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Amazon Basics HPP-A11S-WB-2P

Amazon Basics Smart Plug Instruction Manual

Model: HPP-A11S-WB-2P | Brand: Amazon Basics

1. INTRODUCTION

The Amazon Basics Smart Plug is designed to transform your ordinary household appliances into smart, controllable devices. This 2-pack of smart plugs allows you to manage lights, fans, coffee makers, and more, directly through your Alexa-enabled devices or the Alexa app. With a compact design and simple setup, these plugs integrate seamlessly into your smart home ecosystem without the need for additional hubs or third-party applications.



2. SETUP GUIDE

Setting up your Amazon Basics Smart Plug is a straightforward process, primarily managed through the Amazon Alexa app.

1. **Prepare for Setup:** Ensure your Alexa app is updated to the latest version and your mobile device is connected to a 2.4 GHz Wi-Fi network. The smart plug only supports 2.4 GHz Wi-Fi.
2. **Plug In the Device:** Insert the Amazon Basics Smart Plug into a standard wall outlet. The indicator light on the plug will begin to blink, indicating it is in pairing mode.
3. **Open Alexa App:** Launch the Amazon Alexa app on your smartphone or tablet.
4. **Automatic Discovery (Zero-Touch Setup):** If you selected "Link device to your Amazon account" at checkout, the Alexa app may automatically detect and set up the plug within minutes. A notification will appear in the app once detected.
5. **Manual Setup:** If automatic discovery does not occur, navigate to the "Devices" tab in the Alexa app, tap the "+" icon, and select "Add Device". Choose "Plug" from the list and follow the on-screen instructions. You may be prompted to scan a QR code located on the plug or its packaging.
6. **Name Your Plug:** Once detected, you will be prompted to give your smart plug a name (e.g., "Living Room Lamp", "Coffee Maker"). This name will be used for voice commands.
7. **Complete Setup:** Follow any remaining prompts to complete the setup. Your smart plug is now ready for use.

Smart plug

Easy home upgrade
to make your appliances
smarter with Alexa

Simple to setup
in Alexa; no need for
3rd party apps or hubs

Compact plug design
fits into 1 socket,
leaving other sockets
free for use



2.7"



1.5"

Image: The compact design of the smart plug, measuring approximately 2.7 inches by 1.5 inches, ensures it does not block adjacent outlets.

3. OPERATING YOUR SMART PLUG

Once set up, your Amazon Basics Smart Plug offers various ways to control your connected appliances.

3.1 Voice Control with Alexa

Use simple voice commands with any Alexa-enabled device (e.g., Echo, Echo Dot) to control your plug. Ensure you use the exact name you assigned to the plug during setup.

- "Alexa, turn on [Plug Name]."
- "Alexa, turn off [Plug Name]."
- "Alexa, turn off the [Plug Name] in 30 minutes."

Voice control

Use voice commands with Alexa-enabled devices to manage your appliances hands-free



Image: Voice control in action, allowing hands-free management of appliances.

3.2 Control via Alexa App

You can control your smart plug from anywhere using the Alexa app on your smartphone or tablet, provided you have an internet connection.

- Open the Alexa app.
- Go to the "Devices" tab.
- Select "Plugs" and then choose your specific smart plug.
- Toggle the power button to turn the connected appliance on or off.

Control from anywhere

No matter where you are, manage appliances remotely with the Alexa app



Image: Control your smart plug remotely from anywhere using the Alexa app.

3.3 Customize Routines and Schedules

Create automated routines and schedules within the Alexa app to manage your appliances automatically.

- **Time-Based Schedules:** Set specific times for your plug to turn on or off daily or on selected days.
- **Sunrise/Sunset Routines:** Configure your plug to activate or deactivate based on local sunrise or sunset times.
- **Voice-Activated Routines:** Create custom phrases that trigger multiple actions, including turning your smart plug on or off.

Customize routines

Create routines and schedules in the Alexa app to automatically turn appliances on and off



Image: Customize routines to automatically control appliances based on time or voice commands.

3.4 Compatible Devices

The smart plug is ideal for a variety of appliances, including but not limited to:

- Lamps and lighting fixtures
- Fans and small heaters
- Coffee makers and water kettles
- Holiday lighting
- Humidifiers

Compatible devices

Works with a wide range of devices already in your home



Lamps



Coffee Makers



Tea Kettles



Fans & Heaters



Humidifiers



Holiday Lighting

Image: Examples of devices compatible with the Amazon Basics Smart Plug.

4. MAINTENANCE

To ensure the longevity and safe operation of your smart plug, follow these simple maintenance guidelines:

- **Cleaning:** Disconnect the smart plug from the power outlet before cleaning. Wipe the exterior with a soft, dry cloth. Do not use liquid cleaners, aerosols, or abrasive materials.
- **Storage:** When not in use, store the smart plug in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Safety:** Do not attempt to disassemble or modify the smart plug. Avoid exposing it to water or high humidity. Do not overload the plug beyond its specified electrical rating. This product is for indoor use only.

