Prince Castle CTDE-M-CE

Prince Castle Dual Sided Contact Toaster (Model CTDE-M-CE) - User Manual

Model: CTDE-M-CE | Brand: Prince Castle

1. Introduction

This user manual provides comprehensive instructions for the safe and efficient operation, installation, maintenance, and troubleshooting of the Prince Castle Dual Sided Contact Toaster, Model CTDE-M-CE. This commercial-grade toaster is designed for high-volume environments, offering precise control for consistent toasting results.
Please read this manual thoroughly before operating the appliance and retain it for future reference. Proper use and maintenance will ensure optimal performance and longevity of your toaster.

2. Safety Information

Always observe basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Ensure the toaster is connected to a properly grounded electrical outlet with the correct voltage (208-240V) and CEE 7.7 plug type.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Keep hands, hair, and clothing away from moving parts and hot surfaces during operation. The toaster operates at temperatures up to 550°F.
- Unplug the toaster from the outlet when not in use and before cleaning. Allow it to cool completely before handling or storing.
- Do not operate the toaster with a damaged cord or plug, or if the appliance malfunctions or has been damaged in any manner.
- This appliance is intended for commercial use only.
- Only toast one side of the bun. Pre-buttering is not recommended as it can lead to residue buildup and potential fire hazards.

3. Setup and Installation

Follow these steps for proper setup of your Prince Castle Dual Sided Contact Toaster.

1. **Unpacking:** Carefully remove the toaster from its packaging. Inspect for any shipping damage. Report any damage to your supplier immediately.
2. **Placement:** Place the toaster on a stable, level, heat-resistant surface in a well-ventilated area. Ensure adequate clearance around the unit for air circulation and safe operation. The compact design (10.8"D x 17.5"W x 21.3"H) allows for efficient use of space.
3. **Power Connection:** Ensure the power switch is in the OFF position. Connect the CEE 7.7 plug to a dedicated 208-240V electrical outlet. Verify that the power supply matches the toaster's requirements.
4. **Initial Cleaning:** Before first use, wipe down all exterior surfaces with a damp cloth. Refer to the "Maintenance" section for detailed cleaning instructions.



Figure 3.1: Front view of the Prince Castle Dual Sided Contact Toaster. This image shows the compact design and the control panel on the left side.



Figure 3.2: Product dimensions of the toaster, measuring 10.8 inches deep, 17.5 inches wide, and 21.3 inches high.

4. Operating Instructions

The Prince Castle Dual Sided Contact Toaster features a user-friendly LCD touchscreen and digital controls for precise operation.

1. **Power On:** Flip the main power switch to the ON position. The LCD touchscreen will illuminate.
2. **Preheating:** Allow the toaster to preheat to the desired operating temperature. The digital control allows for temperature settings up to 550°F.
3. **Setting Toast Parameters:**
    - Use the LCD touchscreen to navigate through the menu.
    - Select the desired toast time and temperature using the digital programming features.
    - Utilize **Menu Shortcuts** for quick selection of pre-programmed settings for different menu items, streamlining the toasting process during peak hours.
4. **Loading Buns:** Carefully place buns onto the metal belt, ensuring they are positioned correctly for single-sided toasting. This toaster is designed to toast one side of the bun.
5. **Toasting Process:** The metal belt will convey the buns through the heating elements. The digital control maintains consistent temperature for uniform toasting.
6. **Unloading:** Once toasted, the buns will exit the toaster. Remove them promptly to prevent over-toasting.

7. **Power Off:** When finished, flip the main power switch to the OFF position and unplug the unit.



Figure 4.1: A chef loading buns into the Prince Castle Dual Sided Contact Toaster for single-sided toasting in a commercial kitchen setting.

5. Maintenance and Cleaning

Regular cleaning and maintenance are crucial for the performance and lifespan of your toaster.

1. **Daily Cleaning:**
    - Ensure the toaster is unplugged and completely cool before cleaning.
    - Remove any crumb trays and empty them. Wash with warm, soapy water, rinse, and dry thoroughly.
    - Wipe down exterior surfaces with a damp cloth and mild detergent. Do not use abrasive cleaners or scouring pads.
    - Clean the metal belt and heating elements carefully with a soft brush or cloth to remove any food particles. Avoid excessive moisture.
2. **Periodic Inspection:**

- Regularly inspect the power cord for any signs of damage.
- Check for any loose components or unusual wear.

3. **Do Not Use:** Harsh chemicals, steel wool, or abrasive materials that could scratch or damage the toaster's surfaces.

6. Troubleshooting

This section addresses common issues you might encounter with your toaster.

Problem	Possible Cause	Solution
Toaster does not power on.	No power supply; power cord unplugged; circuit breaker tripped.	Ensure the toaster is properly plugged in. Check the circuit breaker. Verify the power outlet is functional.
Buns are not toasting evenly.	Incorrect temperature/time settings; uneven bun placement; dirty heating elements.	Adjust temperature and time settings via the digital control. Ensure buns are placed uniformly on the belt. Clean heating elements as per maintenance instructions.
Toaster is producing smoke.	Food debris or residue burning; excessive butter/oil on buns.	Immediately power off and unplug the toaster. Allow to cool and clean thoroughly. Avoid pre-buttering buns.
LCD touchscreen is unresponsive.	Temporary software glitch; power interruption.	Power off the unit, wait 30 seconds, then power it back on. If the issue persists, contact customer support.

7. Specifications

Feature	Detail
Brand	Prince Castle
Model	CTDE-M-CE
Product Dimensions (D x W x H)	10.8" x 17.5" x 21.3"
Power Source	Electric
Voltage	208-240V
Plug Type	CEE 7.7 Plug
Control Type	Touchscreen
Special Feature	Digital Control, Menu Shortcuts
Maximum Temperature	550°F (5.5E+2 Degrees Fahrenheit)
Toasting Lanes	Two Lane
Belt Type	Metal Belt
ASIN	B0CM6MF2TD
Date First Available	October 31, 2023

8. Warranty and Support

For warranty information, technical support, or service inquiries regarding your Prince Castle Dual Sided Contact Toaster, please refer to the documentation included with your purchase or visit the official Prince Castle website. You may also contact their customer service directly for assistance.

Note: No official product videos were found in the provided data for embedding in this manual.

Ask a question about this manual

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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