mophie PS-PRIME-10

Mophie powerstation prime10 User Manual

Model: PS-PRIME-10 | Brand: mophie

1. PRODUCT OVERVIEW

The mophie powerstation prime10 is a compact and powerful portable battery designed to provide on-the-go charging for your electronic devices. Featuring a 10,000mAh internal battery, it offers versatile charging options with multiple ports and fast charging capabilities.
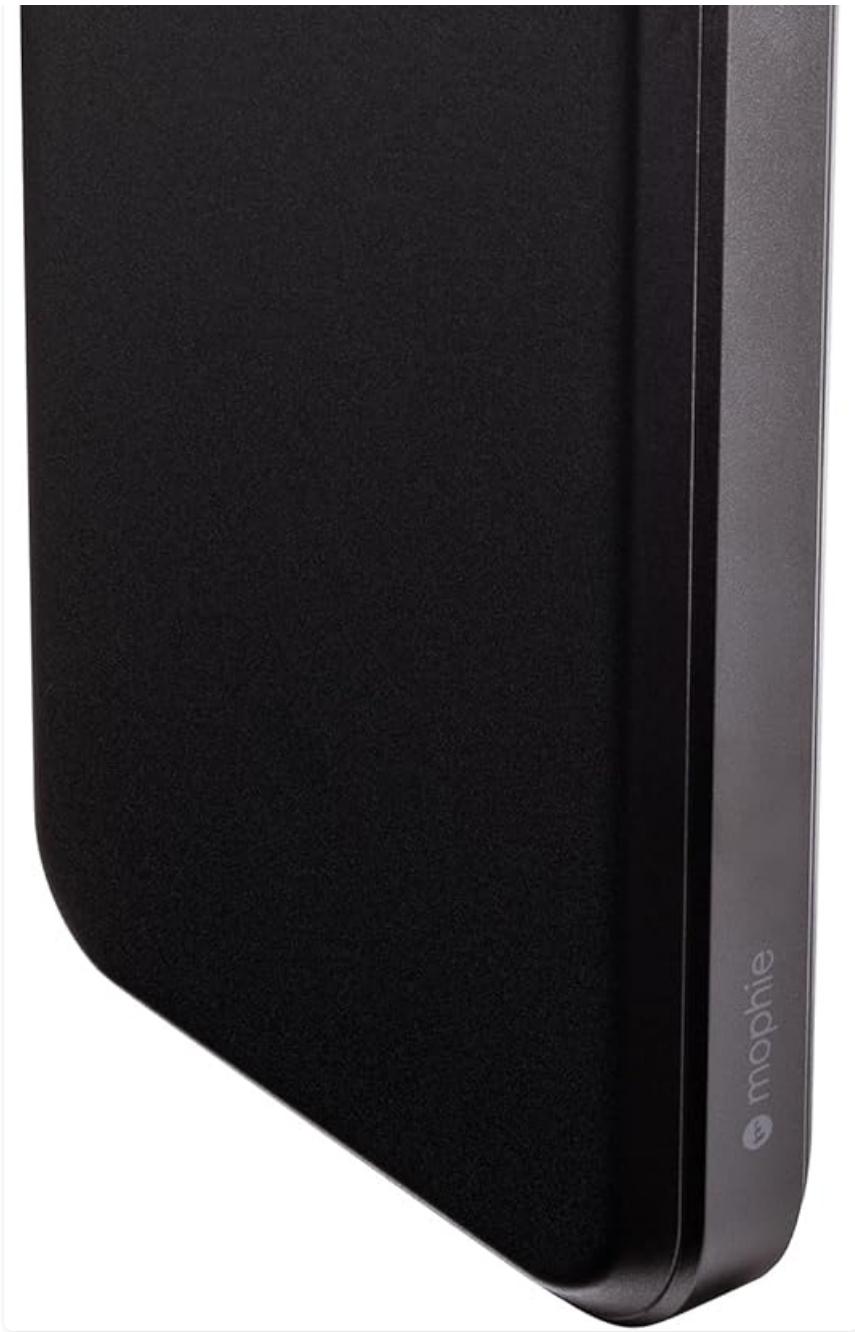
Figure 1: Mophie powerstation prime10 - Front View

This image displays the Mophie powerstation prime10, highlighting its compact design and the arrangement of its charging ports.

2. KEY FEATURES

- **10,000mAh Internal Battery:** Provides sufficient power for multiple device charges, offering up to two full charges for an iPhone.

- **18W USB-C PD Fast Charging:** Rapidly charges compatible devices, achieving up to 50% battery in approximately 30 minutes.

- **Multi-Device Charging:** Equipped with one USB-C port and two USB-A ports, allowing simultaneous charging of up to three devices.

- **LED Power Indicator:** Four LED lights clearly display the remaining battery level of the power bank.

- **Eco-Friendly Design:** Constructed with up to 50% post-consumer recycled plastics.

Figure 2: Power Bank Capacity and Indicator

This image illustrates the 10,000mAh capacity, the LED power indicator lights, and the ability to provide up to two full phone charges.

Figure 3: Charging Ports and Fast Charging Capability

This image highlights the various charging ports available on the power bank, including the 18W USB-C PD port for fast charging and two 18W USB-A ports.

3. SETUP

Before first use, it is recommended to fully charge your mophie powerstation prime10.

1. **Initial Charge:** Connect the powerstation prime10 to a wall adapter using a USB-C cable (not included). The LED indicator lights will illuminate to show charging progress.

