## Philips Hue 581736

# Philips Hue Secure Desktop Camera User Manual

Model: 581736

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## 1. INTRODUCTION

The Philips Hue Secure Desktop Camera (Model 581736) provides 1080p HD resolution for comprehensive home security. Designed for seamless integration with your existing Philips Hue lighting system, this camera offers real-time notifications, two-way audio communication, and a compact design with a desktop stand for versatile placement. It includes a free 24-hour video history feature, ensuring you can review events without a subscription.

This manual provides detailed instructions for setting up, operating, and maintaining your Philips Hue Secure Desktop Camera to ensure optimal performance and security.
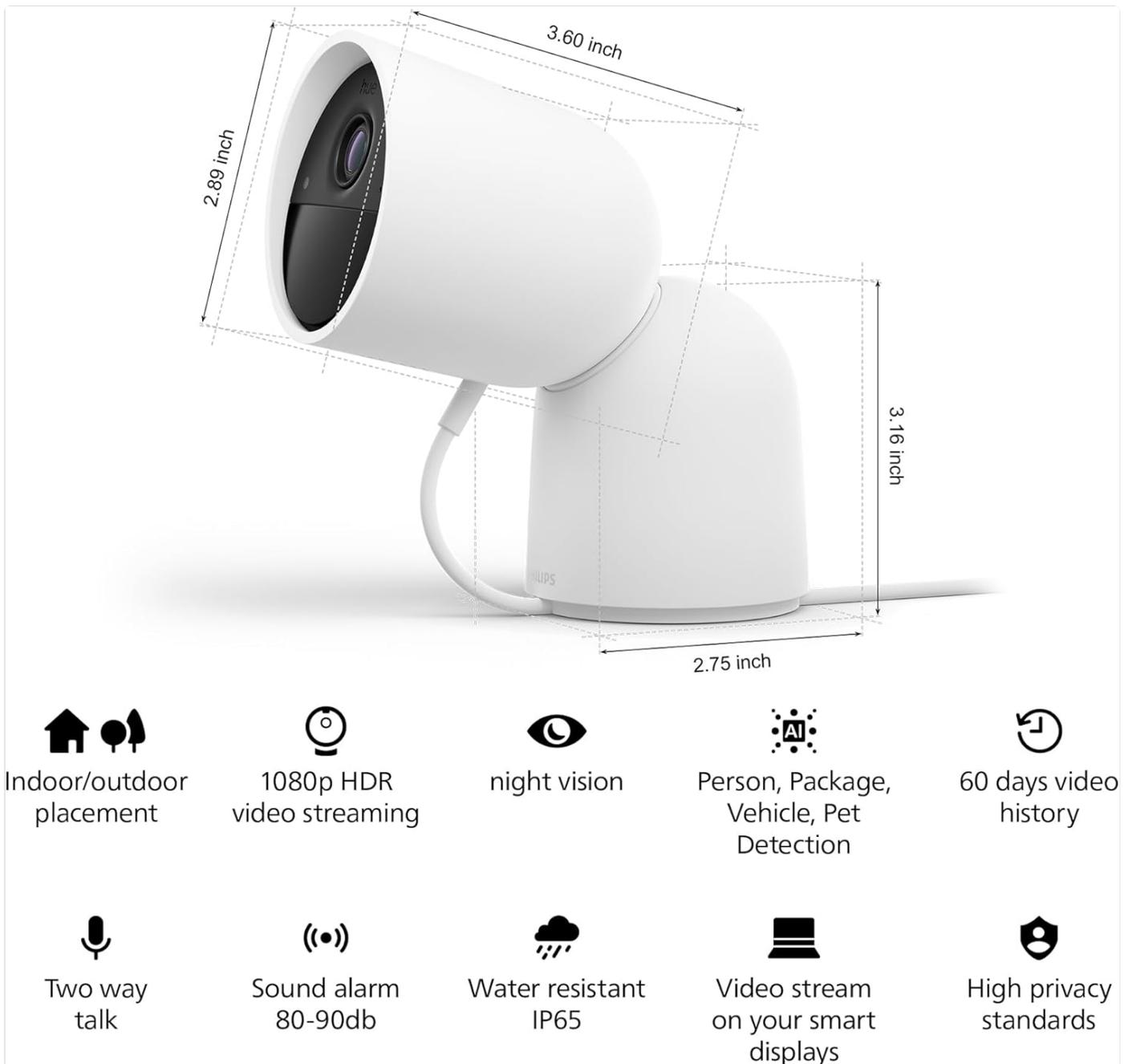
Image: Philips Hue Secure Desktop Camera with its dimensions and key features highlighted, including indoor/outdoor placement, 1080p HDR video streaming, night vision, person/package/vehicle/pet detection, 60 days video history, two-way talk, sound alarm, water resistance (IP65), video stream on smart displays, and high privacy standards.

