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## Waterdrop WD-10CM

# Waterdrop WD-10CM Under Sink Water Filter System Instruction Manual

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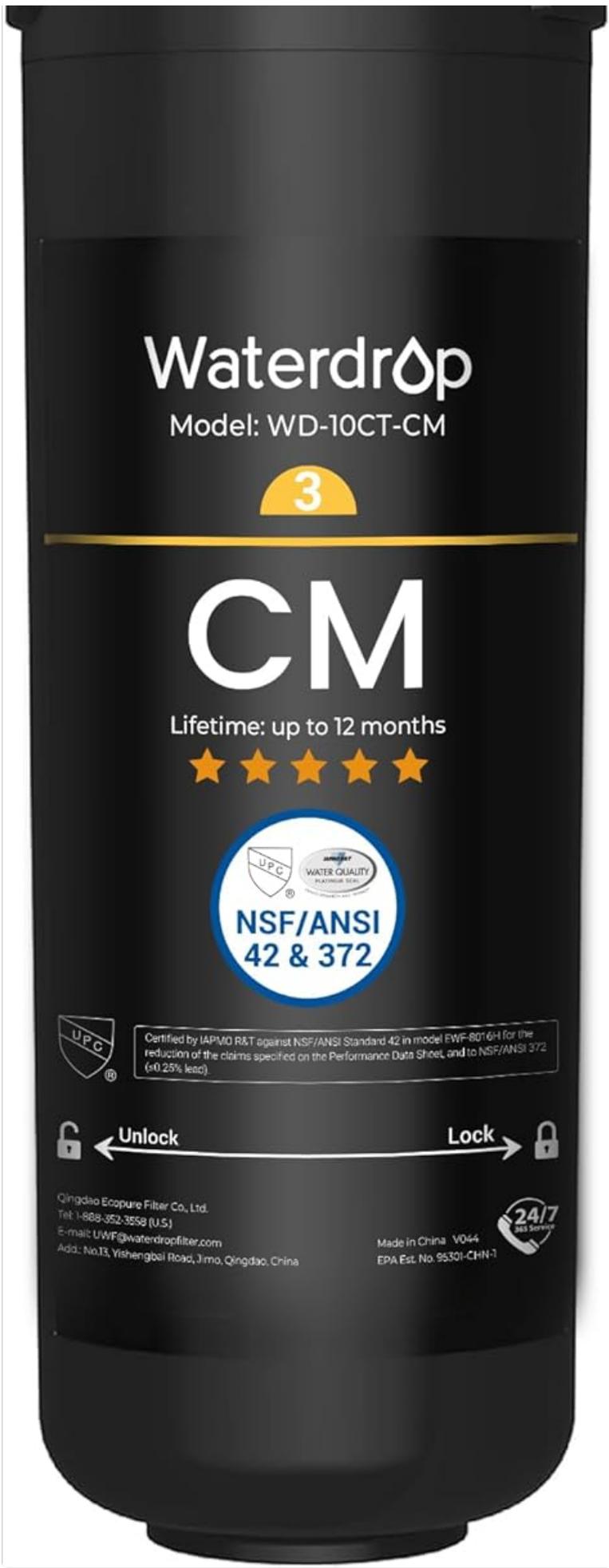
## 1. PRODUCT OVERVIEW

This manual provides instructions for the Waterdrop WD-10CM Under Sink Water Filter System. This system is designed to provide filtered water directly from your tap, reducing specific contaminants for improved water quality.

### Key Features:

- **Compatibility:** The WD-10CM filter is compatible with Waterdrop WD-TSB-CM, WD-TSB, and WD-TSA 3-stage under sink water filter systems. It is specifically designed to reduce chloramine.
- **Certified Filtration:** IAPMO certified against NSF/ANSI standards, this filter reduces 99.2% of chloramines and chlorine using high-density carbon rods and advanced catalytic technology.
- **Easy Replacement:** Features a 3-second, tool-free twist-and-lock replacement mechanism.
- **Durable Design:** Constructed from durable materials to prevent cracking or leaking, with an integral design that inhibits impurity breeding.
- **Extended Service Life:** Provides up to 12 months of filtered water, though actual lifespan may vary based on local water quality.





The Waterdrop WD-10CM Under Sink Water Filter System, featuring a sleek satin black design.

## 2. SETUP AND INSTALLATION

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The Waterdrop WD-10CM filter is designed for quick and easy installation into compatible Waterdrop under sink filter systems. No special tools are required for filter replacement.

### Filter Replacement Steps:

1. Turn off the water supply to the filter system.
2. Twist the old filter counter-clockwise to unlock and remove it from the system head.
3. Insert the new WD-10CM filter into the system head, aligning the arrows or indicators.
4. Twist the new filter clockwise to lock it securely into place.
5. Slowly turn on the water supply and check for any leaks.
6. Flush the new filter by running water through the faucet for approximately 5 minutes to remove any carbon fines.

**12 Months** Long Lifespan

**Note:** The service life mentioned above is according to the local water quality.



An illustration demonstrating the twist-and-lock mechanism for quick filter replacement in the Waterdrop system.