2. **Full Charge Indication:** All four LED lights will remain solid when the power bank is fully charged.

4. OPERATING INSTRUCTIONS

4.1 Charging Your Devices

The powerstation prime10 can charge up to three devices simultaneously.

1. **Connect Device:** Use a compatible USB-C or USB-A cable to connect your device to the power bank.

2. **Automatic Charging:** Charging will typically begin automatically. If not, press the power button on the side of the power bank to initiate charging.

3. **Fast Charging:** For devices compatible with USB-C Power Delivery (PD), use the USB-C port for optimal fast charging speeds.

Figure 4: Universal Device Compatibility

This image demonstrates the power bank's ability to charge various devices, including smartphones, tablets, and headphones, simultaneously.

Figure 5: Charge Anywhere

This image highlights the convenience of charging devices anywhere without needing a wall outlet, showcasing the power bank's portability.

4.2 Checking Battery Level

Press the power button on the side of the power bank. The LED indicator lights will illuminate to show the current battery level:

- Four solid lights: 75-100% charged
- Three solid lights: 50-75% charged

- Two solid lights: 25-50% charged
- One solid light: 0-25% charged (recharge soon)

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the power bank. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** For optimal battery life, fully charge and discharge the power bank at least once every three months if not in regular use.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging	Cable issue, wall adapter issue, power bank fully charged.	Try a different USB-C cable and/or wall adapter. Check LED indicator; if all four are solid, it's fully charged.
Device not charging from power bank	Power bank low on charge, incorrect cable, device not compatible, power bank needs activation.	Recharge power bank. Ensure cable is securely connected and compatible with your device. Press the power button on the power bank to activate output.
Slow charging	Using a non-fast charging port, cable quality, multiple devices charging simultaneously.	Ensure you are using the USB-C PD port for fast charging. Use a high-quality cable. Charging multiple devices may reduce individual charging speeds.

7. SPECIFICATIONS

- **Model:** PS-PRIME-10
- **Battery Capacity:** 10,000 mAh
- **Input:** USB-C (details not specified, but implied by PD output)
- **Output:** 1x USB-C PD (18W), 2x USB-A (18W shared output)
- **Dimensions:** 5.71 x 2.72 x 0.64 inches
- **Weight:** 9.3 ounces
- **Material:** Up to 50% post-consumer recycled plastics

8. Official Product Video

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Video 1: Mophie powerstation prime10 Overview

This official video from Mophie provides a visual overview of the powerstation prime10, demonstrating its features and ease of use.

9. Warranty and Support
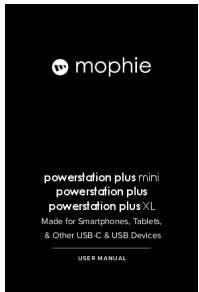
For warranty information, product registration, and customer support, please visit the official mophie website or contact their customer service department.
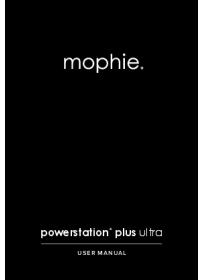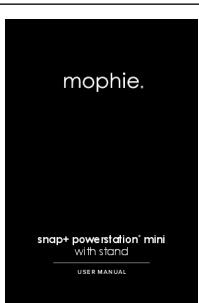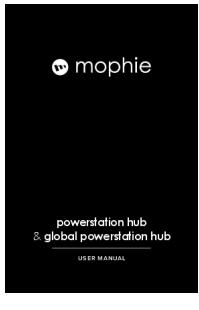
Online Support: www.mophie.com/support

Contact Information: Refer to the packaging or official website for the most current contact details.

Related Documents - PS-PRIME-10

mophie powerstation plus mini powerstation plus powerstation plus XL Made for Smartphones, Tablets, & Other USB-C & USB Devices USER MANUAL	[Mophie Powerstation Plus Series User Manual](#) User manual for the mophie powerstation plus mini, powerstation plus, and powerstation plus XL external batteries, detailing features, compatibility, charging, and care instructions.
mophie powerstation mini powerstation powerstation XL powerstation XXL Made for Smartphones, Tablets & Other USB Devices USER MANUAL	[Mophie Powerstation User Manual: Portable Charging Solutions](#) User guide for Mophie Powerstation external batteries (mini, powerstation, XL, XXL). Covers features, charging instructions, compatibility, care, warranty, and safety warnings for these portable power banks.
mophie powerstation mini powerstation powerstation XL powerstation XXL Made for Smartphones, Tablets & Other USB Devices USER MANUAL	[Mophie Powerstation External Battery User Manual	Charging Guide](#) Official user manual for Mophie Powerstation portable chargers (mini, powerstation, XL, XXL). Covers setup, features, charging devices, battery care, warranty, and safety warnings.

	[mophie powerstation plus ultra User Manual](#) Comprehensive user manual for the mophie powerstation plus ultra portable battery, detailing charging, usage, safety precautions, warranty, and compliance information.
	[mophie snap+ powerstation mini with Stand User Manual](#) User manual for the mophie snap+ powerstation mini with Stand. Provides instructions on charging, usage, safety, warranty, and compliance information for this portable power solution.
	[Mophie Powerstation Hub User Manual: Features, Charging, and Safety](#) Comprehensive user manual for the Mophie Powerstation Hub and Global Powerstation Hub, detailing features, wireless and wired charging, compatibility, safety instructions, and warranty information.