

Medivon Luna 5904119281327

Medivon Luna Universal Massage Mat - Instruction Manual

Model: Luna 5904119281327

1. INTRODUCTION

Thank you for choosing the Medivon Luna Universal Massage Mat. This device is designed to provide a relaxing and therapeutic massage experience, combining Shiatsu and vibration massage with a heating function. Please read this manual carefully before use to ensure proper operation and to maximize the benefits of your massage mat.

2. SAFETY INSTRUCTIONS

To reduce the risk of electric shock, burns, fire, or injury, always follow these basic safety precautions:

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- Do not use while bathing or in a shower.
- Do not place or store appliance where it can fall or be pulled into a tub or sink.
- Do not reach for an appliance that has fallen into water. Unplug it immediately.
- Never use pins or other metallic fasteners with this appliance.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- Keep the cord away from heated surfaces.
- Never use while sleeping or drowsy.

- Never drop or insert any object into any opening.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use on bare skin.
- Do not use on infants, invalids, or a sleeping or unconscious person.
- Do not use on insensitive skin or on a person with poor blood circulation.
- Do not crush. Avoid sharp folds.

3. PACKAGE CONTENTS

Please check the package for the following items:

- Medivon Luna Universal Massage Mat
- Power Adapter
- Remote Control
- Travel Bag
- Instruction Manual

4. PRODUCT FEATURES

The Medivon Luna Massage Mat offers a comprehensive massage experience with the following features:

- **Shiatsu Massage:** Deep kneading massage for muscle relaxation.
- **Vibration Massage:** Soothing vibration for overall comfort.
- **Heating Function:** Gentle warmth to enhance muscle relaxation.
- **8 Massage Heads:** Strategically placed for effective massage.
- **Adjustable Vibration Levels:** Customize intensity to your preference.
- **Height-Adjustable Neck and Head Massage:** Accommodates various user heights.
- **Targeted Massage Zones:** Control specific areas for massage.
- **Convenient Remote Control:** Easy access to all functions.
- **Timer Function:** Automatic shut-off for safety and convenience.
- **Pleasant-to-Touch Material:** High-quality, comfortable fabric.
- **Travel Bag:** For easy portability and storage.

5. SETUP

Follow these steps to set up your Medivon Luna Massage Mat:

1. **Unpack:** Carefully remove all components from the packaging.
2. **Position the Mat:** Place the massage mat on a sturdy chair, sofa, or bed. Ensure it is securely positioned and will not slip during use. The mat features straps on the back to help secure it to a chair.



Image: Medivon Luna massage mat placed on a light grey armchair, ready for use.

3. **Connect Power:** Connect the power adapter to the mat's power input port, then plug the adapter into a standard electrical outlet.
4. **Remote Control:** Ensure the remote control is connected to the mat.



Image: Front view of the Medivon Luna massage mat, showing the headrest, back, and seat sections.

6. OPERATING INSTRUCTIONS

Operate your massage mat using the wired remote control:

1. **Power On/Off:** Press the 'Power' button on the remote control to turn the massage mat on or off.
2. **Select Massage Mode:** Use the 'Mode' button to cycle through different massage programs (Shiatsu, Vibration, or combined).
3. **Adjust Intensity:** For vibration massage, use the '+' and '-' buttons to increase or decrease the intensity.
4. **Heating Function:** Press the 'Heat' button to activate or deactivate the warming function. An indicator light will typically show when heat is active.
5. **Target Massage Zones:** Use the dedicated buttons on the remote to select specific massage areas (e.g., neck, upper back, lower back, thighs).
6. **Adjust Neck Massage Height:** If applicable, use the 'Up' and 'Down' arrows for the neck massage mechanism to adjust its height to comfortably fit your neck and shoulders.
7. **Timer:** The mat may have a preset timer (e.g., 15 or 20 minutes) for automatic shut-off. Consult the remote for any specific timer settings.

