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Clihome B0CLNW6F6B

Clihome 50" Electric Fireplace Heater User Manual

Model: B0CLNW6F6B

1. Introduction

Thank you for purchasing the Clihome 50" Electric Fireplace Heater. This appliance is designed to provide warmth and ambiance to your living space with its realistic flame effects and efficient heating capabilities. It features multiple control options including Wi-Fi, remote control, and a touch screen panel, offering convenience and ease of use. Please read this manual thoroughly before installation and operation to ensure safe and proper use of your electric fireplace.



Image: The Clihome 50-inch electric fireplace showcasing its vibrant blue and orange flame effects, with a clear reflection on the surface below.

2. Important Safety Instructions

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This product is SGS certified and equipped with safety cut-off devices for overheating protection.
- Do not use this heater outdoors.
- This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.

- To disconnect heater, turn controls to off, then remove plug from outlet.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- Since it is not a real flame, electric fireplace inserts produce no harmful gases, dust, or ash.

3. Product Components

The following components are included with your Clihome Electric Fireplace Heater:

- 1 x Electric Fireplace Unit
- 1 x Remote Control
- 1 x Log & Crystal Set (for flame bed)
- 1 x Screw Hardware Set (for installation)
- 1 x Installation & User Manual (this document)

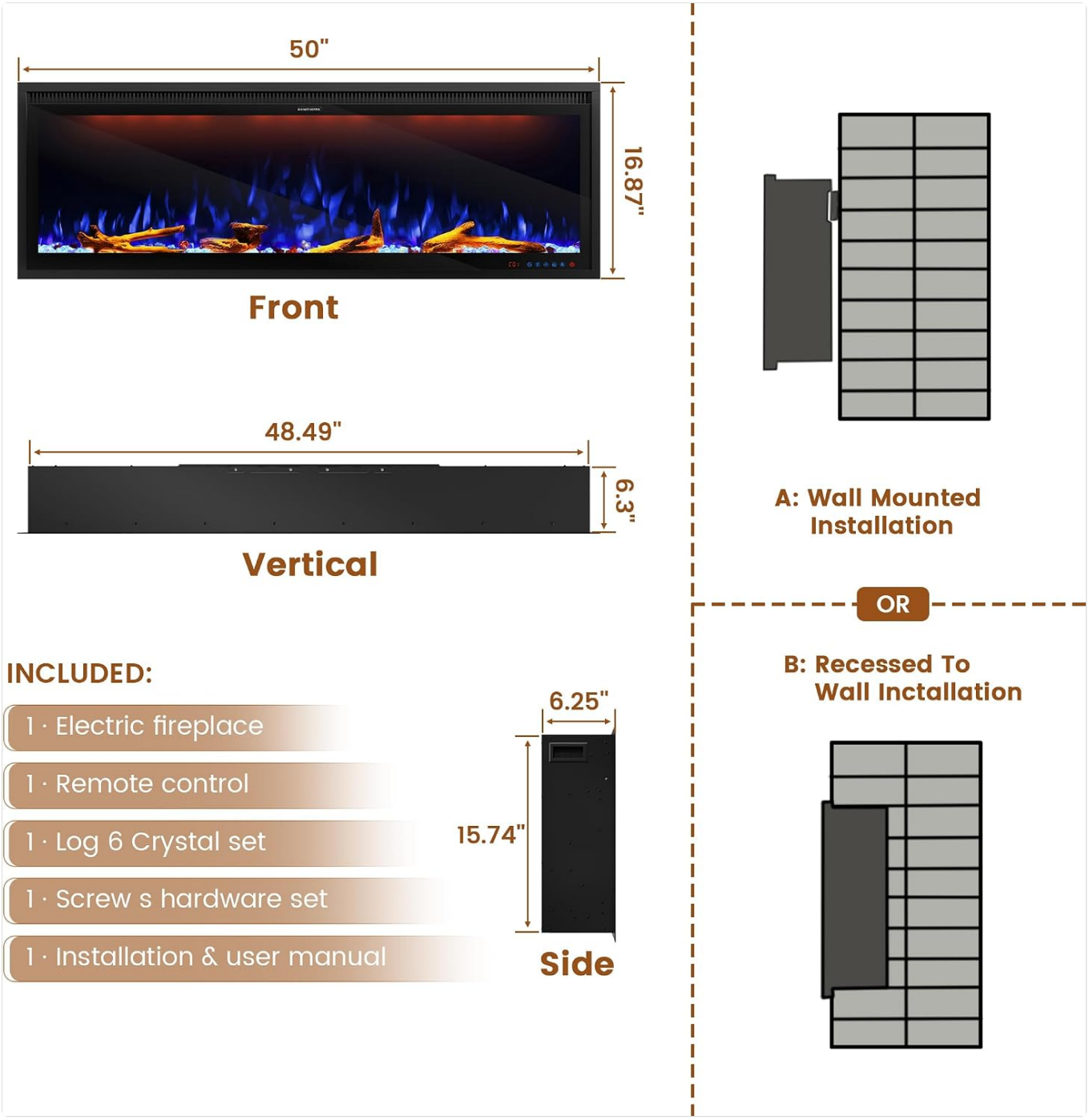


Image: An illustration detailing the dimensions of the 50-inch electric fireplace (50"L x 6.3"W x 16.7"H) and a clear list of all items included in the package, such as the fireplace unit, remote control, log and crystal set, and hardware.

4. Installation Guide

Your Clihome Electric Fireplace offers two primary installation methods: wall-mounted or recessed into a wall. Choose the method that best suits your space and aesthetic preferences.

4.1 Wall Mounted Installation

This method allows the fireplace to be hung on the wall like a picture frame. Ensure the wall is structurally sound and can support the weight of the unit. Follow the detailed instructions provided in the separate installation manual for precise measurements and mounting procedures.

4.2 Recessed to Wall Installation

For a seamless, built-in look, the fireplace can be recessed into a wall. This requires creating an opening in your wall

that matches the dimensions of the fireplace insert. Consult the separate installation manual for exact cutout dimensions and framing requirements to ensure a proper and secure fit.

