TouchWo JPRZB65WB

TouchWo 65'' 4K Interactive Smart Board Instruction Manual

Model: JPRZB65WB
Brand: TouchWo

Safety Information **What's in the Box** **Setup** **Operating Instructions** **Maintenance** **Troubleshooting** **Specifications** **Warranty & Support**

1. SAFETY INFORMATION

Please read all safety instructions carefully before using the TouchWo 65" 4K Interactive Smart Board. Retain this manual for future reference.

General Safety

- Do not expose the device to rain, moisture, or extreme temperatures.
- Avoid placing the device near heat sources or in direct sunlight.
- Ensure proper ventilation around the device to prevent overheating.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.

Electrical Safety

- Use only the provided power cable.
- Ensure the power outlet is properly grounded.
- Unplug the device during lightning storms or when unused for long periods.

Handling and Installation

- Due to its size and weight, the smart board requires at least two people for safe handling and installation.
- When installing on a mobile stand or wall mount, ensure all components are securely fastened according to the assembly instructions.

2. WHAT'S IN THE BOX

Verify that all items are present and undamaged upon unboxing:

- 1 x Smart Whiteboard
- 1 x Power Line
- 1 x Presenter pen
- 1 x Portable Stand
- 1 x Wifi Antenna

Video: Unboxing and initial inspection of the TouchWo Smart Board and included accessories.

3. SETUP

Mobile Stand Assembly

Follow these steps to assemble the portable stand for your TouchWo Smart Board:

1. Unpack all stand components and hardware.
2. Attach the caster wheels to the base of the stand using the provided wrench.
3. Secure the vertical support columns to the base.
4. Install the horizontal mounting bracket and shelf onto the vertical columns.
5. Attach the VESA mounting arms to the back of the smart board.
6. Carefully lift and mount the smart board onto the stand's bracket, ensuring it locks securely into place.

Your browser does not support the video tag.

Video: Detailed tutorial on assembling the mobile stand for the TouchWo Smart Board.

Wall Mount Installation (Optional)

If using a wall mount, ensure the wall can support the weight of the smart board. Use appropriate hardware for your wall type. The wall mount bracket is included.

