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Eureka NEY100

EUREKA NEY100 Portable Carpet and Upholstery Cleaner User Manual

Model: NEY100

Brand: Eureka

Product Overview

The EUREKA NEY100 Portable Carpet and Upholstery Cleaner is designed for effortless deep cleaning of carpets, upholstery, and car interiors. It effectively tackles stubborn spots and stains with its powerful spray, scrub, and suction capabilities.

Key Features

- REMOVE TOUGH SPOTS AND STAINS FOR A DEEP CLEAN: Eureka NEY100 carpet and upholstery cleaner can conveniently tackle stubborn spots and stains in carpets, upholstery, and car interiors with ease while also have high water return rate. Achieve a deep, thorough clean effortlessly.
- LARGE TANK CAPACITY FOR LONGER UNINTERRUPTED CLEAN: The dual large transparent tank of this carpet cleaning machine for home has 50.7oz clean water tank capacity and 27oz dirty water tank capacity, clean farther while separate clean and dirty water.
- LONGER REACH FOR LARGER CLEANING AREA: Easily reach spots and stains on carpet, upholstery, stairs and any other hard-to-reach areas with the 5.5 feet long hose and 16 feet long cord on this couch cleaner vacuum, giving you free cleaning experience.
- POWERFUL SPRAY AND SUCTION EFFECTIVELY TACKLE THE MESS: Spray, scrub and suction, this spot cleaner for carpet and upholstery conveniently and effortlessly eliminate a wide spectrum of everyday messes, from stubborn pet accidents to common daily spills.
- REMOVE TOUGH STAINS WITH CLEANING SOLUTION: Eureka NEY100 vacuum cleaner for carpet can effectively remove unsightly stains while also infuse your space with a bright and refreshing scent during the cleaning process with our cleaning solution.
- WHERE TO PURCHASE EXTRA CLEANING SOLUTION: directly search for B0B28NMBW2



The EUREKA NEY100 Portable Carpet and Upholstery Cleaner in blue, showcasing its compact design and hose attachment.

Initial Setup

Before first use, ensure all components are present and undamaged.

Filling the Clean Water Tank

The unit features a dual-tank system. The clean water tank has a capacity of 50.7 oz.



The clean water tank (left) and dirty water tank (right) on the EUREKA NEY100.

1. Remove the clean water tank by lifting its handle.
2. Unscrew the cap at the bottom of the tank.
3. Fill the tank with clean water. For enhanced cleaning, add the recommended amount of Eureka cleaning solution (refer to solution bottle for specific ratios based on stain severity).
4. Securely replace the cap and reinsert the tank into the unit.

Attaching the Hose and Tool

The cleaner comes with a 5.5-foot hose and a 16-foot power cord for extended reach.



The cleaning tool attached to the hose, ready for use on a carpet.

1. Connect the hose to the main unit's hose port until it clicks securely.
2. Attach the 3.5" Tough Stain Tool to the end of the hose. Ensure it is firmly connected.

Operating Instructions

Spot Cleaning Process

The EUREKA NEY100 combines powerful spray, scrub, and suction for effective stain removal.



The cleaning tool spraying solution onto a carpet surface.

1. Plug the unit into a grounded electrical outlet.
2. Turn on the power switch located on the top of the unit.
3. Position the cleaning tool directly over the stain.
4. Press the spray trigger on the tool handle to apply cleaning solution to the stained area.
5. Gently scrub the stain with the brush on the tool, working in small sections.
6. Release the spray trigger and tilt the tool to engage the suction, pulling up the dirty solution from the surface.
7. Repeat steps 4-6 until the stain is removed and the area is as dry as possible.

Official Product Video: EUREKA NEY100 Series Spot Cleaner for Carpet and Upholstery

Your browser does not support the video tag.

This video demonstrates the key features and operation of the EUREKA NEY100 Spot Cleaner, showing how to effectively spray, scrub, and suction messes from various surfaces.

Emptying the Dirty Water Tank

The dirty water tank has a capacity of 27 oz. It is important to empty and clean it after each use to prevent odors and maintain performance.



The dirty water tank being removed and emptied into a sink.

1. Turn off and unplug the unit.
2. Lift the dirty water tank from the machine.
3. Remove the top cover and float assembly.
4. Pour out the dirty water and rinse the tank thoroughly with clean water.
5. Reassemble the tank and place it back into the unit.

Cleaning the Brush Tool

The brush tool can accumulate debris and requires regular cleaning.



The cleaning tool's brush head being rinsed under running water.

1. Remove the accessory window by pressing the release button.
2. Rinse the brush with clean water.

Cleaning the Hose

1. Ensure that the dirty water tank is empty.
2. Fill a bowl or sink basin with clean water.
3. Turn the unit on and submerge 1/2 of the brush head for 2-3 seconds so that clean water is sucked through the hose.
4. Empty the dirty water tank and repeat until the hose is clean.

Storage

The compact design allows for easy storage.



The EUREKA NEY100 unit with its hose wrapped around, being placed into a cabinet for compact storage.

Troubleshooting Guide

Problem	Possible Cause	Solution
No Spray	Clean water tank empty or not properly seated.	Refill clean water tank and ensure it is securely in place.
Low Suction	Dirty water tank full or not properly seated. Hose/tool clogged.	Empty and clean dirty water tank. Check hose and tool for blockages.
Leaking	Tanks not properly sealed or damaged.	Check tank caps and seals. Ensure tanks are correctly installed.

Product Specifications

Feature	Detail
Brand	Eureka
Model Name	Portable Carpet and Upholstery Cleaner, Spot Cleaner Perfect for Pets
Item Model Number	NEY100
Color	Blue
Item Weight	11.18 pounds (5.08 Kilograms)
Product Dimensions	15.16"D x 15.6"W x 11.8"H
Clean Water Tank Capacity	50.7 oz (1.5L)
Dirty Water Tank Capacity	27 oz (0.8L)
Hose Length	5.5 feet
Cord Length	16 feet
Power Source	Corded Electric
UPC	840296506882

Warranty and Customer Support

The EUREKA NEY100 Portable Carpet and Upholstery Cleaner comes with a 2-year warranty.

For detailed instructions, troubleshooting, or warranty claims, please refer to the official user manual PDF or contact Eureka customer support.

Official User Manual (PDF): Download Here

Visit the Eureka Store: Eureka Official Store

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