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Apple MH5G3LL/A

Apple iPhone XR User Manual

Model: MH5G3LL/A

INTRODUCTION

This manual provides essential information for the safe and effective use of your Apple iPhone XR. Please read this guide thoroughly before operating your device.





Image: Front and back view of the Apple iPhone XR in black. The front displays a vibrant wallpaper, and the back shows the single camera lens and Apple logo.

The iPhone XR features a 6.1-inch Liquid Retina display, advanced Face ID for secure authentication, and is powered by the A12 Bionic chip with Neural Engine. It includes a 12MP camera system with advanced photographic capabilities and runs on iOS 12.

Note: This product is a refurbished unit. It has been tested and certified to work properly. It may exhibit significant blemishes, scratches, dents, or frame damage. The refurbishing process includes functionality testing, basic cleaning, inspection, and repackaging. It ships with relevant accessories and may arrive in a generic box.

WHAT'S IN THE BOX

- Apple iPhone XR (MH5G3LL/A)
- USB Charger Block
- USB Charging Cable

SETUP

1. Initial Charge

Before first use, fully charge your iPhone XR using the provided USB charger block and cable. Connect the cable to the iPhone's Lightning port and the charger block to a power outlet.

2. Power On/Off

- **To Power On:** Press and hold the Side button (on the right side) until the Apple logo appears.

- **To Power Off:** Press and hold the Side button and either Volume button simultaneously until the power off slider appears. Drag the slider to power off.

3. Initial Setup Assistant

Upon first power-on, follow the on-screen instructions to set up your iPhone. This includes selecting your language and region, connecting to Wi-Fi, setting up Face ID, creating a passcode, and signing in with or creating an Apple ID.

4. Carrier Activation (Tracfone)

This iPhone XR is designed for use with Straight Talk/TracFone cellular services. You will need to activate your device with Tracfone. Refer to the activation instructions provided by Tracfone or visit their official website for detailed steps. Ensure your SIM card is properly inserted before activation.

OPERATING YOUR IPHONE XR

Navigation

- **Home Screen:** Swipe up from the bottom edge of the screen to go to the Home screen.
- **App Switcher:** Swipe up from the bottom edge and pause in the middle of the screen to view open apps.
- **Control Center:** Swipe down from the top-right corner of the screen.
- **Notification Center:** Swipe down from the top-left corner or the center of the screen.

Face ID

Face ID allows you to securely unlock your iPhone, authorize purchases, and sign in to apps using facial recognition. Ensure your face is clearly visible to the TrueDepth camera for optimal performance.

Camera Usage

The 12MP rear camera supports Portrait mode, Portrait Lighting, and Depth Control. Open the Camera app and select your desired mode. Tap the shutter button to capture photos or videos.

Battery Management

To optimize battery life, manage background app refresh, reduce screen brightness, and enable Low Power Mode when needed. You can monitor battery usage in Settings > Battery.

MAINTENANCE

Cleaning

Use a soft, lint-free cloth to clean your iPhone. Avoid abrasive materials, aerosols, solvents, or ammonia. For stubborn smudges, slightly dampen the cloth with water. Do not spray cleaners directly onto the device.

Software Updates

Keep your iPhone's software up to date to ensure optimal performance and security. Go to Settings > General > Software Update to check for and install available updates.

Storage Management

Regularly review your storage usage in Settings > General > iPhone Storage. Delete unnecessary apps, photos, and videos to free up space and maintain device speed.

Water Resistance

The iPhone XR is water resistant, but not waterproof. Avoid intentional submersion, exposure to pressurized water, or extreme temperatures. Water resistance may decrease over time with normal wear. Damage due to liquid exposure is not covered under warranty.

TROUBLESHOOTING

Problem	Possible Solution
Device not powering on	Ensure the battery is charged. Connect to power for at least 30 minutes. If still unresponsive, perform a force restart: Press and quickly release the Volume Up button, then press and quickly release the Volume Down button, then press and hold the Side button until the Apple logo appears.
Face ID not working	Ensure your face is clear of obstructions and you are looking directly at the camera. Check Face ID settings in Settings > Face ID & Passcode. Try resetting Face ID if issues persist.
No cellular service	Verify your Tracfone activation. Check if Airplane Mode is off (Settings > Airplane Mode). Restart your iPhone. Ensure your SIM card is properly inserted. Contact Tracfone support if the issue persists.
Apps freezing or crashing	Close and reopen the app. Restart your iPhone. Ensure your iOS is up to date. Delete and reinstall the problematic app.

SPECIFICATIONS

Feature	Detail
Model	MH5G3LL/A
Display	6.1-inch Liquid Retina HD display
Processor	A12 Bionic chip with Neural Engine
Storage Capacity	64 GB
Rear Camera	12MP Wide camera (<i>f</i> /1.8 aperture) with Portrait mode, Portrait Lighting, Depth Control
Front Camera	7MP TrueDepth camera (<i>f</i> /2.2 aperture) with Portrait mode, Portrait Lighting
Biometric Security	Face ID
Operating System	iOS 12 (at launch, upgradable)
Cellular Technology	4G LTE, GSM
Wireless Carrier	Straight Talk/TracFone
Connectivity	Lightning connector, Wi-Fi, Bluetooth 5.0

Feature	Detail
Dimensions (H x W x D)	5.94 x 2.98 x 0.33 inches (150.9 x 75.7 x 8.3 mm)
Weight	6.88 ounces (194 grams)
Color	Black

WARRANTY AND SUPPORT



Warranty Information

As this is a refurbished product, the warranty is typically provided by the refurbisher or seller, not directly by Apple. Please refer to the warranty information provided at the time of purchase or contact the seller, [Edge Cellular](#), for details regarding their specific warranty policy for refurbished devices. Standard Apple warranties do not apply to refurbished products unless explicitly stated by Apple.

Customer Support

For issues related to the device's functionality or condition, please contact the seller [Edge Cellular](#), directly. Their contact information should be available on your purchase receipt or through the platform where you purchased the device. For cellular service-related inquiries, activation, or network issues, please contact [Tracfone](#) customer support. For general iOS software support and Apple services, you may refer to Apple's official support website, though direct hardware support from Apple may be limited for refurbished devices not sold directly by Apple or an authorized reseller.

Related Documents - MH5G3LL/A

 <p>Go to the complete iPhone user manual</p> <p>Learn more about: Getting to know iPhone Getting started Basics Personalizing your iPhone Privacy and Security</p>	<p>iPhone User Manual and Guide - Comprehensive Overview</p> <p>Explore the complete iPhone user manual. This guide covers everything you need to know, from getting started and basics to personalization and privacy settings for your Apple iPhone.</p>
 <p>AppleCare+ with Theft and Loss Program Summary and Disclosures</p>	<p>AppleCare+ with Theft and Loss: Coverage, Costs, and Claims Guide</p> <p>Comprehensive guide to AppleCare+ with Theft and Loss, detailing coverage for accidental damage, theft, and loss for iPhone, iPad, and Apple Watch, including service fees, deductibles, and claim procedures.</p>

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