## 2. WHAT'S IN THE BOX

Verify that all components are present before proceeding with installation.

- Philips Hue Secure Desktop Camera
- Desktop Stand
- Power Cable
- Magnetic Mount

Image: A visual representation of the Philips Hue Secure Desktop Camera components, including the camera unit, desktop stand, power cable, and magnetic mount.

## 3. SETUP INSTRUCTIONS

Follow these steps to set up your Philips Hue Secure Desktop Camera.

### 3.1 Initial Camera Assembly

1. **Place the camera onto the magnetic mount:** Align the camera with the magnetic mount and attach it securely.
2. **Route the power cable through the bottom of the desktop stand:** Guide the power cable through the designated opening in the desktop stand.
3. **Place the camera onto the desktop stand:** Position the camera assembly onto the desktop stand.
4. **Connect the power cable to the camera:** Plug the power cable into the camera's power port.
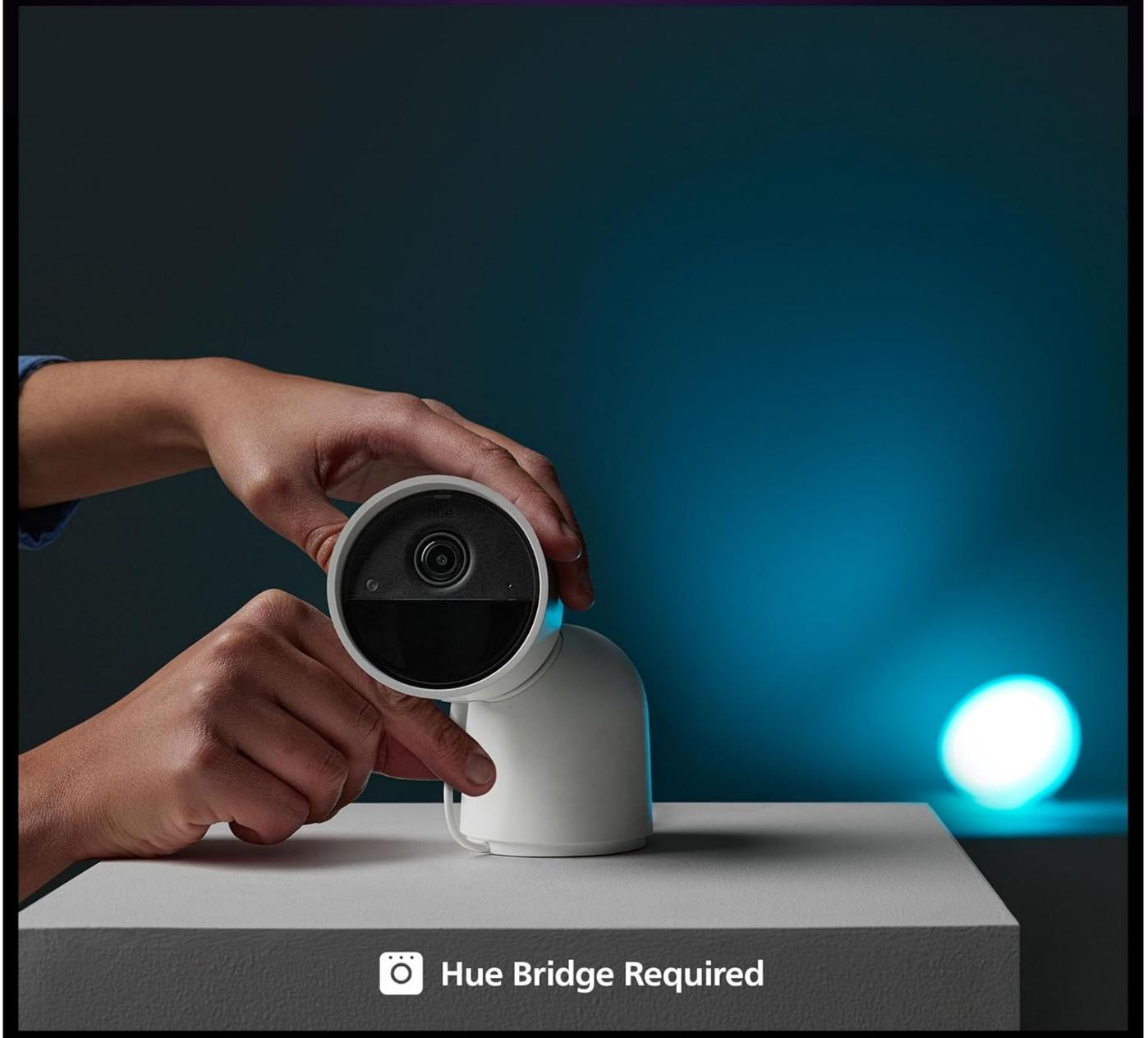
Image: Hands demonstrating the assembly of the Philips Hue Secure Desktop Camera, showing the camera being placed onto its stand and connected to power.

