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## EKSA E900Pro

# EKSA USB Gaming Headset E900Pro User Manual

Model: E900Pro | Brand: EKSA

## INTRODUCTION

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Thank you for choosing the EKSA USB Gaming Headset E900Pro. This headset is designed to provide an immersive audio experience for gaming across multiple platforms. It features 7.1 virtual surround sound (PC only via USB), a detachable noise-cancelling microphone, and comfortable earcups for extended use. Please read this manual carefully to ensure proper setup and optimal performance of your new headset.

## PACKAGE CONTENTS

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Upon opening your EKSA E900Pro headset package, you should find the following items:

- EKSA E900Pro Gaming Headset
- Detachable Noise-Cancelling Microphone
- USB-C to USB-A Cable (for PC 7.1 surround sound)
- 3.5mm Audio Cable (for console and mobile devices)
- User Manual
- Carrying Pouch/Bag



Image: The EKSA E900Pro Gaming Headset in yellow, along with its detachable microphone and connection cables.

## SETUP

### 1. Attaching the Microphone

Locate the detachable microphone. Align the microphone's 3.5mm jack with the port on the left earcup of the headset. Gently push until it clicks into place. The microphone is flexible and can be adjusted to your preferred position.

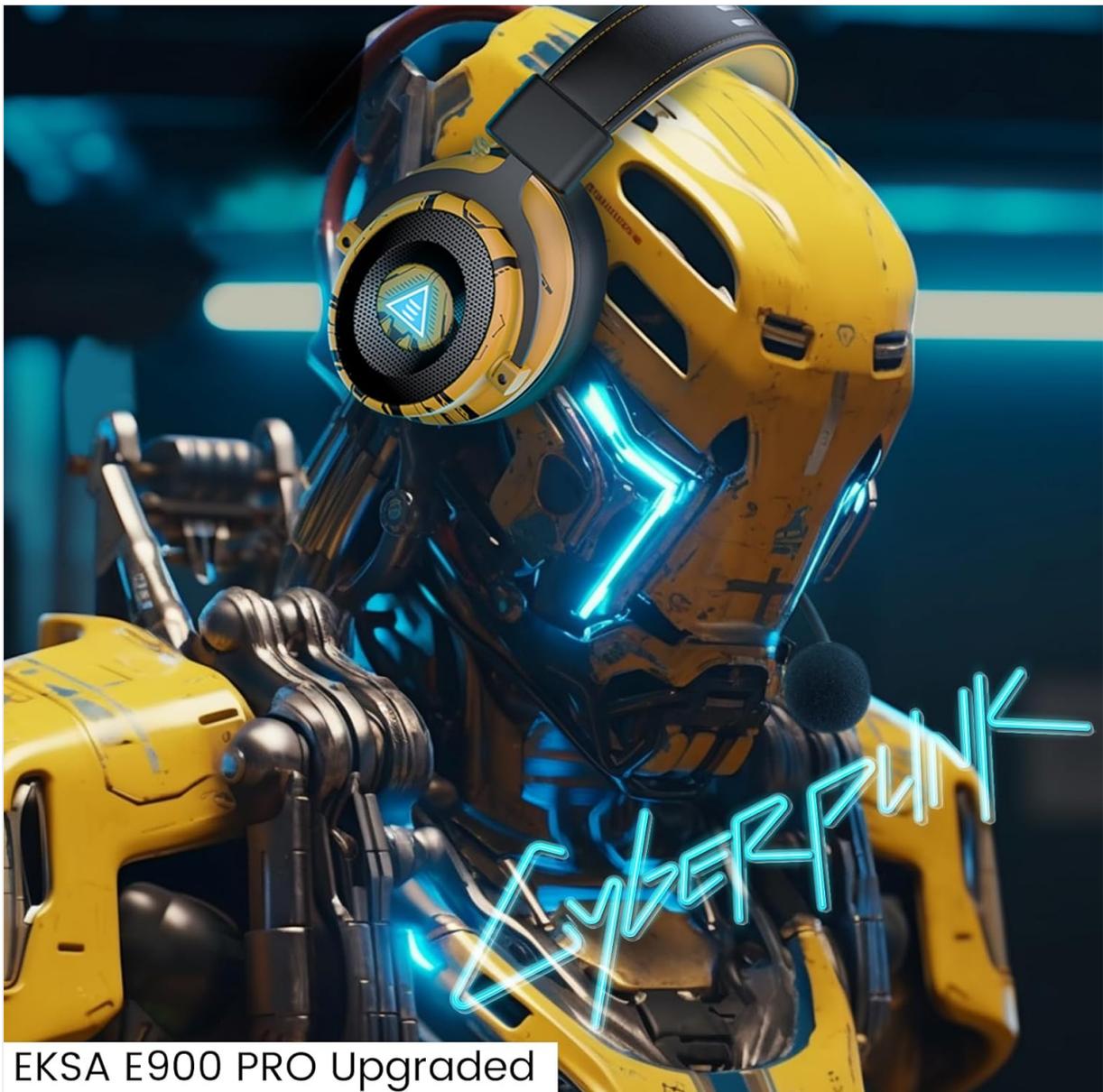


Image: A close-up of the detachable noise-cancelling microphone being inserted into the headset's earcup.

## 2. Connecting the Headset

The EKSA E900Pro offers dual connectivity options:

- **For PC (USB-C to USB-A Cable):** Connect the USB-C end to the headset and the USB-A end to an available USB port on your PC. This connection enables 7.1 virtual surround sound and LED lighting.
- **For Consoles (PS4, PS5, Xbox One, Nintendo Switch) & Mobile Devices (3.5mm Audio Cable):** Connect the 3.5mm audio cable to the headset's 3.5mm port and the other end to your device's 3.5mm audio jack. Note that 7.1 virtual surround sound is not available via 3.5mm connection.



