Vistefly V12 Flex

Vistefly V12 Flex Cordless Vacuum Cleaner User Manual

Model: V12 Flex

1. Introduction

Thank you for choosing the Vistefly V12 Flex Cordless Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read this manual thoroughly before first use and keep it for future reference.

2. Important Safety Instructions

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using an electrical appliance. This includes:

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up toxic material (e.g., chlorine bleach, ammonia cleaner, drain cleaner).
- Do not use without dust cup and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not charge the unit outdoors.

- Use only the charger specified by the manufacturer.
- Do not incinerate the appliance even if it is severely damaged. Batteries can explode in a fire.

3. Package Contents

Carefully unpack your Vistefly V12 Flex and check that all items are present and in good condition. The package should contain the following components:

- Main Vacuum Body with Dustbin
- Extension Tube (with 180-degree flexible joint)
- Motorized Floor Brush with LED lights
- Rechargeable Lithium-ion Battery Pack
- Power Adapter/Charger
- Crevice Nozzle
- 2-in-1 Brush Tool
- Wall Mount Bracket
- Spare HEPA Filter
- User Manual



Figure 3.1: All included components of the Vistefly V12 Flex Cordless Vacuum Cleaner.

4. Product Overview

The Vistefly V12 Flex is a versatile cordless stick vacuum cleaner designed for efficient cleaning of various surfaces. Key features include:

- **180-Degree Flexible Joint:** Allows the extension tube to bend, making it easy to clean under furniture without excessive bending.
- **LED Touchscreen Display:** Shows battery level, current suction mode, and allows for mode selection.
- **Powerful Brushless Motor:** Delivers up to 38000 Pa suction power in MAX mode.
- **LED Floor Brush:** Illuminates dark areas to reveal hidden dust and debris.
- **6-Stage HEPA Filtration System:** Captures up to 99.97% of fine particles.
- **Detachable Lithium-ion Battery:** Provides up to 60 minutes of runtime.

