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VIVOHOME VH1337CA

VIVOHOME Evaporative Air Cooler User Manual

Model: VH1337CA

INTRODUCTION

Thank you for choosing the VIVOHOME Evaporative Air Cooler. This manual provides important information for the safe operation, installation, maintenance, and troubleshooting of your new air cooler. Please read this manual thoroughly before use and retain it for future reference.

This evaporative air cooler is designed to provide efficient cooling, fan, and humidification functions for both indoor and outdoor environments. It features a powerful 2400 CFM airflow, a large 30L water tank, and convenient control options including a touch panel and remote control.



Image: Front view of the VIVOHOME Evaporative Air Cooler, showcasing its design and airflow.

SAFETY INFORMATION

WARNING: To reduce the risk of fire, electric shock, or injury, observe the following:

- Read all instructions before using this appliance.
- Ensure the power supply matches the voltage specified on the appliance.
- Do not operate any fan with a damaged cord or plug. Discard fan or return to an authorized service facility for examination and/or repair.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area where it will not be tripped over.

- Do not immerse the appliance in water or other liquids.
- Unplug from outlet when not in use, when moving the fan from one location to another, and before cleaning.
- Do not allow children to operate or play with the air cooler.
- Ensure the unit is placed on a stable, level surface.
- Do not block air inlets or outlets.
- Use only clean water in the water tank.

PACKAGE CONTENTS

Please check the package contents upon opening. If any items are missing or damaged, contact VIVOHOME customer service.

- VIVOHOME Evaporative Air Cooler Unit
- Remote Control
- 2 Ice Boxes
- User Manual (this document)

PRODUCT OVERVIEW

Familiarize yourself with the main components of your VIVOHOME Evaporative Air Cooler.

Convenient Control



Image: Top control panel and remote control of the air cooler.

- **Control Panel:** Located on the top of the unit for direct operation.
- **Air Outlet:** Front grille where cooled air is discharged.
- **Water Tank:** Large 30L capacity at the bottom for water and ice boxes.
- **Cooling Pads:** Three-sided pads for efficient air cooling.
- **Caster Wheels:** Four rolling casters for easy mobility.
- **Power Cord:** 7.8-ft cord with winding posts for convenient storage.
- **Easy-grip Handles:** Integrated handles for portability.

1. Attaching Caster Wheels (Optional)

The air cooler comes with 4 rolling casters for easy movement. If not pre-installed, gently tilt the unit and screw the casters into the designated holes at the bottom. Two of the casters have locks for stability.

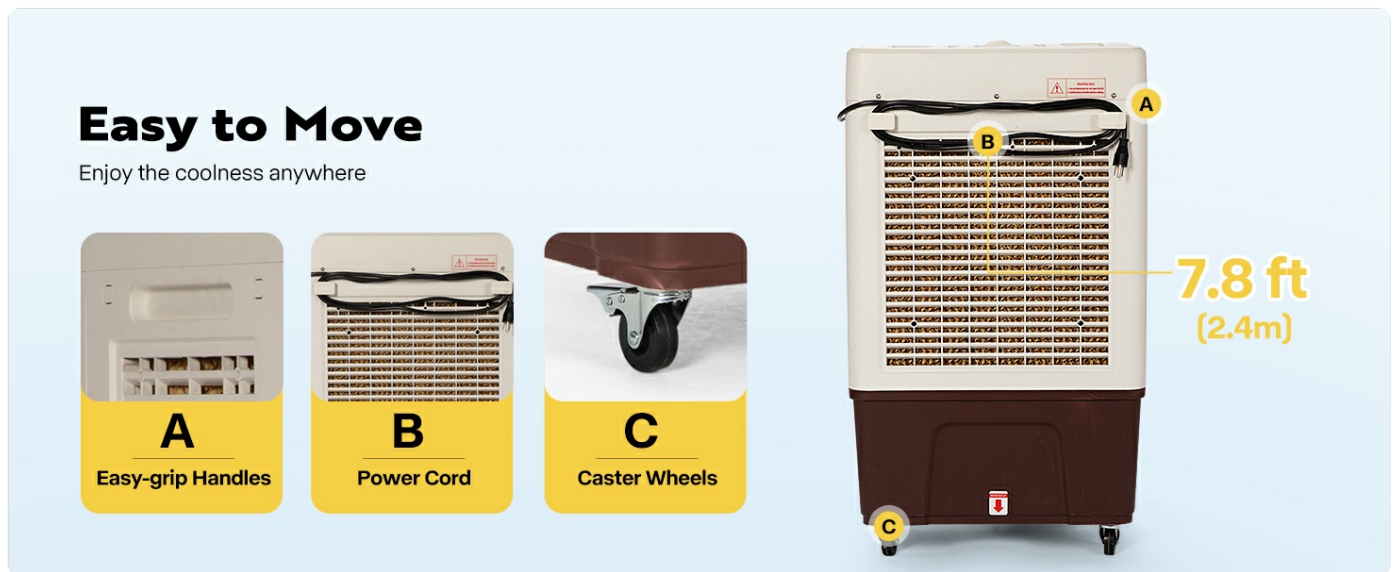


Image: Illustration of the air cooler's portability features, including handles and wheels.

