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CardoO CEGBUDS02

CardoO True Wireless Noise Cancelling Earbuds

Model: CEGBUDS02 | Brand: CardoO

INTRODUCTION

Elevate your audio experience with CardoO earbuds - a true marvel of modern technology. These advanced earbuds are designed for excellence, featuring 13mm internal speakers that deliver superior sound, immersing you in dynamic audio. Thanks to advanced active noise cancellation technology, they effortlessly eliminate world noise, allowing you to escape into your music. Enjoy clear calls with 2 ENC microphones and AI, and seamlessly switch between two devices with the automatic transition feature. For versatility, explore Transparency Mode, Gaming Mode with low latency, and easy-to-use touch controls for managing music and calls. With 24 hours of continuous playback time and an IPX4 water resistance rating, these earbuds are your ideal companion. Customize your experience with the CardoO app, which features 3D sound, a built-in equalizer (EQ), automatic pairing, fast charging, and Bluetooth 5.3 technology. Lightweight, comfortable, and designed with safety in mind, these earbuds offer an excellent audio journey. Their sleek and eco-friendly design is FCC and European standards certified and RoHS compliant, and they receive OTA updates for continuous technical improvements.

PRODUCT FEATURES

- **Active Noise Cancellation (ANC) & Environmental Noise Cancellation (ENC):** Immerse yourself in pure audio by blocking out distractions.
- **High-Quality Microphones:** Equipped with 4 high-quality microphones for crystal-clear calls.
- **Extended Playtime:** Up to 24 hours of total playback time (earbuds + charging case).
- **Wide Operating Range:** Connects reliably up to 10 meters.
- **Multi-Device Connectivity:** Seamlessly switch between two connected devices.
- **Transparency Mode:** Stay aware of your surroundings while enjoying audio.
- **Gaming Mode:** Experience low-latency audio for an enhanced gaming experience.
- **Intuitive Touch Controls:** Easily manage music playback, calls, and modes.
- **IPX4 Water Resistance:** Designed to withstand splashes and sweat.
- **CardoO App Integration:** Customize sound with 3D audio and built-in EQ.
- **Bluetooth 5.3:** For stable and efficient wireless connection.
- **Fast Charging:** Quick power-ups for minimal downtime.

- **OTA Updates:** Receive continuous technical improvements.

PACKAGE CONTENTS

Your CardoO Earbuds package includes all the essentials to get you started:

- CardoO True Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- Multiple Sizes of Eartips (S, M, L)
- User Manual



Image: The CardoO Earbuds box, showing the earbuds and charging case.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the USB charging cable to the charging port on the case and to a power source. The LED indicator on the case will show charging status. A full charge provides up to 24 hours of total playback time.





Image: CardoO Earbuds resting in their charging case with a green indicator light.

2. Bluetooth Pairing

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode (indicated by flashing lights on the

earbuds).

3. On your device (smartphone, tablet, laptop), enable Bluetooth.
4. Search for "CardoO CEGBUDS02" or similar in the list of available Bluetooth devices.
5. Select the earbuds to connect. Once connected, the earbud lights will stop flashing.
6. For multi-device connection, disconnect from the first device, pair with the second, then reconnect to the first. The earbuds will remember both.



Image: A pair of CardoO Earbuds, ready for pairing.



Image: An illustration showing the CardoO Earbuds seamlessly connecting to both a laptop and a smartphone simultaneously.

3. CardoO App Installation

For enhanced features and customization, download the official CardoO app from Google Play Store or Apple App Store. The app allows you to adjust EQ settings, enable 3D sound, and manage other earbud functions.

[Download from Google Play Store](#)

[Download from Apple App Store](#)

OPERATING INSTRUCTIONS

Touch Controls

The CardoO Earbuds feature intuitive touch controls on each earbud. Refer to the table below for common functions:

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Right)	Next Track
Double Tap (Left)	Previous Track
Triple Tap (Left/Right)	Activate Voice Assistant
Long Press (Left/Right, 2s)	Toggle ANC/Transparency Mode/Normal Mode
Long Press (Left/Right, 3s)	Reject Call
Four Taps (Left/Right)	Toggle Gaming Mode On/Off



Image: A visual representation of the touch-sensitive area on the earbud and its various control functions.

