Case-Mate CM053384

Case-Mate Soap Bubble IP68 Waterproof Phone Pouch Instruction Manual

Introduction

This manual provides essential information for the proper use and care of your Case-Mate Soap Bubble IP68 Waterproof Phone Pouch. Designed to protect your smartphone from water, sand, and other elements, this pouch ensures your device remains functional during various activities.

Key Features

- **IP68 Certified Waterproof Protection:** Submersible up to 3.3 feet (1 meter) for 30 minutes.
- **Touchscreen Compatible:** Allows full use of your phone's screen while inside the pouch.
- **Detachable Crossbody Strap:** Adjustable lanyard for convenient and secure carrying.
- **Floats on Water:** Buoyant TPU material prevents sinking.
- **Underwater Photography Capability:** Clear back window for camera use.

Setup and Initial Water Test

Before First Use: Conduct a Safety Water Test

It is crucial to perform a water test before placing your phone inside the pouch to ensure its waterproof integrity.

1. Open the top clasp of the pouch by pushing the two side levers outwards.
2. Insert a piece of dry tissue paper inside the pouch.
3. Squeeze out any excess air from the pouch and securely close the top clasp by pushing the two side levers inwards until they click into place. Ensure the seal is tight.
4. Submerge the sealed pouch in water for at least 30 minutes.
5. After 30 minutes, remove the pouch from the water, dry the exterior thoroughly, and then open it. Check the tissue paper for any signs of moisture. If the tissue paper is dry, the pouch is safe to use. If it is wet, do not use the pouch and contact customer support.

Inserting Your Phone

1. Open the top clasp.
2. Carefully insert your smartphone into the pouch. Ensure it fits comfortably without excessive force. The pouch is designed for phones up to 6.7 inches.
3. Squeeze out any excess air from the pouch.
4. Securely close the top clasp, ensuring both levers click into place for a watertight seal.



The Case-Mate Soap Bubble IP68 Waterproof Phone Pouch with its secure clasp mechanism.

Operating Instructions

Touchscreen Functionality

The transparent material allows for continued touchscreen use while your phone is protected. For optimal responsiveness, ensure there is no air trapped between the phone screen and the pouch's front window.



Using the touchscreen of your phone while it is securely sealed inside the Case-Mate Waterproof Phone Pouch.

Taking Photos and Videos

The pouch features a clear window on the back, allowing you to use your phone's rear camera for photos and videos, even underwater. Ensure the camera lens aligns with the clear window for best results.



Capturing moments with your phone's camera through the clear back window of the waterproof pouch.

Using the Crossbody Lanyard

The adjustable crossbody lanyard can be attached to the top of the pouch for convenient carrying. Adjust the strap length to wear it around your neck or across your body, keeping your phone accessible and secure.



The Case-Mate Waterproof Phone Pouch worn comfortably with its adjustable crossbody lanyard.

Floating Feature

The buoyant TPU material ensures the pouch floats on water, preventing your phone from sinking if accidentally dropped. This feature provides an extra layer of security during water activities.



The Case-Mate Waterproof Phone Pouch floating on the water surface, keeping your device safe and visible.

Maintenance and Care

- After each use, especially in saltwater or chlorinated water, rinse the pouch with fresh water and allow it to air dry completely before storing.
- Avoid exposing the pouch to extreme temperatures (over 140°F / 60°C).
- Do not alter or modify the pouch, as this may compromise its waterproof integrity.
- Store the product in a dry, cool place away from direct sunlight.

Troubleshooting

Touchscreen Unresponsive

Ensure there is no air trapped between the phone screen and the pouch. Try gently pressing the phone against the front of the pouch to remove air bubbles. Also, ensure your hands are dry when operating the touchscreen through the pouch.

Pouch Fogging

Sudden temperature changes may cause humidity within the pouch. To prevent this, ensure your phone is at a similar temperature to the environment before inserting it. If fogging occurs, remove the phone, dry the pouch, and reinsert.

Water Leakage

If you suspect water leakage, immediately remove your phone and perform another water test with tissue paper. If the pouch fails the water test, discontinue use and contact customer support.

Product Specifications

Brand	Case-Mate
Model Number	CM053384
Product Dimensions	8.86 x 4.92 x 0.53 inches
Item Weight	3.84 ounces
Material	Thermoplastic Polyurethane
Waterproof Rating	IP68 Certified (Submersible up to 3.3ft/1m for 30 minutes)
Compatible Devices	Universal fit for phones up to 6.7 inches (e.g., iPhone 17 Pro Max, Samsung Galaxy S25 Ultra, Google Pixel 10 Pro)

What's in the Box

- (1) Case-Mate Floating Waterproof Phone Pouch (Large) - Iridescent
- (1) Adjustable Crossbody Strap

Warranty and Support

This product comes with a 1-year warranty. For warranty claims or technical support, please contact Case-Mate customer service through their official website or the retailer where the product was purchased.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question