TWO MOUNTING OPTIONS
Mobile Stand + Wall Mounting Bracket

Power line

WIFI antenna

Capacitive stylus

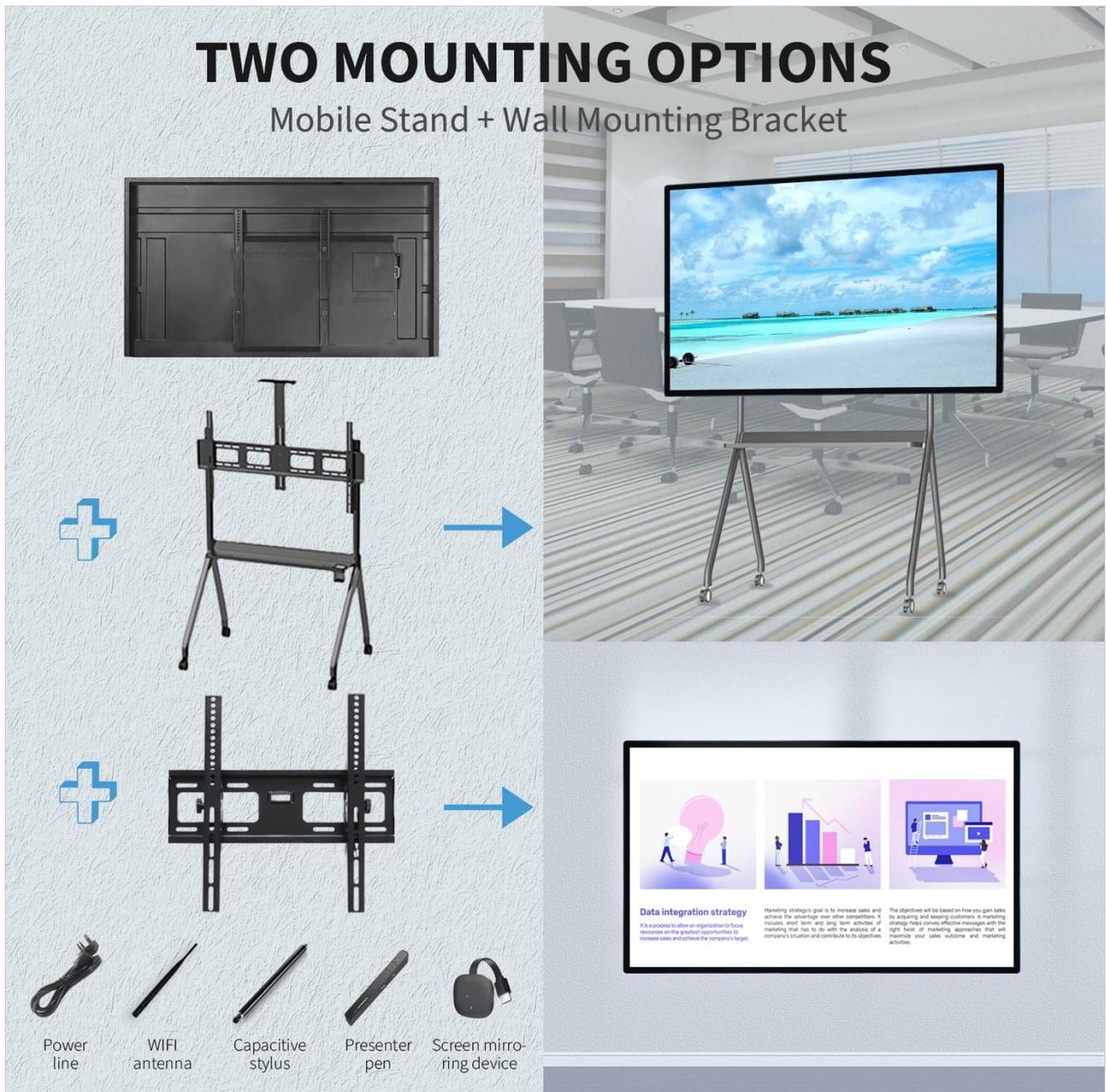Presenter pen

Screen mirro-ring device

Image: Two mounting options are available: a mobile stand and a wall mounting bracket. Essential accessories are also shown.

Initial Power-On

Connect the power line to the smart board and a suitable power outlet. Press the power button located on the front panel to turn on the device.

Video: Demonstrates the location of the power button and various ports on the TouchWo Smart Board.

4. OPERATING INSTRUCTIONS

Dual System Operation (Android & Windows)

The TouchWo Smart Board features a dual operating system (Android 13 and Windows 10). You can switch between systems as needed for different tasks. The Android configuration includes RAM 4GB + ROM 32GB, while

the Windows system features Core i5, RAM 4GB + SSD 256GB.

Image: Visual representation of the dual Android and Windows operating systems with their respective configurations.

20-Point Touch Screen Functionality

The 20-point touch screen allows for multiple users to interact simultaneously. Use the provided stylus or your fingers for precise input. Common gestures include single tap, double tap, press and hold, two-finger tap, and two-finger press.

FEEL FREE TO REACH US FOR ANY ASSISTANCE

1. Feel free to reach us for any assistance
2. Official Email: touchwoamz@outlook.com
3. Bulk or custom orders? Reach us!
4. We will answer you within 24 hours

Image: Visual guide to the 20-point touch technology and common touch gestures.

Your browser does not support the video tag.

Video: Demonstration of the TouchWo 65-inch Smart Whiteboard's interactive functions, including writing and annotating.

Screen Mirroring & Digital Signage

The smart board supports screen mirroring from phones, laptops, or tablets. This allows for seamless content sharing during presentations or collaborative sessions. It can also function as a digital signage display, supporting both horizontal and vertical orientations for various content displays.