### 3.2 Philips Hue Bridge and App Setup

The Philips Hue Secure Desktop Camera requires a Philips Hue Bridge for full functionality and integration with your smart lighting system. If you do not have a Hue Bridge, you will need to acquire one.

1. **Install your lighting:** Ensure your Philips Hue lights are installed and functional.
2. **Connect the Philips Hue Bridge:** Connect your Hue Bridge to your router and power it on. The Bridge creates a fast, independent network for your Hue devices.
3. **Download the Philips Hue app:** Download the official Philips Hue app from the App Store or Google Play.
4. **Add the camera to the app:** Open the Hue app, navigate to the security section, and follow the on-screen instructions to add your new Secure Desktop Camera.

Image: Diagram illustrating the connection of the Philips Hue Bridge to a home network, enabling control of lights and security devices from anywhere, scheduling, instant response, and stable connection.
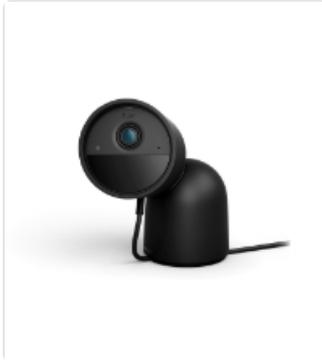


Image: Screenshots of the Philips Hue mobile application interface, showing options for home control, automations, and scene selection for lighting.

## 4. OPERATING INSTRUCTIONS

The Philips Hue Secure Desktop Camera offers a range of features to enhance your home security and smart home experience.

### 4.1 Real-time Monitoring and Notifications

- **Live Video Feed:** Access a crisp 1080p HD live stream of your camera's view directly from the Philips Hue app.
- **Motion Notifications:** Receive instant, real-time motion notifications on your phone when activity is detected.
- **Event Review:** Utilize the free 24-hour video history to review past events and footage.

# Monitor your home in real time



**Philips Hue Secure**
Front yard camera has detected a Person

Image: A person viewing a live feed from the Philips Hue Secure camera on their phone, with a notification indicating motion detection.

# Get instant, motion-activated alerts

Receive push notification alerts on your mobile device any time Philips Hue Secure cameras detect motion — no matter where you are.

