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Philips Hue 583765

Philips Hue Secure Wired Camera-2 Pack Instruction Manual

Model: 583765 | UPC: 046677583767

INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Philips Hue Secure Wired Camera-2 Pack. Please read these instructions carefully before using the product to ensure proper functionality and safety.



Image: The Philips Hue Secure Wired Camera 2-Pack, showing two white cameras and their retail packaging.

The Philips Hue Secure Wired Camera offers 1080p resolution, motion notifications, and seamless integration with your existing Philips Hue lighting system. Designed for both indoor and outdoor use, these cameras provide continuous power and include a free 24-hour video history.

PACKAGE CONTENTS

Verify that all items are present in your package:

- Wired camera white (x2)
- 3M USB A Cable white (x2)
- Camera Mount white (x2)
- PSU white (Power Supply Unit) (x2)
- Screws and Anchors (x2 sets)

SETUP

1. Initial Requirements

- A Philips Hue Bridge is required for full functionality and integration with your Hue lighting system.
- Ensure you have a stable Wi-Fi connection.
- Download the Philips Hue app on your smartphone or tablet.

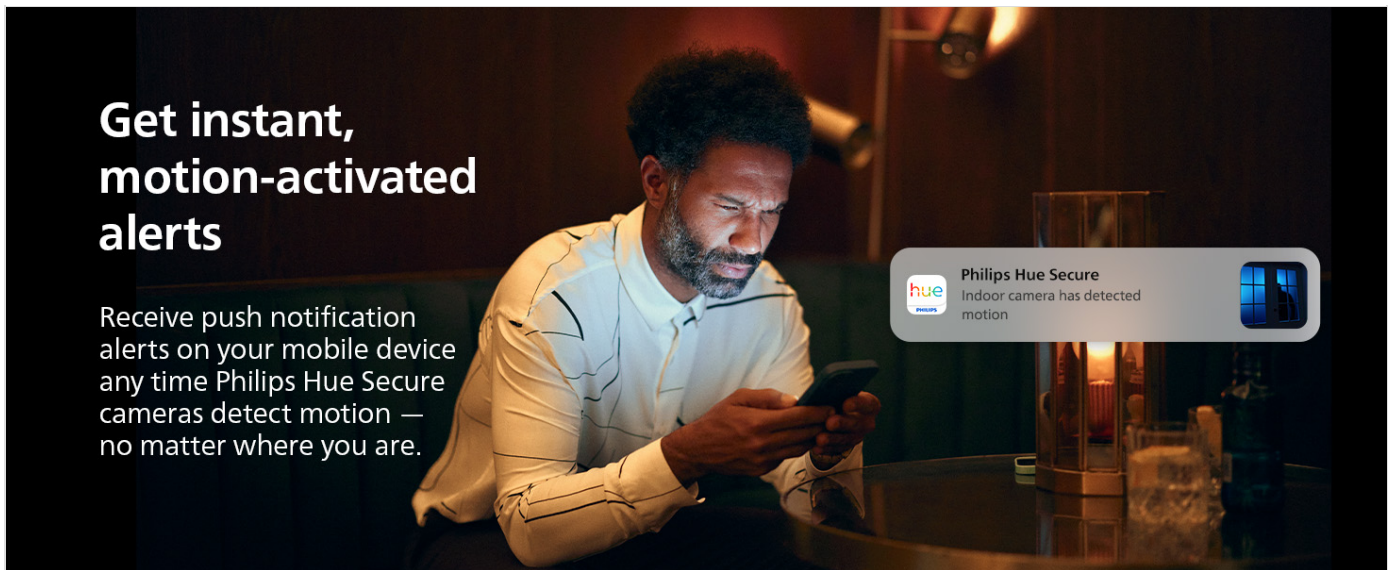


Image: A visual guide to getting started with Philips Hue, illustrating the steps to install lighting, connect the Hue Bridge, and download the Hue app.

2. Physical Installation

1. **Choose a Location:** The cameras are suitable for both indoor and outdoor placement. Select a location that provides the desired viewing angle and is within reach of a power outlet.
2. **Mount the Camera:** Use the provided camera mount, screws, and anchors to securely attach the camera to a wall or other surface. The camera features a magnetic attachment for easy adjustment.
3. **Connect Power:** Plug the 3M USB A cable into the camera and connect the power supply unit (PSU) to a standard electrical socket.

Easy to install and set up in the Hue app



Image: A hand demonstrating the installation of a Philips Hue Secure camera onto a wall mount.

3. App Integration

4. **Open the Hue App:** Launch the Philips Hue app on your device.
5. **Add Device:** Navigate to the 'Settings' or 'Add Device' section within the app and follow the on-screen instructions to discover and add your new Secure Camera.
6. **Configure Settings:** Customize camera settings such as motion detection zones, notification preferences, and integration with your Philips Hue lights.

OPERATING THE CAMERA

Live View and Recording

Access a crisp, clear 1080p HD live stream of your camera's view directly from the Philips Hue app. The camera also provides recording capabilities, allowing you to review past events.

