

Seagate ST24000NM002H

Seagate Exos X24 Enterprise Internal Hard Drive User Manual

Model: ST24000NM002H | Brand: Seagate

INTRODUCTION

The Seagate Exos X24 series hard drives are designed for hyperscale environments, offering robust and reliable storage solutions for cloud data centers. This 24TB Enterprise Internal Hard Drive (ST24000NM002H) integrates advanced technology to meet stringent TCO requirements, providing consistent performance with low power consumption and weight. This manual provides essential information for the setup, operation, and maintenance of your Exos X24 hard drive.

KEY FEATURES

- **Scalable:** Designed to run big data applications and meet hyperscale demands.
- **Efficient:** Delivers consistent performance with low latency and repeatable response times through enhanced caching.
- **High Capacity:** Supports data analytics capabilities and other dense architectures for maximum rack-space efficiency.
- **Cost Effective:** Optimizes Total Cost of Ownership (TCO) with the lowest cost per terabyte.
- **Reliable:** Offers extended reliability with a 2.5 million-hour Mean Time Between Failures (MTBF) and a 5-year limited warranty.

WHAT'S IN THE BOX

- Seagate Exos X24 24TB Enterprise Internal Hard Drive (ST24000NM002H)

Note: Additional cables (SATA data, SATA power) and mounting screws are typically not included and must be purchased separately.

SETUP

1. Physical Installation

Before installation, ensure your system is powered off and unplugged. Handle the hard drive by its edges to avoid static discharge. Locate an available 3.5-inch drive bay in your desktop or server chassis.

1. Carefully slide the hard drive into the drive bay until it clicks into place or aligns with the screw holes.
2. Secure the drive using appropriate screws (typically four screws, two on each side) to prevent vibration.
3. Connect a SATA data cable from the hard drive to an available SATA port on your motherboard or RAID controller.
4. Connect a SATA power cable from your power supply unit (PSU) to the hard drive's power connector.





EXOS™

X24

Image: Front view of the Seagate Exos X24 hard drive, showing the SATA data and power connectors.

2. System Recognition and Formatting

After physical installation, power on your system. The operating system needs to recognize and prepare the new drive.

1. Access your system's BIOS/UEFI settings to confirm the drive is detected. Ensure the SATA port is enabled.
2. Boot into your operating system (Windows, Linux, macOS).
3. **For Windows:** Open Disk Management (right-click Start, select Disk Management). You should see the new drive listed as "Unallocated Space". Right-click on the drive, select "Initialize Disk", choose GPT (GUID Partition Table) for drives larger than 2TB, then create a "New Simple Volume" and format it (NTFS is recommended for Windows).
4. **For Linux:** Use tools like `fdisk`, `parted`, and `mkfs` to partition and format the drive.
5. **For macOS:** Use Disk Utility to erase and format the drive.

Note: Formatting a drive will erase all data on it. Ensure you select the correct drive.

OPERATING THE HARD DRIVE

Once installed and formatted, your Seagate Exos X24 hard drive is ready for use. It functions like any other internal storage device, providing high-capacity, high-performance storage for your data.

- **Data Storage:** Use the drive to store large datasets, applications, and media files. Its 24TB capacity is ideal for demanding enterprise applications and data archiving.
- **Performance:** The 7200 RPM rotational speed and 6GB/s SATA interface ensure fast data transfer rates and responsive access times, suitable for data-intensive workloads.
- **24/7 Operation:** Designed for continuous operation in server and data center environments, ensuring consistent performance and reliability around the clock.

SCALABLE

Built for 24x7 environments.



Image: A hand installing a Seagate Exos X24 hard drive into a server rack, illustrating its scalable design for 24x7 environments.

Your browser does not support the video tag.

Video: A product overview video for the Seagate Exos X24, highlighting its features and enterprise capabilities.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your hard drive.