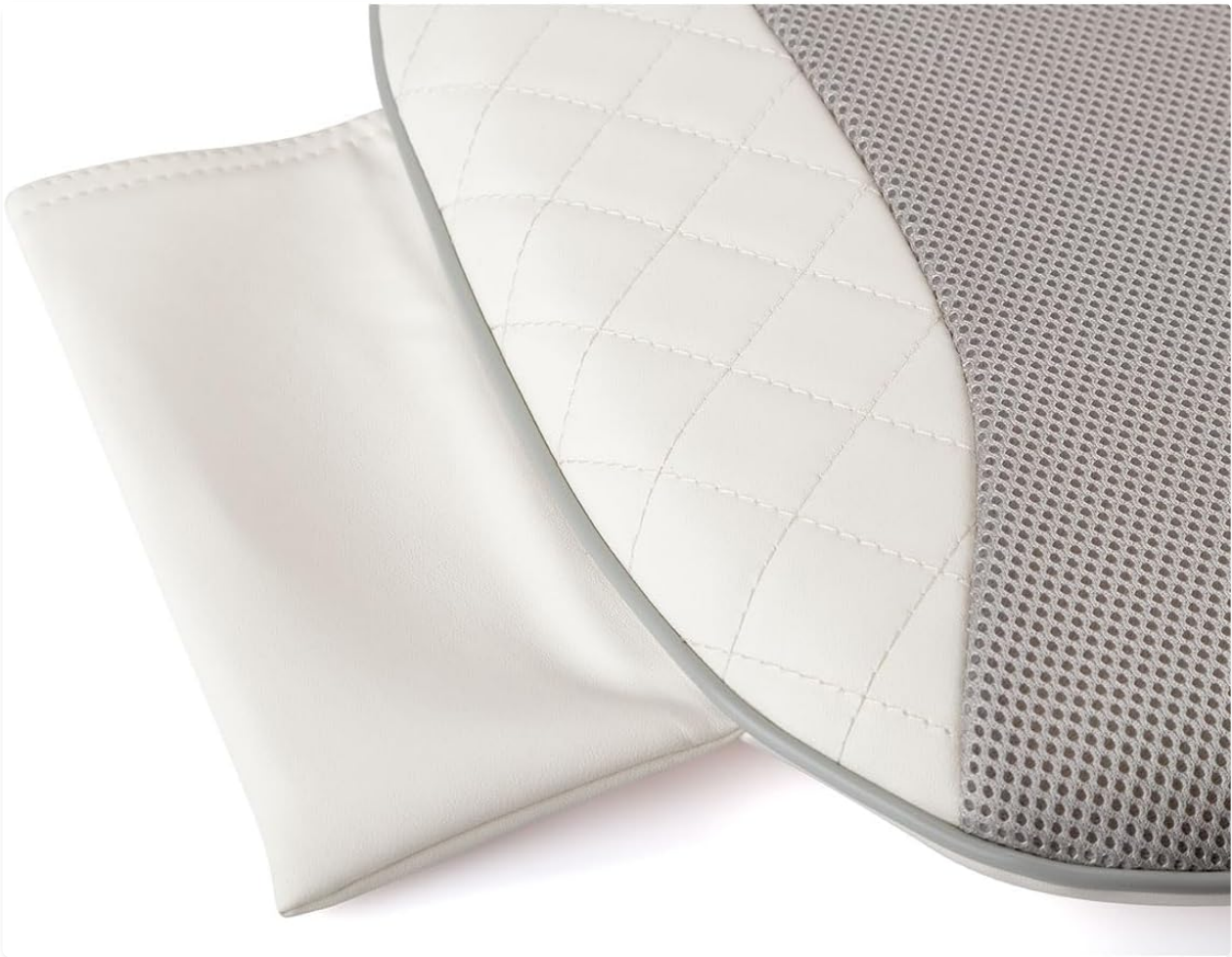


Image: A person's hand holding the remote control for the Medivon Luna massage mat, showing various buttons.



Image: A person relaxing on a bed with the Medivon Luna massage mat, enjoying a neck massage.

7. MAINTENANCE

Proper care and maintenance will extend the life of your massage mat:

- **Cleaning:** Always unplug the mat before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners, brushes, gasoline, kerosene, glass or furniture polish, or paint thinner.
- **Storage:** When not in use, store the mat in its travel bag in a cool, dry place. Avoid placing heavy objects on the mat. Do not store near sharp objects or heat sources.
- **Cord Care:** Do not wrap the power cord around the appliance. Do not hang the unit by the power cord.



Image: Back view of the Medivon Luna massage mat, showing the securing straps and material texture.

8. TROUBLESHOOTING

If you encounter issues with your Medivon Luna Massage Mat, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Mat does not turn on.	Power cord not properly connected. No power from outlet.	Ensure power adapter is securely plugged into both the mat and the electrical outlet. Test the outlet with another device.

Problem	Possible Cause	Solution
Massage function is weak or not working.	Incorrect mode selected. Mat overloaded.	Check remote control to ensure the desired massage mode is active. Ensure the mat is not being used by individuals exceeding its weight limit or in an improper position.
Heating function is not working.	Heat function not activated. Overheating protection engaged.	Press the 'Heat' button on the remote. Unplug the mat and let it cool down for 30 minutes before attempting to use again.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Specification	Detail
Model Name	Luna
Item Model Number	5904119281327
Manufacturer	Medivon
Product Dimensions (L x W x H)	113 x 5 x 43 cm
Item Weight	2 Kilograms
Power Source	Battery Powered (implies rechargeable or adapter for internal battery)
Special Feature	Height Adjustable
Massager Form	Massage Mat
Product Benefits	Pain Relief, Muscle Therapy, Skin Care, Stress Relief
Wireless	No
Build Quality	Professional
Included Components	Cushion (Mat)

10. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation provided with your purchase or contact your retailer. You may also visit the official Medivon website for further assistance.