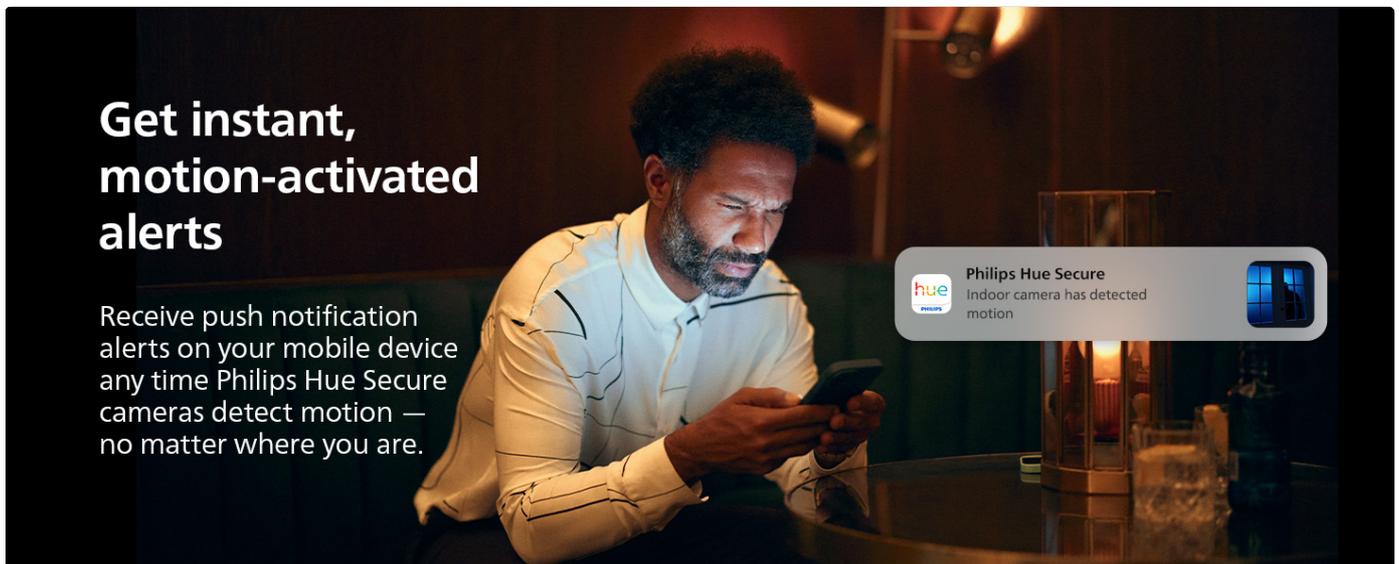**Philips Hue Secure**
Indoor camera has detected motion

Image: A mobile phone displaying a push notification alert from the Philips Hue Secure system, indicating motion detection by an indoor camera.