- **Regular Backups:** Always maintain regular backups of critical data. While the Exos X24 is highly reliable, no storage device is immune to failure.
- **Monitor Drive Health:** Utilize S.M.A.R.T. (Self-Monitoring, Analysis and Reporting Technology) tools to monitor the drive's health status. Many operating systems and third-party utilities offer this functionality.
- **Proper Shutdown:** Always shut down your system properly to prevent data corruption and mechanical stress on the drive. Avoid sudden power loss.
- **Environmental Control:** Ensure the operating environment maintains appropriate temperature and humidity levels, as specified in the product's technical documentation, to prevent overheating and condensation.



INNOVATIVE

Customizable power options
to keep costs low.

Image: Multiple Seagate Exos X24 hard drives in a server rack, emphasizing customizable power options for efficiency.

TROUBLESHOOTING

If you encounter issues with your Seagate Exos X24 hard drive, consider the following common troubleshooting steps:

- **Drive Not Detected:**

- Check all cable connections (SATA data and power) to ensure they are secure.
- Verify the SATA port is enabled in your system's BIOS/UEFI settings.
- Test the drive in a different SATA port or with different cables if possible.
- Ensure your operating system's Disk Management (Windows) or Disk Utility (macOS/Linux) recognizes the drive, even if unformatted.

- **Slow Performance:**

- Check for background processes consuming disk resources.
- Ensure the drive is not excessively fragmented (for HDDs, defragmentation can improve performance).
- Verify that your SATA controller drivers are up to date.
- Monitor drive temperature; overheating can lead to performance throttling.

- **Unusual Noises:**

- A clicking, grinding, or loud humming sound can indicate a potential drive failure. Immediately back up any accessible data and consider replacing the drive.
- Some enterprise drives may produce more audible operational sounds than consumer drives due to their design for high performance and reliability in server environments.

- **Data Loss:**
 - If data becomes inaccessible, avoid further operations on the drive to prevent overwriting.
 - Seagate Exos drives often include Seagate Rescue Data Recovery Services. Refer to the warranty section or Seagate's official website for details on how to utilize this service.

SPECIFICATIONS

Feature	Detail
Brand	Seagate
Model Number	ST24000NM002H
Digital Storage Capacity	24 TB
Hard Disk Interface	Serial Attached SCSI
Connectivity Technology	SATA
Hard Disk Form Factor	3.5 Inches
Hard Disk Description	Mechanical Hard Disk
Hard Drive Rotational Speed	7200 RPM
Item Weight	1.48 pounds
Product Dimensions (LxWxH)	5.79 x 4.01 x 1.03 inches
MTBF (Mean Time Between Failures)	2.5 Million Hours
Special Feature	Data Recovery Service

WARRANTY AND SUPPORT

Limited Warranty

The Seagate Exos X24 24TB Enterprise Internal Hard Drive (ST24000NM002H) is backed by a **5-year limited warranty**. This warranty covers defects in materials and workmanship under normal use. For detailed terms and conditions, please refer to the official Seagate warranty statement available on their website or included with your product documentation.



Image: A badge indicating the Seagate 5-year limited warranty, symbolizing product reliability.

Seagate Rescue Data Recovery Services

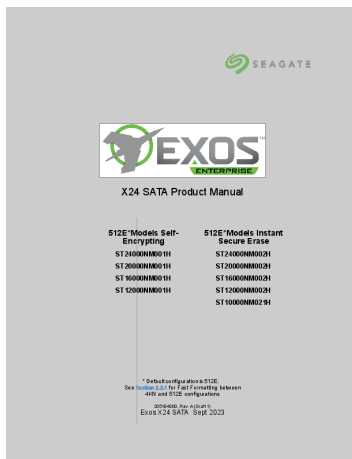
Many Seagate drives, including the Exos X24, come with Seagate Rescue Data Recovery Services. This service helps protect your data against unexpected data loss due to mechanical failure, accidental deletion, or natural disaster. Activation and terms for this service can be found on the official Seagate website.

Technical Support

For technical assistance, driver downloads, firmware updates, or further product information, please visit the official Seagate support website. You can also contact Seagate customer support directly for personalized assistance.

