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› Motorola C1002CB+ Digital Cordless Phone Twin Pack User Manual

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Motorola C1002CB+ Digital Cordless Phone Twin Pack User Manual

Model: C1002CB+

1. OVERVIEW

The Motorola C1002CB+ series is designed for users seeking a simple, easy-to-use cordless phone with excellent value. This twin pack includes two handsets and a base unit, offering enhanced communication flexibility. Key features include advanced call blocking, a "Do Not Disturb" function, a bright backlit display, and a hands-free speakerphone.



Figure 1.1: Motorola C1002CB+ Digital Cordless Phone Twin Pack. This image displays two black cordless handsets, each resting in its charging base. Both handsets feature a blue backlit screen and a standard numeric keypad with additional function buttons.

2. PACKAGE CONTENTS

Ensure all items are present in your package. If any items are missing or damaged, please contact your retailer.

- 1 x Main Base Unit
- 2 x Cordless Handsets
- 2 x Handset Chargers (for twin pack)
- 2 x AAA Rechargeable Batteries (per handset, total 4 AAA batteries)
- 1 x Telephone Line Cord
- 1 x Power Adapter for Base Unit
- 1 x Quick Start Guide
- 1 x User Manual (this document)

3. SAFETY INFORMATION

Please read these safety instructions carefully before using your phone.

- Use only the supplied power adapter and telephone line cord.
- Use only the approved rechargeable batteries. Non-rechargeable batteries may cause damage or explosion.
- Do not expose the phone to water or moisture.
- Avoid placing the phone near heat sources or direct sunlight.
- Do not attempt to open or repair the phone yourself. Refer all servicing to qualified personnel.
- Keep the phone out of reach of children.
- Dispose of batteries responsibly according to local regulations.

4. SETUP

4.1. Battery Installation

1. Open the battery compartment cover on the back of each handset.
2. Insert the two AAA rechargeable batteries, observing the correct polarity (+ and -).
3. Close the battery compartment cover securely.
4. Place the handset on its charging cradle. The battery icon on the display will indicate charging.

4.2. Base Unit Connection

1. Connect the telephone line cord to the LINE port on the base unit and to your telephone wall socket.
2. Connect the power adapter to the POWER port on the base unit and plug it into a mains power outlet.
3. Ensure the base unit is placed on a flat, stable surface, away from other electrical appliances to avoid interference.

4.3. Handset Registration

Your handsets are usually pre-registered to the base unit. If a handset displays "Unregistered" or similar, follow these steps:

1. On the base unit, press and hold the **PAGE** button for approximately 5 seconds until the registration indicator on the base unit starts flashing.
2. On the handset, press **MENU/OK**, then navigate to **REGISTER HANDSET** (or similar option) and press **MENU/OK**.
3. Enter the system PIN (default is 0000) and press **MENU/OK**.
4. The handset will display "Registering..." and then "Handset Registered" upon successful registration.

5. OPERATING INSTRUCTIONS

CARACTÉRISTIQUES PRINCIPALES



Figure 5.1: Motorola C1002CB+ Handset highlighting key features such as Caller ID, Backlit Screen, 50 Contact Phonebook, Hands-free Speakerphone, Redial, and Do Not Disturb.

5.1. Making and Receiving Calls

- **To Make a Call:** Press the **CALL** button (green handset icon), then dial the number. Alternatively, dial the number first and then press **CALL**.
- **To Receive a Call:** When the phone rings, press the **CALL** button.
- **To End a Call:** Press the **END CALL** button (red handset icon) or place the handset back on the charging cradle.
- **Hands-free Speakerphone:** During a call, press the **SPEAKER** button (speaker icon) to activate the speakerphone. Press again to return to handset mode.

5.2. Call Blocking

Block up to 10 specific numbers to avoid unwanted calls.

1. Press **MENU/OK**.
2. Navigate to **CALL BLOCK** and press **MENU/OK**.

3. Select **ADD NUMBER**.
4. Enter the number you wish to block and press **MENU/OK** to save.

5.3. Do Not Disturb Mode

Activate "Do Not Disturb" mode to silence your phone and prevent the screen from lighting up during quiet times.



Figure 5.2: The Motorola C1002CB+ handset illustrating the "Do Not Disturb" (DND) button, which silences the phone and prevents screen illumination.

- To activate, press and hold the **DND** button (moon icon) on the handset.
- To deactivate, press and hold the **DND** button again.

5.4. Phonebook

Store up to 50 contacts for quick access.

- **To Add a Contact:** Press **MENU/OK**, navigate to **PHONEBOOK**, then **ADD ENTRY**. Enter the name and number, then press **MENU/OK** to save.
- **To Call from Phonebook:** Press the **PHONEBOOK** button (book icon), use the arrow keys to scroll through entries, then press **CALL**.

5.5. Intercom and Call Transfer

Utilize the twin pack functionality for internal communication and call management.



Figure 5.3: Two Motorola C1002CB+ handsets illustrating the ability to transfer calls between handsets and engage in a 3-way conference call.

- **Intercom Call:** To call another handset, press the **INT** button (intercom icon) and select the desired handset number (e.g., 2 for handset 2).
- **Call Transfer:** During an external call, press **MENU/OK**, select **TRANSFER**, then select the target handset. Once the other handset answers, you can hang up to transfer the call.
- **3-Way Conference Call:** During an external call, press **MENU/OK**, select **CONFERENCE**, then select the target handset. Once the other handset answers, press **MENU/OK** again to initiate the 3-way call.

6. MAINTENANCE

- **Cleaning:** Clean the phone surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Battery Care:** For optimal battery life, allow the batteries to fully discharge occasionally before recharging. If the phone will not be used for an extended period, remove the batteries.

- **Storage:** Store the phone in a cool, dry place away from direct sunlight and extreme temperatures.

7. TROUBLESHOOTING

Problem	Solution
No dial tone / Cannot make or receive calls.	• Check if the telephone line cord is securely connected to the base unit and the wall socket. • Ensure the power adapter is correctly plugged into the base unit and a working power outlet. • Verify that the handset batteries are charged and correctly inserted. • Check if the handset is registered to the base unit.
Handset displays "Unregistered".	• Re-register the handset to the base unit as described in Section 4.3.
Poor sound quality / Static.	• Move the handset closer to the base unit. • Ensure the base unit is not placed near other electrical appliances that may cause interference (e.g., Wi-Fi routers, microwaves). • Check the telephone line cord for damage.
Handset not charging.	• Ensure the handset is correctly seated in the charging cradle. • Check that the charging contacts on the handset and cradle are clean. • Verify that the power adapter for the base unit is connected and working. • Confirm that rechargeable batteries are installed.

8. SPECIFICATIONS

- **Model:** C1002CB+
- **Brand:** Motorola Voice
- **Color:** Black
- **Phone Type:** Cordless DECT
- **Number of Handsets:** 2 (Twin Pack)
- **Batteries:** 2 x AAA rechargeable batteries per handset
- **Material:** Plastic
- **Power Source:** Battery Powered (Handset), AC Adapter (Base Unit)
- **Dialer Type:** Single Keypad
- **Dimensions (L x W x H):** 15 x 12 x 11.5 cm (Base Unit with Handset)
- **Answering System Type:** Digital
- **Multi-line Operation:** Single-line Operation
- **Phonebook Capacity:** 50 entries
- **Call Blocking:** Up to 10 specific numbers
- **Display:** Backlit LCD

9. WARRANTY AND SUPPORT

This Motorola C1002CB+ product comes with a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.

For technical support or warranty claims, please contact your retailer or visit the official Motorola support website.

Manufacturer: Motorola
Country of Origin: China

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