CHUWI Hi10 Max N150

CHUWI Hi10 Max 2-in-1 Tablet User Manual

Model: Hi10 Max N150

PRODUCT OVERVIEW

The CHUWI Hi10 Max is a versatile 2-in-1 tablet designed for productivity and entertainment. It features a powerful Intel N100 processor, a high-resolution 3K display, and comes with a detachable backlit keyboard, transforming it into a laptop for various tasks.

Image: The CHUWI Hi10 Max tablet with its detachable keyboard, showcasing its 2-in-1 functionality. The screen displays a vibrant image, highlighting its high-resolution capabilities.

Key Features:

- **Powerful Performance:** Equipped with a 12th Gen Intel N100 processor (4 cores, 4 threads, up to 3.4 GHz) for efficient multitasking and smooth operation.

- **Ample Memory & Storage:** Features 12GB LPDDR5 RAM for fast performance and a 512GB SSD for significant storage capacity.

- **Stunning Display:** A 12.96-inch 3K (2880 x 1920) IPS touchscreen with a 3:2 aspect ratio, providing clear and vibrant visuals.

- **Versatile Design:** Comes with a magnetic detachable backlit keyboard and a U-shaped kickstand adjustable from 0° to 145°, allowing for laptop, creative, and tablet modes.

- **Comprehensive Connectivity:** Includes USB 3.2 Gen1, full-function Type-C (charging, data, video out), HDMI, 3.5mm audio jack, WiFi 6, and Bluetooth 5.2.

- **Dual Cameras:** Equipped with an 8MP rear camera and a 5MP front camera.

SETUP GUIDE

1. Initial Charging and Power On

Before first use, ensure the tablet is adequately charged. Connect the provided power adapter to the full-function Type-C port on the tablet. The battery indicator will show charging status. Once charged, press and hold the power button located on the top edge of the tablet to turn it on.

Image: A user operating the CHUWI Hi10 Max tablet in laptop mode, demonstrating its portability and battery life for daily use. The image highlights the device's capacity for extended productivity.

2. Attaching the Keyboard

The CHUWI Hi10 Max comes with a magnetic detachable keyboard. To attach it, align the magnetic connector on the keyboard with the corresponding pins at the bottom edge of the tablet. The magnets will snap the keyboard into place, establishing an instant connection without the need for Bluetooth pairing.

3. Windows 11 Activation

Your tablet comes pre-installed with a licensed version of Windows 11. In rare cases, if you encounter an unactivated Windows system, please contact CHUWI customer service via your Amazon account. Provide the serial number located on the back of your device, and a valid activation key will be provided to you.

OPERATING INSTRUCTIONS

1. Keyboard Backlight Control

The detachable keyboard features a backlight for improved visibility in low-light conditions. To toggle the backlight on or off, simply press the **F1** key. To adjust the backlight color, hold down the **Fn** key and press the arrow keys (left/right) to cycle through available colors.

2. Display and Touchscreen Usage

The 12.96-inch 3K display supports multi-touch gestures for intuitive navigation within Windows 11. You can interact with the tablet using your fingers or a compatible stylus (sold separately). The high resolution of 2880 x 1920 pixels ensures sharp images and text.

Image: The CHUWI Hi10 Max tablet showcasing its 12.96-inch 3K display with a resolution of 2880x1920 and a 3:2 aspect ratio, emphasizing its visual clarity and screen size.

3. Connectivity Options

The Hi10 Max offers robust connectivity:

- **Wi-Fi 6 (802.11ax):** For fast and stable wireless internet access.

- **Bluetooth 5.2:** For connecting wireless peripherals like headphones, mice, and other devices.
- **USB Ports:** Includes 1x USB 3.2 Gen1 port and 1x full-function Type-C port. The Type-C port supports charging, data transfer, and video output.
- **HDMI:** A Micro-HDMI port allows connection to external displays or projectors.
- **Audio Jack:** A 3.5mm audio jack for headphones or external speakers.

Image: A visual representation of the CHUWI Hi10 Max's high-speed wireless capabilities, specifically highlighting WiFi 6 (802.11ax) and Bluetooth 5.2 for enhanced connectivity.

Image: An annotated diagram of the CHUWI Hi10 Max, detailing the location and type of its various ports and features, including USB 3.2 Gen1, full-featured USB-C, Micro HDMI, 3.5mm headphone jack, and camera locations.

4. Versatile Usage Modes

The Hi10 Max adapts to your needs with multiple modes:

- **Laptop Mode:** With the keyboard attached and kickstand deployed, it functions as a compact laptop for typing and productivity.
- **Creative Mode:** Utilize the kickstand and an optional stylus for drawing, note-taking, or design work.
- **Tablet Mode:** Detach the keyboard for a lightweight tablet experience, ideal for browsing, media consumption, or casual use.