Official Seagate Website: www.seagate.com

Seagate Support: www.seagate.com/support

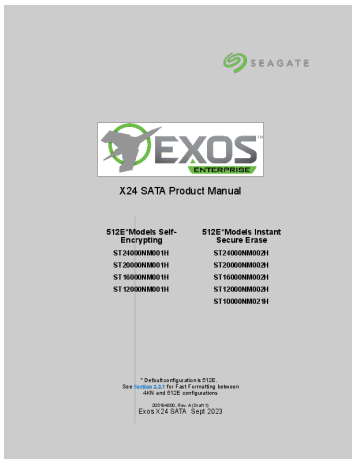


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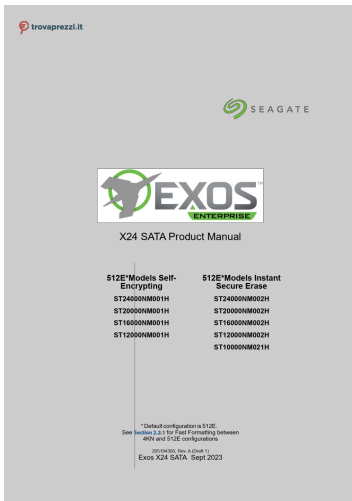
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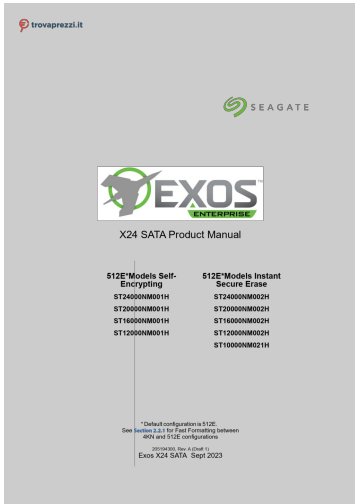


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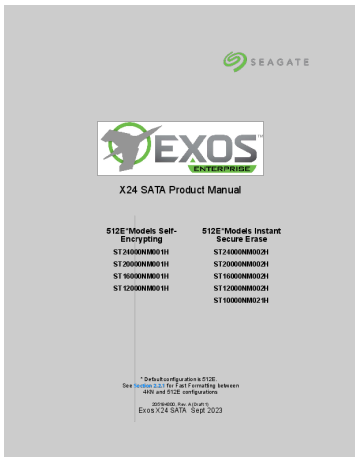
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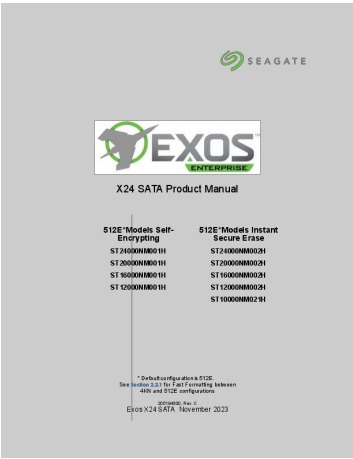
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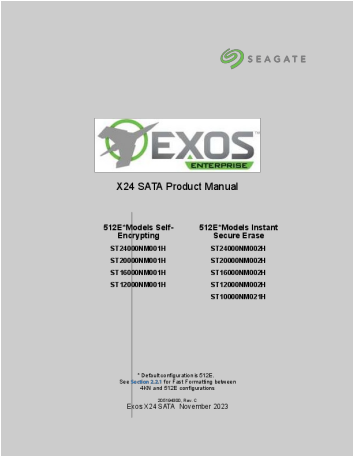


