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Rojeco RWSQ-02

Rojeco 2L Automatic Pet Feeder (Model RWSQ-02) User Manual

Your guide to setting up, operating, and maintaining your automatic pet feeder.

1. INTRODUCTION

Thank you for choosing the Rojeco 2L Automatic Pet Feeder, Model RWSQ-02. This device is designed to provide consistent and timely meals for your pet, ensuring they maintain a healthy eating schedule. Please read this manual thoroughly before using the feeder to ensure proper operation and to maximize its lifespan.

Safety Information

- This appliance is for indoor use only.
- Do not immerse the main unit in water or other liquids.
- Keep out of reach of children and pets when not in use or during cleaning.
- Use only the original power adapter provided with the feeder.
- Ensure the feeder is placed on a stable, level surface.
- Only use dry pet food with a diameter suitable for the dispenser mechanism.

2. PRODUCT OVERVIEW

The Rojeco RWSQ-02 Automatic Pet Feeder consists of several key components designed for easy assembly and use.



Figure 2.1: Front view of the Rojeco 2L Automatic Pet Feeder.



Figure 2.2: Side view of the Rojeco 2L Automatic Pet Feeder.

Components:

- **Food Tank:** Transparent container for storing dry pet food.
- **Main Unit:** Houses the dispensing mechanism, control panel, and power input.
- **Food Bowl:** Stainless steel bowl for pet food.
- **Lid:** Secures the food tank and keeps food fresh.
- **Power Adapter:** For connecting the feeder to an electrical outlet.

3. SETUP

3.1 Unpacking and Assembly

1. Carefully remove all components from the packaging.
2. Place the main unit on a flat, stable surface.
3. Attach the stainless steel food bowl to the base of the main unit, ensuring it clicks securely into place.
4. Place the food tank onto the main unit, aligning it properly.

5. Secure the lid onto the food tank.

3.2 Power Supply

- Connect the power adapter to the power input port on the back or side of the main unit.
- Plug the adapter into a standard electrical outlet.
- The feeder will power on, and indicator lights may illuminate.
- *Note: This model does not require batteries for primary operation.*

3.3 Filling the Food Tank

1. Remove the lid from the food tank.
2. Pour dry pet food into the tank. Ensure the food kibble size is appropriate for automatic feeders (typically 5-15mm in diameter) to prevent jamming.
3. Do not overfill the tank.
4. Replace the lid securely.

4. OPERATING INSTRUCTIONS

The Rojeco RWSQ-02 features a simple button interface for programming meal schedules.

4.1 Control Panel Overview

The control panel typically includes buttons for setting time, meals, portions, and a manual feed button. Refer to the markings on your specific unit for exact button functions.

4.2 Setting Meal Times and Portions

1. **Set Current Time:** Press and hold the "SET" button (or equivalent) until the time display flashes. Use the "UP" and "DOWN" buttons to adjust the hour and minute. Press "SET" again to confirm.
2. **Program Meal 1:** Press the "MEAL" button (or equivalent) to enter meal programming mode. The display will show "M1". Use "UP" and "DOWN" to set the desired feeding time for Meal 1. Press "SET" to confirm.
3. **Set Portion for Meal 1:** After setting the time for Meal 1, the portion size will flash. Use "UP" and "DOWN" to select the number of portions (each portion typically corresponds to a specific volume of food). Press "SET" to confirm.
4. **Program Additional Meals:** Repeat steps for Meal 2, Meal 3, etc., as supported by your feeder (up to 4 meals are common).
5. **Exit Programming:** The feeder will automatically exit programming mode after a few seconds of inactivity, or you can press a designated "EXIT" button if available.

4.3 Manual Feeding

To dispense food manually, press the "MANUAL" button (or equivalent). Each press will dispense one portion of food. This is useful for extra treats or to test the feeder.

4.4 Indicator Lights

The feeder may have indicator lights to show its status:

- **Green Light:** Indicates normal operation.
- **Red Light (Flashing/Solid):** May indicate a low food level, a jam, or an error. Refer to the troubleshooting section.

5. MAINTENANCE

Regular cleaning ensures hygiene for your pet and extends the life of your feeder.

5.1 Disassembly for Cleaning

1. Unplug the power adapter from the wall outlet and the feeder.
2. Remove any remaining food from the tank.
3. Remove the lid and the food tank from the main unit.
4. Detach the stainless steel food bowl from the base.

5.2 Cleaning Instructions

- **Food Tank and Bowl:** Wash these components with mild soap and water. Rinse thoroughly and dry completely before reassembly. These parts are typically dishwasher-safe on the top rack, but hand washing is recommended for longevity.
- **Main Unit:** Wipe the exterior of the main unit with a soft, damp cloth. **Do not immerse the main unit in water.** Ensure no water enters the control panel or power input.
- **Dispenser Mechanism:** Use a dry brush or cloth to remove any food residue from the dispenser chute.

5.3 Reassembly

1. Ensure all cleaned parts are completely dry.
2. Reattach the food bowl to the main unit.
3. Place the food tank back onto the main unit.
4. Secure the lid.
5. Refill with dry pet food and reconnect the power.

6. TROUBLESHOOTING

If you encounter issues with your Rojeco Automatic Pet Feeder, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Feeder not dispensing food.	Food tank is empty. Food kibble is jammed. Dispenser mechanism is blocked. Feeder is not powered on.	Refill the food tank. Check for and clear any kibble jams in the chute. Clean the dispenser mechanism. Ensure the power adapter is securely plugged in.
Indicator light is red/flashing.	Low food level. Motor error or jam.	Refill the food tank. Check for jams and clear them. If the issue persists, contact customer support.
Scheduled meals are not dispensing.	Incorrect meal time settings. Feeder is not powered on. Food tank is empty.	Review and reset meal times and portions. Ensure the power adapter is securely plugged in. Refill the food tank.
Food gets stuck in the chute.	Kibble size is too large. Food is damp or sticky.	Use dry food with appropriate kibble size (5-15mm). Ensure food is dry and stored properly. Clean the chute regularly.

7. SPECIFICATIONS

Feature	Detail
Brand	Rojeco
Model Number	RWSQ-02
Capacity	2 Liters
Color	Black
Power Source	AC Power Adapter (No batteries required for primary operation)
Included Components	1 Automatic Pet Feeder, 1 Power Adapter
Recommended Food Type	Dry pet food (kibble size 5-15mm)

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Rojeco 2L Automatic Pet Feeder (Model RWSQ-02) comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including the warranty period and coverage details. Keep your purchase receipt as proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Rojeco customer support. Contact details can typically be found on the product packaging, the official Rojeco website, or your purchase platform.

Please have your model number (RWSQ-02) and purchase information ready when contacting support.