# Compatible with

WD-TSB-CM



The WD-10CM replacement filter shown alongside the compatible Waterdrop WD-TSB-CM 3-stage under sink water filter system.

### 3. OPERATING INSTRUCTIONS

Once installed, the Waterdrop WD-10CM filter system operates automatically. Simply open your dedicated filtered water faucet to dispense purified water.

#### Daily Use:

- Open the filtered water faucet to obtain water. The system is designed for a fast flow rate, capable of filling a cup within approximately 5 seconds.
- Close the faucet when finished.

# IAPMO R&T Certified Filter Gets Rid Of **99.2%** Chloramine

**NSF/ANSI 42 Chemical Reduction Data Summary**

TEST UNIT INFORMATION  
 Manufacturer: Waterdrop Co., Ltd.  
 Model: EWF-8016H  
 Analytical Method: Potentiometric  
 System Test: 3

**Avg. Influent Conc:** 2.8 mg/L  
**99.2%**  
**Avg. % Reduction:** 97.1%  
**Avg. Effluent Conc:** 0.02 mg/L  
**Max Effluent Conc:** 0.08 mg/L  
**Status:** **PASS**

Sample	Influent (mg/L)	Effluent (mg/L)	% Reduction
1	2.8	0.02	99.2
2	2.8	0.02	99.2
3	2.8	0.02	99.2
4	2.8	0.02	99.2
5	2.8	0.02	99.2
6	2.8	0.02	99.2
7	2.8	0.02	99.2
8	2.8	0.02	99.2
9	2.8	0.02	99.2
10	2.8	0.02	99.2
11	2.8	0.02	99.2
12	2.8	0.02	99.2
13	2.8	0.02	99.2
14	2.8	0.02	99.2
15	2.8	0.02	99.2
16	2.8	0.02	99.2
17	2.8	0.02	99.2
18	2.8	0.02	99.2
19	2.8	0.02	99.2
20	2.8	0.02	99.2
21	2.8	0.02	99.2
22	2.8	0.02	99.2
23	2.8	0.02	99.2
24	2.8	0.02	99.2
25	2.8	0.02	99.2
26	2.8	0.02	99.2
27	2.8	0.02	99.2
28	2.8	0.02	99.2
29	2.8	0.02	99.2
30	2.8	0.02	99.2

Up to 6 months (PP)  
 8-12 months (GC)  
 Up to 12 months (CM)

Tested and Certified by IAPMO R&T against NSF/ANSI Standard 42 in model EWF-8016H For the reduction of the claims specified on the Performance Data Sheet, and to NSF/ANSI 372 (≤0.25% lead)

LEAD FREE IAPMO R&T  
 IAPMO R&T WATER QUALITY PLATINUM SEAL

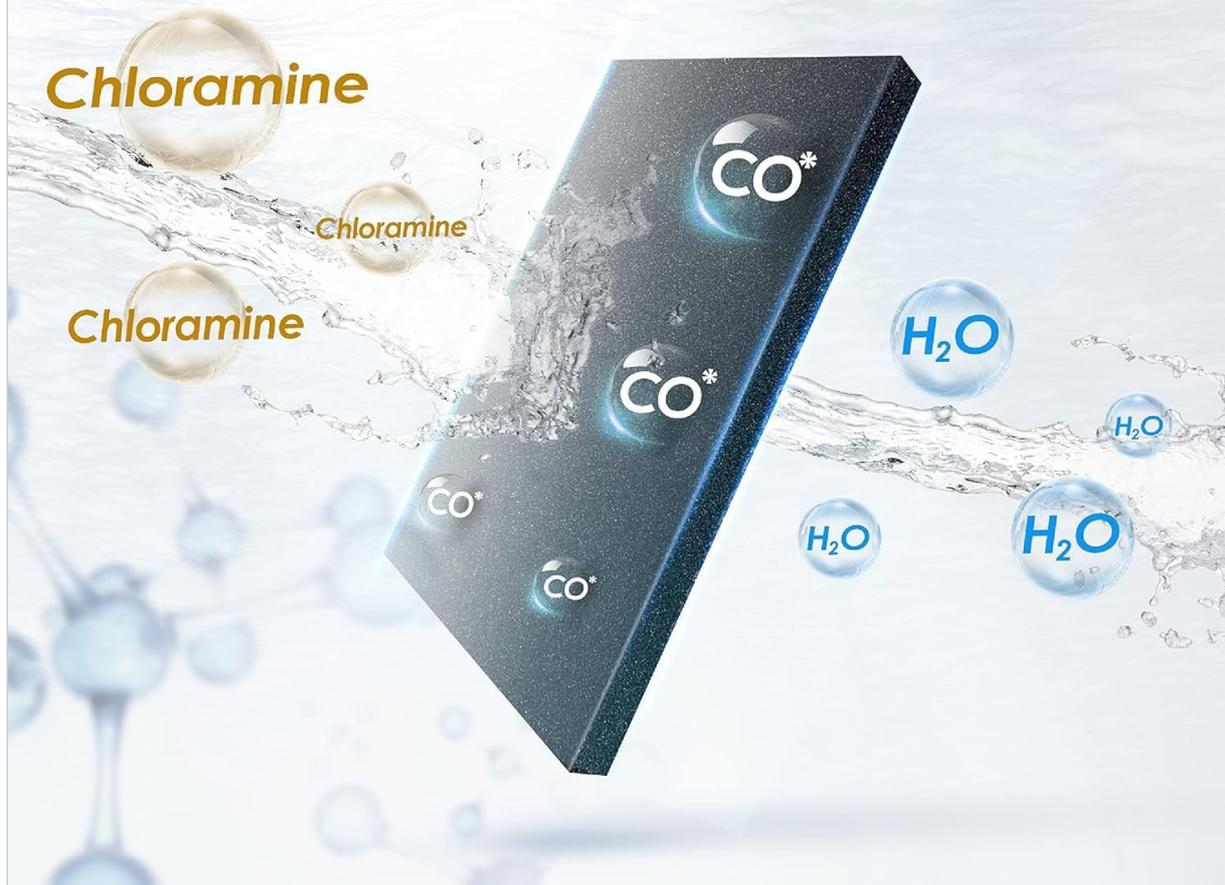
Certified against NSF/ANSI Standard 42  
 1. <https://www.iapmo.org/find-products>  
 2. Enter "EWF-8016H" in the manufacture / brand / model field.

