

[Manuals.plus](#) /

› [ORALNER](#) /

› ORALNER 40-Inch Electric Fireplace User Manual (Model HR-24727)

## ORALNER HR-24727

# ORALNER 40-Inch Electric Fireplace User Manual (Model HR-24727)

Comprehensive instructions for safe and efficient use.

## 1. INTRODUCTION

Thank you for choosing the ORALNER 40-Inch Electric Fireplace. This manual provides essential information for the safe installation, operation, and maintenance of your new electric fireplace. Please read all instructions carefully before use and retain this manual for future reference.

### Important Safety Information

- Always follow basic precautions to reduce the risk of fire, electric shock, and injury to persons.
- This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- The fireplace features a built-in overheat protection system that automatically shuts off the heater if the temperature becomes too high.

## 2. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- 1 x ORALNER 40-Inch Electric Fireplace Insert
- 1 x Remote Control
- 1 x User Manual
- Decorative Crystals (pre-installed or separate)

### 3. PRODUCT SPECIFICATIONS

<b>Brand</b>	ORALNER
<b>Model Number</b>	HR-24727
<b>Product Dimensions</b>	40" W x 21.5" H x 5.5" D
<b>Material</b>	Metal, Tempered Glass
<b>Power Source</b>	Corded Electric
<b>Voltage</b>	120V, 60Hz
<b>Heat Output</b>	5,100 BTU
<b>Wattage</b>	750W/1500W
<b>Timer</b>	0.5 - 8 Hours
<b>Flame Colors</b>	9 options
<b>Flame Brightness</b>	5 adjustable levels
<b>Control Method</b>	Touch Screen, Remote Control
<b>Safety Feature</b>	Overheat Protection

### 4. SETUP AND INSTALLATION

The ORALNER electric fireplace offers flexible installation options: recessed in-wall or wall-mounted. Choose the method that best suits your space.

#### General Installation Guidelines:

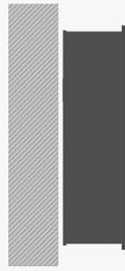
- Ensure the fireplace is placed on a stable, level surface or securely mounted to a wall.
- Maintain a minimum of 2.5 inches (6.35 cm) of space between the top of the fireplace and any television, mantel, picture, or ceiling to allow for proper ventilation.
- Do not block air vents.
- Connect the fireplace directly to a properly grounded 120V, 60Hz outlet. Do not use extension cords.

#### Installation Options:

This fireplace can be installed as a wall-mounted unit or recessed into a wall opening. Refer to the detailed diagrams below for specific measurements and procedures.



**EASY TO  
INSTALL** ▶



Wall-Mounted



Recessed



**Figure 4.1:** Product dimensions and visual representation of wall-mounted and recessed installation types. This image provides critical measurements for planning your installation.



**Figure 4.2:** Examples of the fireplace installed using both wall-mounted and recessed methods, showcasing its versatility in various room designs.

## 5. OPERATING INSTRUCTIONS

Your ORALNER electric fireplace can be controlled via the touch screen panel on the unit or the included remote control.

