Candy CW50-BP12307-S

Candy CW50-BP12307-S Front-Load Washing Machine User Manual

Model: CW50-BP12307-S

1. INTRODUCTION AND SAFETY INFORMATION

Thank you for choosing the Candy CW50-BP12307-S Front-Load Washing Machine. This manual provides essential information for the safe and efficient use of your appliance. Please read it thoroughly before installation and operation, and keep it for future reference.

1.1 General Safety Warnings

- Always disconnect the appliance from the power supply before cleaning or performing maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not install the appliance in a damp place or where it may be exposed to water.
- Ensure all packaging materials are removed before use.
- Do not use extension cords or multiple adapters.
- Do not open the detergent drawer during the wash cycle.
- Do not touch the appliance with wet hands or feet.

2. PRODUCT OVERVIEW

Familiarize yourself with the main components of your washing machine.

Image 2.1: Front view of the Candy CW50-BP12307-S washing machine. This image displays the appliance with its door closed, showcasing the control panel at the top and the main drum access.

Image 2.2: Close-up of the control panel and door. This image highlights the digital display, program selection buttons, and the ergonomic handle of the washing machine door.

2.1 Control Panel

The control panel allows you to select wash programs, adjust settings, and monitor the wash cycle. Refer to the detailed diagram below for specific button functions.

Image 2.3: Detailed view of the Candy CW50-BP12307-S control panel. This image provides a clear look at the various icons and buttons for program selection, temperature, spin speed, and additional functions.

- **Program Selector:** Turn to choose your desired wash program.
- **Display:** Shows remaining time, selected options, and error codes.
- **Start/Pause Button:** Initiates or pauses the wash cycle.
- **Option Buttons:** Modify temperature, spin speed, or add extra rinses.

3. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washing machine.

3.1 Unpacking

- Remove all packaging materials, including the polystyrene base and any inserts from the drum.
- Remove the transport bolts located at the rear of the machine. These bolts secure the drum during transit and **must** be removed before use. Keep them for future transport.

3.2 Positioning and Leveling

Place the washing machine on a firm, flat surface. Use the adjustable leveling feet to ensure the appliance is perfectly stable and level. An unlevel machine can cause excessive vibration and noise.

- Loosen the lock nut on each foot.
- Rotate the foot to adjust the height.
- Use a spirit level to check for perfect leveling.
- Tighten the lock nuts against the machine base to secure the feet.

3.3 Water and Drain Connections

- Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.
- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining. The drain hose should be between 60 cm and 100 cm from the floor.

3.4 Electrical Connection

- Connect the power plug to a grounded electrical outlet.
- Ensure the voltage and frequency match the specifications on the appliance rating plate.

4. OPERATING INSTRUCTIONS

4.1 Preparing the Laundry

- Sort laundry by fabric type, color, and degree of soiling.
- Check garment care labels for washing instructions.
- Empty pockets and close zippers and buttons.

4.2 Loading the Washing Machine

Image 4.1: The washing machine with its door open, ready for loading. This view shows the spacious drum and the door hinge mechanism.

- Open the washing machine door.
- Load the laundry loosely into the drum, ensuring not to overload. The maximum capacity is 5 kg.
- Close the door firmly until it clicks shut.

4.3 Adding Detergent and Additives

Open the detergent drawer and add detergent and fabric softener to the appropriate compartments. Refer to your detergent packaging for recommended dosages.

4.4 Selecting a Wash Program

1. Turn the program selector knob to choose the desired wash program (e.g., Cotton, Synthetics, Delicates, Eco 40-60).
2. If necessary, adjust the temperature and spin speed using the option buttons.

3. Press the Start/Pause button to begin the cycle.

Note: *The display will show the estimated remaining time for the cycle.*

5. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the life of your appliance.

5.1 Cleaning the Detergent Drawer

- Pull out the detergent drawer completely.
- Rinse it under running water to remove any detergent residue.
- Clean the drawer housing with a brush.
- Reinsert the drawer.

5.2 Cleaning the Drain Filter

The drain filter should be cleaned periodically to prevent blockages.

Image 5.1: Close-up view of the drain filter compartment, showing the filter removed for cleaning. This component is essential for preventing blockages.