# EKSA SOUNDBASE SOFTWARE

(Only connects via USB cable and requires driver installation)



Image: A computer screen displaying the EKSA SoundBase Software, used for managing 7.1 virtual surround sound settings.

## OPERATING INSTRUCTIONS

### Headset Controls

The EKSA E900Pro headset features intuitive controls located on the left earcup:

- **Volume Control Wheel:** Rotate up or down to adjust the audio volume.
- **Microphone Mute Switch:** Toggle to mute or unmute the microphone.
- **LED Light ON/OFF Button:** Press to turn the headset's LED lighting on or off.

# HIGH MAGNETIC 50MM SPEAKER

Built-in double diaphragm, with strong sounding quality, detailed high and low crossovers for music, clear audio for games and voice chats.



Image: Detailed view of the control buttons and ports on the left earcup of the EKSA E900Pro headset.

## 7.1 Virtual Surround Sound (PC Only)

After installing the EKSA SoundBase software and connecting via USB, you can activate and customize the 7.1 virtual surround sound. This feature enhances positional audio, providing a more immersive gaming experience by allowing you to pinpoint sound sources from various directions.

## FEATURES OVERVIEW

- **Immersive 7.1 Virtual Surround Sound:** Experience detailed and pronounced audio cues, crucial for competitive gaming. (PC only via USB connection with driver installation).

# IMMERSIVE 7.1 SURROUND SOUND

(Only connects via USB cable and requires driver installation)



Image: A visual representation of 7.1 virtual surround sound in a gaming environment, highlighting directional audio.

- **Detachable Noise-Cancelling Microphone:** High-sensitive, unidirectional microphone effectively reduces background noise for clear communication. Features a one-key mic mute switch.
- **50MM Audio Drivers:** Equipped with powerful 50mm drivers for high-fidelity sound, delivering clear highs and lows for games, music, and voice chat.

