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Clihome With Wi-fi - 74"

Clihome 74" Electric Fireplace Heater User Manual

Model: With Wi-fi - 74"

1. Introduction

Thank you for purchasing the Clihome 74" Electric Fireplace Heater. This intelligent electric fireplace is designed to provide warmth and ambiance to your living space with advanced features such as Wi-Fi connectivity, remote control, touch screen panel, and compatibility with Alexa voice assistant or mobile applications. It offers adjustable flame colors, a timer function, and can be installed as a wall-mounted or recessed unit.

This manual provides detailed instructions for safe operation, installation, maintenance, and troubleshooting to ensure you get the most out of your new electric fireplace.



Image 1.1: The Clihome 74" Electric Fireplace, showcasing its wide design and realistic flame effect.

2. Important Safety Information

Please read all instructions carefully before using this electric fireplace. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always unplug the fireplace when not in use or before cleaning.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped/damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- Ensure the power outlet is properly grounded and rated for the fireplace's power requirements.
- This product is SGS certified and equipped with safety cut-off devices for overheating protection.
- Since it is not a real flame, electric fireplace inserts produce no harmful gases, dust, or ash.

3. Package Contents

Before beginning assembly, ensure all parts are present and accounted for. Refer to the diagram below for a visual representation of included items and dimensions.

- 1 x Electric Fireplace Unit
- 1 x Remote Control
- 1 x Log & Crystal Set (for flame bed)
- 1 x Screw & Hardware Set (for installation)
- 1 x Installation & User Manual (this document)

