

Sonim XP3 Plus

Sonim XP3 Plus XP3900 T-Mobile Flip Phone User Manual

Model: XP3 Plus (XP3900)

INTRODUCTION

This user manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your Sonim XP3 Plus XP3900 T-Mobile flip phone. Designed for durability and reliable communication, this device is a renewed product, ensuring functionality and quality. Please read this manual thoroughly to maximize your experience with the device.

WHAT'S IN THE BOX

Upon unboxing your Sonim XP3 Plus, please verify that all the following items are included:

- Sonim XP3 Plus XP3900 Device
- Power Adapter
- USB to Type C Cable

SETUP

1. Battery Installation and Charging

The Sonim XP3 Plus uses a non-standard battery. Ensure the battery is correctly seated in its compartment. To charge the device, connect the provided USB Type-C cable to the phone's charging port and the power adapter. Plug the adapter into a wall outlet. The phone will indicate charging status on its display. For optimal battery life, fully charge the device before first use.

2. SIM Card Installation

The Sonim XP3 Plus is designed for T-Mobile network use. Locate the SIM card slot, typically under the battery cover. Insert your T-Mobile Nano-SIM card into the designated slot, ensuring correct orientation as indicated by the diagram near the slot. Close the battery cover securely.

3. Initial Power On

Press and hold the Power/End Call button until the Sonim logo appears on the screen. Follow any on-screen prompts to complete the initial setup, such as language selection and date/time settings.



This image displays the Sonim XP3 Plus in its closed position, highlighting the rugged exterior, side buttons for volume and push-to-talk, and the small external display.

OPERATING THE DEVICE

Basic Navigation

Use the directional pad (D-pad) to navigate through menus and options. The center button of the D-pad typically acts as a selection or 'OK' button. Soft keys, located directly below the screen, perform functions indicated by the text above them, which change based on the current context.

Making Calls

From the home screen, enter the phone number using the keypad. Press the Green Call button to initiate the call. To end a call, press the Red End Call button.

Sending Messages

Navigate to the 'Messages' application from the main menu. Select 'New Message' and enter the recipient's number and your message using the alphanumeric keypad. Press 'Send' to transmit the message.

Connectivity

- **Bluetooth:** Access Bluetooth settings from the main menu to pair with compatible devices like headsets or car kits.
- **Wi-Fi:** Connect to available Wi-Fi networks for internet access. Navigate to Wi-Fi settings, scan for networks, and enter passwords as required.
- **Mobile Hotspot:** The device supports mobile hotspot capability, allowing other devices to connect to its cellular data connection.

Special Features

- **Built-In GPS:** The Sonim XP3 Plus includes built-in GPS for location services.

- **Expandable Memory:** The device supports expandable memory, typically via a microSD card (sold separately).
- **Fast Charging Support:** Utilize compatible chargers for faster battery replenishment.
- **Water Resistant:** The phone is designed to be water resistant. Refer to the Maintenance section for guidelines on maintaining this feature.



This image presents the Sonim XP3 Plus in its open configuration, revealing the main internal screen, the full alphanumeric keypad, and the navigation cluster.

MAINTENANCE

Cleaning

To clean your Sonim XP3 Plus, use a soft, damp cloth. Avoid harsh chemicals, solvents, or abrasive materials, as these can damage the device's finish and seals. Ensure all ports are closed before cleaning.

Battery Care

To prolong battery life, avoid exposing the phone to extreme temperatures. Do not leave the phone fully discharged for extended periods. Use only the provided or approved charging accessories.

Water Resistance Guidelines

While the Sonim XP3 Plus is water resistant, it is not waterproof. Ensure all port covers and the battery cover are securely closed to maintain water resistance. Avoid submerging the device in water for prolonged periods or exposing it to high-pressure water jets. If the device gets wet, dry it thoroughly before charging or opening any covers.



This image shows both the front and back of the closed Sonim XP3 Plus. The front features the external display and navigation buttons, while the back displays the battery cover and regulatory markings.

TROUBLESHOOTING

Device Not Powering On

- Ensure the battery is properly installed and charged.
- Connect the phone to the charger and attempt to power on after a few minutes.

No Network Signal

- Verify that the T-Mobile SIM card is correctly inserted.
- Check if you are in an area with T-Mobile network coverage.
- Restart the device.

Charging Issues

- Ensure the charging cable and adapter are securely connected and undamaged.
- Try using a different power outlet.
- Clean the charging port gently to remove any debris.

Buttons Unresponsive

- Restart the device.
- Ensure no physical obstructions are preventing button presses.

SPECIFICATIONS

Feature	Specification
Model Name	XP3 Plus
Operating System	Android 11.0
Screen Size	2.8 Inches
Resolution	320 x 240
RAM	2 GB
Memory Storage Capacity	16 GB (Expandable up to 256 GB)
Battery Capacity	2300 Milliamp Hours
Phone Talk Time	440 Hours
Wireless Carrier	T-Mobile
Cellular Technology	4G
Connectivity Technology	Bluetooth, USB, Wi-Fi
Special Features	Built-In GPS, Expandable Memory, Fast Charging Support, Mobile Hotspot Capability, Water Resistant
Product Dimensions	5 x 3 x 1.5 inches
Item Weight	7 ounces

WARRANTY AND SUPPORT

As a renewed product, this Sonim XP3 Plus XP3900 is typically covered by the Amazon Renewed Guarantee, which includes a 90-day return policy for a refund or replacement if the product does not work as expected. For specific warranty details or technical support, please refer to the documentation provided by the seller or contact Amazon Renewed customer service directly. For manufacturer-specific support, you may visit the official Sonim website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question