### Control Panel and Remote Functions:



## TOUCH & REMOTE CONTROL



Timer: 1–8h



Temperature: 62F– 82°F



Heater: 750w/1500W/fan



Flame: L1–L5 brightness



Color: 9 flame colors



Power: On/Off



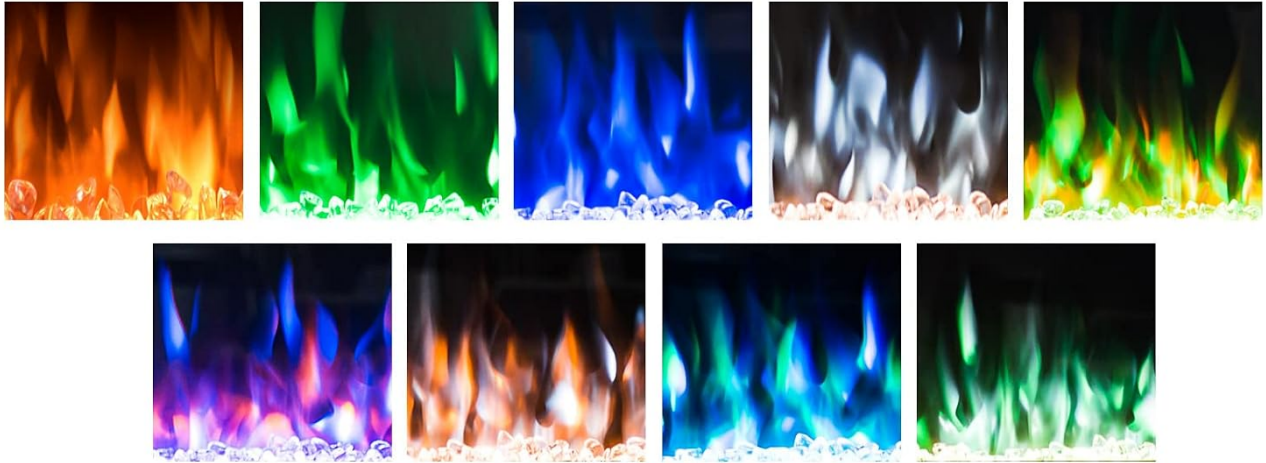
Figure 5.1: Overview of the touch control panel and remote control, highlighting the various functions for operating the fireplace.

- **Power (On/Off):** Activates or deactivates the fireplace.
- **Flame Color:** Cycle through 9 different flame color settings.
- **Flame Brightness:** Adjust the flame intensity with 5 adjustable brightness levels.
- **Heater:** Select between 750W or 1500W heat output. The fan operates to distribute heat.
- **Temperature:** Adjust the thermostat to your desired room temperature (62°F – 82°F).
- **Timer:** Set an auto-shut off timer from 0.5 hours to 8 hours.

### Realistic Flame Effect:

The fireplace features realistic flame effects with decorative crystals, enhancing the ambiance of any room. You can customize the flame appearance to match your mood or decor.

# ENJOY REALISTIC FLAMES



## 9 Colors with 5 Flame Intensify



## Crystal Ember Beds

**Figure 5.2:** Visual representation of the 9 flame color options and 5 adjustable brightness levels available on the ORALNER electric fireplace.

### Low-Noise Operation:

Enjoy the warmth and ambiance with minimal disruption. The fireplace operates at a low noise level, typically below 35dB.

Your browser does not support the video tag.

**Video 5.1:** This video demonstrates the ORALNER electric fireplace in a living room setting, highlighting its low-noise operation and various flame effects. It shows a user operating the fireplace with the remote control.

## 6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

### Cleaning:

- Always unplug the fireplace from the power outlet before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Gently clean the tempered glass panel with a soft cloth and glass cleaner.
- Ensure all vents are clear of dust and debris to maintain proper airflow.

## Storage:

If storing the fireplace for an extended period, unplug it and store it in a dry, dust-free location.

## 7. TROUBLESHOOTING

If you experience issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power switch off, or circuit breaker tripped.	Ensure the fireplace is plugged into a live outlet. Check the main power switch on the unit. Reset the circuit breaker if necessary.
No heat output.	Heater function not activated, thermostat set too low, or overheat protection engaged.	Activate the heater function. Increase the thermostat setting. If overheat protection engaged, unplug the unit, wait 10-15 minutes, and plug back in. Ensure vents are not blocked.
Flame effect not working.	Flame function not activated.	Press the flame button on the control panel or remote to activate the flame effect.
Remote control not working.	Batteries are dead or incorrect, or remote is too far from the unit.	Replace batteries (requires 2 x AAA, not included). Ensure remote is within range and pointed towards the fireplace.

If the problem persists after attempting these solutions, please contact customer support.

## 8. WARRANTY INFORMATION

The ORALNER 40-Inch Electric Fireplace comes with a **Limited Warranty**. Please refer to the warranty card included with your product for specific terms, conditions, and duration of coverage. Keep your purchase receipt as proof of purchase for any warranty claims.

## 9. CUSTOMER SUPPORT

For any questions, assistance, or to report issues with your ORALNER electric fireplace, please contact our customer support team. Refer to the contact information provided in your product packaging or on the official ORALNER website.

