SanDisk SDDDC4-256G

SanDisk Ultra Dual Drive Luxe USB Type-C (SDDDC4-256G) User Manual

Model: SDDDC4-256G

INTRODUCTION

The SanDisk Ultra Dual Drive Luxe is a versatile 2-in-1 flash drive designed for seamless file transfer between various devices. Featuring both USB Type-C and traditional USB Type-A connectors, this all-metal drive offers convenient storage and data management for smartphones, tablets, and computers. This manual provides essential information for setting up, operating, and maintaining your device.

PRODUCT OVERVIEW

The SanDisk Ultra Dual Drive Luxe is constructed with an all-metal casing, ensuring durability and a premium feel. Its innovative swivel design protects the connectors when not in use and allows for easy switching between USB Type-C and USB Type-A interfaces.

All-metal casing, 2-in-1 flash drive

Image: The SanDisk Ultra Dual Drive Luxe, an all-metal 2-in-1 flash drive, is displayed on a stack of electronic devices including a smartphone, tablet, and laptop, highlighting its dual connectivity.

Easily transfer files across your USB Type-C and Type-A devices

Image: Several SanDisk Ultra Dual Drive Luxe units are shown connected to different devices, including a smartphone, tablet, and laptop, illustrating easy file transfer across USB Type-C and Type-A ports.

Move files quickly to your computer

Image: A close-up of the SanDisk Ultra Dual Drive Luxe with its USB Type-C connector extended, positioned near a laptop and smartphone, demonstrating its readiness to transfer files quickly to a computer.

SETUP

To use your SanDisk Ultra Dual Drive Luxe, simply connect it to a compatible device. The drive features a reversible USB Type-C connector and a traditional USB Type-A connector. Rotate the metal casing to expose the desired connector.

Connecting to Mobile Devices (USB Type-C)

For smartphones and tablets, ensure your device has a USB Type-C port and supports On-The-Go (OTG) functionality. Insert the USB Type-C end of the drive into your mobile device's port. Your device should automatically detect the drive.

Connecting to Computers (USB Type-A)

For laptops and desktop computers, insert the USB Type-A end of the drive into an available USB port. The drive is compatible with USB 3.2 Gen 1 for high-speed transfers, but will also work with older USB standards.
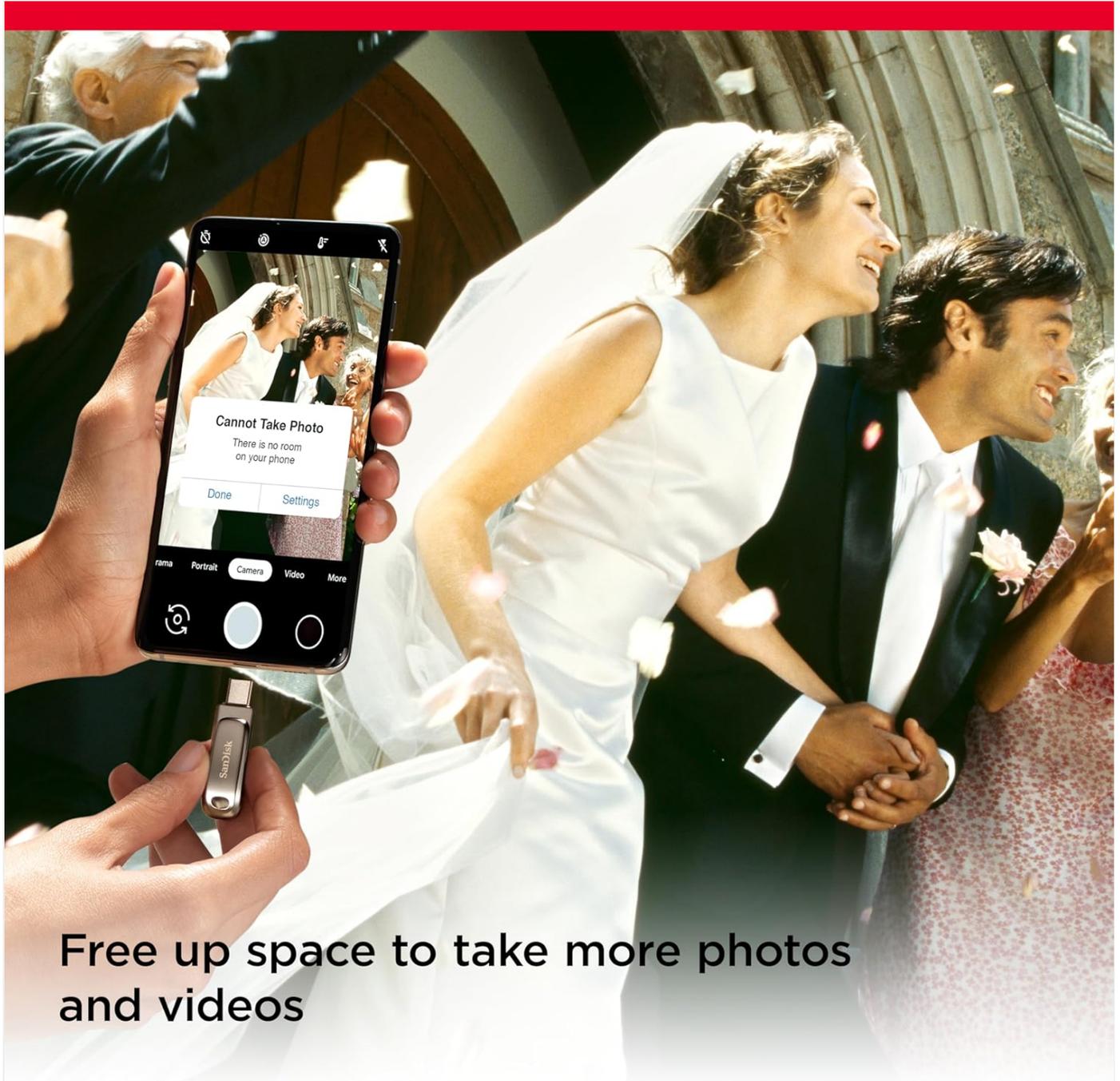
OPERATING INSTRUCTIONS

