Capacity	2 Gallons (approx. 7.5 Liters)
Coverage Area	Up to 600 sq ft (56 Square Meters)
Filter Type	Reusable Wick Filter
Noise Level	Less than 45 dB
Power Supply	120 Volts (AC)
Rated Wattage	12 Watts

Product Dimensions	18"D x 11.3"W x 15.6"H
Item Weight	6.6 pounds (3 Kilograms)
Special Features	Timing, Remote/Touch Control, Auto Shut off, Essential Oil Tray, Auto Humidity, Auto Drying, Sleep Mode, Child Lock, Easy to Clean, Washable Wick, Adjustable Humidity Control, 3 Fan Speeds, Water Level Window, Digital Display

Warranty and Support

Jack & Rose stands behind the quality of its products.

Warranty Information:

This product comes with a**2-year warranty**. This warranty covers defects in materials and workmanship under normal use. Free replacement is offered for any product problem within the warranty period.



Jack & Rose offers dedicated customer support and a 2-year warranty for product issues.

Customer Support:

For any questions, concerns, or warranty claims, please contact Jack & Rose customer service. You can typically find contact information on the product packaging or the official Jack & Rose website. Please have your model number (HM009-1) and purchase date ready when contacting support.
Visit the official Jack & Rose Store for more information:Jack & Rose Store on Amazon

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