Compare home security plans

	Free \$0 / year	Basic Plan \$40 per camera / year	Plus Plan \$100 / year
Live streaming	✓	✓	✓
Light and sound alarms ^{1 2}	✓	✓	✓
Instant motion notifications ³	✓	✓	✓
End-to-end video encryption	✓	✓	✓
Blackout zones	✓	✓	✓
Video snapshots	✓	✓	✓
Back-to-black video clip recording		✓	✓
Activity zones		✓	✓
AI-powered person, animal vehicle and package detection		✓	✓
Video history		30 days	60 days
Cameras	All cameras	Pay per camera	All cameras ³

1. Philips Hue Bridge required.

2. Philips Hue lights required.

3. Maximum of 10 cameras.

Add a Bridge to use
your lights with security



Image: A scene depicting real-time home monitoring with a Philips Hue Secure camera, showing a silhouette behind a door illuminated by blue light.

Motion Detection and Notifications

The camera features intelligent motion detection, capable of identifying people, packages, vehicles, and pets. Receive instant push notifications on your mobile device when motion is detected.

Monitor your home in real time



Image: A person receiving a package, with a smartphone displaying a Philips Hue Secure notification indicating a person has been detected.

Two-Way Talk

Utilize the camera's built-in speaker and microphone for two-way communication. This allows you to speak with visitors or deter unwanted individuals directly through the Hue app.



Image: A man on a bicycle using his phone, with an inset showing a woman on camera, illustrating the two-way talk feature.

Light and Sound Alarms

Integrate your camera with Philips Hue lights to create a comprehensive security system. When motion is detected, your lights can automatically turn on, and you can trigger a sound alarm (80-90dB) and light alarms from the app to deter intruders.



Image: A room illuminated in red, with a silhouette of a person near a door, demonstrating how Philips Hue lights and sound alarms can deter intruders.

Night Vision

The Philips Hue Secure cameras automatically adjust to dim light levels, providing clear night vision footage day and night.

Image: Two Philips Hue Secure cameras, one illuminated in blue and the other in red, highlighting their night vision capabilities.

Privacy and Security

Philips Hue Secure cameras feature end-to-end encryption to protect your video footage. Two-factor authentication and a unique passphrase for accessing video clips and history are also provided.

See what's up with night vision and the HD live stream

Philips Hue Secure cameras adjust to dim light levels automatically with night vision to deliver a clear picture all day (and night!) long.

Image: A couple smiling, with an overlay indicating "End-to-end encryption keeps data private" and icons for encryption, two-factor authentication, and a unique passphrase.

MAINTENANCE

To ensure optimal performance and longevity of your Philips Hue Secure Wired Camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials that could damage the finish or lens.
- **Firmware Updates:** Regularly check the Philips Hue app for available firmware updates. Keeping your camera's firmware up-to-date ensures access to the latest features and security enhancements.
- **Cable Inspection:** Periodically inspect the power cable for any signs of wear or damage. Replace damaged cables immediately to prevent electrical hazards.
- **Environmental Protection:** While designed for outdoor use (IP65 water resistant), avoid directing high-pressure water jets directly at the camera. Ensure the camera is securely mounted to prevent dislodgement during strong winds or adverse weather.

TROUBLESHOOTING

If you encounter issues with your Philips Hue Secure Wired Camera, refer to the following common troubleshooting steps:

- **No Power/Camera Not Turning On:**
 - Ensure the power adapter is securely plugged into both the camera and a working electrical outlet.
 - Verify that the power outlet is functional by plugging in another device.
- **Cannot Connect to Wi-Fi/App:**
 - Confirm your Wi-Fi network is active and the camera is within range of your router.
 - Restart your Wi-Fi router and the Philips Hue Bridge (if applicable).
 - Ensure your Philips Hue app is updated to the latest version.
 - Try resetting the camera (refer to the app for specific reset instructions, as this may vary).
- **Poor Video Quality:**
 - Check your internet connection speed. A stable and fast connection is crucial for 1080p streaming.

- Clean the camera lens gently with a soft cloth.
- Ensure there are no obstructions in the camera's field of view.

- **Motion Detection Not Working/False Alarms:**

- Review and adjust the motion detection sensitivity settings in the Philips Hue app.
- Configure activity zones to focus on specific areas and reduce unwanted alerts from irrelevant movements (e.g., trees swaying).
- Ensure the camera's view is clear of rapidly changing light conditions or moving objects that are not relevant to security.

For further assistance, consult the Philips Hue app's help section or visit the official Philips Hue support website.

SPECIFICATIONS

Feature	Detail
Brand	Philips Hue
Model Name	583765
ASIN	B0CLBF8JJS
UPC	046677583767
Power Source	Corded Electric
Connectivity Protocol	Wi-Fi
Video Capture Resolution	1080p
Color	White
Number of Items	2
Mounting Type	Wall Mount
Viewing Angle	141.2 Degrees
Frame Rate	24 FPS or higher
Item Dimensions (L x W x H)	11.42 x 6.85 x 5.51 inches
Item Weight	1.76 ounces
Low Light Technology	Night Color
Special Features	Motion Sensor, Night Vision
Water Resistance	IP65
Sound Alarm	80-90dB

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the documentation included with your purchase or visit the

official Philips Hue website. For technical support, troubleshooting, or further inquiries, please contact Philips Hue customer service through their official channels or the support section within the Philips Hue app.

Online Support: www.philips-hue.com/support