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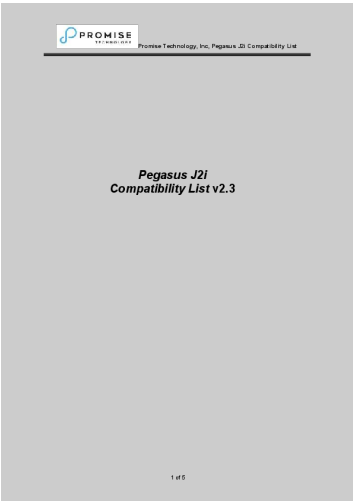
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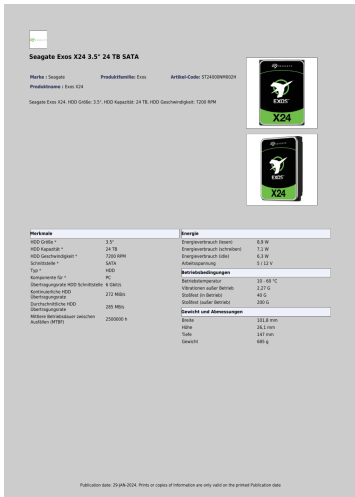
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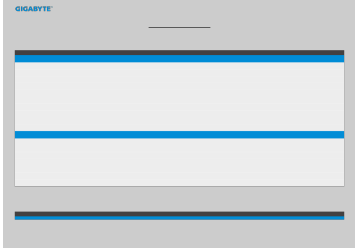


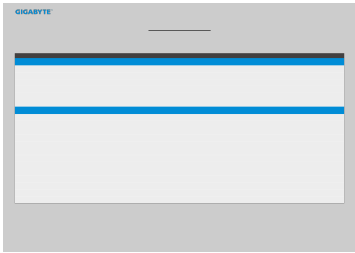
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Herunterladen Computing Software PC Komponenten Festplatten SSD HDD Seagate Exos X24 SATA 3 5 24TB 6GB s 7200rpm 512MB NewStore GmbH Multimedia Support index dispatch attachments getfile attachment id 150133 newstore ch ||| Seagate Exos X24 Interne Festplatte 24 TB 7200 RPM 512 MB 3.5 SATA Marke : Seagate Produktname : Exos X24 Produktfamilie: Exos Artikel-Code: **ST24000NM002H** Seagate Exos X24. HDD Kapazitt: 24 TB, HDD Geschwindigkeit: 7200 RPM, Puffergre Speicherlaufwerk: 512 MB, HDD Gre: 3.5 , Schnittstelle: SATA... lang:en **score:19** filesize: 182 K page_count: 2 document date: 2024-12-18

[pdf] User Manual

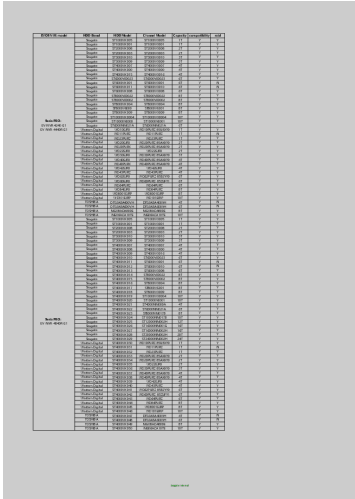
View QVL Support ListGIGABYTE MS04 CE0 Motherboard Intel® Xeon® 6 Processors ATX UP Newegg User Manual DetailsQVL List 1745367691973c1 neweggimages IMAttachment QVLSupportList 1745367691973 ||| QVL Support List MS04-CE0 Rev. 1.x Download Date: Apr 22, 2025 Intel CPU Product Name Granite R ... ered Pins 288-pin 288-pin 288-pin 288-pin 288-pin Remark HDD Product Name SATA HDD ST18000NM0092 **ST24000NM002H** MG09ACA18TE MG10ACA20TE MG10AFA22TE Vendor Seagate Seagate Toshiba Toshiba Toshiba T... lang:en **score:19** filesize: 1013.72 K page_count: 7 document date: 2025-04-23





[pdf] User Manual

View QVL Support ListGIGABYTE MS74 HB0 Motherboard Intel® Xeon® 6 Processors E ATX DP
Newegg User Manual DetailsQVL List 1745367958839c1 neweggimages IMAttachment QVLSupportList
1745367958839 |||
QVL Support List MS74-HB0 Rev. 1.x Download Date: Apr 22, 2025 Intel CPU
Product Name Vendor ... t Name SATA HDD ST10000NM017B ST16000NM001G
ST18000NM0092 ST18000NM000J ST20000NM007D ST22000NM001E
ST24000NM002H MG10ADA800E MG09ACA18TE MG10ACA20TE MG10AFA22TE
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8T ST8000VX004 Kompatybilność dysków 20240824 janexint pl files Materiały Techniczne Programy
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Y Y ST4000VX030 WD10PURZ-85U8XY0 1T Y Y ST4000VX031 WD11PURZ 1T Y N
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[pdf] Datasheet

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d064c3e68ad9e16e2d86a2566dd79e2c71cbeb88 ||| ||| DATA SHEET Exos X24--Powerful performance.