## 4.2 Two-Way Audio and Alarms

- **Two-Way Talk:** Use the built-in speaker and microphone to communicate with visitors or deter unwanted guests.
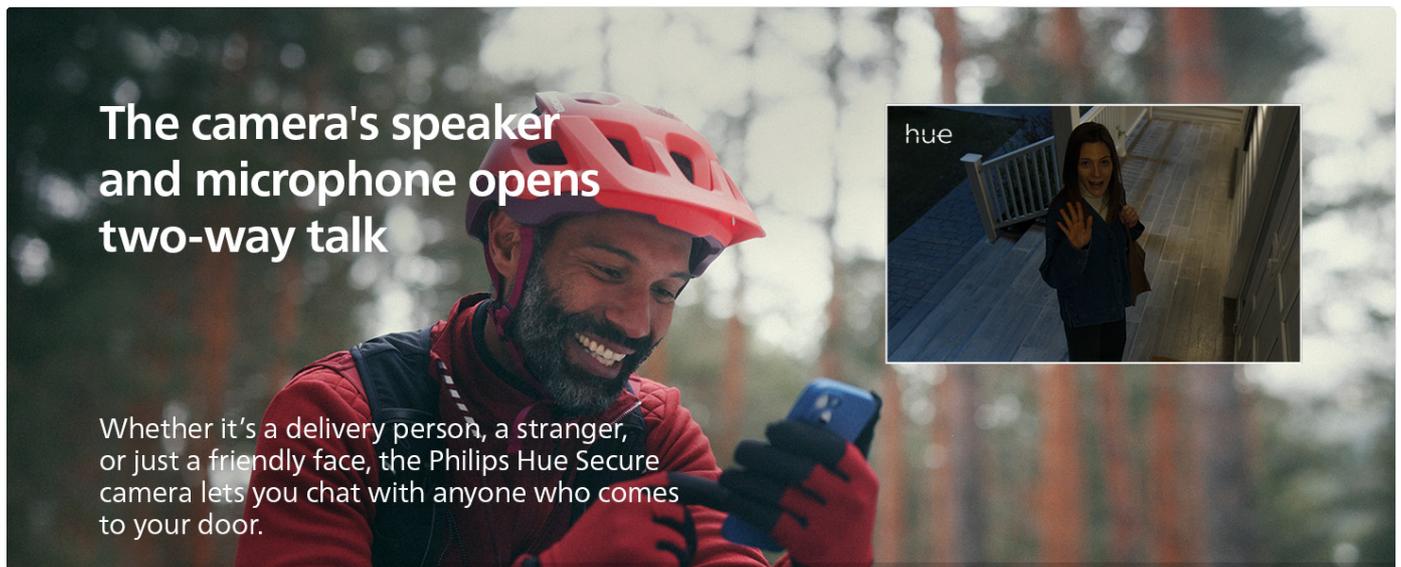- **Trigger Alarms:** Activate sound and light alarms directly from the Hue app to warn off potential intruders.



# The camera's speaker and microphone opens two-way talk

Whether it's a delivery person, a stranger, or just a friendly face, the Philips Hue Secure camera lets you chat with anyone who comes to your door.

Image: A man using his phone to engage in two-way talk through the Philips Hue Secure camera, communicating with someone at his door.



# Help deter intruders with light and sound alarms

If you see something suspicious, take instant action by triggering light and sound alarms to help warn off potential intruders.

Image: A room bathed in red light from Philips Hue lights, demonstrating how light and sound alarms can be triggered to deter intruders.

## 4.3 Night Vision and Smart Lighting Integration

- **Infrared Night Vision:** The camera provides clear footage even in low-light conditions, ensuring visibility day and night.
- **Light Automation:** Integrate your camera with Philips Hue lights to automatically turn lights on when motion is detected, enhancing visibility and security.
- **Mimic Presence:** Use the Hue app to create automations that turn lights on and off, simulating occupancy when you are away.

## See what's up with night vision and the HD live stream

Philips Hue Secure cameras adjust to dim light levels automatically with night vision to deliver a clear picture all day (and night!) long.

Image: A split image showing a Philips Hue Secure camera in both blue and red lighting, illustrating its night vision capabilities and how it adjusts to dim light levels for clear imaging.



## The camera's night vision detects motion to turn on lights automatically

Your Philips Hue Secure camera can act as a motion sensor, turning on your Philips Hue lights when it detects motion

Image: A Philips Hue Secure camera detecting motion, which then triggers Philips Hue lights to turn on automatically, enhancing security.



