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› [PEPE Mobility](#) /

› [PEPE Mobility Adjustable Bathtub Safety Rail \(Model 0311\) Instruction Manual](#)

## PEPE Mobility 0311

# PEPE Mobility Adjustable Bathtub Safety Rail (Model 0311) - Instruction Manual

Your guide to safe and easy installation and use.

## INTRODUCTION

Thank you for choosing the PEPE Mobility Adjustable Bathtub Safety Rail. This product is designed to provide additional support and stability when entering and exiting the bathtub, enhancing user autonomy and safety. Please read this manual carefully before installation and use to ensure proper function and safety.

## IMPORTANT SAFETY INFORMATION

- Always ensure the safety rail is securely fastened to the bathtub before use.
- Do not exceed the maximum weight capacity of 220.5 lbs (100 kg).
- Regularly check all components for wear, damage, or looseness. Discontinue use if any damage is found.
- This product is intended for use as a stability aid; it is not designed to support full body weight for extended periods.
- Only suitable for bathtubs with a smooth outer edge and no protrusions. Refer to the compatibility section for details.

## BATHTUB COMPATIBILITY

Before installation, verify that your bathtub meets the following requirements:

- The outer rim of your bathtub must be at least 2 inches (5 cm) wide.
- The rim must be smooth (90° angle) and at least 4.5 inches (11.5 cm) deep to allow the clamp to fit correctly.



Figure 1: Bathtub rim width (A) must be at least 2 inches (5 cm).



Figure 2: Bathtub rim depth (B) must be at least 4.5 inches (11.5 cm) with a smooth, 90-degree edge.



Figure 3: Example of an incompatible bathtub rim with a protrusion (marked with an 'X').

## SETUP AND INSTALLATION

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The PEPE Mobility Bathtub Safety Rail is designed for easy, tool-free installation.

- 1. Assemble the Handle:** Insert the U-shaped handle into the base unit. Ensure the holes align.
- 2. Secure the Handle:** Insert the locking pins through the aligned holes to secure the handle to the base.
- 3. Adjust Height (Optional):** The handle height can be adjusted from 14.5 to 16.7 inches (37 to 42.5 cm). Press the spring pins and slide the handle up or down to your desired height. Ensure both sides are adjusted equally and the pins snap securely into place.
- 4. Position on Bathtub:** Place the assembled safety rail onto the edge of your bathtub. Ensure the non-slip pads are in contact with the tub surface.
- 5. Tighten Clamp:** Turn the large white knob to tighten the clamp mechanism against the bathtub wall. Continue tightening until the rail is firmly secured and does not move.
- 6. Verify Stability:** Before first use, gently test the stability of the installed rail by applying downward pressure. It should not wobble or slide.



Figure 4: The safety rail is adjustable in height (14.5" - 16.5") and the clamp fits tub walls from 2" - 5.5".



Figure 5: Use the knob to securely tighten the clamp to the bathtub wall.



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Spain, Europe.



American headquarters in  
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# EMPOWERING PEOPLE TO LIVE LIMITLESS

Figure 6: Non-slip pads provide a secure grip and protect your bathtub surface.

## Installation Video Guide

Your browser does not support the video tag.

Video 1: Step-by-step guide on assembling and installing the PEPE Mobility Bathtub Safety Rail.

## OPERATING INSTRUCTIONS

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Once securely installed, the PEPE Mobility Bathtub Safety Rail provides a stable handhold for entering and exiting the bathtub.

- Approach the bathtub facing the safety rail.
- Grasp the handle firmly with both hands.
- Carefully lift one leg over the tub edge, using the rail for balance and support.
- Transfer your weight slowly and deliberately into the tub.
- To exit, reverse the process, using the rail for support as you step out.