Proven technology. Scalable design. Powerful performance with proven technology--Seagate s Exos X24

drives are built off the platform that s shipped millions globally and deployed in leading cloud ||| DATA

SHEET Exos X24--Powerful performance. Proven technology. Scalable design. Powerful performance

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Exos X24--Powerful performance. Proven technology. Scalable design. Powerful performance with

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Powerful performance. Proven technology. Scalable design. Powerful performance with proven

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Scalable design. Powerful performance with proven technology--Seagate s Exos X24 drives are built off

the platform that s shipped millions globally and deployed in leading cloud

DATA SHEET Exos X24--Powerful performance. Proven technology. Scalable design.

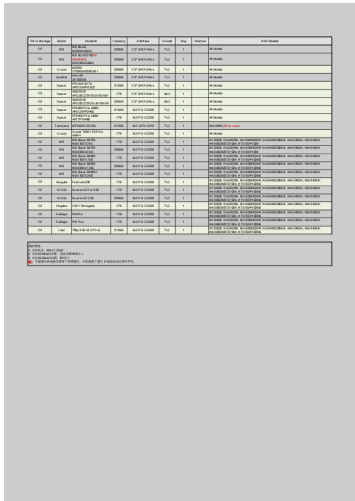
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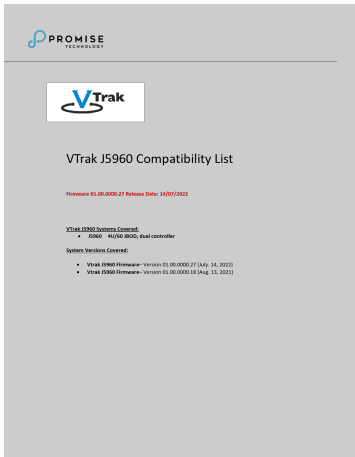
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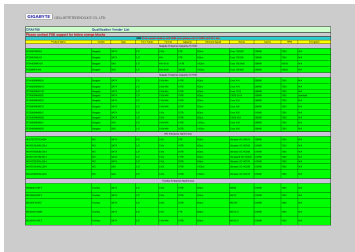
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Ultrastar DC HC550 Series WUH721818AL5204 FW C120 18TB 12Gb s SAS 20240709 promise
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[pdf] Safety Datasheet Accessories

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[pdf] Safety Datasheet

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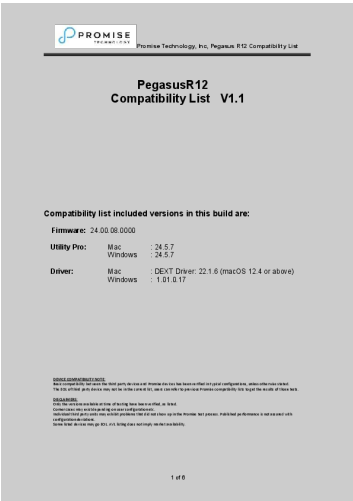
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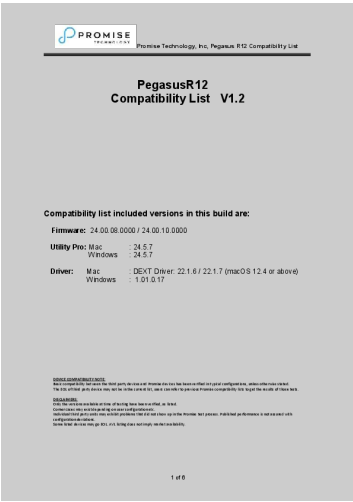
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