## Make it look like someone's home even when you're away

Whether you're just away for the night or going on an extended vacation, you can use the Mimic presence automation to turn on and off your lights automatically.
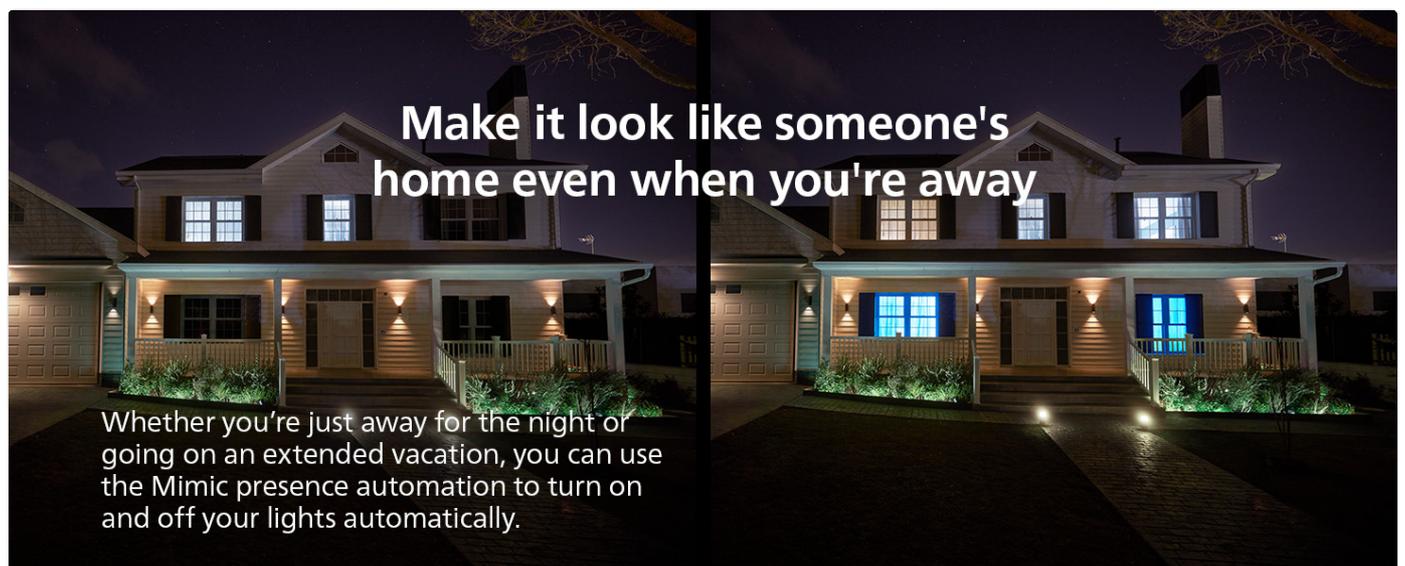
Image: A house at night with Philips Hue lights turning on and off in various rooms, demonstrating the "Mimic presence" automation feature to simulate occupancy.

## 4.4 Privacy and Security Features

- **End-to-End Encryption:** Your video data is protected with end-to-end encryption.

- **Two-Factor Authentication:** Enhance account security with two-factor authentication.
- **Activity Zones:** Define specific areas for motion detection to reduce unwanted alerts.
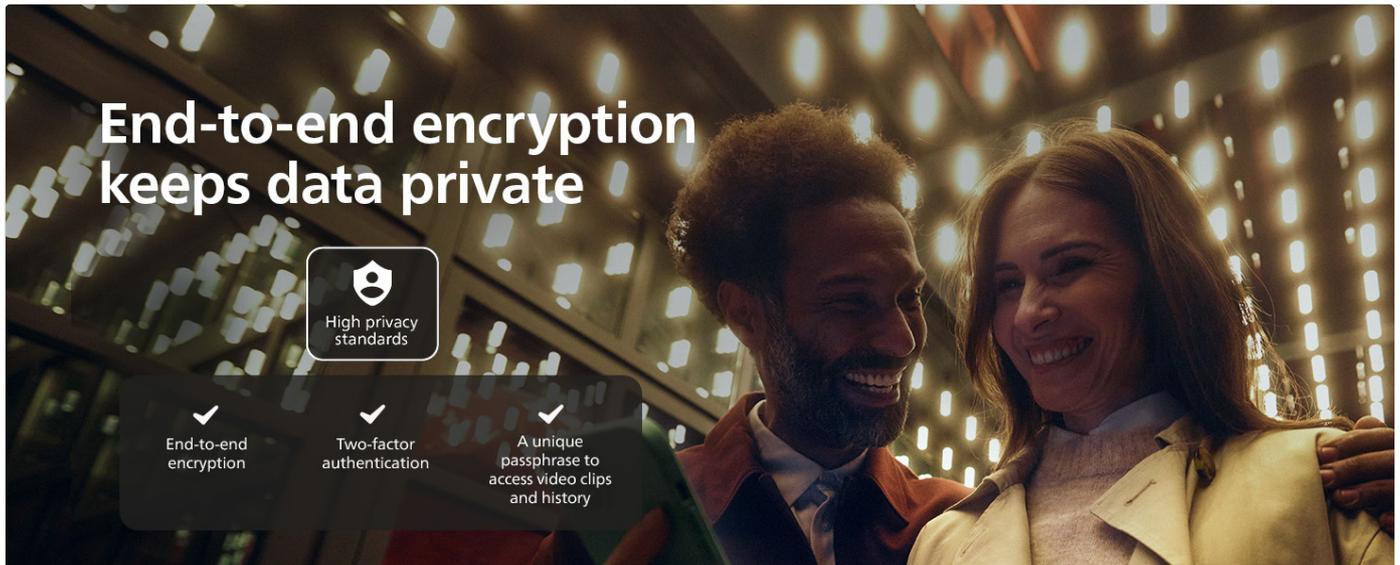