File Transfer

Once connected, your device will recognize the SanDisk Ultra Dual Drive Luxe as external storage. You can then drag and drop files between your device's internal storage and the flash drive using your device's file manager.

Automatic Photo Backup (SanDisk Memory Zone App)

To automatically back up photos and videos from your mobile device, download and install the SanDisk Memory Zone app from your device's app store. The app provides an intuitive interface for managing, organizing, and backing up your digital content.

Image: A smartphone screen displays a 'Cannot Take Photo' notification due to insufficient storage, while the SanDisk Ultra Dual Drive Luxe is connected, illustrating how the drive can free up space for more photos and videos.
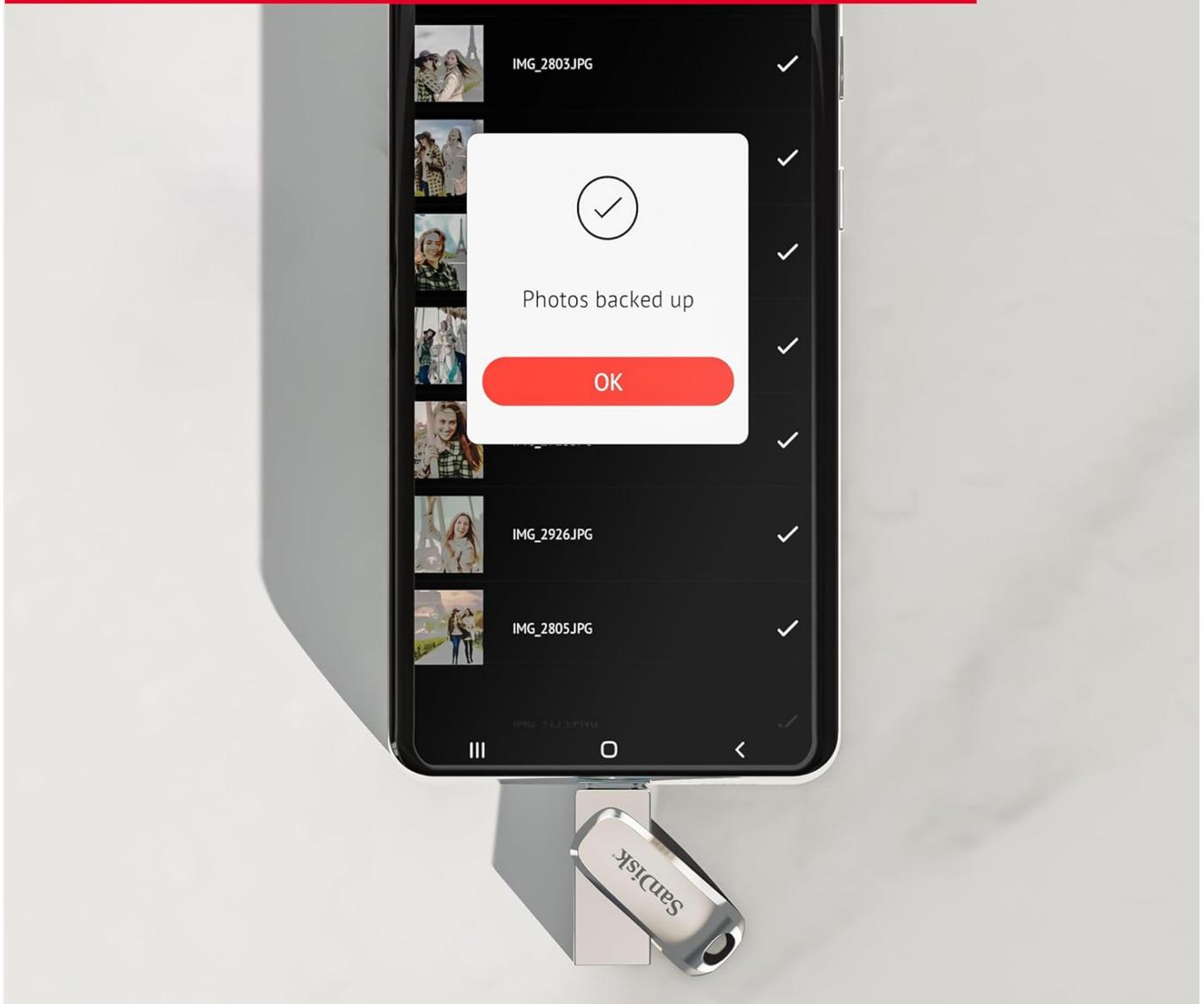
Automatic back up with SanDisk Memory Zone app

Image: A smartphone screen shows a 'Photos backed up' confirmation from the SanDisk Memory Zone app, with the SanDisk Ultra Dual Drive Luxe connected, demonstrating the automatic backup feature.

MAINTENANCE

The all-metal casing of the SanDisk Ultra Dual Drive Luxe is designed for durability. To ensure optimal performance and longevity:

- Keep the drive clean and free from dust and debris.
- Avoid exposing the drive to extreme temperatures or moisture.
- Always safely eject the drive from your device before removing it to prevent data corruption.

TROUBLESHOOTING

Device Not Detected

- Ensure the drive is fully inserted into the USB port.
