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- > BENGOO /
- > BENGOO Wireless Gaming Headset User Manual

BENGOO TA80

BENGOO Wireless Gaming Headset User Manual

Model: TA80

INTRODUCTION

Thank you for choosing the BENGOO Wireless Gaming Headset, Model TA80. This headset is designed to provide an immersive audio experience for gaming across multiple platforms. Please read this manual carefully to ensure proper setup, operation, and maintenance of your new headset.



Image: The BENGOO Wireless Gaming Headset, showcasing its sleek black design, detachable microphone, and included USB wireless adapter and 3.5mm audio cable.

SETUP

Included Components:

- BENGOO Wireless Gaming Headset (Model TA80)
- 2.4G Wireless USB Adapter
- 3.5mm Audio Cable

Connecting Your Headset:

The BENGOO TA80 headset offers both wireless and wired connectivity options for versatile use.

Wireless Connection (2.4G USB Adapter):

For wireless use, plug the 2.4G Wireless USB Adapter into an available USB port on your PC, Mac, PS4, or PS5. The headset will automatically pair with the adapter. Ensure the headset is powered on. This method provides full headset functionality including microphone and mute features.

Wired Connection (3.5mm Audio Cable):

For wired use, connect the 3.5mm Audio Cable to the headset's 3.5mm audio port and to the audio jack of your device (PC, Mac, Laptop, Switch, Xbox Controller, PS4/PS5 Controller, Cell Phone, Tablet). Note that for some devices like Desktop PCs, a 1-2 splitter (not included) may be required for microphone functionality. For Xbox, an old version may require an adapter (not included).



Image: Diagram illustrating the 2.4G Wireless Adapter and 3.5mm Audio Cable connections, along with compatible devices such as Switch, PS4/PS5, PC, Laptop, and Mobile.



Image: Detailed compatibility table showing which features (Headset, Mic, Mute function, Light) are supported for various devices (Desktop, MAC, Laptop, Switch, Xbox one/S/X, PS4/PS5 pro/slim, Cell Phone, Tablet, PS3) in both Wireless and Wired modes.

OPERATING INSTRUCTIONS

Earcup Controls:

The headset features intuitive controls conveniently located on the earcups for easy access during gameplay.

- Volume Wheel: Adjusts the audio output level.
- Mic On/Off Button: Toggles the microphone's active state.
- Power Button: Powers the headset on or off.
- USB Charge / 3.5mm Audio Port: Used for charging the headset or connecting via the 3.5mm audio cable.



Image: Close-up view of the headset earcup, highlighting the Volume Wheel, Mic On/Off Button, Power Button, and USB Charge / 3.5mm Audio Port.

Microphone Usage:

The headset is equipped with a 720-degree retractable microphone. This design allows you to retract the microphone into the headset when it is not needed, providing convenience and protecting the microphone from damage.



Image: Illustration demonstrating the 720-degree retraction capability of the headset's microphone.

Audio Features:

Experience immersive sound with Virtual 7.1 surround sound and powerful 50mm audio drivers, designed to deliver highly accurate, bass-driven audio for an enhanced gaming experience.

Device	Wireless				Wired			
	Headset	Mic	Mute function	Light	Headset	Mic	Mute function	Light
Desktop	1	1	✓	✓	✓	Requires 1-2 splitter	X	X
MAC	1	1	✓	*	✓	✓	x	X
Laptop	1	✓	1	*	1	1	X	X
Switch •	x	X	X	X	✓	1	X	X
Xbox one/S/X	X	X	X	*	old version needs adapter	1	X	X
PS4/PS5 Pro/slim	*	✓	✓	*	✓	1	X	X
Cell Phone (3.5mm)	X	X	X	X	1	1	X	X
Tablet (3.5mm)	x	X	X	x	✓	1	x	X
PS3 (Book)	X	X	X	X	X	X	X	X

Image: Diagram illustrating the Virtual 7.1 sound technology and the powerful 50mm audio drivers, emphasizing immersive bass-driven sound.

MAINTENANCE

Cleaning:

To clean your headset, use a soft, dry cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the headset's finish and components. For earcups, gently wipe with a slightly damp cloth if necessary, and ensure they are completely dry before use.

Storage:

When not in use, store the headset in a cool, dry place away from direct sunlight and extreme temperatures. The 90-degree rotating earcups allow for a more compact storage solution, fitting better around your neck or in a bag.



Image: Visual representation of the headset's 90-degree rotating earcups, highlighting their flexibility and durable material for comfortable wear and storage.

Battery Life:

The headset provides approximately 30 hours of play-time on a full charge. To maximize battery longevity, avoid fully discharging the battery frequently and store the headset with a partial charge if not used for extended periods.

Troubleshooting

• No Sound/Low Volume:

- Ensure the headset is powered on and fully charged.
- Check the volume wheel on the earcup and your device's volume settings.
- For wireless connection, ensure the USB adapter is securely plugged in and paired.
- For wired connection, ensure the 3.5mm cable is fully inserted into both the headset and the device.

• Microphone Not Working:

- Ensure the Mic On/Off button on the earcup is in the 'On' position.
- Check your device's audio input settings to ensure the headset microphone is selected.
- For wired connection on PC, a 1-2 splitter may be required for microphone input.
- Ensure the microphone is fully extended and not retracted.

• Connectivity Issues (Wireless):

- Ensure the headset and USB adapter are within range.
- Try unplugging and re-plugging the USB adapter.
- Power cycle the headset (turn off and on again).
- Avoid interference from other 2.4Ghz devices.

· Headset Not Comfortable with Glasses:

- The headset is designed for comfort, even with glasses, due to its over-ear design. Adjust the headband and earcups for optimal fit.

SPECIFICATIONS

Feature	Specification				
Brand	BENGOO				
Model Name	TA80				
Connectivity Technology	Wired, Wireless (RF)				
Headphones Jack	3.5 mm Jack				
Audio Driver Size	50 Millimeters				
Frequency Range	20 Hz - 20,000 Hz				
Battery Life	30 Hours				
Noise Control	Passive Noise Cancellation				
Microphone	Noise Canceling, 720-degree Retractable				
Compatible Devices	PC, PS4, PS5, Mac, Nintendo Switch, Xbox (wired)				
Ear Placement	Over Ear				
Item Weight	1.76 pounds				

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the product packaging or contact BENGOO customer service directly through their official website or the retailer where the product was purchased. Keep

your proof of purchase for any warranty claims.

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