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PETSTIBLE Z30

PETSTIBLE Z30 Smart WiFi Video Doorbell User Manual

Model: Z30 (2450173224)

1. INTRODUCTION

The PETSTIBLE Z30 Smart WiFi Video Doorbell provides enhanced home security and convenience. This intelligent doorbell allows for remote monitoring, two-way communication, and instant notifications, ensuring you stay connected to your home's entrance from anywhere.

Key features include:

- **Instant Notifications:** Receive immediate alerts on your phone when someone rings the doorbell.
- **Two-Way Audio:** Engage in real-time conversations with visitors via the built-in microphone and speaker.
- **Remote Video Access:** View live video feeds and recorded events directly from your smartphone.
- **Easy Installation:** Wire-free design for flexible placement and simple setup.
- **Multi-User Sharing:** Share access with family members for comprehensive home monitoring.

2. PACKAGE CONTENTS

Please verify that all items are present and in good condition upon opening the package:



Image: Overview of the PETSTIBLE Z30 Smart WiFi Video Doorbell, including the doorbell unit, indoor chime, mounting plate, screws, and charging cable.

- 1 x Doorbell unit (White)

- 1 x Indoor ding-dong unit (Chime)
- 1 x Manual instruction (This document)
- 1 x Auxiliary installation sticker
- Small screws and wall anchors for mounting
- 1 x USB Charging Cable

3. SETUP AND INSTALLATION

3.1 Charging the Doorbell

Before initial use, fully charge the doorbell unit. Connect the provided USB charging cable to the doorbell's charging port and a 5V/1A USB power adapter (not included). The charging indicator light will show charging status.



Image: Detailed view of the doorbell's charging port and internal components, illustrating where the USB cable connects.

3.2 App Download and Account Setup

The PETSTIBLE Z30 doorbell operates with the Aiwit app. Download the Aiwit app from your device's app store (compatible with iOS and Android).

1. Search for "Aiwit" in the App Store or Google Play Store.
2. Download and install the app.
3. Open the Aiwit app and follow the on-screen instructions to create a new account or log in if you already have one.

3.3 Connecting the Doorbell to Wi-Fi

Ensure your Wi-Fi network is 2.4G WiFi, as 5GHz WiFi is not supported.

1. In the Aiwit app, tap the "+" icon to add a new device.
2. Select "Video Doorbell" from the device list.
3. Follow the app's instructions to put the doorbell into pairing mode (usually by pressing and holding a button on the doorbell).
4. Enter your 2.4G Wi-Fi network name (SSID) and password when prompted by the app.
5. The app will generate a QR code. Present this QR code to the doorbell camera lens at a distance of 15-30 cm (6-12 inches) until you hear a confirmation sound.
6. Once connected, the doorbell's indicator light will change, and the app will confirm successful pairing.

3.4 Mounting the Doorbell

The doorbell is designed for wire-free installation.

1. Choose a suitable location near your door, ensuring a clear view and good Wi-Fi signal.
2. Use the auxiliary installation sticker to mark the drilling points on the wall.
3. Drill holes and insert the wall anchors if mounting on masonry or concrete.
4. Secure the mounting plate to the wall using the provided screws.
5. Attach the doorbell unit to the mounting plate, ensuring it clicks securely into place.

Application scenario



Image: Depiction of the doorbell in an application scenario, showing a person installing it and children interacting with a

doorbell, illustrating its use for home security and communication.

4. OPERATING INSTRUCTIONS

4.1 Receiving Notifications

When a visitor presses the doorbell button, the doorbell camera will record and send a "device call" push notification to your phone instantly. The indoor chime will also sound.

4.2 Two-Way Intercom

Upon receiving a "device call" notification:

1. Tap the notification on your phone to answer the call and enter a video call interface.
2. You can now see and speak to the visitor at your door.
3. Only one user can use the intercom function at a time, even if multiple users are viewing the video feed.

4.3 Live View and Playback

Open the Aiwit app to access the live video feed from your doorbell at any time. You can also review recorded events and motion-triggered clips from the app's history section.

4.4 Sharing Device Access

The owner account can share access to the doorbell with up to 8 other accounts. Up to 3 users may view the video feed simultaneously. To share:

1. In the Aiwit app, navigate to the device settings.
2. Select the "Share Device" option.
3. Follow the instructions to invite other users via their Aiwit account ID.

