

Bissell 3697N

Bissell SpotClean HydroSteam Select User Manual

Model: 3697N

INTRODUCTION

The Bissell SpotClean HydroSteam Select is a portable carpet and upholstery cleaner designed to effectively remove tough stains and dirt from various surfaces. Utilizing advanced HydroSteam technology, this device combines the power of steam, water, and cleaning solution to deliver thorough cleaning results. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your SpotClean HydroSteam Select to ensure optimal performance and longevity.

IMPORTANT SAFETY INSTRUCTIONS

Before using your SpotClean HydroSteam Select, please read all instructions carefully. Failure to follow these instructions may result in electric shock, fire, or serious injury. Always use a grounded outlet. Do not immerse the appliance in water or other liquids. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts. Use only as described in this manual. Use only manufacturer's recommended attachments.

- Always disconnect from electrical outlet before cleaning or servicing.
- Do not leave appliance when plugged in.
- Do not use with damaged cord or plug.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Use only BISSELL cleaning products intended for use with this appliance.

SETUP

Proper setup ensures efficient operation and extends the life of your cleaner.

Unpacking and Assembly

Carefully remove all components from the packaging. Ensure all parts listed in the packing list are present. No complex assembly

is required for this portable unit; simply attach the desired cleaning tool to the hose.



Image: The Bissell SpotClean HydroSteam Select unit displayed with its various accessories, including different brush heads and a cleaning solution bottle. This illustrates the complete package and its components.

Filling the Tanks

1. Remove the clean water tank from the back of the unit.
2. Unscrew the cap and fill the tank with warm tap water (up to 60°C/140°F) to the indicated fill line.
3. Add the recommended amount of BISSELL cleaning solution to the clean water tank as per the solution bottle instructions.
4. Securely replace the cap and reinsert the clean water tank into the unit.
5. Ensure the dirty water tank is empty and properly seated before starting operation.

OPERATING INSTRUCTIONS

The SpotClean HydroSteam Select offers three distinct cleaning modes for various needs.

Selecting a Cleaning Mode

- **Steam Only Mode:** Ideal for light cleaning, sanitizing, and refreshing surfaces with steam.
- **Wash Mode:** Combines water and cleaning solution for general spot and stain removal.
- **SteamWash Mode:** Utilizes steam, water, and cleaning solution for tackling tough, set-in stains and heavily soiled areas.

Cleaning Techniques

Plug the unit into a grounded electrical outlet. Select your desired cleaning mode. Allow the unit to heat up if using steam modes (indicated by a ready light).



Image: A hand operating the SpotClean HydroSteam Select tool on a carpet, showing steam and cleaning action. This demonstrates the device in use for carpet spot cleaning.

For Carpets and Upholstery:

Press the trigger to dispense solution/steam and slowly move the tool over the stained area. Release the trigger and draw the tool back over the area to suction up the dirty solution. Repeat until the area is clean. For stubborn stains, allow the solution to dwell for a few minutes before suctioning.



Image: The SpotClean HydroSteam Select being used to clean a fabric sofa, illustrating its effectiveness on upholstery.

For Hard Surfaces and Grout:

Attach the appropriate multi-surface tool. Use Steam Only mode for sanitizing or SteamWash for deep cleaning. Move the tool slowly over the surface, allowing steam to penetrate. For grout, use the brush attachment to scrub as needed.



Image: A person using the SpotClean HydroSteam Select to clean tile grout in a bathroom, highlighting its use on hard surfaces.

For Fabric Steaming and Refreshing:

Use the Steam Only mode with the appropriate tool. Hold the tool a few inches away from fabrics like curtains or clothing to release wrinkles and refresh. Do not directly touch delicate fabrics with the hot tool.

