Maxcom FW25

Maxcom FW25 Arsen Pro Smartwatch User Manual
Model: FW25

INTRODUCTION

Thank you for choosing the Maxcom FW25 Arsen Pro Smartwatch. This device is designed to enhance your daily life with its advanced fitness tracking, health monitoring, and communication features. This manual provides essential information on how to set up, operate, and maintain your smartwatch to ensure optimal performance and longevity.

SAFETY INFORMATION

- **Not a Medical Device:** The Maxcom FW25 Arsen Pro Smartwatch is not intended for medical use. Health monitoring data (blood pressure, heart rate, blood oxygen, sleep) is for reference only and should not be used for diagnosis, treatment, or prevention of any disease. Consult a medical professional for any health concerns.

- **Battery Safety:** Do not attempt to replace the battery yourself. Do not expose the device to extreme temperatures, direct sunlight, or fire. Dispose of batteries according to local regulations.

- **Water Resistance:** The device has an IP67 rating, meaning it is resistant to dust and can withstand immersion in water up to 1 meter for 30 minutes. It is suitable for splashes, rain, and brief immersion, but not recommended for swimming, showering, or diving. Avoid exposure to hot water or steam.

- **Choking Hazard:** Keep the device and its accessories out of reach of small children.

PACKAGE CONTENTS

Please check the package for the following items:

- Maxcom FW25 Arsen Pro Smartwatch
- Magnetic Charging Cable
- User Manual

If any items are missing or damaged, please contact your retailer or Maxcom customer support.

PRODUCT OVERVIEW

Familiarize yourself with the components of your Maxcom FW25 Arsen Pro Smartwatch.

Front view of the Maxcom FW25 Arsen Pro Smartwatch, displaying a digital watch face with time, date, steps, calories, and heart rate.

- **Touch Screen Display:** 1.96-inch HD touch screen for navigation and information display.
- **Side Button:** Used for power on/off, returning to the home screen, and other functions.
- **Heart Rate/Blood Oxygen Sensor:** Located on the back of the watch for health monitoring.
- **Charging Contacts:** Magnetic contacts on the back for charging.
- **Silicone Strap:** Comfortable and skin-friendly for daily wear.

Side view of the smartwatch, showing its slim profile and the single physical button.

Back view of the smartwatch, highlighting the optical heart rate sensor with green light and magnetic charging contacts.

SETUP

1. Charging the Device

Before first use, fully charge your smartwatch. Connect the magnetic charging cable to the charging contacts on the back of the watch and plug the USB end into a power adapter (not included) or a computer's USB port.

- A full charge typically takes 2-3 hours.
- The battery indicator on the screen will show charging status.
- The smartwatch offers up to 8 days of battery life, depending on usage and activated features.

2. Downloading the Companion App

To unlock all features and synchronize data, download the **FitCloudPro** app on your smartphone.

- Scan the QR code in the manual (if provided) or search for "FitCloudPro" in your smartphone's app store (Google Play Store for Android, Apple App Store for iOS).
- Install the app and grant necessary permissions for Bluetooth, notifications, and location services.

3. Pairing with Your Phone

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the FitCloudPro app and create an account or log in.
3. In the app, navigate to the "Device" or "Add Device" section.
4. The app will search for available devices. Select "FW25" or "Arsen Pro" from the list to initiate pairing.
5. Confirm the pairing request on both your phone and the smartwatch if prompted.

4. Initial Configuration

After successful pairing, complete your personal profile in the FitCloudPro app (gender, age, height, weight) for more accurate health and fitness data. Configure notification settings and other preferences within the app.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Power On:** Press and hold the side button until the screen lights up.
- **Power Off:** From the watch face, swipe down to access quick settings, or navigate to 'Settings' > 'Power Off'. Confirm your choice. Alternatively, press and hold the side button and select 'Power Off'.

2. Basic Navigation

- **Swipe Up:** View notifications.
- **Swipe Down:** Access quick settings (brightness, DND, battery, settings).
- **Swipe Left/Right:** Cycle through widgets (activity, heart rate, weather, music control).
- **Tap:** Select an item or open an application.
- **Side Button:** Press once to return to the watch face or go back to the previous screen.

3. Making and Receiving Calls

Once paired via Bluetooth, your smartwatch can handle calls:

- **Receiving Calls:** When a call comes in, the watch will display the caller ID. Tap the green icon to answer or the red icon to reject.
- **Making Calls:** Access the dialer from the watch menu or use the contact list synchronized from your phone.

4. Messaging

Receive and view messages directly on your smartwatch. You can also send quick replies if configured in the FitCloudPro app.

5. Health Monitoring

The smartwatch provides various health monitoring features:

- **Heart Rate Monitoring:** Access the heart rate app to measure your current heart rate. The watch can also monitor continuously.
- **Blood Pressure Monitoring:** Use the dedicated function to measure blood pressure.
- **Blood Oxygen (SpO2) Monitoring:** Measure your blood oxygen saturation levels.
- **Sleep Monitoring:** Wear the watch to bed to track your sleep patterns, including deep sleep, light sleep, and awake times. Data is analyzed in the FitCloudPro app.

