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### acer V247Y Gbmix

# Acer 24" Vero V247Y Gbmix FHD IPS Monitor User Manual

Model: V247Y Gbmix

## 1. Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Acer 24" Vero V247Y Gbmix FHD IPS Monitor. Please read this manual thoroughly before using your monitor to ensure proper installation and optimal performance. Keep this manual for future reference.




Image 1.1: Acer 24-inch Vero V247Y Gbmix FHD IPS Monitor (2-Pack) with included Docztorm Dock.

## 2. Safety Information

- Ensure the monitor is placed on a stable, level surface to prevent accidental falls.
- Do not block ventilation openings. Allow adequate space around the monitor for proper airflow.

- Use only the power adapter and cables supplied by the manufacturer.
- Avoid exposing the monitor to extreme temperatures, humidity, or direct sunlight.
- Do not attempt to service the monitor yourself. Refer all servicing to qualified personnel.
- Disconnect the power cord from the outlet before cleaning the monitor.

## 3. Package Contents

Verify that all items listed below are present in your product packaging:

- Acer 24" Vero V247Y Gbmix FHD IPS Monitor
- Monitor Stand (Base and Neck)
- Power Cord
- HDMI Cable
- Docztorm Dock (Special Edition Portable Data Hub)
- User Manual (this document)

## 4. Setup

### 4.1 Assembling the Monitor Stand

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand base to the stand neck, securing it with the captive screw.
3. Align the assembled stand with the mounting slots on the back of the monitor.
4. Gently push the stand into the slots until it clicks into place or secure with screws if provided.

### 4.2 VESA Wall Mount Installation (Optional)

The monitor supports a 100mm x 100mm VESA mounting standard. To use a VESA mount, remove the stand from the monitor. Attach your VESA-compatible wall mount bracket to the monitor using appropriate screws (not included). Refer to your VESA mount's instructions for detailed installation steps.




Image 4.1: Rear view of the monitor, highlighting the VESA mount points and input ports.

## 4.3 Connecting Cables

Connect the necessary cables to the corresponding ports on the monitor and your computer or other devices.

1. **Power Connection:** Connect the power cord to the monitor's power input, then plug the other end into a power outlet.
2. **Video Connection:**
    - **HDMI:** Connect one end of the HDMI cable to the monitor's HDMI port and the other end to your computer's HDMI output.
    - **VGA:** Connect one end of the VGA cable to the monitor's VGA port and the other end to your computer's VGA output.
3. **Audio Connection:** If using external speakers or headphones, connect an audio cable from your computer's audio output to the monitor's Audio Line In port, or from the monitor's Audio Line Out port to your audio device.
4. **Docztorm Dock:** Connect the Docztorm Dock to an available USB port on your computer for data transfer.




Image 4.2: Angled rear view of the monitor, illustrating the various input and output ports.

## 5. Operating the Monitor

### 5.1 Power On/Off

Press the power button, typically located on the bottom right side of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

### 5.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the buttons on the back or bottom of the monitor to navigate the menu.

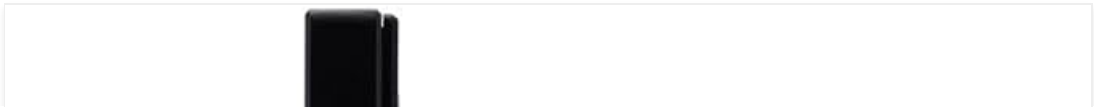






Image 5.1: Side view of the monitor, indicating the location of the OSD control buttons.

**Common OSD Settings:**

- **Picture:** Adjust brightness, contrast, sharpness, and gamma.
- **Color:** Select color temperature, sRGB mode, or customize RGB values.
- **Audio:** Adjust volume for integrated speakers or connected audio devices.
- **Input:** Manually select the video input source (HDMI, VGA).
- **OSD:** Adjust OSD timeout, transparency, and language.

## 5.3 Adjusting the Monitor

The monitor features an ergonomic tilt function for optimal viewing comfort.

- **Tilt:** Gently hold the top and bottom edges of the monitor and tilt it forward or backward to adjust the viewing angle from -5 to +35 degrees.





Image 5.2: Side profile of the monitor, demonstrating the range of tilt adjustment.

### 5.4 Adaptive Sync

The monitor supports Adaptive Sync technology, which synchronizes the display's refresh rate with the graphics card's frame rate to reduce screen tearing and stuttering. Ensure your graphics card supports Adaptive Sync and enable it in your graphics card's control panel.

### 5.5 Integrated Speakers

The monitor includes integrated speakers. Adjust the volume through the OSD menu or your computer's audio settings.

## 6. Maintenance

### 6.1 Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a mild, non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen. Apply it to the cloth first.
- Avoid using harsh chemicals, abrasive pads, or solvents.

### 6.2 Storage

If storing the monitor for an extended period, disconnect all cables, pack it in its original packaging if possible, and store it in a cool, dry place away from direct sunlight and extreme temperatures.

## 7. Troubleshooting

Refer to the following table for common issues and their solutions:

| Problem | Possible Cause | Solution |
|---|---|---|
| No image on screen | Monitor not powered on; Video cable loose or disconnected; Incorrect input source selected. | Press power button; Check video cable connections; Select correct input source via OSD. |
| Image flickering or distorted | Video cable faulty; Incorrect resolution or refresh rate; Graphics driver issue. | Replace video cable; Adjust display settings on computer; Update graphics drivers. |
| No audio from speakers | Volume too low or muted; Audio cable disconnected; Incorrect audio output selected on computer. | Adjust volume in OSD or computer; Check audio cable connection; Select monitor as audio output. |
| Monitor not tilting | Excessive force applied; Obstruction. | Ensure no obstructions; Apply gentle, even pressure within the specified tilt range. |

## 8. Specifications

Detailed technical specifications for the Acer Vero V247Y Gbmix monitor:

| Feature | Specification |
|---|---|
| Display Size | 24 inches |
| Panel Type | IPS |
| Resolution (Maximum) | FHD (1920 x 1080) |
| Aspect Ratio | 16:9 |
| Refresh Rate | 120Hz |
| Response Time | 4ms (GTG) |
| Brightness | 250 nits |
| Contrast Ratio | 1000:1 |
| Viewing Angle | 178° (Horizontal/Vertical) |
| Color Supported | 16.7 Million Colors |
| Display Screen Coating | Anti-glare |

| Feature | Specification |
|---|---|
| Tilt Adjustment | -5° to +35° |
| VESA Mount Compatibility | 100mm x 100mm |
| Integrated Speakers | Yes |
| Ports | 1 x HDMI, 1 x VGA, Audio Line In/Out |
| Dimensions (W x D x H) | 21.26 x 7.72 x 16.69 inches |
| Weight | 9.70 lbs (monitor only) |

## 9. Warranty and Support

Your Acer monitor is covered by a limited warranty. Please refer to the warranty card included in your package for specific terms and conditions. For technical support, driver downloads, or further assistance, please visit the official Acer support website or contact their customer service.

**Acer Support Website:** www.acer.com/support


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