Various APPs Can be Installed to Meet Your Different Needs

Android 11 + Windows 10

T982 4G+32G & i3/i5 4G+256G/ i7 8G+512G

20 - Point Touch screen

4K UHD

Image: Illustrates large screen presentation and casting from various devices.

Your browser does not support the video tag.

Video: Demonstrates smartphone screen casting to the TouchWo Windows/Android AIO Smart Board.

Connectivity

The smart board integrates multiple interfaces including HDMI, USB, VGA, RJ45, Wi-Fi, and BT5.0. HDMI IN and USB OTG ports allow for screen casting and touch functionality with external devices.

Image: Detailed view of the smart board's connectivity ports and built-in stereo speakers.

Usage Scenarios

The TouchWo Smart Board is versatile for various environments:

- **Meetings:** Facilitate interactive presentations and collaborative brainstorming.
- **Classrooms:** Enhance learning with interactive lessons and digital whiteboarding.
- **Video Conferencing:** Connect an external camera and microphone for integrated video calls.

Multiple Usage Scenarios

Image: Multiple usage scenarios for the smart board, including meetings, classrooms, video conferencing, and screen mirroring.

Your browser does not support the video tag.

Video: Demonstrates the TouchWo Touchscreen Smart Whiteboard in a classroom setting, showing interactive learning.

5. MAINTENANCE

Cleaning the Screen

- Always power off and unplug the smart board before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner.
- Do not use harsh chemicals, alcohol, or ammonia-based cleaners, as these can damage the screen coating.
- Wipe gently to avoid scratching the surface.

General Care

- Keep the smart board away from direct sunlight and extreme temperatures.
- Avoid placing heavy objects on the device.
- Ensure cables are neatly organized to prevent tripping hazards or damage.

6. TROUBLESHOOTING

If you encounter issues with your TouchWo Smart Board, refer to the following common solutions:

No Power

- Check if the power cable is securely connected to both the smart board and the power outlet.
- Ensure the power outlet is functional by plugging in another device.
- Verify that the power switch on the smart board is in the 'ON' position.

No Display/Black Screen

- Confirm the smart board is powered on.
- If using an external source (e.g., laptop via HDMI), ensure the correct input source is selected on the smart board.
- Check the HDMI/VGA cable connection.