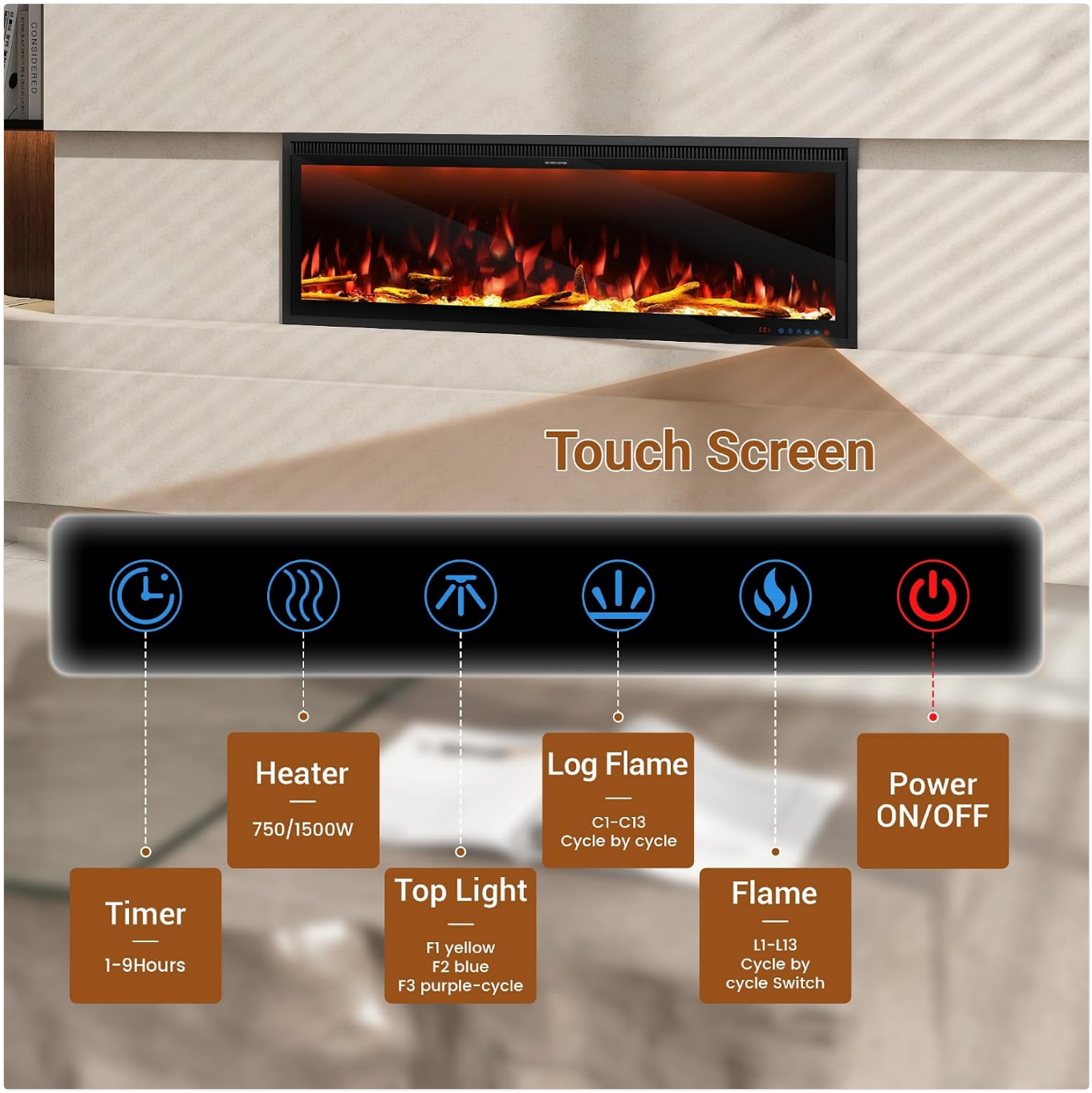


Image 3.1: Detailed dimensions of the 74" electric fireplace and a list of included accessories.

4. Setup and Installation

This electric fireplace offers two primary installation methods: wall-mounted or recessed into a wall. Choose the method that best suits your space and follow the corresponding instructions.

4.1 Wall-Mounted Installation

1. **Choose Location:** Select a suitable wall location away from drapes, furniture, and high-traffic areas. Ensure there is a grounded electrical outlet nearby.
2. **Mark Mounting Points:** Use the provided mounting bracket as a template to mark the screw holes on the wall. Ensure the marks are level.
3. **Drill Holes:** Drill pilot holes at the marked locations. If mounting into drywall, use appropriate wall anchors.
4. **Attach Bracket:** Secure the mounting bracket to the wall using the provided screws and anchors.
5. **Hang Fireplace:** Carefully lift the electric fireplace and hook it onto the mounting bracket. Ensure it is securely seated.
6. **Connect Power:** Plug the fireplace into a grounded electrical outlet.

4.2 Recessed Installation

1. **Prepare Opening:** Create a framed opening in your wall that matches the dimensions of the fireplace insert (refer to Image 3.1 for precise measurements). Ensure the opening is structurally sound and has access to a grounded electrical outlet.
2. **Insert Fireplace:** Carefully slide the electric fireplace into the prepared opening.
3. **Secure Fireplace:** Use the provided screws to secure the fireplace to the framing of the wall opening.
4. **Connect Power:** Plug the fireplace into a grounded electrical outlet within the wall cavity.

After installation, place the log and crystal set into the flame bed area as desired.



Image 4.1: Example of the electric fireplace installed in a recessed configuration, blending seamlessly with the room decor.

5. Operating Instructions

Your Clihome electric fireplace can be controlled via the touch screen panel on the unit, the included remote control, or through a mobile application (Wi-Fi enabled models).



Image 5.1: Overview of the three control methods: Touch Panel, Remote Control, and Mobile App.

5.1 Touch Screen Panel

The touch screen panel is located on the front of the fireplace. Gently press the icons to activate functions.



Image 5.2: Breakdown of the touch screen controls, including Power, Heater, Timer, Flame, and Top Light functions.

- **Power ON/OFF:** Press the power icon to turn the unit on or off.
- **Heater (750W/1500W):** Toggle between low heat (750W) and high heat (1500W) settings.
- **Timer (1-9 Hours):** Set the automatic shut-off timer from 1 to 9 hours.
- **Log Flame (C1-C13):** Cycle through 13 different flame color options.
- **Top Light (F1-F3):** Adjust the top light color (F1 yellow, F2 blue, F3 purple-cycle).
- **Flame Brightness (L1-L3):** Adjust the brightness of the flame effect.

