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## Philips Sonicare HX9903/15

# Philips Sonicare DiamondClean Smart 9300 Electric Toothbrush Instruction Manual

Model: HX9903/15

## 1. PRODUCT OVERVIEW

The Philips Sonicare DiamondClean Smart 9300 electric toothbrush is designed for comprehensive oral care. It features advanced sonic technology, smart sensor feedback, and multiple brushing modes and intensity levels to personalize your brushing experience.



Image: Philips Sonicare DiamondClean Smart 9300 Electric Toothbrush, Model HX9903/15. This image displays the toothbrush handle and brush head.

### Key Features:

- Advanced sonic technology for effective cleaning.
- Four brushing modes: Clean, White+, Gum Health, and Deep Clean+.
- Three intensity levels for customized comfort.
- Pressure sensor to alert you when brushing too hard.
- BrushSync™ technology for brush head replacement reminders.
- Connectivity with the Philips Sonicare app for personalized guidance.
- Charging glass and travel case for convenient charging and portability.

Your browser does not support the video tag.

Video: This video provides an overview of the Philips Sonicare DiamondClean Smart 9300 Electric Toothbrush features.

## 2. SETUP

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### 2.1 Initial Charge

Before first use, fully charge your Philips Sonicare DiamondClean Smart 9300 toothbrush. The battery lasts up to two weeks on a single charge with regular use (two two-minute brushings per day on standard mode).

- **Using the Charging Glass:** Place the toothbrush handle into the charging glass. Ensure the charging glass is placed on its base, which is plugged into a power outlet.
- **Using the Travel Case:** For travel, the included case can charge the toothbrush. Connect the travel case to a USB power source.



Image: The Philips Sonicare DiamondClean Smart 9300 toothbrush handle is shown charging in its glass on a countertop. The charging base is connected to a power outlet.

## 2.2 Attaching a Brush Head

Align the brush head with the handle and push it down firmly. A small gap between the brush head and the handle is normal.

## 3. OPERATING INSTRUCTIONS

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### 3.1 Brushing Modes and Intensity Levels

The toothbrush offers four brushing modes and three intensity levels. Press the power button to turn on the toothbrush. Use the mode selection button to cycle through the available modes:

- **Clean:** Standard mode for daily cleaning.
- **White+:** Designed for stain removal.
- **Gum Health:** Provides gentle yet effective cleaning for gums.
- **Deep Clean+:** For a refreshing, thorough clean.

To adjust intensity, press the intensity button. The three indicator lights on the handle show the selected intensity level (low, medium, high).

## Advanced Sonic Technology: Gentle yet effective



<b>4</b> 	<b>3</b> 
4 brushing modes	3 intensities
	
Charging glass	Travel case

Image: A close-up of the toothbrush handle highlighting the four brushing modes (Clean, White+, Gum Health, Deep Clean+) and three intensity levels.

### 3.2 Pressure Sensor

The toothbrush features a built-in pressure sensor. If you apply too much pressure while brushing, the light ring at the bottom of the handle will flash, indicating that you should reduce pressure to protect your teeth and gums.



		
Pressure sensor	Brush head replacement reminder	2-year guarantee



Image: A person is shown brushing their teeth with the Philips Sonicare toothbrush, with the pressure sensor light visible at the base of the handle.

### 3.3 Philips Sonicare App Connectivity

Connect your toothbrush to the Philips Sonicare app for personalized brushing guidance, real-time feedback, and progress tracking. The app helps you maintain and improve your brushing habits by monitoring coverage, pressure, and scrubbing. It also features a SmarTimer for the recommended 2-minute brushing time and QuadPacer to guide you through different sections of your mouth.

## 4. MAINTENANCE

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### 4.1 Brush Head Replacement

The BrushSync™ technology will notify you when it's time to replace your brush head. Typically, brush heads should be replaced every three months, or sooner if the bristles appear frayed or worn. To replace, simply pull the old brush head off the handle and snap a new one into place.



#### One brush head for complete care

Achieve up to 20x more plaque removal<sup>1</sup>, up to 15x healthier gums<sup>1</sup>, and remove up to 100% more stains<sup>2</sup>.

#### Pressure sensor for safe brushing

The light ring on the end of your handle will flash, reminding you to ease off the pressure for a gentle yet effective clean.

#### Personalized care with Sonicare app

Connect your toothbrush to the Sonicare app for coaching and progress reports.

Image: The Philips Sonicare toothbrush handle is shown with a brush head detached, illustrating the replaceable design.

### 4.2 Cleaning

After each use, rinse the brush head and handle under running water. Wipe the handle with a damp cloth. The charging glass can be cleaned by hand or in a dishwasher.

## 5. TROUBLESHOOTING

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If you experience any issues with your Philips Sonicare DiamondClean Smart 9300 toothbrush, please refer to the following common solutions:

- **Toothbrush not turning on:** Ensure the toothbrush is fully charged. Place it in the charging glass or travel case and allow sufficient time to charge.
- **Reduced vibration/power:** This may indicate a low battery. Recharge the toothbrush. If the issue

persists, the brush head might be worn and require replacement.

- **Pressure sensor constantly activating:** Review your brushing technique to ensure you are not applying excessive force. The light ring will indicate when pressure is too high.
- **App connectivity issues:** Ensure Bluetooth is enabled on your device and the toothbrush is within range. Try restarting both the app and the toothbrush.

For further assistance, please contact Philips Sonicare customer support.

## 6. SPECIFICATIONS

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Feature	Detail
Product Dimensions	4.37 x 6.85 x 9.92 inches; 2.31 Pounds
Item Model Number	HX9903/15
Batteries	1 Lithium Ion battery required (included)
Manufacturer	Philips Sonicare
Age Range (Description)	Adult
Special Features	Pressure Sensor, Brushing Timer, Rechargeable, Lightweight, Ergonomic
Power Source	Battery Powered
Item Firmness Description	Soft

## 7. WARRANTY AND SUPPORT

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The Philips Sonicare DiamondClean Smart 9300 electric toothbrush typically comes with a manufacturer's warranty. Please refer to the product packaging or the official Philips Sonicare website for detailed warranty information and registration. For technical support, replacement parts, or further inquiries, visit the Philips Sonicare support page or contact their customer service directly.