Sound Modes

- **Active Noise Cancellation (ANC):** Reduces ambient noise for an immersive listening experience. Ideal for noisy environments.
- **Transparency Mode:** Allows you to hear your surroundings clearly without removing the earbuds. Useful for conversations or when awareness is needed.
- **Normal Mode:** Standard audio playback without noise cancellation or transparency.
- **Gaming Mode:** Reduces audio latency for a more synchronized gaming experience. Activate via touch controls or the CardoO app.

MAINTENANCE

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials. Clean the eartips and speaker mesh to prevent wax buildup.
- **Water Resistance (IPX4):** The earbuds are IPX4 water-resistant, meaning they are protected against splashing water from any direction. They are not waterproof and should not be submerged in water or exposed to heavy rain. Dry them thoroughly if they get wet.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the earbuds and case frequently. Charge them regularly, even if not in constant use.

TROUBLESHOOTING

If you encounter issues with your CardoO Earbuds, try the following troubleshooting steps:

Problem	Solution
Earbuds not pairing/connecting	<ul style="list-style-type: none"> ◦ Ensure earbuds are charged. ◦ Turn off and on Bluetooth on your device. ◦ Forget the device in your Bluetooth settings and re-pair. ◦ Place earbuds back in the case, close, wait 5 seconds, then open again to reset pairing mode.
Only one earbud working	<ul style="list-style-type: none"> ◦ Ensure both earbuds are charged. ◦ Place both earbuds back in the case, close the lid, and open it again. ◦ Perform a factory reset (refer to the CardoO app or specific instructions if available).
Poor sound quality/low volume	<ul style="list-style-type: none"> ◦ Clean the earbud speaker mesh and eartips. ◦ Adjust volume on both your device and the earbuds. ◦ Try different eartip sizes for a better seal. ◦ Ensure no obstructions between earbuds and device.
Microphone issues during calls	<ul style="list-style-type: none"> ◦ Ensure earbuds are properly seated in your ears. ◦ Check if the microphone is obstructed. ◦ Test in a quieter environment. ◦ Ensure your device's microphone settings are configured correctly.
Touch controls unresponsive/overly sensitive	<ul style="list-style-type: none"> ◦ Ensure your fingers are clean and dry. ◦ Avoid touching the sensor area when adjusting the earbuds in your ear. ◦ Check for firmware updates via the CardoO app. ◦ Perform a factory reset if issues persist.
Charging case indicator issues	<ul style="list-style-type: none"> ◦ Ensure the charging cable is securely connected. ◦ Try a different charging cable or power adapter. ◦ The indicator might show a general status (e.g., red for low, green for charged) rather than precise percentage. Check the CardoO app for detailed battery levels.

SPECIFICATIONS

Feature	Detail
Model Name	CardoO Earbuds
Model Number	CEGBUDS02
Brand	CardoO
Connectivity Technology	Wireless (Bluetooth 5.3)

Feature	Detail
Headphone Form Factor	In-Ear
Noise Control	Active Noise Cancellation
Included Components	Wireless Charging Case
Operating Range	≥10 meters
Total Playtime	24 hours (Earbuds + Charging Case)
Water Resistance Rating	IPX4
Microphones	4 high-quality microphones (2 ENC)
Speaker Size	13mm
Color	Black
Product Dimensions	17.6 x 9.9 x 3.2 cm; 120 grams
Country of Origin	China

WARRANTY AND SUPPORT

CardoO Earbuds come with a **1-year warranty** from the date of purchase, covering manufacturing defects. Please retain your proof of purchase for warranty claims.

For technical support, warranty claims, or further assistance, please contact CardoO customer service through their official website or the contact information provided in your product packaging.

Additionally, the product receives Over-The-Air (OTA) updates for continuous technical improvements and feature enhancements. Ensure your earbuds are connected to the CardoO app to receive these updates.

SAFETY INFORMATION

- Do not expose the earbuds or charging case to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping, disassembling, or modifying the product.
- Keep out of reach of children and pets. Small parts may pose a choking hazard.
- Use only the provided charging cable or a certified equivalent.
- Prolonged listening at high volumes can cause hearing damage. Adjust volume to a safe level.
- Do not use earbuds in situations where inability to hear surroundings could be dangerous (e.g., driving, cycling, walking in traffic).
- Dispose of the product and its battery responsibly according to local regulations.