5.2 Remote Control

The remote control provides convenient operation from a distance. Ensure the remote has working batteries.



Image 5.3: The remote control and a representation of the mobile application interface.

- Buttons on the remote correspond to the functions on the touch screen panel.
- Point the remote directly at the fireplace's receiver for optimal performance.

5.3 Mobile App Control (Wi-Fi Models Only)

For Wi-Fi enabled models, download the designated mobile application (e.g., XARALYN) from your smartphone's app store. Follow the in-app instructions to connect your fireplace to your home Wi-Fi network.

- **Pairing:** Follow the app's guide to pair your fireplace. This usually involves putting the fireplace into pairing mode.
- **Functions:** The app allows full control over power, heater settings, timer, flame colors, brightness, and top light, offering enhanced convenience.
- **Voice Control:** Once connected to the app, you may be able to link it with voice assistants like Alexa for hands-free operation.

5.4 Flame and Heating Features

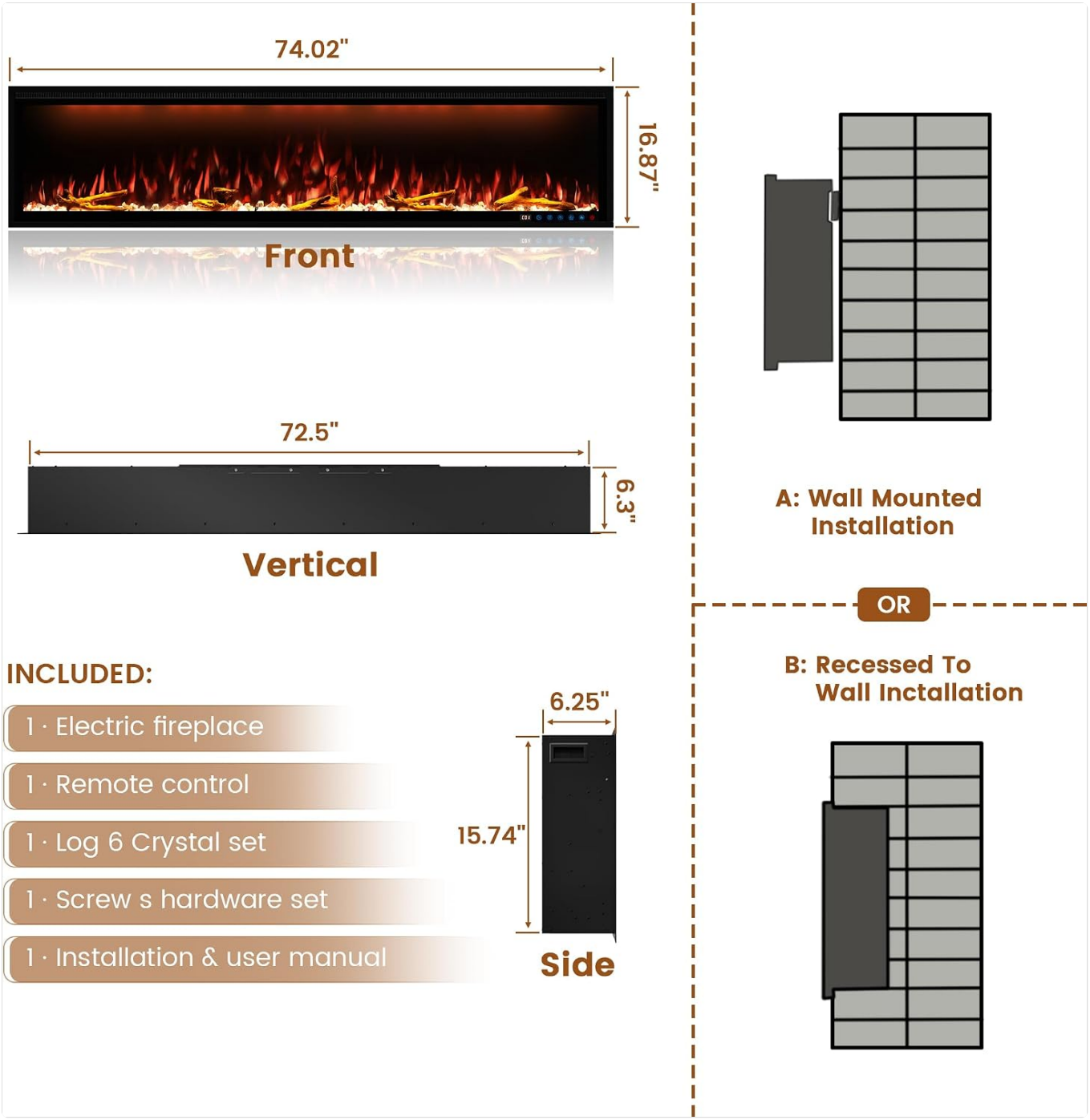


Image 5.4: Key features including the 1-9 hour timer, low noise operation, 13 flame color options, and heat distribution.

- **Adjustable Flame Colors:** Choose from 13 distinct flame colors to match your mood or decor.
- **Flame Brightness:** Three levels of flame brightness are available to create the perfect ambiance.
- **Heating:** The heater operates at 750W (low) or 1500W (high) to provide supplemental warmth. The heating function can be operated independently of the flame effect.
- **Timer:** The integrated timer allows you to set the fireplace to automatically turn off after 1 to 9 hours.



Image 5.5: Visual representation of the 13 available flame color options.

6. Maintenance

Regular maintenance will help prolong the life and performance of your electric fireplace.

- **Cleaning:** Before cleaning, always unplug the fireplace from the power outlet. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Ensure the air vents are clear of dust and debris to maintain proper airflow and prevent overheating. Use a vacuum cleaner with a brush attachment to gently clean the vents.
- **Storage:** If storing the fireplace for an extended period, unplug it and store it in a dry, cool place, preferably in its original packaging.