2. Filling the Water Tank

1. Ensure the unit is unplugged from the power outlet.
2. Open the top lid of the water tank.
3. Pour clean water into the tank. The visible water level window on the front indicates the current water level. Do not exceed the "MAX" line.
4. For enhanced cooling, place the included ice boxes (after freezing them) into the water tank.
5. Close the top lid securely.

30L Water Tank

Keep you cool for up to 8 hours



Image: Demonstrates the top-fill water tank and its 30L capacity.

3. Power Connection

Plug the power cord into a standard 110V AC electrical outlet. Ensure the outlet is properly grounded.

OPERATING INSTRUCTIONS

Your VIVOHOME Evaporative Air Cooler can be operated using the touch control panel on the unit or the included remote control.

Control Panel & Remote Control Functions:

Button/Function	Description
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Button/Function	Description
ON/OFF	Powers the unit on or off.
SPEED	Adjusts fan speed (Low, Medium, High).
COOL	Activates or deactivates the evaporative cooling function. Requires water in the tank.
TIMER	Sets the auto-off timer (up to 24 hours).
SWING	Activates or deactivates the automatic horizontal oscillation (120-degree auto-swing). Vertical swing is manual.



Image: Illustrates the 120-degree automatic horizontal swing and manual vertical adjustment for wide cooling coverage.

Low Water Alert:

The unit is equipped with a low water level sensor. When the water level in the tank is too low for the cooling function, an

alert will sound, and the cooling function will automatically turn off to protect the pump.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your air cooler.

1. Cleaning the Exterior

- Always unplug the unit before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

2. Cleaning the Water Tank

- Drain any remaining water from the tank.
- Remove the water tank (if detachable) or access the interior for cleaning.
- Clean the tank with a mild detergent and water. Rinse thoroughly to remove any residue.
- Allow the tank to air dry completely before reassembling or storing.

3. Cleaning/Replacing Cooling Pads

The 3-sided cooling pads can accumulate dust and mineral deposits over time. Refer to the product diagram for location.

- Unplug the unit.
- Carefully remove the cooling pads according to the product design (usually by unlatching or sliding them out).
- Rinse the pads under running water to remove dust and debris. For stubborn deposits, a soft brush can be used.
- Allow the pads to dry completely before reinserting them.
- Replace cooling pads if they show signs of significant wear or damage.

4. Storage

When storing the unit for an extended period:

- Ensure the water tank and cooling pads are clean and dry.
- Store the unit in a cool, dry place, away from direct sunlight and extreme temperatures.
- Cover the unit to protect it from dust.

TROUBLESHOOTING

Before contacting customer service, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	No power supply; Power cord not properly connected.	Check power outlet; Ensure power cord is securely plugged in.

Problem	Possible Cause	Solution
No cool air / Cooling function not working.	Water tank is empty or low; COOL function not activated.	Fill water tank; Press the COOL button on the control panel or remote.
Weak airflow.	Fan speed set too low; Air inlets/outlets blocked; Dirty cooling pads.	Increase fan speed; Clear any obstructions; Clean cooling pads.
Unusual noise.	Unit not on a level surface; Obstruction in fan blades (rare).	Place unit on a flat, stable surface. If noise persists and is severe, discontinue use and contact customer service.

SPECIFICATIONS

Feature	Specification
Brand	VIVOHOME
Model Name	Evaporative Air Cooler
Model Number	VH1337CA
Mounting Type	Freestanding
Color	Brown
Air Flow Capacity	2400 Cubic Feet Per Minute (CFM)
Controls Type	Remote
Reservoir Capacity	30 Liters (8 Gallon)
Floor Area Coverage	323 Square Feet
Power Consumption	120 Watts
Voltage	110 Volts
Noise Level	59 dB
Number of Speeds	3
Product Dimensions (D x W x H)	15"D x 19.9"W x 34.4"H
Item Weight	23.8 pounds
Included Components	Remote Control

Product Specifications

Package Dimensions:

21.1 x 16.1 x 33.1 inches

Package Weight:

27.8 lbs.



Image: Visual representation of the air cooler's dimensions.

WARRANTY AND SUPPORT

Warranty Description: Limited 1 year warranty.

For product support, troubleshooting assistance, or warranty claims, please contact VIVOHOME customer service. Refer to the contact information provided with your purchase or visit the official VIVOHOME website.

Online Resources:

- VIVOHOME Store: <https://www.amazon.com/stores/VIVOHOME/page/93A6B6E6-5665-474B-85E4-EF3571F35387>

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

The swing feature on my VIVOHOME VH1337CA Evaporative Air Cooler has stopped working; how do I open the unit to see if it can be fixed?

The user manual for the VIVOHOME VH1337CA Evaporative Air Cooler does not provide instructions for opening the main chassis or repairing internal components like the swing motor. Attempting to disassemble the unit yourself may...

[Read full answer](#)

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