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## PHILIPS SWL3573S/37

# Philips USB-C to 4-Port USB 2.0 Hub Instruction Manual

MODEL: SWL3573S/37

## 1. Introduction

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This manual provides essential information for the proper setup, operation, and maintenance of your Philips USB-C to 4-Port USB 2.0 Hub, model SWL3573S/37. Please read these instructions thoroughly before using the product to ensure optimal performance and longevity.



*Image 1: Philips USB-C to 4-Port USB 2.0 Hub. This image displays the compact gray hub with its integrated USB-C cable and four USB-A ports.*

## 2. Package Contents

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Verify that all items are present in the package:

- 1 x Philips USB-C to 4-Port USB 2.0 Hub (Model: SWL3573S/37)

## 3. Product Features

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The Philips USB-C to 4-Port USB 2.0 Hub offers the following features:

- **Four USB-A 2.0 Ports:** Provides connectivity for multiple USB-A devices.
- **Data Transfer Speed:** Supports data transfer rates up to 480 Mbps.
- **USB-C Input:** Connects to your host device via a USB-C port.
- **Plug-and-Play:** No driver or software installation required for most operating systems.
- **Universal Compatibility:** Works with Windows 7 and up, macOS, and other USB-C compatible devices.
- **Durable Design:** Features an aluminum housing for enhanced durability and portability.

A black Philips USB-C hub with a USB-C connector on one end and four USB-A ports on the other. The Philips logo is visible on the hub. A callout icon shows a USB-C connector with the text 'USB-C connector' below it.

USB-C  
connector

A callout icon showing the number '4' inside a square, with a USB-A port symbol to its right, and the text 'USB-A ports' below it.

4  
USB-A  
ports

## Four USB-A 2.0 ports

Expand your laptop's connectivity and enjoy reliable data transfer up to 480 Mbps from USB-A devices like external hard drives and flash drives

*Image 2: Key components of the Philips USB-C Hub. This image highlights the USB-C connector and the four USB-A 2.0 ports on the hub.*

### 4. Setup Instructions

Follow these steps to set up your USB-C hub:

1. **Connect the Hub:** Insert the USB-C connector of the Philips hub into an available USB-C port on your laptop, tablet, or desktop computer.
2. **Connect USB-A Devices:** Plug your USB-A accessories (e.g., keyboard, mouse, flash drive, external hard drive) into the four USB-A ports on the hub.
3. **Verify Connection:** Your operating system should automatically detect the hub and connected devices. No additional drivers are typically required.

# Plug-and-play simplicity

Connect vital USB-A accessories, such as a keyboard, mouse, external hard drive and more, to your desktop computer, laptop or tablet — no driver or software required



*Image 3: Connecting the USB-C Hub to a laptop. This image demonstrates the hub plugged into a laptop's USB-C port, with other USB-A devices connected to the hub.*

## 5. Operating Instructions

Once connected, the Philips USB-C hub operates as a direct extension of your computer's USB ports.

- **Data Transfer:** Use the USB-A ports to transfer data between your connected devices and your computer. The hub supports speeds up to 480 Mbps.
- **Peripheral Connectivity:** Connect standard USB-A peripherals such as keyboards, mice, printers, and USB-powered accessories.
- **Hot-Swapping:** Devices can be connected and disconnected from the hub while your computer is running without requiring a restart.