1. Open the small cover at the bottom front of the machine.
2. Place a shallow container underneath to collect any residual water.
3. Slowly unscrew the filter counter-clockwise and remove it.
4. Clean the filter under running water, removing any lint or foreign objects.
5. Screw the filter back in clockwise and close the cover.

5.3 Drum Cleaning

Run a maintenance wash (e.g., a hot cycle with no laundry and a descaling agent) periodically to clean the drum and remove detergent residues.

5.4 Exterior Cleaning

Wipe the exterior of the washing machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

6. TROUBLESHOOTING

Before contacting service, please check the following common issues and solutions.

Problem	Possible Cause	Solution
Machine does not start	No power; Door not closed; Program not selected; Start/Pause not pressed.	Check power supply; Ensure door is firmly closed; Select a program; Press Start/Pause.
Water not filling	Water tap closed; Inlet hose kinked; Water pressure too low.	Open water tap; Straighten hose; Check water supply.
Water not draining	Drain hose kinked or blocked; Drain filter blocked.	Straighten or clear drain hose; Clean drain filter (refer to Section 5.2).
Excessive vibration/noise	Machine not level; Transport bolts not removed; Overloaded drum.	Adjust leveling feet; Remove transport bolts; Reduce laundry load.
Detergent residue in drawer	Insufficient water pressure; Detergent clumping.	Check water pressure; Clean detergent drawer; Use less detergent or liquid detergent.

If the problem persists after attempting these solutions, please contact customer support.

7. SPECIFICATIONS

Feature	Detail
Model	CW50-BP12307-S
Brand	Candy
Type	Front-Load Washing Machine
Capacity	5 Kilograms
Maximum Spin Speed	1200 rpm
Color	White with Black accents
Item Weight	52 Kilograms
Special Feature	Adjustable Leveling Foot
Dimensions (H x W x D)	*Please refer to the product label or official Candy website for exact dimensions.*

Feature	Detail
Power Supply	*Refer to the rating plate on the appliance.*

8. WARRANTY AND CUSTOMER SUPPORT

8.1 Warranty Information

Your Candy CW50-BP12307-S washing machine comes with a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.
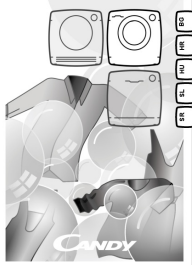
8.2 Customer Support

For technical assistance, spare parts, or warranty service, please contact Candy customer support. Contact details can typically be found on the official Candy website or in your warranty documentation.

When contacting support, please have your model number (CW50-BP12307-S) and serial number ready. The serial number is usually located on a label inside the door or at the back of the appliance.

Related Documents - CW50-BP12307-S

	Candy CSTG282DE/1-S 8kg Smart Top-Load Washing Machine Discover the Candy CSTG282DE/1-S, an 8kg top-load washing machine with 1200 RPM spin speed and Class D energy efficiency. Features Smart Touch NFC technology, Mix Power System+, Gentle Touch Opening, and 16 versatile programs for optimal laundry care.
	Candy HE 1294TWM6/1-S Ultra Hygiene Washing Machine Specifications Detailed specifications for the Candy HE 1294TWM6/1-S Ultra Hygiene washing machine, including features, technical characteristics, energy efficiency, and dimensions.
	Candy GVW 364TC Washer Dryer: Features and Specifications Discover the Candy GVW 364TC, a space-saving washer dryer with a 6kg wash capacity, 4kg drying capacity, and 1300 RPM spin speed. This guide details its features, programs, performances, and technical specifications.

	[Candy Перална Машина: Пълно Ръководство за Безопасна и Ефективна Употреба](#) Открийте как да използвате вашата нова Candy перална машина безопасно и ефективно с това изчерпателно ръководство. Включва инструкции за инсталация, поддръжка, програми и съвети за пестене на енергия и вода.
	[Candy Bianca Washing Machine User Manual and Guide](#) Comprehensive user manual for the Candy Bianca washing machine, covering installation, operation, maintenance, troubleshooting, and program details for optimal use and care.
	[Candy Smart Washing Machine User Guide and Features](#) Comprehensive guide to the Candy Smart washing machine, detailing programs, features, options, and basic usage. Access further multilingual information at go.he.services/smart-bi.