**37 - 42,5 cm**  
**14.5" - 16.5"**

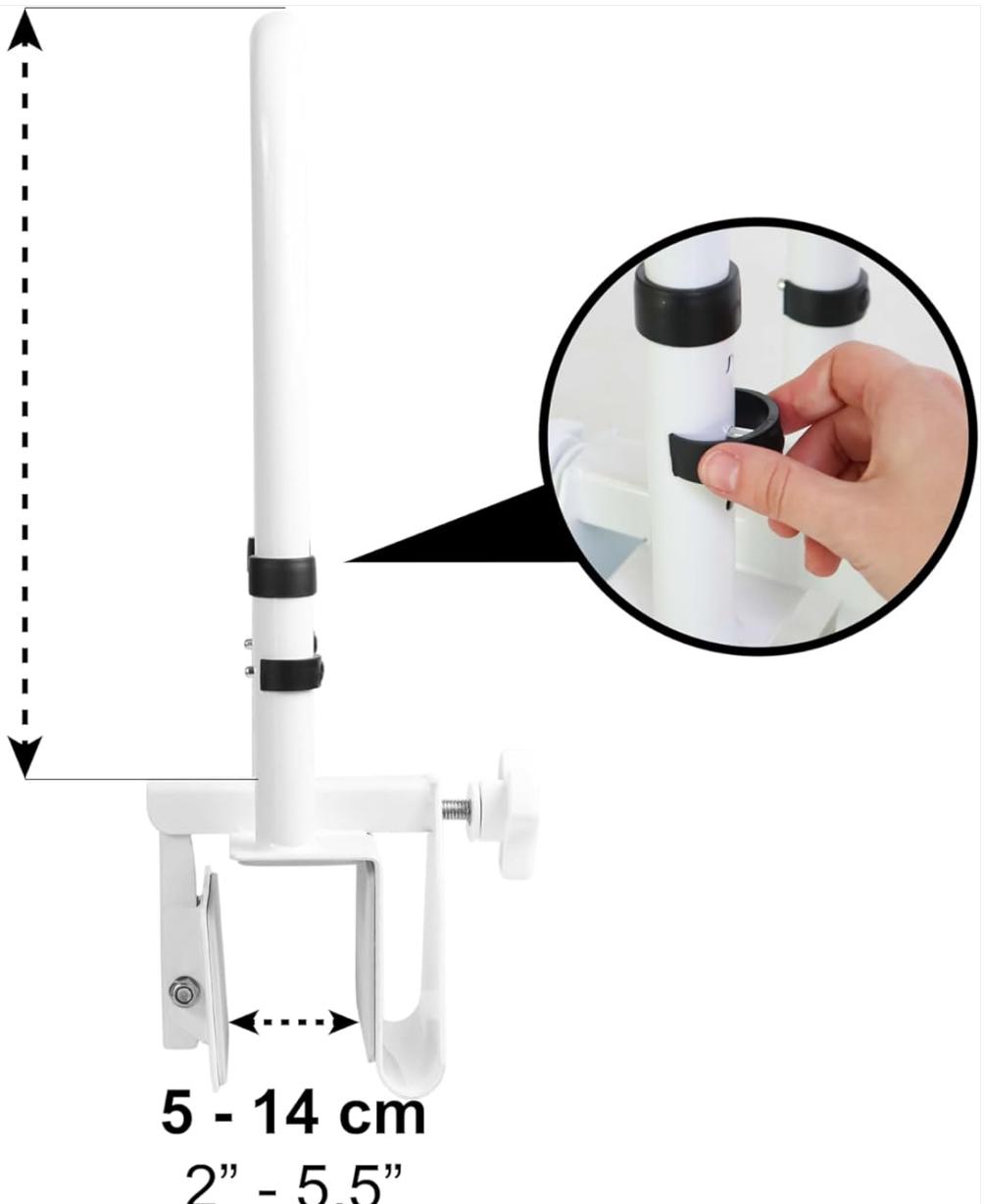


Figure 7: Demonstrating safe entry into the bathtub using the safety rail.



Figure 8: Demonstrating safe exit from the bathtub using the safety rail.

## CARE AND MAINTENANCE

- Clean the safety rail regularly with a mild soap and water solution. Avoid abrasive cleaners or solvents.
- Inspect the rail and all connection points monthly for any signs of corrosion, cracks, or loose components.
- Ensure the non-slip pads are clean and free of residue to maintain optimal grip.
- If any part becomes damaged or worn, contact customer support for replacement parts or advice. Do not attempt to repair damaged components yourself.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Rail feels wobbly or loose after installation.	Clamp not tightened sufficiently; bathtub rim incompatible.	Retighten the clamp knob firmly. Re-check bathtub compatibility (rim width, depth, and smoothness).
Handle height cannot be adjusted.	Spring pins are not fully depressed or are obstructed.	Ensure both spring pins are fully depressed when attempting to adjust height. Check for any debris obstructing the pins.
Non-slip pads are sliding.	Pads are dirty or wet; clamp is not tight enough.	Clean and dry the non-slip pads and the bathtub surface. Ensure the clamp is tightened securely.

## SPECIFICATIONS

**Model:** 0311

**Brand:** PEPE Mobility

**Material:** Alloy Steel

**Color:** White

**Item Weight:** 6.6 pounds (3 kg)

**Product Dimensions:** 24.5" L x 5.5" W (62.2 cm L x 14 cm W)

**Adjustable Height:** 14.5" - 16.7" (37 cm - 42.5 cm)

**Adjustable Clamp Width:** 2" - 5.5" (5 cm - 14 cm)

**Maximum Weight Capacity:** 220.5 lbs (100 kg)

**Finish Type:** Lacquered

**Included Components:** Handrail, Components required for assembly, Manual

## WARRANTY AND SUPPORT

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For warranty information, replacement parts, or technical support, please contact PEPE Mobility customer service. Refer to your purchase documentation for specific warranty terms and contact details.

**Manufacturer:** IMD SL

**Date First Available:** March 22, 2024