- **Light Bulbs:** The LED flame effect uses long-lasting LED technology and typically does not require bulb replacement.

7. Troubleshooting

If you experience issues with your electric fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord not plugged in, circuit breaker tripped, power switch off.	Ensure unit is plugged in, check circuit breaker, press power button on unit/remote.
No heat output.	Heater function not activated, thermostat set too low, overheating protection activated.	Activate heater function, increase thermostat setting, unplug unit for 5-10 minutes to reset overheating protection.
Flame effect not working.	Flame effect not activated, LED issue.	Activate flame effect. If issue persists, contact customer support.
Remote control not working.	Dead batteries, remote not pointed at receiver, interference.	Replace batteries, ensure clear line of sight to fireplace, remove obstructions.
Wi-Fi/App connection issues.	Incorrect Wi-Fi password, router too far, app not updated.	Verify Wi-Fi password, move router closer or use Wi-Fi extender, update app, re-pair device.

If the problem persists after trying these solutions, please contact Clihome customer support for assistance.

8. Specifications

Feature	Detail
Brand	Clihome
Model	With Wi-fi - 74"
Power Source	AC/DC
Product Dimensions	74"D x 16.87"W x 6.3"H
Material	Metal
Finish Type	Painted
Installation Type	Wall Mount / Recessed
Special Feature	Corded, Wi-Fi, Remote Control, Touch Screen, Voice Control, APP Control, Timer, Adjustable Flame Color
Style	Modern
Room Type	Bedroom, Living Room
Ventilation Type	Vent Free
Included Components	Manual, Remote Control, Log & Crystal Set, Hardware
Chamber Depth	16.8 Inches
Burner Type	Quartz

9. Warranty and Customer Support

Clihome stands behind the quality of its products. While specific warranty details are not provided in this manual, please retain your proof of purchase for any warranty claims.

For any questions, technical support, or assistance with your electric fireplace, please contact Clihome customer service. They are committed to providing a satisfactory solution within 24 hours for product-related issues.

Contact Information: Please refer to the product packaging or the official Clihome website for the most current customer support contact details.

Note: If you encounter problems with our products, we will try to give you a satisfactory solution in 24 hours.

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