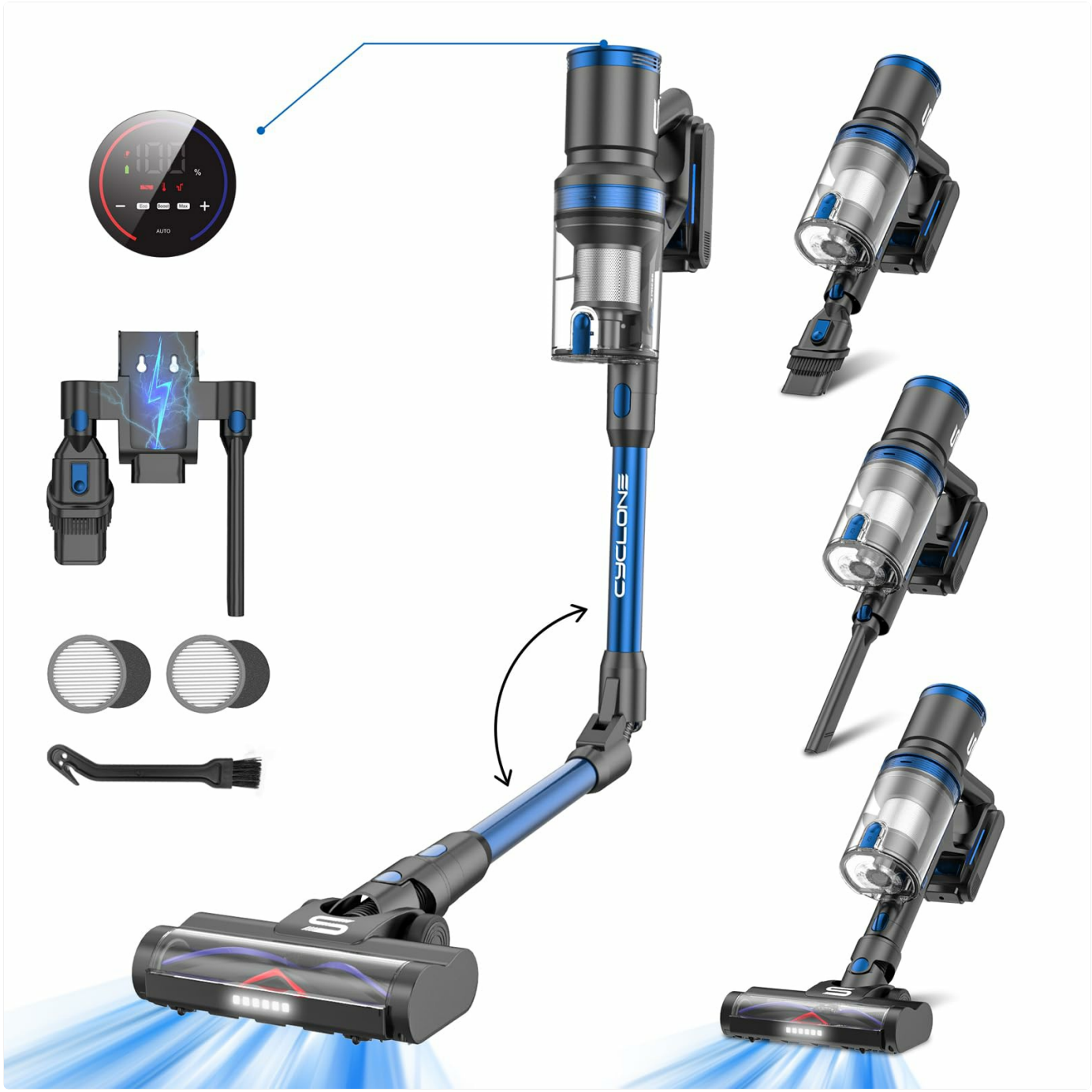


Figure 4.1: The Vistefly V12 Flex demonstrating its 180-degree flexible joint for cleaning under furniture.



Figure 4.2: Side view of the Vistefly V12 Flex, highlighting its sleek design and main components.

5. Setup and Assembly

Follow these steps to assemble your Vistefly V12 Flex vacuum cleaner:

1. **Attach the Extension Tube:** Insert the top end of the extension tube into the main vacuum body until it clicks securely into place.
2. **Attach the Floor Brush:** Connect the motorized floor brush to the bottom end of the extension tube, ensuring it clicks firmly.
3. **Install the Battery:** Slide the detachable lithium-ion battery pack into the slot on the main vacuum body until it locks.
4. **Charging:** Before first use, fully charge the battery. Connect the power adapter to the charging port on the battery or the wall mount, then plug it into a power outlet. The LED display will indicate charging status.

6. Operating Instructions

6.1 Powering On/Off

Press the power button on the handle to turn the vacuum cleaner on or off.

6.2 Selecting Suction Modes

The V12 Flex offers four suction modes. Use the touchscreen display to switch between modes:

- **Automatic Mode:** Adjusts suction power based on surface type (up to 60 minutes runtime).
- **Energy-Saving Mode:** For light cleaning and extended runtime (up to 50 minutes runtime).
- **Boost Mode:** For moderate dirt and debris (up to 32 minutes runtime).
- **MAX Mode:** For stubborn dirt and deep cleaning (up to 18 minutes runtime, 38000 Pa).



Figure 6.1: The LED display indicating the four available suction modes and their respective kPa levels.

6.3 Using the Flexible Joint

The 180-degree flexible joint on the extension tube allows you to clean under low furniture without needing to bend down. Simply press the release button on the joint to articulate the tube to the desired angle.

6.4 Using Attachments

To use the crevice nozzle or 2-in-1 brush tool, detach the extension tube and floor brush from the main vacuum body. Attach the desired accessory directly to the main body for handheld cleaning.

6.5 LED Floor Brush

The LED lights on the floor brush automatically illuminate when the vacuum is in operation, helping to reveal dust and debris in dimly lit areas.



Figure 6.2: Demonstrating the Vistefly V12 Flex in use on a hard floor, highlighting its maneuverability.

7. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

7.1 Emptying the Dustbin

Empty the 1.3-liter dustbin regularly, especially when the 'MAX' line is reached. Press the dustbin release button to detach it from the main body, then open the bottom flap to empty contents into a trash bin.

7.2 Cleaning Filters

The V12 Flex features a 6-stage HEPA filtration system. For best performance, clean the filters regularly:

- Twist and pull to remove the filter assembly from the dustbin.
- Tap off loose dirt and rinse the filters under cold running water.
- Allow filters to air dry completely for at least 24 hours before reassembling. Do not use a dryer or other heating device.
- Replace the HEPA filter every 3-6 months, or as needed, to maintain filtration efficiency.



Figure 7.1: Exploded view of the 6-stage filtration system, including the HEPA filter.

7.3 Cleaning the Brush Roll

Periodically check the brush roll for tangled hair or debris. Use scissors to cut away any tangled hair and remove it. The brush roll can be removed from the floor brush for easier cleaning.

7.4 Battery Care

To maximize battery life:

- Always fully charge the battery before first use.
- Avoid completely draining the battery before recharging.
- Store the vacuum in a cool, dry place when not in use.
- If storing for an extended period, charge the battery to about 50% and recharge every few months.