# DETACHABLE NOISE-CANCELLING MICROPHONE



EKSA Clarity Mic

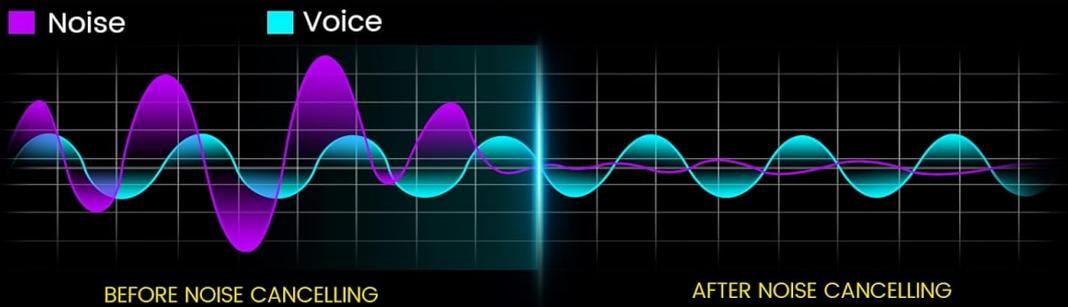
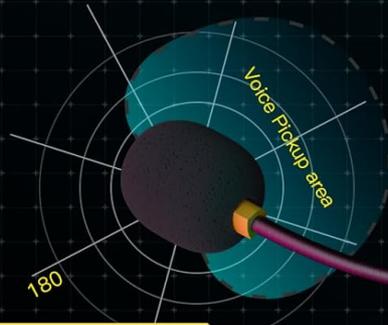


Image: An illustration of the headset's 50mm high magnetic speaker, emphasizing sound quality.

- **All-Day Comfort:** Adjustable headband and soft memory protein earmuffs ensure comfort during long gaming sessions by balancing weight distribution and reducing clamping force.