Important Note: The health monitoring functions of this smartwatch are for general fitness and wellness purposes only and are not intended for medical diagnosis or treatment. Always consult a healthcare professional for medical advice.

6. Fitness Tracking

- **Pedometer:** Tracks your daily steps.
- **Calorie Counter:** Estimates calories burned based on your activity and profile.
- **Sport Modes:** Select from various sport modes to track specific activities with detailed metrics.
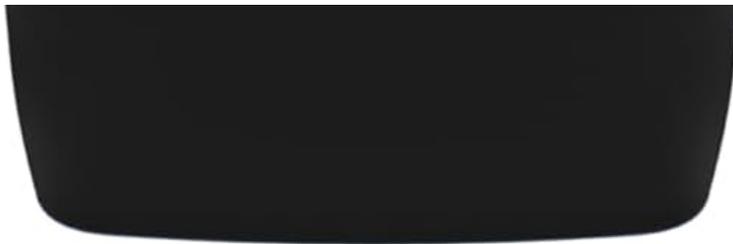
7. Additional Features

- **Breathing Exercises:** Guided breathing sessions for relaxation.
- **Find Phone:** Locate your paired smartphone by making it ring.
- **Alarm Clock:** Set alarms directly on the watch or via the app.
- **Notifications:** Receive alerts from various apps on your phone.
- **Music Control:** Control music playback on your smartphone (play, pause, skip, volume).
- **Menstrual Cycle Monitoring:** For female users, track menstrual cycles and predict ovulation.
- **Pregnancy Calendar:** Track pregnancy progress.

8. Customizing the Display

Personalize your smartwatch by changing the watch face:

The smartwatch displaying a customizable mechanical-style watch face with steps, date, calories, and heart rate.

- **On the Watch:** Long-press the watch face, then swipe left or right to browse pre-installed watch faces. Tap to select.
- **Via FitCloudPro App:** The app offers a wider selection of watch faces, including options to upload your own photos as backgrounds.

MAINTENANCE

1. Cleaning

- Wipe the watch screen and body with a soft, lint-free cloth.
- For the strap, use a damp cloth and mild soap if necessary, then rinse and dry thoroughly.
- Ensure the charging contacts and sensors are clean and dry before charging or wearing.

2. Water Resistance (IP67)

The FW25 Arsen Pro Smartwatch is rated IP67. This means it is protected against dust ingress and can withstand immersion in 1 meter of fresh water for up to 30 minutes. However, it is not suitable for:

- Swimming or diving.
- Showering or bathing, especially with hot water or steam.
- Exposure to high-velocity water (e.g., water sports).

Water damage is not covered under warranty if these guidelines are not followed. Always dry the watch thoroughly if it gets wet.

3. Battery Care

- Avoid fully discharging the battery frequently.
- Store the device in a cool, dry place when not in use for extended periods.
- Do not expose the watch to extreme temperatures (below 0°C or above 45°C).

TROUBLESHOOTING

If you encounter issues with your smartwatch, try the following solutions:

- **Device not turning on:** Ensure the battery is charged. Connect it to the charger for at least 30 minutes.
- **Cannot pair with phone:**
  - Ensure Bluetooth is enabled on your phone.
  - Make sure the smartwatch is within range of your phone.
  - Restart both your phone and the smartwatch.
  - Check if the FitCloudPro app has all necessary permissions.

- Try unpairing and re-pairing the device through the app.

- **Inaccurate health readings:**

  - Ensure the watch is worn snugly on your wrist, not too tight or too loose.
  - Clean the sensor on the back of the watch.
  - Remain still during measurements.

- **Short battery life:**

  - Reduce screen brightness and screen-on time.
  - Decrease the frequency of continuous heart rate or blood oxygen monitoring.
  - Turn off unnecessary notifications.
  - Limit the use of power-intensive features like calls.

- **Notifications not appearing:**

  - Ensure the watch is connected to your phone via Bluetooth.
  - Check notification settings in the FitCloudPro app and your phone's system settings.
  - Make sure Do Not Disturb mode is not active on either device.

SPECIFICATIONS

Feature	Detail
Model Name	FW25 Arsen Pro
Brand	Maxcom
Dimensions	50 × 36 × 10 mm
Weight	42 g
Strap Width	22 mm
Screen Size	1.96 inches
Screen Resolution	320 px × 386 px
Battery Capacity	230 mAh (Lithium-ion)
Chipset	RTK88763EWE
Memory	RAM: 192 KB + ROM: 256 KB
Water Resistance Rating	IP67
Connectivity	Bluetooth
Compatible OS	Android, iOS
Companion App	FitCloudPro

WARRANTY INFORMATION

The Maxcom FW25 Arsen Pro Smartwatch comes with a limited warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration of coverage. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For further assistance, technical support, or inquiries regarding your Maxcom FW25 Arsen Pro Smartwatch, please visit the official Maxcom website or contact their customer service department. Contact details can typically be found on the Maxcom website or in your product documentation.