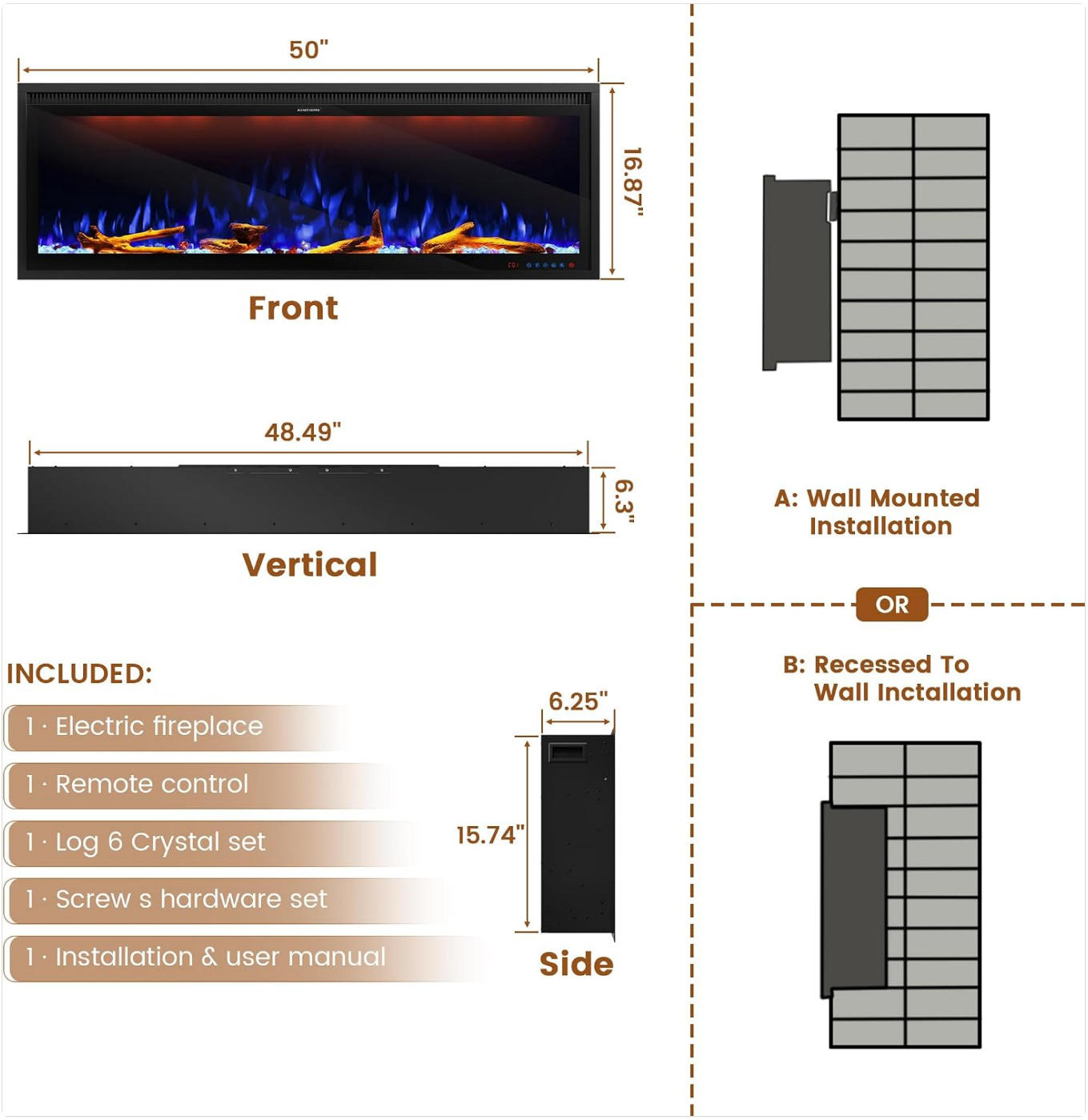


Image: A visual guide demonstrating the two installation options for the electric fireplace: 'A: Wall Mounted Installation' and 'B: Recessed To Wall Installation', showing how the unit integrates into different wall setups.

5. Operation

Your Clihome Electric Fireplace offers multiple convenient ways to control its functions: a touch screen panel on the unit, a remote control, and a mobile application via Wi-Fi.

5.1 Control Methods Overview



Image: An overview illustrating the three convenient ways to operate the electric fireplace: directly via the integrated touch panel, using the included remote control, or through a dedicated mobile application.

5.2 Remote Control and APP Control

The included remote control allows you to adjust settings from a distance. For enhanced control and smart home integration, download the dedicated mobile application. This app enables control via Wi-Fi, voice commands (Alexa), and offers advanced scheduling features.



Image: The electric fireplace remote control is displayed alongside a smartphone screen, demonstrating the mobile application interface for controlling the fireplace's functions.

5.3 Touch Screen Panel

The fireplace unit features an intuitive touch screen panel for direct control of all functions.