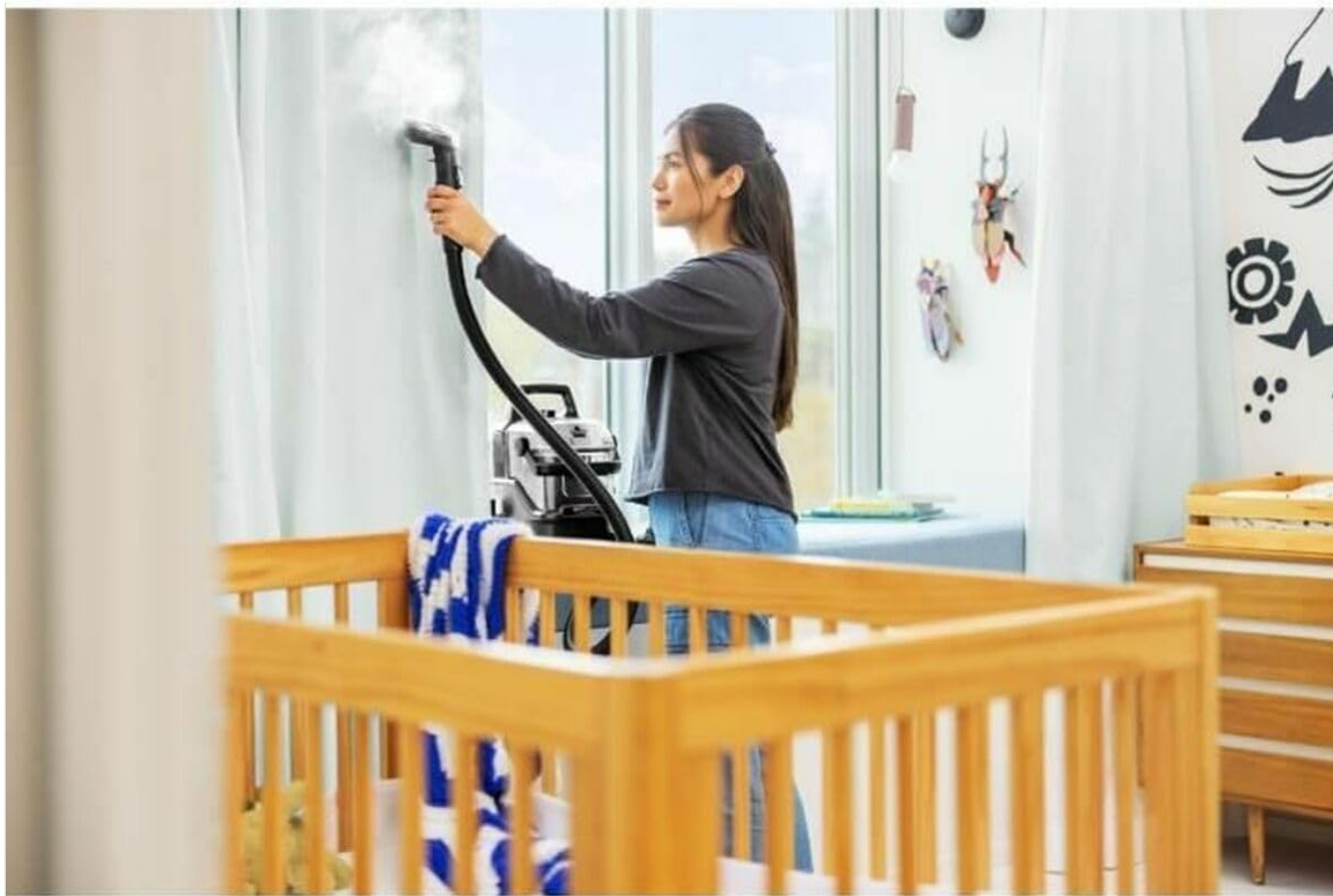


Image: A person using the SpotClean HydroSteam Select to steam curtains, demonstrating its versatility for fabric care.

For Specialized Cleaning (e.g., Shoes):

For items like shoes, use the smaller brush attachment and SteamWash mode for effective cleaning. Test on an inconspicuous area first.



Image: The SpotClean HydroSteam Select being used to clean a canvas shoe, showcasing its application for specialized item cleaning.

MAINTENANCE

Regular maintenance ensures your SpotClean HydroSteam Select remains in optimal working condition.

After Each Use:

1. **Empty and Rinse Dirty Water Tank:** Remove the dirty water tank and dispose of the contents. Rinse the tank thoroughly with clean water.
2. **Rinse Clean Water Tank:** If any solution remains, empty and rinse the clean water tank.
3. **Clean Tools:** Remove any attached tools and rinse them under running water to remove debris and residue.
4. **Wipe Down Unit:** Wipe the exterior of the unit with a soft, damp cloth.

Storage:

Store the unit in a dry, protected area at room temperature. Ensure both tanks are empty and dry before storage to prevent mildew or odor buildup. Wrap the hose and power cord neatly around the designated storage areas on the unit.



Image: The compact Bissell SpotClean HydroSteam Select unit neatly stored inside a wooden cabinet, demonstrating its space-saving design for storage.

TRUBLESHOOTING

If you encounter issues with your SpotClean HydroSteam Select, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power	Unit not plugged in; circuit breaker tripped.	Ensure unit is securely plugged into a working outlet; check circuit breaker.
No spray/steam	Clean water tank empty; tank not seated properly; nozzle clogged.	Refill clean water tank; re-seat tank firmly; clean nozzle.
Poor suction	Dirty water tank full; tank not seated properly; hose/tool clogged.	Empty dirty water tank; re-seat tank firmly; clear any clogs from hose or tool.
Steam not hot	Unit not heated sufficiently; low water level.	Allow more time for heating; ensure clean water tank is adequately filled.

If the problem persists after trying these solutions, please contact BISSELL Customer Service.

SPECIFICATIONS

Brand: Bissell
Model Number: 3697N
Color: Silver / Black
Power: 1000 Watts

Weight: 8.41 Kilograms
Technology: HydroSteam

WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product packaging. For technical support, replacement parts, or additional cleaning solutions, please visit the official BISSELL website or contact their customer service department. Contact details can typically be found on the BISSELL website or on the product packaging.
Note: This product includes a user manual in the box.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How much cleaning solution should I add to a full tank of the Bissell SpotClean HydroSteam Select (Model 3697N)?
To fill the clean water tank of your Bissell SpotClean HydroSteam Select (Model 3697N), follow these steps:Water: Fill the tank with warm tap water (up to 60°C/140°F) to the indicated fill line marked on...
[Read full answer](#)