

## EWO'S RCFNA21

# EWO'S Universal Remote Control RCFNA21 User Manual for Smart TVs

Model: RCFNA21

## INTRODUCTION

This manual provides comprehensive instructions for the EWO'S Universal Remote Control, model RCFNA21. This remote is designed to replace original remote controls for various Smart TV brands, offering a straightforward and efficient user experience. It is compatible with Samsung, Vizio, Pioneer, Roku, Insignia, and Toshiba Smart TVs.

## SETUP

### 1. Battery Installation

The EWO'S Universal Remote Control requires two (2) AAA batteries (not included) for operation. Follow these steps to install them:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch (if present) to open the compartment.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover, sliding it back into place until it clicks securely.

### 2. Initial Connection

This infrared remote control is designed for immediate use without any pairing or complex setup procedures. Once batteries are installed, it should work directly with compatible Smart TVs.

**Note:** Ensure there is a clear line of sight between the remote control and your television's infrared receiver for optimal performance.

## OPERATING INSTRUCTIONS

The EWO'S Universal Remote Control features a standard layout for intuitive operation. Below is a guide to its

primary functions:



Image: Front view of the EWO'S Universal Remote Control with labels for each button, including Power, Back, Home, Menu, Navigation (OK, arrows), Rewind, Play/Pause, Fast Forward, Volume, Mute, Guide, Settings, Browse Records, and dedicated App Buttons.

- **Power Button (⏻):** Turns your television on or off.
- **Navigation Pad (Up, Down, Left, Right, OK):** Used to navigate menus, select items, and confirm choices.
- **Back Button (⏪):** Returns to the previous screen or menu.
- **Home Button (🏠):** Accesses the main home screen of your Smart TV.
- **Menu Button (☰):** Opens the TV's main menu or settings.
- **Volume Up/Down (+/-):** Adjusts the audio volume.
- **Mute Button (🔇):** Mutes or unmutes the television audio.
- **Channel Up/Down (▲/▼):** Changes television channels.
- **Play/Pause (⏸), Rewind (⏮), Fast Forward (⏭):** Control media playback.
- **Settings Button (⚙️):** Provides quick access to TV settings.
- **Browse Records Button (📄):** Allows quick access to your browsing history or recent content.
- **Dedicated App Buttons (p.video, NETFLIX, Disney+, hulu):** These four shortcut buttons provide one-click access to their respective streaming applications.

## Long-Range Control

The remote utilizes infrared technology for strong signal transmission, allowing precise control from up to 32 feet (approximately 9.75 meters) away. This enables multi-angle induction for flexible usage within your viewing area.



Image: A hand holding the EWO'S Universal Remote Control, pointing towards a television screen, with graphics indicating a 32-foot control range and over 120,000 clicks tested.

## COMPATIBILITY NOTES

This remote control is designed for broad compatibility with various Smart TV brands, including Samsung, Vizio, Pioneer, Roku, Insignia, and Toshiba. However, please note the following specific limitations:

- **No Voice Function:** This remote does not support voice commands or voice control features.
- **Not for Specific Devices:** This remote is **NOT** compatible with Cube, TV Stick, or 3rd Generation TV devices with a pendant design.



Image: The EWO'S Universal Remote Control displayed next to a graphic clearly stating "NO Voice Function" and "NOT for Cube / TV Stick / TV (3rd Gen, Pendant Design)", highlighting compatibility limitations.

## MAINTENANCE

- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or stops working. Always use new AAA batteries and ensure correct polarity.

- **Cleaning:** Use a soft, dry cloth to clean the remote's surface. Avoid using liquid cleaners or abrasive materials, as they may damage the remote.
- **Storage:** Store the remote in a dry place away from direct sunlight and extreme temperatures. If not used for an extended period, remove the batteries to prevent leakage.

## TROUBLESHOOTING

- **Remote Not Responding:**
  - Check if the batteries are correctly installed and have sufficient charge. Replace with new batteries if necessary.
  - Ensure there is a clear line of sight between the remote's infrared emitter and the TV's IR receiver. Obstructions can block the signal.
  - Verify that the TV is powered on and not in standby mode.
- **Specific App Buttons Not Working as Expected:**
  - Some users have reported that the Disney+ and Hulu buttons may redirect to other services (e.g., Direct TV, Peacock) on certain TV models. This behavior is dependent on the TV's internal programming and cannot be altered by the remote itself. The Netflix and Prime Video buttons are generally reported to function correctly.
  - Ensure the respective streaming apps are installed and updated on your Smart TV.
- **Limited Functionality:**
  - Remember that this remote does not have voice control capabilities.
  - Confirm your TV is not a Cube, TV Stick, or 3rd Gen TV with a pendant design, as these are not compatible.

## SPECIFICATIONS

<b>Model Number</b>	RCFNA21
<b>Brand</b>	EWO'S
<b>Product Dimensions</b>	6.1 x 1.4 x 0.6 inches
<b>Item Weight</b>	1.44 ounces
<b>Color</b>	Black
<b>Special Features</b>	Ergonomic, Lightweight, No Programming Required, Universal
<b>Max Supported Devices</b>	1
<b>Compatible Devices</b>	Television (Samsung, Vizio, Pioneer, Roku, Insignia, Toshiba Smart TVs)



*Image: Three views of the EWO'S Universal Remote Control (front, side, and back) with measurements indicating its dimensions: 6.1 inches in length, 1.4 inches in width, and 0.6 inches in thickness.*

## WARRANTY AND SUPPORT

EWO'S provides a **60-day warranty return service** for this product. If you encounter any issues or have questions regarding your EWO'S Universal Remote Control, please do not hesitate to contact our customer support team directly. We are committed to responding to all inquiries within 12 hours to ensure your satisfaction. For support, please refer to the contact information provided with your purchase or visit the official EWO'S store page on Amazon.