

Goldair GHQ-100G

Goldair GHQ-100G Quartz Heater User Manual

Model: GHQ-100G

IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using this heater and retain them for future reference. Failure to follow these instructions could result in fire, electric shock, injury, or property damage.

- **Placement:** Always place the heater on a firm, level surface. Ensure it is at least 1 meter (3 feet) away from walls, furniture, curtains, and other combustible materials.
- **Power Supply:** Connect the heater only to a single-phase AC supply of the voltage specified on the rating label. Do not overload the circuit.
- **Supervision:** Do not leave the heater unattended when in use. Close supervision is necessary when the heater is used by or near children or individuals with reduced physical, sensory, or mental capabilities.
- **Ventilation:** Do not cover the heater or obstruct its air inlets/outlets. This can cause overheating and fire.
- **Moisture:** Do not use the heater in bathrooms, laundry areas, or similar indoor locations where it may come into contact with water. Never immerse the heater in water or other liquids.
- **Cord Safety:** Do not run the power cord under carpeting. Do not cover the cord with throw rugs, runners, or similar coverings. Arrange the cord away from traffic areas where it will not be tripped over.
- **Disconnection:** Always unplug the heater when not in use, before cleaning, or before moving it. Do not pull the cord to unplug; grasp the plug firmly.
- **Damage:** Do not operate any heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- **Safety Features:** This heater is equipped with a **safety tip-over switch** that automatically turns off the unit if it is accidentally knocked over. It also features **cool touch housing** to reduce the risk of burns.
- **Intended Use:** This heater is intended for indoor use only. Do not use it outdoors.

PRODUCT OVERVIEW

The Goldair GHQ-100G Quartz Heater is a portable electric space heater designed to provide rapid and efficient warmth for small to medium-sized rooms. It utilizes quartz heating elements to generate heat.



Image of the Goldair GHQ-100G Quartz Heater, showing its grey casing and two glowing quartz heating elements.

Key Features:

- **Safety Tip-Over Switch:** Automatically shuts off the heater if it is knocked over.
- **Cool Touch Housing:** Designed to remain cool to the touch during operation.
- **Compact and Lightweight Design:** Easy to move and store.
- **Two Heat Settings:** Offers flexibility with 400W and 800W power options.
- **Radiant Heating Method:** Provides direct and efficient heat.

SETUP AND PLACEMENT

The Goldair GHQ-100G Quartz Heater comes fully assembled and ready for use. No additional assembly is required.

1. **Unpacking:** Carefully remove the heater from its packaging. Retain the packaging for storage or in case of return.
2. **Placement:** Place the heater on a stable, flat, and heat-resistant surface. Ensure there is at least 1 meter (3 feet) of clear space around the heater from any combustible materials such as furniture, curtains, bedding, paper, clothes, and other flammable items.
3. **Power Connection:** Ensure the heater is switched off before plugging it into a suitable electrical outlet. The power cord should be fully uncoiled.

OPERATING INSTRUCTIONS

Follow these steps to operate your Goldair GHQ-100G Quartz Heater:

1. **Plug In:** Ensure the heater is placed correctly and plug the power cord into a standard electrical outlet.
2. **Power On:** Locate the control knob or switch, typically found at the front or side of the unit.
3. **Select Heat Setting:**
 - Turn the knob to the first setting for **400W** heat (one quartz bar active).
 - Turn the knob to the second setting for **800W** heat (both quartz bars active).

The quartz elements will begin to glow and emit heat immediately.

4. **Power Off:** To turn off the heater, turn the control knob to the "OFF" position.
5. **Unplug:** For safety and energy saving, always unplug the heater from the wall outlet when not in use.

MAINTENANCE AND CLEANING

Regular cleaning and proper maintenance will ensure the longevity and efficient operation of your heater.

1. **Before Cleaning:** Always ensure the heater is switched off, unplugged from the power outlet, and completely cool before attempting any cleaning or maintenance.
2. **Exterior Cleaning:** Wipe the exterior surfaces of the heater with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
3. **Dust Removal:** Use a soft brush or a vacuum cleaner with a brush attachment to gently remove dust from the grilles and heating elements. Do not touch the quartz elements directly.
4. **Storage:** When not in use for extended periods, store the heater in a cool, dry place, preferably in its original packaging, away from direct sunlight and moisture.
5. **No User Serviceable Parts:** Do not attempt to open or repair the heater yourself. There are no user-serviceable parts inside. Refer all servicing to qualified service personnel.

TROUBLESHOOTING

If you experience issues with your Goldair GHQ-100G Quartz Heater, please consult the following common problems and solutions:

| Problem | Possible Cause | Solution |
|---------------------------------|---|--|
| Heater does not turn on. | <ul style="list-style-type: none">• Not plugged in securely.• Power outlet is not working.• Tip-over switch activated.• Overheat protection activated. | <ul style="list-style-type: none">• Ensure the plug is fully inserted into the outlet.• Test the outlet with another appliance.• Ensure the heater is on a flat, stable surface.• Unplug the heater, let it cool for 10-15 minutes, then plug it back in. |
| Only one quartz bar is working. | <ul style="list-style-type: none">• Heater is set to 400W mode.• Faulty heating element. | <ul style="list-style-type: none">• Ensure the control knob is set to the 800W position (if both bars are desired).• If the heater is set to 800W and only one bar works, the element may be faulty. Contact customer support. |

| Problem | Possible Cause | Solution |
|-------------------------------|---|---|
| Heater emits a burning smell. | <ul style="list-style-type: none"> Dust accumulation on heating elements. New heater (initial use smell). | <ul style="list-style-type: none"> Unplug and clean the heater as per maintenance instructions. This is normal for the first few uses. Ensure good ventilation. If the smell persists or is strong, unplug immediately and contact support. |

If the problem persists after trying these solutions, please contact Goldair customer support.

SPECIFICATIONS

| | |
|---------------------------------------|--|
| Brand | Goldair |
| Model Number | GHQ-100G |
| Item Type Name | Quartz Heater |
| Colour | Grey |
| Form Factor | Cabinet |
| Indoor/Outdoor Usage | Indoor |
| Power Source | Corded Electric |
| Heating Method | Radiant |
| Product Dimensions (D x W x H) | 26D x 9W x 37H centimetres |
| Recommended Uses | Home |
| Mounting Type | Tabletop Mount |
| Included Components | 1 x Goldair GHQ-100G Quartz Heater, Grey |

WARRANTY AND SUPPORT

For warranty information, product support, or to report any issues not covered in this manual, please contact Goldair customer service or the retailer from whom you purchased the product.

Please have your model number (GHQ-100G) and proof of purchase available when contacting support.