5. MAINTENANCE

To ensure optimal performance and longevity of your PETSTIBLE Z30 Smart WiFi Video Doorbell, follow these maintenance guidelines:

- **Regular Cleaning:** Gently wipe the camera lens and the doorbell's exterior with a soft, damp cloth to remove dust and smudges. Avoid abrasive cleaners or solvents.
- **Battery Management:** Recharge the doorbell battery when the app indicates a low battery level. Frequent charging is recommended to maintain battery health.
- **Firmware Updates:** Periodically check the Aiwit app for available firmware updates. Install updates to ensure your doorbell has the latest features and security enhancements.
- **Wi-Fi Connection:** Ensure your Wi-Fi router is within an optimal range for a stable connection. Obstructions can affect signal strength.

6. TROUBLESHOOTING

If you encounter issues with your PETSTIBLE Z30 Smart WiFi Video Doorbell, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
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Problem	Possible Cause / Solution
Doorbell not connecting to Wi-Fi.	<ul style="list-style-type: none"> ◦ Ensure your Wi-Fi network is 2.4G. 5GHz networks are not supported. ◦ Check Wi-Fi password for correctness. ◦ Move the doorbell closer to the Wi-Fi router. ◦ Reset the doorbell and try the pairing process again.
No notifications on phone.	<ul style="list-style-type: none"> ◦ Check app notification settings on your phone and in the Aiwit app. ◦ Ensure the doorbell has a stable Wi-Fi connection. ◦ Verify that the Aiwit app is running in the background or allowed to run.
Two-way audio not working.	<ul style="list-style-type: none"> ◦ Check microphone and speaker permissions for the Aiwit app on your phone. ◦ Ensure a strong Wi-Fi signal for clear audio transmission. ◦ Only one user can use the intercom at a time.
Doorbell battery drains quickly.	<ul style="list-style-type: none"> ◦ Frequent motion detection or live view access can consume more battery. Adjust sensitivity settings. ◦ Ensure the doorbell is fully charged.

For further assistance, please contact customer support via the Aiwit app.

7. SPECIFICATIONS

Feature	Detail
Model Name	Z30
Model Number	2450173224
Brand	PETSTIBLE
Colour	White (Optional: Black)
Material	ABS
Connection Mode	2.4G WiFi (5GHz not supported)
Charging Voltage	DC 5V/1A
Doorbell Battery Capacity	800mAh
Doorbell Unit Size	8 x 4.5 x 2.49 cm (3.15 x 1.77 x 0.98 inches)
Doorbell Unit Weight	120 g (0.26 lb)

Feature	Detail
Overall Product Dimensions	11 x 9 x 3 cm
Overall Item Weight	141 g

8. IMPORTANT SAFETY INFORMATION

Please observe the following safety warnings:

EU	REP	SUCCESS COURIER SL CALLE RIO TORMES NUM. 1, PLANTA 1, DERECHA, OFICINA 3, Fuenlabrada, Madrid, 28947 Spain succeservice2@hotmail.com
EU001730361137508RCHP		
<p>We simply act as EU representative for cross-border sellers, and are not manufacturers/importers/distributors for the product, nor involved in the manufacture/import/sale of the product. Therefore, we are not responsible for any after-sales services related to the product. In case of any product quality or infringement issues, the manufacturer/importer/seller shall be solely held responsible.</p>		
Manufacturer: PETSTIBLE		MADE IN CHINA
Address: No. 9, 23rd Floor, Vanke Jinyu Huaifu Commercial Center, No. 29 Fangji Road, Yangyuan Street Wuhan City Wuchang District Hubei Province		
Manufacturer E-mail/URL: evelynlivecascara@163.com		
Product Type: Accessories		
		
<p>⚠ Please do not place at a high place to avoid falling. ⚠ Bitte nicht an einem hohen Ort platzieren, um ein Herunterfallen zu vermeiden. ⚠ Veuillez ne pas le placer en hauteur pour éviter de tomber. ⚠ Por favor, no lo coloques en un lugar alto para evitar caídas. ⚠ Si prega di non posizionare in un luogo elevato per evitare cadute. ⚠ Plaats het niet op een hoge plaats om vallen te voorkomen. ⚠ Veuillez ne pas le placer en hauteur pour éviter de tomber. ⚠ Lütfen düşmeyi önlemek için yüksek bir yere koymayın. ⚠ Vänligen placera inte på en hög plats för att undvika att falla.</p>		

Image: Safety warnings in multiple languages, including a caution against placing the device at a high place to avoid falling, and recycling symbols for packaging.

- **Do not place at a high place to avoid falling.**
- Keep the device away from water and moisture.
- Do not attempt to disassemble or repair the device yourself. Contact qualified personnel for service.
- Use only the specified charging voltage (DC 5V/1A).
- Dispose of packaging materials responsibly according to local recycling guidelines.

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For customer support, please refer to the Aiwit app or visit the PETSTIBLE official website.