

## Goldair GWP-2000A

# Goldair GWP-2000A 2000W PTC Wall Mounted Heater Instruction Manual

## 1. IMPORTANT SAFETY INSTRUCTIONS

Please read and understand all instructions before using this Goldair GWP-2000A wall mounted heater. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always ensure the heater is unplugged from the power outlet before cleaning, servicing, or when not in use.
- Do not cover the heater. Covering the heater can lead to overheating and fire. The warning "DO NOT COVER" is visible on the unit.
- Keep all flammable materials (e.g., curtains, furniture, bedding) at least 1 meter away from the front, sides, and rear of the heater.
- Do not use this heater in bathrooms, laundry areas, or similar indoor locations where it may come into contact with water.
- Do not operate the heater with a damaged cord or plug, or if the heater has malfunctioned or been dropped.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- The heater is equipped with an overheating protection feature that will automatically shut off the unit if it becomes too hot. If this occurs, unplug the heater, allow it to cool, and remove any obstructions before restarting.

## 2. PRODUCT OVERVIEW

The Goldair GWP-2000A is a 2000W PTC (Positive Temperature Coefficient) wall-mounted electric heater designed for efficient indoor heating. Its compact design saves floor space and integrates seamlessly into various room decors. The unit features multiple heat settings, thermostat control, and a timer function for customized comfort.



This image displays the Goldair GWP-2000A 2000W PTC Wall Mounted Heater. It is a white, rectangular unit designed for wall installation, featuring a front grille for heat output and a control panel on the right side. The control panel includes buttons for On/Off, Heat settings, and a timer, along with indicator lights.

### Key Components:

- **Heat Outlet Grille:** Front opening for warm air distribution.
- **Control Panel:** Buttons for On/Off, Heat settings, and Timer.
- **Indicator Lights:** Display current settings and operational status.
- **Wall Mounting Points:** Located on the rear for secure installation.

## 3. SETUP AND INSTALLATION

Proper installation is crucial for the safe and efficient operation of your wall-mounted heater.

1. **Unpacking:** Carefully remove the heater from its packaging. Retain packaging for future storage or transport.
2. **Location Selection:** Choose a suitable wall location that is clear of obstructions, at least 1 meter away from flammable materials, and not directly above or below a power outlet. Ensure there is adequate clearance around the heater for proper air circulation.
3. **Mounting:** Using appropriate wall plugs and screws (not included, consult a hardware professional for suitable fasteners for your wall type), securely mount the heater to a sturdy wall surface. Ensure the heater is level and firmly attached.
4. **Power Connection:** Plug the heater's power cord into a standard, grounded 220-240V AC, 50Hz electrical outlet. Ensure the outlet is easily accessible.

**Note:** If you are unsure about electrical wiring or mounting procedures, professional installation is recommended.

## 4. OPERATING INSTRUCTIONS

Familiarize yourself with the control panel to operate your Goldair GWP-2000A heater effectively.

- **Power On/Off:** Press the 'On/Off' button to turn the heater on or off. The indicator light will illuminate when the heater is active.
- **Heat Settings:** Press the 'Heat' button repeatedly to cycle through the available heat settings (e.g., Low Heat, High Heat, Fan Only). The corresponding indicator light will show the selected mode.

- **Thermostat Control:** Use the temperature adjustment buttons (often marked with '+' and '-') to set your desired room temperature. The heater will automatically maintain this temperature by cycling on and off.
- **Timer Function:** Press the 'Timer' button to set an automatic shut-off time. Each press will cycle through preset durations (e.g., 0.5h, 1h, 2h, 4h). The heater will operate for the selected duration and then turn off.

## 5. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and longevity of your heater.

1. **Before Cleaning:** Always unplug the heater from the power outlet and allow it to cool completely before attempting any cleaning or maintenance.
2. **Exterior Cleaning:** Wipe the exterior surfaces of the heater with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
3. **Air Vents:** Periodically clean the air inlet and outlet vents to prevent dust buildup, which can impede airflow and reduce efficiency. Use a soft brush or a vacuum cleaner with a brush attachment.
4. **Storage:** If storing the heater for an extended period, ensure it is clean and dry. Store it in its original packaging in a cool, dry place.

## 6. TROUBLESHOOTING

If you encounter issues with your Goldair GWP-2000A heater, refer to the following troubleshooting guide:

| Problem                        | Possible Cause                                | Solution  |
|--------------------------------|---|---|
| Heater does not turn on.       | No power supply.                              | Check if the power cord is securely plugged into a working outlet. Verify the wall outlet is functional by plugging in another appliance. Check the circuit breaker.  |
| No heat output.                | Incorrect heat setting or thermostat setting. | Ensure the heater is set to a heat mode (not fan-only) and the thermostat is set to a temperature higher than the current room temperature.   |
| Heater turns off unexpectedly. | Overheating protection activated.             | Unplug the heater and allow it to cool for at least 30 minutes. Check for and remove any obstructions blocking the air intake or outlet vents. Restart the heater. If the problem persists, contact customer support. |

## 7. TECHNICAL SPECIFICATIONS

- **Brand:** Goldair
- **Model:** GWP-2000A
- **Power:** 2000W
- **Dimensions (L x W x H):** 65 cm x 15 cm x 23 cm
- **Weight:** 3.36 kg
- **Special Features:** PTC Heating Technology, Fast Heating, Overheating Protection, Multiple Heat

Settings, Thermostat Control

- **Power Source:** Corded Electric
- **Indoor/Outdoor Usage:** Indoor

## 8. WARRANTY AND SUPPORT

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For warranty information, please refer to the warranty card included with your product or visit the official Goldair website. Keep your purchase receipt as proof of purchase.

If you require technical assistance or have questions not covered in this manual, please contact Goldair customer support. Contact details can typically be found on the product packaging or the manufacturer's website.

**Note:** Spare part information for this model is not available or provided at this time.