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MSI PRO MP273QW E2

MSI PRO MP273QW E2 27-inch QHD Monitor User Manual

Model: PRO MP273QW E2

1. Introduction

Thank you for choosing the MSI PRO MP273QW E2 27-inch QHD Monitor. This manual provides essential information for setting up, operating, and maintaining your monitor. Please read this manual thoroughly before using the product to ensure proper operation and to prevent damage.
The MSI PRO MP273QW E2 is designed for productivity and visual comfort, featuring a 27-inch IPS panel with 2560 x 1440 (QHD) resolution, a 100Hz refresh rate, and Adaptive-Sync technology. It includes built-in speakers, HDMI and DisplayPort connectivity, and is VESA mountable.

2. Safety Information

Please observe the following safety precautions to ensure the longevity of your monitor and your personal safety.

- **Power Source:** Use only the power adapter supplied with the monitor. Ensure the power outlet is properly grounded.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the monitor for proper airflow.
- **Moisture:** Keep the monitor away from water or excessive humidity. Do not operate in wet environments.
- **Cleaning:** Disconnect the power cord before cleaning. Use a soft, dry cloth. Avoid liquid or aerosol cleaners.
- **Placement:** Place the monitor on a stable, flat surface. Avoid direct sunlight or heat sources.
- **Servicing:** Do not attempt to service the monitor yourself. Refer all servicing to qualified service personnel.

3. Package Contents

Verify that all items are present in your package. If any items are missing or damaged, contact your retailer.

- MSI PRO MP273QW E2 Monitor
- Monitor Stand (Base and Neck)
- Power Adapter and Power Cord

- HDMI Cable
- DisplayPort (DP) Cable
- User Manual (this document)
- Quick Start Guide



Figure 3.1: Illustration of the monitor and its included accessories. This image represents the general appearance of the monitor and its components as they would be found in the package.

4. Setup

4.1. Assembling the Monitor Stand

1. Carefully remove the monitor from its packaging, placing it face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the monitor's rear panel. Ensure it clicks securely into place or is fastened with screws if applicable.
3. Attach the stand base to the stand neck. Tighten the thumb screw or screws from the bottom of the base.
4. Carefully lift the assembled monitor and place it on a stable desk.

4.2. VESA Mount Installation (Optional)

The monitor supports a standard VESA mount (100x100mm).

1. Remove the stand from the monitor if it is already attached.
2. Attach the VESA mount adapter (not included) to the monitor's rear panel using the appropriate screws.
3. Mount the monitor to your VESA-compatible arm or wall mount according to the mount's instructions.

4.3. Connecting Cables

- **Power:** Connect the power adapter to the monitor's power input, then plug the power cord into a grounded electrical outlet.
- **Video:** Connect one end of the HDMI or DisplayPort cable to the corresponding port on your computer's graphics card and the other end to the HDMI or DisplayPort input on the monitor.

4.4. Initial Power On

Press the power button located on the monitor. The power indicator light should illuminate, and the MSI logo will appear on the screen.

5. Operating Instructions

5.1. Power On/Off

Press the power button to turn the monitor on or off.

5.2. On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the navigation buttons (typically located on the back or bottom right of the monitor) to access and navigate the menu.

- **Brightness/Contrast:** Adjust the overall luminance and contrast of the display.

- **Color Settings:** Modify color temperature, gamma, and individual RGB levels.
- **Input Source:** Manually select between HDMI and DisplayPort inputs.
- **Refresh Rate:** Confirm the monitor is operating at 100Hz. Ensure your graphics card settings are also configured for 100Hz.
- **Adaptive-Sync:** Enable or disable Adaptive-Sync for tear-free gaming and video playback. This feature requires a compatible graphics card.
- **Less Blue Light PRO:** Activate this feature to reduce blue light emissions for eye comfort.
- **Audio:** Adjust the volume of the built-in speakers.

5.3. Tilt Adjustment

The monitor stand allows for tilt adjustment. Gently hold both sides of the monitor and tilt it to your desired viewing angle.

6. Maintenance

6.1. Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth to gently wipe the screen and exterior surfaces.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials.

6.2. Storage

If storing the monitor for an extended period, disconnect all cables and pack it in its original packaging if possible. Store in a cool, dry place.

7. Troubleshooting

Problem	Possible Solution
No image on screen	• Ensure the power cord is securely connected to the monitor and a power outlet. • Verify the video cable (HDMI/DP) is properly connected to both the monitor and the computer. • Check if the computer is powered on and not in sleep mode. • Press the OSD menu button to ensure the correct input source is selected.
Image is blurry or distorted	• Ensure the display resolution on your computer is set to 2560 x 1440 (QHD). • Check the video cable for damage or loose connections. • Adjust the monitor's OSD settings for sharpness and clarity.
No sound from speakers	• Increase the volume using the OSD menu or your computer's audio settings. • Ensure the audio output on your computer is set to the monitor. • Verify the HDMI or DisplayPort cable is correctly connected, as these carry audio.

Problem	Possible Solution
Flickering screen	• Ensure the refresh rate is set to 100Hz in your computer's display settings. • Disable Adaptive-Sync in the OSD menu to see if the issue persists. • Try a different video cable.

8. Specifications

Feature	Detail
Model Name	MSI PRO MP273QW E2
Screen Size	27 Inches
Panel Type	IPS
Resolution	2560 x 1440 (QHD)
Refresh Rate	100Hz
Response Time	1ms (MPRT, typical)
Aspect Ratio	16:9
Connectivity	HDMI, DisplayPort
Adaptive Sync	Supported
VESA Mounting	100x100mm
Built-in Speakers	Yes
Tilt Adjustment	Yes
Color	White
Dimensions (LxWxH)	7.13 x 24.15 x 18.21 inches (with stand)
Weight	4.15 pounds (with stand)

9. Warranty and Support

MSI products are covered by a limited warranty. For detailed warranty terms and conditions, please refer to the warranty card included with your product or visit the official MSI website.
For technical support, driver downloads, and further assistance, please visit the MSI support website: www.msi.com/support.
When contacting support, please have your monitor's model name (PRO MP273QW E2) and serial number ready.

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