Unlock Versatility, Embrace Comfort

Laptop mode
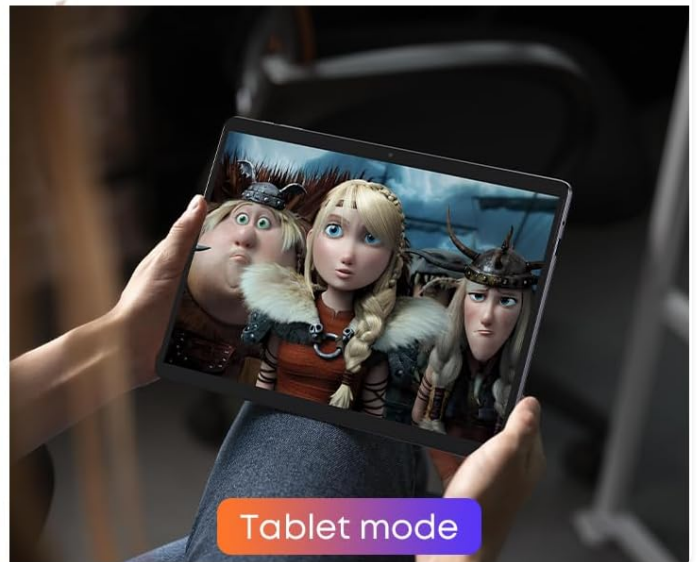
Creative mode

Tablet mode

Image: A collage demonstrating the versatility of the CHUWI Hi10 Max, showing it configured in Laptop mode with the keyboard, Creative mode with a stylus, and Tablet mode for media consumption.

MAINTENANCE

1. Cleaning the Device

To clean the tablet and keyboard, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid using harsh chemicals, abrasive materials, or excessive moisture, especially near ports and openings.

2. Battery Care

To maximize battery lifespan, avoid fully discharging the battery frequently. It is recommended to keep the battery charge between 20% and 80% when possible. Store the device in a cool, dry place if not used for extended periods.

3. Software Updates

Regularly check for and install Windows 11 updates to ensure optimal performance, security, and access to the latest features. You can find update settings in the Windows Settings menu.

TROUBLESHOOTING

Common Issues and Solutions:

- **Device not powering on:** Ensure the tablet is charged. Connect the power adapter and wait a few minutes before attempting to power on again.

- **Keyboard not responding:** Ensure the keyboard is correctly aligned and magnetically attached to the tablet. Restart the tablet if the issue persists.

- **Slow performance:** Close unnecessary applications running in the background. Check for available Windows updates. Ensure sufficient free storage space on the SSD.

- **Wi-Fi or Bluetooth connectivity issues:** Try toggling Wi-Fi/Bluetooth off and on in Windows settings. Restart your router or the tablet. Ensure you are within range of the network/device.

- **Windows not activated:** Refer to the "Windows 11 Activation" section under Setup Guide and contact CHUWI customer service with your device's serial number.

- **Audio quality concerns:** Ensure external speakers or headphones are properly connected. Check audio settings in Windows. If using built-in speakers, note that their placement and design may affect sound perception.

SPECIFICATIONS

Image: A comprehensive visual summary of the CHUWI Hi10 Max's key specifications, including its 3K resolution, 12.96-inch display, 12th Gen Intel N150 processor, thin design, metal unibody, RAM/SSD, cameras, and connectivity options.

CHUWI Hi10 Max Technical Specifications

Feature	Detail
Brand	CHUWI
Model Number	Hi10 Max N150
Operating System	Windows 11
Processor	Intel N100 (12th Gen, 4 Cores, 4 Threads, up to 3.4 GHz)
RAM	12 GB LPDDR5
Storage	512 GB SSD

Feature	Detail
Display Size	12.96 Inches
Display Resolution	2880 x 1920 pixels (3K)
Graphics	Intel UHD Graphics 600 (Integrated)
Wireless Connectivity	Wi-Fi 6 (802.11ax), Bluetooth 5.2
Ports	1x USB 3.2 Gen1, 1x Full-function Type-C, 1x Micro-HDMI, 1x 3.5mm Audio Jack
Cameras	8MP Rear, 5MP Front
Battery	4800 mAh (approx. 5 hours usage)
Dimensions (L x W x H)	28.7 x 20.8 x 0.9 cm
Weight	780 Grams

WARRANTY AND SUPPORT

CHUWI provides a reassuring one-year quality assurance for the Hi10 Max tablet. In addition, long-term technical support and 24-hour online customer service are available to assist you with any inquiries or issues.

How to Contact Support:

1. Log in to your Amazon account.
2. Navigate to "Your Orders".
3. Find your order for the CHUWI Hi10 Max.
4. Click on "Contact Seller" to reach CHUWI customer service directly.