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PurrJoys 12 inch Full Hybrid Mattress

PurrJoys 12-inch Full Hybrid Mattress User Manual

Model: 12 inch Full Hybrid Mattress

Introduction

Thank you for choosing the PurrJoys 12-inch Full Hybrid Mattress. This manual provides essential information for the proper setup, use, and maintenance of your new mattress. Please read these instructions carefully to ensure optimal performance and longevity of your product.



Image: A close-up view of the PurrJoys mattress side, featuring the brand label and quilted pattern.

Safety Information

- Keep the mattress away from open flames or fire sources.
- Do not use sharp objects to open the packaging, as this may damage the mattress fabric.
- Ensure proper ventilation during the initial expansion period to dissipate any new product odor.
- This mattress is designed for adult use.

Setup Instructions

Your PurrJoys mattress is conveniently compressed and rolled in a box for easy shipping and handling. Follow these steps for proper setup:

1. **Unpack the Box:** Carefully remove the rolled mattress from its shipping box. It is recommended to do this in the

room where the mattress will be used.

2. **Position the Mattress:** Place the rolled mattress onto your bed frame or foundation. Ensure the mattress is centered.
3. **Remove Outer Plastic:** Carefully cut and remove the outer layer of plastic packaging. Avoid using sharp objects that could puncture the mattress fabric.
4. **Unroll and Expand:** Unroll the compressed mattress. It will still be encased in a vacuum-sealed plastic layer.
5. **Remove Inner Plastic:** Carefully cut and remove the final vacuum-sealed plastic layer. As air enters, the mattress will begin to expand immediately.
6. **Allow Full Expansion:** Allow up to 72 hours for the mattress to fully expand to its original shape and firmness. While it may appear fully expanded sooner, the internal components require this time to decompress completely.



Image: The PurrJoys 12-inch Full Hybrid Mattress fully expanded on a bed frame, ready for use.

Operating and Usage

Your PurrJoys 12-inch Full Hybrid Mattress is designed to provide optimal comfort and support. Here are key features and usage guidelines:

- **Medium-Firm Feel:** This mattress offers a balanced medium-firm feel, suitable for various sleeping preferences, providing both comfort and essential support.
- **Cooling-Gel Memory Foam:** The top layer incorporates cooling-gel memory foam to help regulate temperature and provide pressure relief.
- **Pocket Spring Support:** Individually wrapped pocket springs minimize motion transfer, ensuring undisturbed sleep even with partner movements.
- **Suitable Foundations:** For best results, use the mattress on a solid platform bed, slatted foundation (with slats no more than 3 inches apart), or a box spring in good condition.



Image: A top-down view of the PurrJoys mattress, highlighting its quilted surface and construction.



Image: A couple sleeping peacefully with a dog nearby, demonstrating the mattress's motion isolation properties.

Care and Maintenance

Proper care will extend the life of your PurrJoys mattress:

- **Spot Cleaning:** For spills or stains, spot clean with a mild detergent and cold water. Blot the area gently; do not saturate the mattress. Allow to air dry completely.
- **Protective Cover:** Using a mattress protector is highly recommended to guard against spills, stains, and allergens.
- **Rotation:** Rotate your mattress 180 degrees every 3-6 months to promote even wear and extend its lifespan. This mattress is not designed to be flipped.
- **Ventilation:** Periodically air out your mattress by removing bedding to allow for air circulation.
- **Avoid Jumping:** Do not jump on the mattress, as this can damage the internal components and void the warranty.



Image: A close-up view of the mattress surface, showing the quilted pattern and fabric texture.

Troubleshooting

Mattress not fully expanding:

Allow the mattress the full 72 hours to decompress. Ensure it is laid flat on a solid surface during this time. Cooler temperatures can slow expansion; a warmer room may help. If after 72 hours, a significant portion has not expanded, contact customer support.

New mattress odor:

A slight odor, often referred to as "off-gassing," is normal for new foam products. This is harmless and will dissipate within a few days. Ensure the room is well-ventilated by opening windows or using a fan.

Feeling too firm or too soft:

The mattress is designed with a medium-firm feel. Personal preference varies. Allow a few weeks for your body to adjust to the new mattress. Using a mattress topper can adjust the feel if needed.

Specifications

Brand	PurrJoys
Model	12 inch Full Hybrid Mattress
Size	Full (75"L x 54"W x 12"Th)
Product Dimensions	53.94 x 74.8 x 11.81 inches
Item Weight	50 pounds
Top Style	Pillow Top
Cover Material	Memory Foam
Fill Material	Memory Foam
Number of Layers	3
Weight Limit	226.8 Kilograms (500 lbs)
Special Feature	Pressure Relief
Certifications	CertiPUR-US Certified

Warranty and Support

Your PurrJoys 12-inch Full Hybrid Mattress comes with a**10-Year Limited Warranty**. This warranty covers manufacturing defects and ensures the quality and durability of your mattress under normal use.
For warranty claims, product support, or any questions regarding your mattress, please contact PurrJoys customer service through the retailer where you purchased the product or visit the official PurrJoys website for contact information. Please retain your proof of purchase for warranty validation.

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