- Verify your mobile device supports USB OTG.
- Try connecting to a different USB port or device to rule out port-specific issues.

Slow Transfer Speeds

- Ensure you are using a USB 3.2 Gen 1 compatible port for optimal speeds. Older USB ports will result in slower transfers.
- Large numbers of small files may transfer slower than a single large file of the same total size.
- Background processes on your device can affect transfer speeds.

Device Becomes Warm During Use

It is normal for the all-metal casing of the drive to become warm during extended use, especially during large file transfers. The metal acts as a heatsink to dissipate heat. This does not typically indicate a malfunction.

SPECIFICATIONS

Model Name	Ultra Dual Drive Luxe
Model Number	SDDDC4-256G
Memory Storage Capacity	256 GB
Read Speed	Up to 400 MB/s
Write Speed	150 MB/s
Connectivity Technology	USB Type-C, USB Type-A
Item Weight	0.48 ounces
Product Dimensions	1.75 x 0.48 x 0.34 inches

OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video: An official SanDisk video showcasing the features and versatility of the SanDisk Ultra Dual Drive Luxe, demonstrating its use with various devices for easy file management.

WARRANTY AND SUPPORT

This SanDisk product is covered by SanDisk's standard limited warranty. For detailed warranty information, product registration, and technical support, please visit the official SanDisk website or contact their customer service. Keep your proof of purchase for warranty claims.