Touch Function Not Responding

- Ensure the USB touch cable is connected between the smart board and the external device (if applicable).
- Restart the smart board.
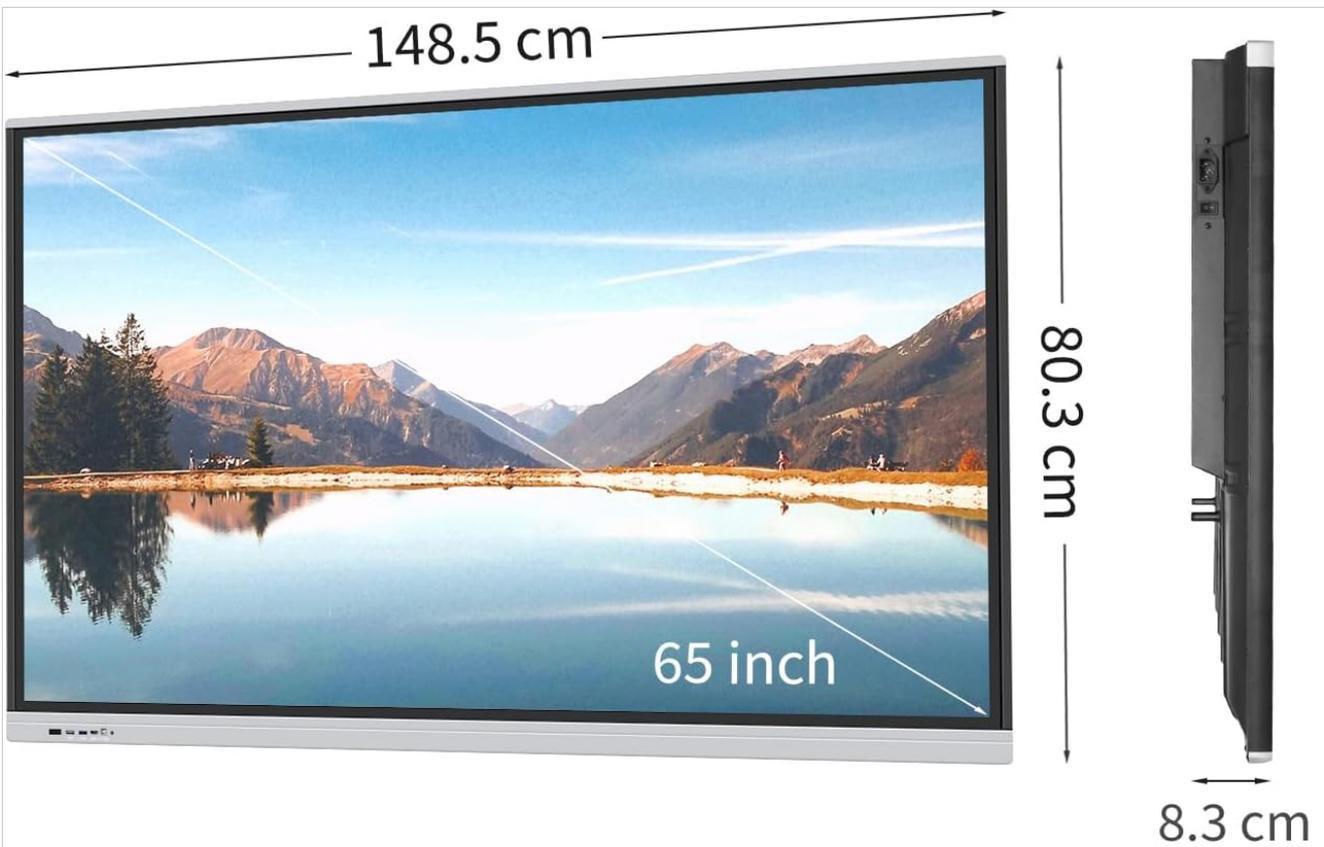- Clean the screen surface to remove any obstructions.

Screen Mirroring Issues

- Ensure both the smart board and the mirroring device are connected to the same Wi-Fi network.
- Check for any firewall settings on your device that might block mirroring.
- Restart both devices.

7. SPECIFICATIONS

Feature	Detail
Brand	TouchWo
Model Number	JPRZB65WB
Screen Size	65 Inches

Feature	Detail
Resolution	4K UHD (3840 x 2160)
Aspect Ratio	16:9
Image Brightness	350 lm
Operating System	Dual OS: Android 13 & Windows 10 (Core i5, RAM 4GB, SSD 256GB)
Touch Points	20 Points
Connectivity	HDMI, USB, VGA, RJ45, Wi-Fi, BT5.0
Total USB Ports	6
Built-in Speakers	Yes
Product Dimensions	3.2 x 58.5 x 35 inches
Item Weight	70.4 pounds
Voltage	110 Volts (AC)

Image: Visual summary of product dimensions and technical specifications.

Brand	TouchWo	Angle of Viewing	178°
Screen Size	65 inch	Resolution	4K (3840×2160)
Built-in Speaker	Yes	Brightness	350 cd/m2
Aspect Ration	16:9	Contrast Ratio	5000 : 1
Refresh Frequency	60 Hz	Weight	32 KG

8. WARRANTY & SUPPORT

Warranty Information

For detailed warranty information, please refer to the documentation included with your product or contact TouchWo customer support.

Customer Support

If you require any assistance, have questions, or need to report an issue, please contact our customer support team:

- **Official Email:** touchwoamz@outlook.com
- **Amazon Seller Page:** Visit TouchWo on Amazon

We aim to respond to all inquiries within 24 hours.

Image: TouchWo customer support contact details for assistance.