Image: An image highlighting the privacy features of Philips Hue Secure, including end-to-end encryption, two-factor authentication, and a unique passphrase for accessing video clips.

### 4.5 Philips Hue Ecosystem Integration

The Philips Hue Secure Desktop Camera is part of a broader smart home ecosystem. For a complete experience, consider integrating with other Philips Hue products.

Your browser does not support the video tag.

Video: An overview of the Philips Hue smart lighting system, demonstrating its versatility for entertainment, wellbeing, ambiance, and security, all controlled via the Hue Bridge and app.

Your browser does not support the video tag.

Video: A demonstration of the Philips Hue Secure system, showcasing how the camera's night vision can trigger lights, send alerts, and enable two-way communication, enhancing home security.

## 5. MAINTENANCE

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Firmware Updates:** Ensure your camera's firmware is always up to date through the Philips Hue app to benefit from the latest features and security enhancements.
- **Cable Management:** Periodically check the power cable for any signs of wear or damage. Ensure it is securely connected and not pinched.
- **Environmental Conditions:** While the camera is water-resistant (IP65), avoid prolonged exposure to extreme weather conditions.

## 6. TROUBLESHOOTING

| Problem | Possible Cause | Solution |
| --- | --- | --- |
| Camera not connecting to app | No power, Wi-Fi interference, Hue Bridge not connected. | Check power connection. Ensure Hue Bridge is online. Move camera closer to Bridge or Wi-Fi router. Restart camera and app. |

| Problem | Possible Cause | Solution |
|---|---|---|
| Poor video quality | Low bandwidth, dirty lens, insufficient lighting. | Check internet connection speed. Clean the camera lens. Ensure adequate lighting or rely on night vision. |
| No motion notifications | Notifications disabled, activity zones not configured, camera offline. | Verify notification settings in the Hue app. Adjust activity zones. Check camera's online status. |
| Two-way audio not working | Microphone/speaker muted, app permissions. | Check audio settings in the Hue app. Ensure the app has microphone permissions on your device. |

## 7. SPECIFICATIONS

| Feature | Detail |
|---|---|
| Model Number | 581736 |
| ASIN | B0CLBDDNV4 |
| Brand | Philips Hue |
| Video Capture Resolution | 1080p |
| Frame Rate | 30 frames per second |
| Connectivity Technology | Wired, Wi-Fi |
| Power Source | Corded Electric |
| Indoor/Outdoor Usage | Indoor, Outdoor |
| Water Resistance Level | IP65 (Water Resistant) |
| Special Features | Motion Sensor, 2-Way Audio, Night Vision, HD Resolution |
| Mounting Type | Tabletop Mount |
| Controller Type | Hue App |
| Item Dimensions (L x W x H) | 8.62 x 6.93 x 5.51 inches |
| Item Weight | 2.85 pounds |
| Material | Plastic |
| Color | White |

## 8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Philips Hue website or contact their customer service. Keep your proof of purchase for warranty claims.

- **Online Support:** Visit the Philips Hue Store for FAQs, troubleshooting guides, and product information.
- **Contact Customer Service:** Refer to the Philips Hue website for contact details specific to your region.

- **Protection Plans:** Extended protection plans may be available for purchase. Check product listings or the Philips Hue website for details.