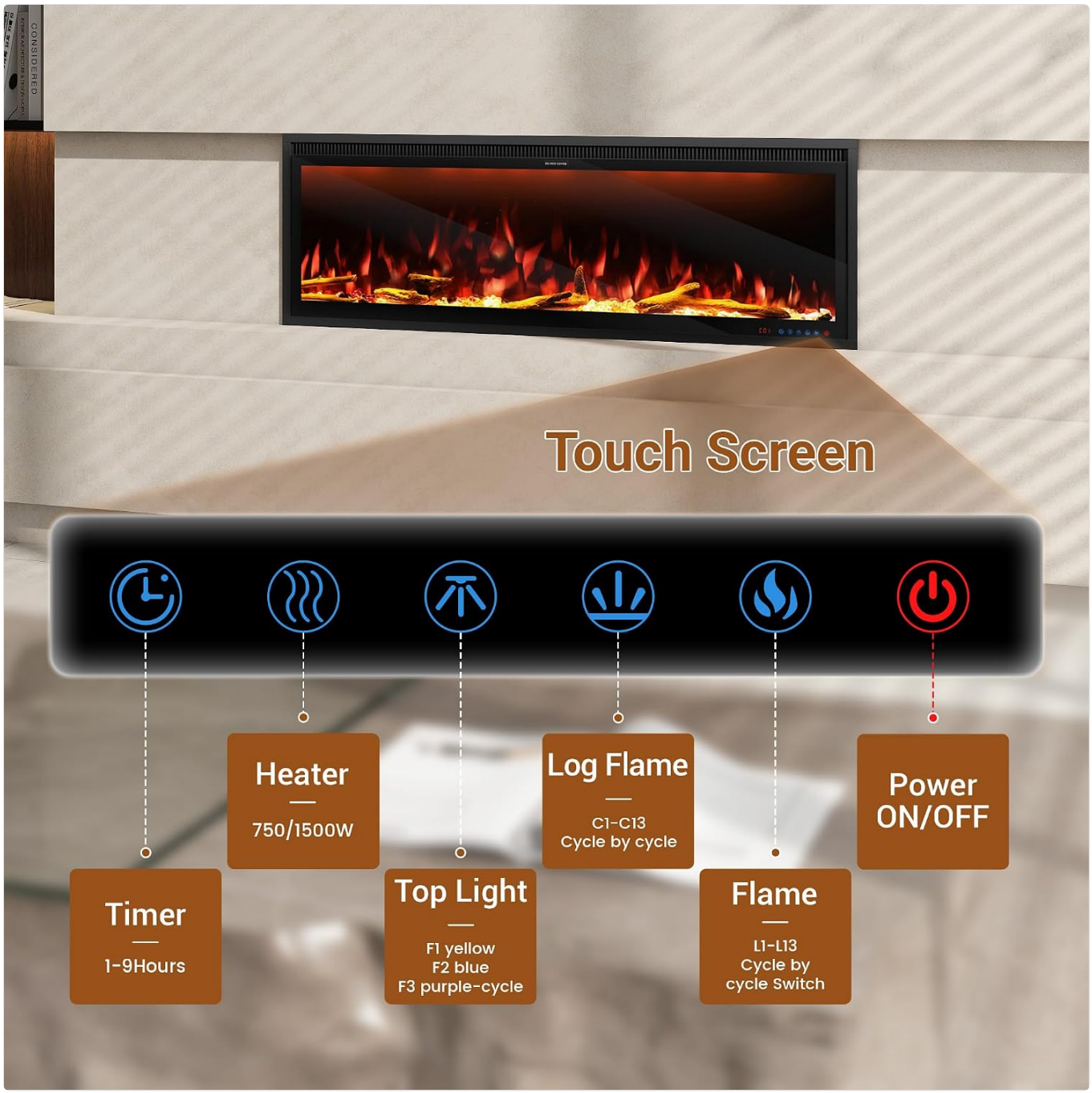


Image: A detailed view of the fireplace's touch screen control panel, highlighting buttons for Timer (1-9 hours), Heater (750/1500W), Top Light (F1 yellow, F2 blue, F3 purple-cycle), Log Flame (C1-C13 cycle by cycle), Flame (L1-L13 cycle by cycle switch), and Power ON/OFF.

5.4 Key Features and Functions

- **Timer Control:** Set the fireplace to operate for 1 to 9 hours, allowing for automatic shut-off.
- **Heating Settings:** Choose between 750W and 1500W heat output for optimal comfort.
- **Adjustable Flame Colors:** Select from 13 different flame colors to match your mood or decor.
- **Flame Brightness:** Adjust the brightness of the flame effect with 3 available levels.
- **Log and Crystal Media:** The fireplace comes with both log and crystal media options to customize the flame bed appearance.
- **Low Noise Operation:** Designed for quiet performance, ensuring a peaceful ambiance.



Image: An infographic highlighting key operational features: a timer function adjustable from 1 to 9 hours, low noise operation, 13 distinct flame color options, and adjustable heat output.



Image: A visual representation of the 13 distinct flame color options available for the electric fireplace, showcasing the variety of ambiance settings.

6. Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Air Vents:** Periodically check and clean the air intake and exhaust vents to ensure they are free from dust and debris, which can impede airflow and affect heating efficiency.
- **Light Bulbs:** The LED flame effects are designed for long life and typically do not require replacement. If an issue occurs, contact customer support.

7. Troubleshooting

If you encounter issues with your electric fireplace, please refer to the following common troubleshooting steps:

- **No Power:** Ensure the power cord is securely plugged into a grounded outlet. Check your household circuit breaker or fuse box.