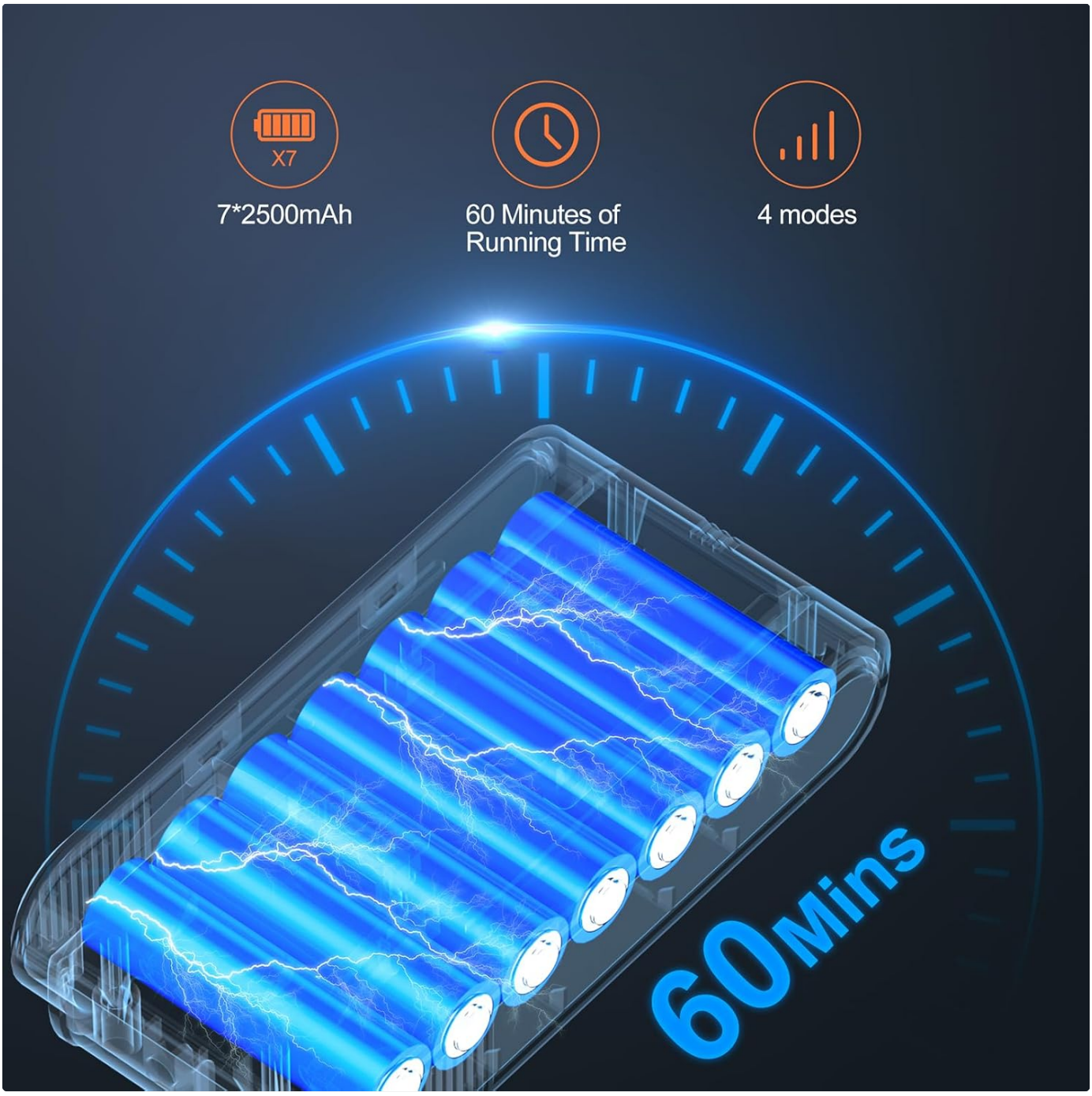


Figure 7.2: Illustration of the detachable lithium-ion battery pack, highlighting its capacity and runtime.

8. Troubleshooting

If you encounter issues with your Vistefly V12 Flex, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
Vacuum does not turn on	Battery not charged or not properly installed.	Ensure battery is fully charged and securely clicked into place.

Problem	Possible Cause	Solution
Low suction power	Dustbin full, filters clogged, or blockage in nozzle/tube.	Empty dustbin. Clean filters. Check for and remove any blockages.
Brush roll not spinning	Brush roll tangled with hair/debris or obstructed.	Turn off vacuum. Remove brush roll and clean any obstructions.
Short runtime	Battery not fully charged or operating in MAX mode.	Fully charge battery. Use lower suction modes for longer runtime. Battery degradation over time is normal.
LED display not working	Minor electrical glitch or battery issue.	Turn off and restart the vacuum. Ensure battery is properly connected. If issue persists, contact customer support.

9. Specifications

Feature	Specification
Model Number	V12 Flex
Brand	Vistefly
Motor Wattage	450 Watts
Max Suction Power	38000 Pa
Noise Level	≤ 65 Decibels
Battery Type	Lithium-ion (7 x 2500 mAh)
Max Runtime	60 Minutes (Automatic Mode)
Charging Time	Approximately 4 Hours
Dustbin Capacity	1.3 Liters
Filter Type	6-Stage HEPA Filter System
Voltage	220 VAC
Cleaning Path Width	24 Centimeters
Dimensions (L x W x H)	45L x 25B x 20H Centimeters
Control Type	Touchpad / Touch
Special Features	Compact, Cordless, Lightweight, Foldable, LED Display, High-precision sensors

10. Warranty and Customer Support

Vistefly is committed to ensuring customer satisfaction. Your V12 Flex Cordless Vacuum Cleaner comes with a standard warranty. Please refer to the warranty card included in your package for specific terms and conditions.
For any questions, technical assistance, or warranty claims, please contact our professional customer service team. We offer 24/7 customer support to ensure 100% customer satisfaction.

Contact Information: Please refer to the contact details provided on your warranty card or the official Vistefly website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question