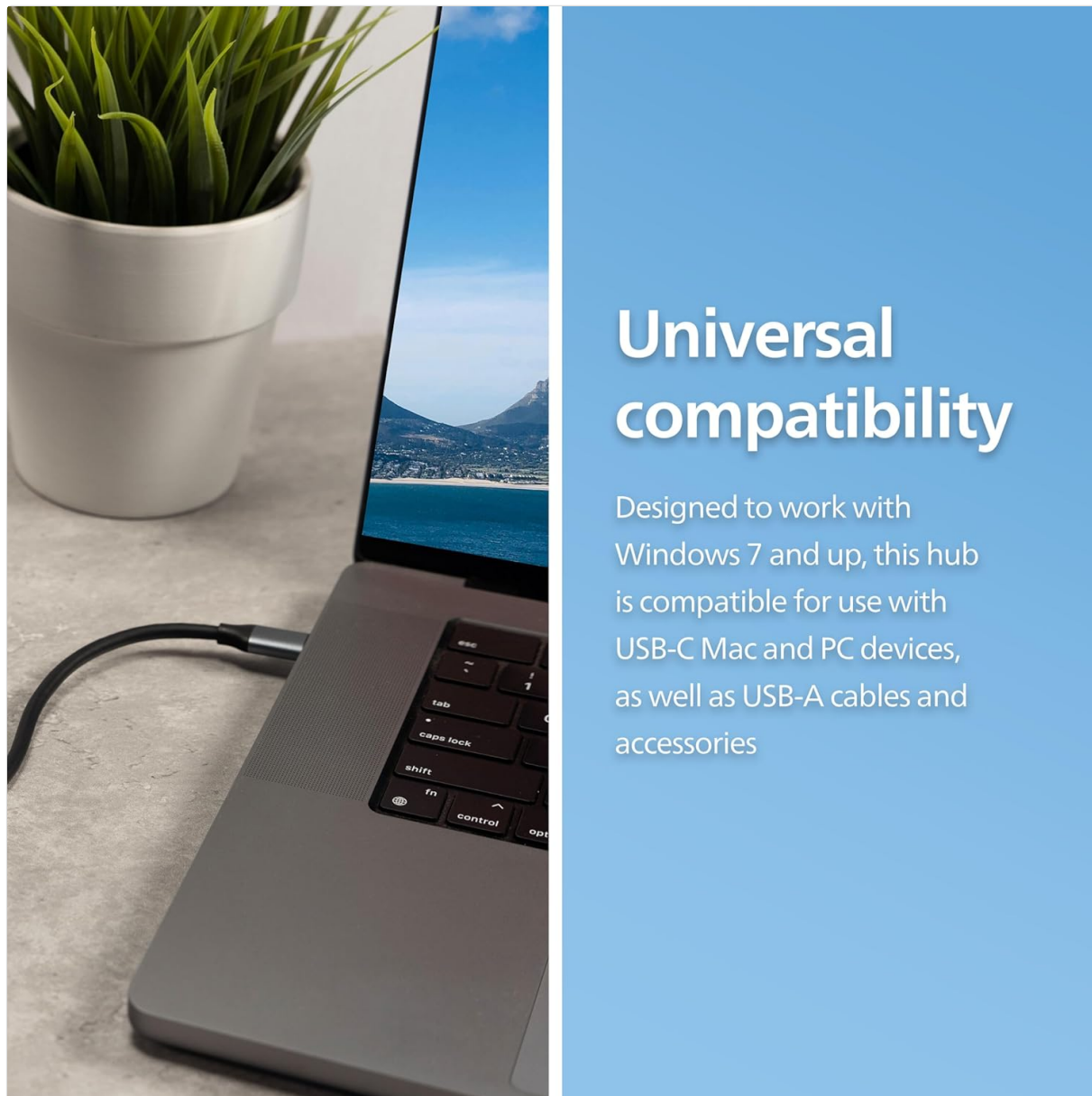
## 6. Compatibility

The hub is designed for broad compatibility:

- **Operating Systems:** Compatible with Windows 7, Windows 10, macOS, and other operating systems that support USB-C and USB 2.0 standards.
- **Host Devices:** Works with USB-C enabled laptops, tablets, and desktop computers, including

MacBook Pro, MacBook Air, and various PC models.

- **USB-A Devices:** Supports all standard USB-A 2.0 devices and is backward compatible with USB 1.1 devices.



*Image 4: Universal compatibility of the USB-C Hub. This image illustrates the hub's broad compatibility with various operating systems and devices.*

## 7. Maintenance

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To ensure the longevity and proper functioning of your Philips USB-C hub:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the hub. Avoid liquid cleaners or solvents.
- **Storage:** Store the hub in a cool, dry place when not in use. Its compact size makes it suitable for travel.
- **Handling:** Avoid dropping the device or exposing it to extreme temperatures or moisture.

# Perfect for travel

Compact adapter easily fits into a laptop bag, briefcase or backpack for easy portability



*Image 5: Portability of the USB-C Hub. This image shows the compact hub being easily stored in a backpack, highlighting its suitability for travel.*

## 8. Troubleshooting

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Problem	Solution
Device not recognized by computer.	<ul style="list-style-type: none"> <li>• Ensure the USB-C connector is fully inserted into your computer's port.</li> <li>• Try connecting the hub to a different USB-C port on your computer.</li> <li>• Test the hub on another computer to rule out computer-specific issues.</li> <li>• Ensure the connected USB-A device is functioning correctly by plugging it directly into your computer (if possible).</li> </ul>
Slow data transfer speeds.	<ul style="list-style-type: none"> <li>• The hub supports USB 2.0 speeds (up to 480 Mbps). If your device supports higher speeds (e.g., USB 3.0/3.1/3.2), it will operate at USB 2.0 speeds when connected through this hub.</li> <li>• Ensure your computer's USB-C port is functioning optimally.</li> </ul>
Connected device is not receiving power.	<ul style="list-style-type: none"> <li>• This hub does not provide external power. High-power devices may require their own power source or a powered USB hub.</li> <li>• Ensure the hub is securely connected to your computer.</li> </ul>

## 9. Specifications

- **Model:** SWL3573S/37
- **Input:** USB-C
- **Output:** 4 x USB-A 2.0 Ports
- **Data Transfer Speed:** Up to 480 Mbps
- **Compatibility:** Windows 7+, macOS, USB-C compatible devices
- **Material:** Aluminum Housing
- **Dimensions:** Approximately 6.57 x 5.94 x 1.46 inches (Package Dimensions)
- **Weight:** Approximately 2.08 ounces

## 10. Warranty and Support

This Philips product is backed by a **limited-lifetime replacement pledge**. For technical assistance or warranty inquiries, please contact U.S.-based technical support, available Monday-Friday, 7 AM-8 PM, Central Time.

For further information or support, please visit the official Philips website or refer to your purchase documentation.