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MSI MD2712PW

MSI Modern MD2712PW 27-inch IPS FHD Computer Monitor User Manual

Model: MD2712PW | Brand: MSI

1. Introduction

This manual provides comprehensive instructions for the safe and efficient setup, operation, and maintenance of your MSI Modern MD2712PW 27-inch IPS Full HD Computer Monitor. Please read this manual thoroughly before using the product and retain it for future reference.
Key features of the MSI Modern MD2712PW monitor include:

- 27-inch Full HD (1920 x 1080) IPS display
- 100Hz Refresh Rate
- TUV Certified Eyesight Protection
- 1ms response time
- Adaptive-Sync technology
- USB-C with 15W Power Delivery
- Built-in speakers
- VESA Mountable and Height Adjustable stand



Figure 1.1: Front view of the MSI Modern MD2712PW monitor.

2. Package Contents

Please check the contents of your package. If any items are missing or damaged, contact your retailer.

- MSI Modern MD2712PW Monitor
- Monitor Stand (Base and Neck)
- Power Cord
- HDMI Cable
- USB-C Cable
- User Manual (this document)

3. Setup Instructions

3.1. Monitor Assembly

1. Carefully place the monitor face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the stand base. Secure it with the captive screw located on the underside of the base.
3. Align the stand assembly with the mounting slot on the back of the monitor. Push firmly until it clicks into place. Ensure it is securely attached.



Figure 3.1: Back view illustrating stand attachment and port locations.

3.2. Connecting the Monitor

Before connecting, ensure both the monitor and your computer are powered off.

1. **Power Connection:** Connect the power cord to the monitor's power input, then plug the other end into a grounded electrical outlet.
2. **Video Connection:** Choose one of the following options:
    - **HDMI:** Connect one end of the HDMI cable to the HDMI port on your computer and the other end to the HDMI port on the monitor.
    - **USB-C:** Connect one end of the USB-C cable to a compatible USB-C port on your computer and the other end to the USB-C port on the monitor. This connection supports video, data, and 15W power delivery to your connected device.
3. **Audio (Optional):** If using external speakers or headphones, connect them to the monitor's audio output jack. The monitor also has built-in speakers.

4. Operating Instructions

4.1. Power On/Off

Press the power button, usually located on the bottom right or back of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

4.2. On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the joystick or buttons, typically located on the back or bottom

edge of the monitor, to navigate and select options.
Common OSD Menu Options:

- **Brightness/Contrast:** Adjust the display's luminance and contrast levels.
- **Color Temperature:** Select preset color modes (e.g., Warm, Cool, User) or adjust RGB values.
- **Input Source:** Manually select between HDMI and USB-C inputs.
- **Adaptive-Sync:** Enable or disable Adaptive-Sync for smoother gaming visuals.
- **HDR:** Enable or disable High Dynamic Range (HDR) functionality.
- **Audio:** Adjust volume for built-in speakers or connected audio devices.

4.3. Adjusting the Monitor Position

The monitor stand allows for ergonomic adjustments to optimize your viewing experience.

- **Height Adjustment:** Gently push or pull the monitor up or down to your desired height.
- **Tilt Adjustment:** Tilt the screen forward or backward to find the optimal viewing angle.
- **Swivel Adjustment:** Rotate the monitor left or right on its base.
- **Pivot Adjustment:** Rotate the screen 90 degrees for portrait mode viewing.



Figure 4.1: Side view demonstrating monitor adjustability.

5. Maintenance

5.1. Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen.

- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials, as these can damage the display surface.

5.2. Safety Precautions

- Do not block ventilation openings.
- Do not place the monitor near heat sources or in direct sunlight.
- Keep the monitor away from water or excessive moisture.
- Only use the power adapter and cables provided by the manufacturer.

6. Troubleshooting

If you encounter issues with your monitor, refer to the following common problems and solutions:

Problem	Possible Solution
No image on screen	Ensure the power cable is securely connected. Check that the video cable (HDMI/USB-C) is properly connected to both the monitor and the computer. Verify the correct input source is selected in the OSD menu.
Image is blurry or distorted	Check the display resolution settings on your computer and ensure they match the monitor's native resolution (1920x1080). Reconnect the video cable.
No sound from speakers	Check the volume settings in the OSD menu and on your computer. Ensure the audio output is correctly configured on your computer.
Monitor flickering	Ensure the video cable is securely connected. Try a different video cable or port. Disable Adaptive-Sync in the OSD menu to see if the issue persists.

If the problem persists after trying these solutions, please contact MSI customer support.

7. Specifications

The following table lists the technical specifications for the MSI Modern MD2712PW monitor:

Feature	Specification
Screen Size	27 Inches
Display Resolution	1920 x 1080 (FHD)
Panel Type	IPS
Refresh Rate	100Hz
Response Time	1ms
Aspect Ratio	16:9
Video Inputs	HDMI, USB-C
USB-C Power Delivery	15W

Feature	Specification
Built-in Speakers	Yes
VESA Mount Compatible	Yes
Dimensions (L x W x H)	68.58 x 12.7 x 44.7 cm (with stand)
Weight	7.71 kg



Figure 7.1: Monitor dimensions.

8. Warranty and Support

For information regarding warranty coverage, terms, and conditions, please refer to the warranty card included with your product or visit the official MSI website. For technical support, driver downloads, or further assistance, please visit the MSI support page at www.msi.com/support.

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