- **No Heat:** Verify that the heater function is activated via the touch panel, remote, or app. Ensure the air vents are not blocked. The unit has an overheating protection feature that will shut off the heater if it gets too hot; allow it to cool down before restarting.
- **Flame Effect Not Working:** Check if the flame effect is turned on. If using the remote, ensure batteries are not depleted.
- **Remote Control Not Responding:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the fireplace's sensor.
- **Wi-Fi/App Connectivity Issues:** Ensure your home Wi-Fi network is active and the fireplace is within range. Follow the app's instructions for re-pairing if necessary.

If the problem persists after attempting these steps, please contact Clihome customer support for further assistance.

8. Specifications

Brand	Clihome
Model	B0CLNW6F6B
Product Dimensions	50"D x 16.87"W x 6.3"H
Material	Metal
Power Source	AC/DC
Installation Type	Wall Mount / Recessed
Included Components	Manual, Remote Control, Log & Crystal Set, Hardware Set
Special Feature	Corded, Wi-Fi, Adjustable Flame Color, Timer, Voice Control, APP Control
Room Type	Bedroom, Living Room

9. Warranty and Customer Support

Clihome is committed to providing high-quality products and excellent customer service. While specific warranty details are not provided in this manual, the product is backed by a return policy that allows for refund or replacement within 30 days of purchase, as per standard retail terms.

If you encounter any problems with your Clihome Electric Fireplace, or have questions regarding its operation, installation, or maintenance, please do not hesitate to contact our dedicated customer support team. We aim to provide a satisfactory solution within 24 hours.

For support, please visit the Clihome Store on Amazon or refer to the contact information provided with your purchase documentation.

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