A hand holding a glass under a faucet, demonstrating the quick water flow from the filter system.

## Chloramine Reduction Process:

The WD-10CM filter utilizes advanced catalytic technology to decompose chloramine. This process effectively breaks down chloramine into harmless components, improving the taste and odor of your water.

# Quick Catalytic Reaction Decomposes **Chloramine** Specially



A diagram showing how the filter's catalytic technology breaks down chloramine into harmless components.

## 4. MAINTENANCE

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Regular filter replacement is crucial to ensure optimal performance and continued water quality.

### Filter Lifespan and Replacement:

- The WD-10CM filter has a recommended service life of up to 12 months.
- The actual filter lifespan may vary significantly based on your local water quality, water usage, and the level of contaminants present.
- It is recommended to replace the filter according to the suggested schedule or sooner if you notice a decrease in water flow or a change in water taste/odor.

**3mins** Quick Installation

**3s** Filter Replacement



An image of the WD-10CM filter highlighting its 12-month service life, which may vary based on local water quality.

## 5. TROUBLESHOOTING

If you encounter any issues with your Waterdrop WD-10CM filter system, please review the following common concerns:

### Common Issues:

- **Reduced Water Flow:** This often indicates that the filter is nearing the end of its lifespan and requires replacement. Ensure the water supply valve is fully open.
- **Leaks:** Check that the filter is securely twisted and locked into the system head. Ensure all connections in the system are tight. If leaks persist, turn off the water supply and contact customer service.
- **Unusual Taste or Odor:** If the water develops an unusual taste or odor, the filter may be exhausted and needs replacement. Ensure the initial flushing procedure was completed after installation.

For issues not resolved by these steps, please refer to the Warranty & Support section for contact information.

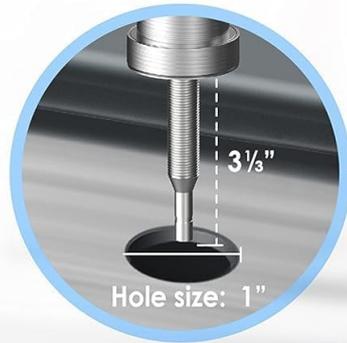
## 6. SPECIFICATIONS

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Attribute	Detail
Brand	Waterdrop
Model Number	WD-10CM
Set Name	TSB-CM
Material	Carbon Fiber
Product Dimensions	3.38"D x 3.38"W x 10.78"H
Item Weight	1.41 pounds
Number of Items	1
Unit Count	1.0 Count
Product Benefits	Reduces Chloramine
External Testing Certification	IAPMO
Date First Available	November 1, 2023

# Fill A Cup Within **5-Sec**

Meet The Needs Of Extended Family



**Stainless steel**  
**Sleek brushed finish**



IAPMO certification details for the filter's 99.2% chloramine reduction, alongside the filter system.

## 7. WARRANTY AND CUSTOMER SUPPORT

For any questions regarding installation, filter performance, or general inquiries about your Waterdrop WD-10CM Under Sink Water Filter System, please contact Waterdrop customer service.

### Contact Information:

- Refer to the product packaging or the official Waterdrop website for the most current customer service contact details, including phone numbers and email addresses.
- Waterdrop typically offers 24/7 customer support.

Please have your product model number (WD-10CM) available when contacting support.

# If you have any questions, please contact our customer service



Have questions about the installation?

- Please contact us!

Have questions about the filters?

- Please contact us!

Any questions at all?

- Please contact us!



A customer service representative with a headset, indicating support availability.