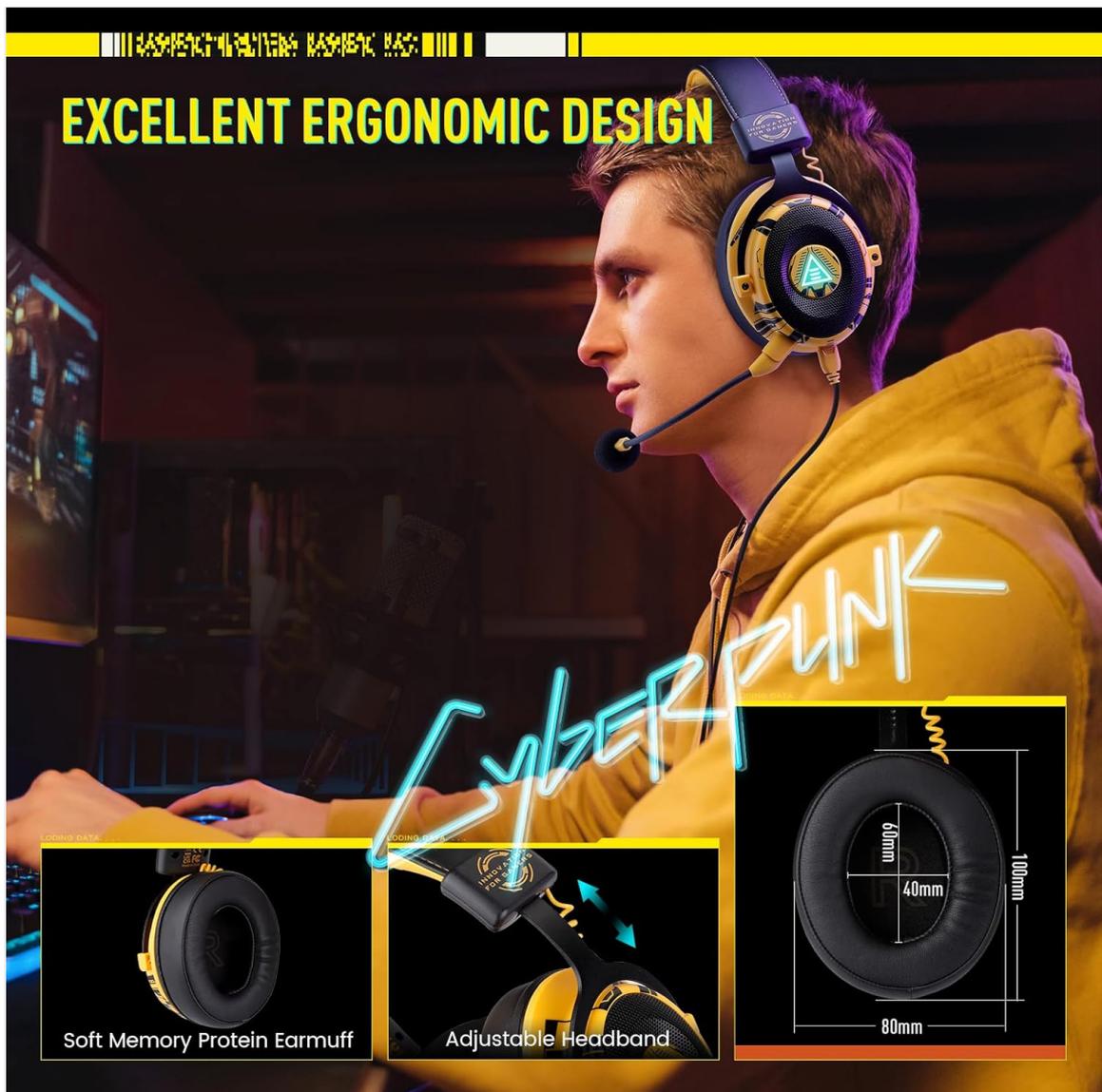


Image: A person wearing the EKSA E900Pro headset, showcasing its ergonomic design, adjustable headband, and soft memory foam earmuffs.

- **Removable Dual Interfaces:** Includes both USB and 3.5mm audio cables for broad compatibility with PC, PS4, PS5, Xbox One, Nintendo Switch, laptops, and mobile devices.

## MAINTENANCE

To ensure the longevity and optimal performance of your EKSA E900Pro headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in the provided carrying pouch to protect it from dust and scratches.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cables to prevent damage.
- **Temperature:** Do not expose the headset to extreme temperatures or humidity.

## TROUBLESHOOTING

If you encounter any issues with your headset, please refer to the following common solutions:

- **No Sound:**

- Check if the volume control wheel on the headset is turned up.
- Ensure the headset is properly connected to your device.
- Verify audio output settings on your device (PC, console, mobile) are set to the headset.
- For PC, check if the EKSA SoundBase software is correctly installed and configured.

- **Microphone Not Working:**

- Ensure the microphone is securely attached to the headset.
- Check if the microphone mute switch on the headset is in the 'unmute' position.
- Verify microphone input settings on your device are set to the headset.

- **7.1 Surround Sound Not Active (PC):**

- Confirm the headset is connected via the USB-C to USB-A cable.
- Ensure the EKSA SoundBase software is installed and the 7.1 feature is enabled within the software.

If these steps do not resolve your issue, please contact EKSA customer support for further assistance.

## SPECIFICATIONS

<b>Brand</b>	EKSA
<b>Model Number</b>	E900Pro
<b>Color</b>	Wired Yellow
<b>Ear Placement</b>	Over Ear
<b>Driver Size</b>	50 mm
<b>Frequency Range</b>	20 Hz - 20,000 Hz
<b>Connectivity Technology</b>	Wired (USB, 3.5 mm Jack)
<b>Microphone Type</b>	Detachable Noise-Cancelling
<b>Special Features</b>	7.1 Virtual Surround Sound (PC only), Adjustable Headband, All-Day Comfort
<b>Compatible Devices</b>	Computers, Gaming Consoles (PS4, PS5, Xbox One, Nintendo Switch), Mobile Devices
<b>Item Weight</b>	480 Grams

## WARRANTY AND SUPPORT

Your EKSA E900Pro Gaming Headset comes with a **2-Year Warranty**, ensuring peace of mind regarding product quality and performance. Additionally, EKSA offers an unconditional **30-day money-back guarantee**. If you have any questions, suggestions, or require technical assistance, please do not hesitate to contact EKSA customer support. For the most up-to-date support information and contact details, please visit the official EKSA website.