5. TROUBLESHOOTING

If you encounter issues with your Amazon Basics Smart Plug, try the following troubleshooting steps:

- **Plug Not Connecting to Wi-Fi:**

- Ensure your Wi-Fi network is 2.4 GHz. The smart plug does not support 5 GHz networks.
- Check your Wi-Fi signal strength at the plug's location. Move the plug closer to your router if necessary.
- Restart your Wi-Fi router and the smart plug by unplugging it for 10 seconds and plugging it back in.
- Verify your Alexa app is updated and your phone is connected to the 2.4 GHz network during setup.

- **Plug Not Responding to Commands:**

- Check if the plug is powered on and the connected appliance is working when plugged directly into an outlet.
- Verify your internet connection is stable.
- Ensure the smart plug is still listed and online in the Alexa app.
- Try unplugging the smart plug for a few seconds and plugging it back in to reset it.
- Confirm you are using the correct name for the plug in your voice commands.

- **Plug Turns Off Unexpectedly:**

- Check if the connected appliance's power consumption exceeds the smart plug's maximum rating.
- Review your Alexa routines and schedules to ensure no unintended automation is set up.

6. SPECIFICATIONS

Feature	Detail
Brand	Amazon Basics
Model Number	HPP-A11S-WB-2P
UPC	840324413502
Item Weight	2.4 ounces
Product Dimensions	2.68 x 1.5 x 2.1 inches
Size	2 Pack
Mounting Type	Plug In Mount
Switch Style	Touch Switch
Included Components	(2) Amazon Basics Smart Indoor Plugs
Batteries Required?	No
Color	White
Material	Plastic
Connector Type	Plug in
Plug Format	Type A
Wi-Fi Compatibility	2.4 GHz only

7. WARRANTY AND SUPPORT

For warranty claims, technical support, or further assistance, please contact Amazon Customer Service through the Amazon website or your Alexa app. Have your product model number (HPP-A11S-WB-2P) and purchase details ready for faster service.

Related Documents - HPP-A11S-WB-2P

amazon basics

This guide provides troubleshooting tips during installation and setup of the Amazon Basics Smart Light Bulb (Dimmable Soft White, Tunable White, Color Changing). Additional product information is included on the product detail page.

1. Getting Started

1. Connect the Alexa App

2. Network requirements

3. Setup Alexa with Alexa app

4. Download the Alexa app

5. Create a new account

6. Link your device with Alexa

7. Configure smart devices

8. Connect smart devices

9. Link to Alexa through Alexa App

10. Troubleshooting

11. Factory reset

12. Troubleshoot common problems

13. Support resources

amazon basics

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Amazon Basics Smart Outdoor Plug Troubleshooting Guide

amazon basics

This guide provides troubleshooting tips during installation and setup of the Amazon Basics Smart Outdoor Plug. Additional product information is included on the product detail page.

1. Getting Started

1. Connect the Alexa App

2. Network requirements

3. Setup Alexa with Alexa app

4. Download the Alexa app

5. Create a new account

6. Link your device with Alexa

7. Configure smart devices

8. Connect smart devices

9. Link to Alexa through Alexa App

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User Manual
Smart BR30 LED Light bulb, Dimmable
Soft White
Guide de l'utilisateur
Ampoule à DEL intelligente BR30, éclairage
blanc doux à gradation
Manual del usuario
Faro LED inteligente BR30, blanco suave
regulable
B0C3S4G0T2

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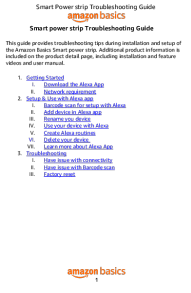

amazon basics

User Manual
Smart BR30 LED Light bulb, Dimmable
Soft White
Guide de l'utilisateur
Ampoule à DEL intelligente BR30, éclairage
blanc doux à gradation
Manual del usuario
Faro LED inteligente BR30, blanco suave
regulable, paquete de 4
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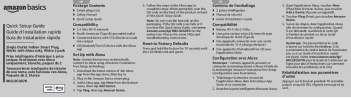
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	<p>Amazon Basics Smart Power Strip Troubleshooting Guide</p> <p>This guide provides troubleshooting tips for the Amazon Basics Smart Power Strip, covering setup, usage with Alexa, and common issues like connectivity and factory resets. Learn how to download the Alexa app, connect your device, rename plugs, create routines, and resolve discovery problems.</p>
	<p>Amazon Basics Smart A19 LED Light Bulb User Manual - Setup, Features, and Troubleshooting</p> <p>This comprehensive user manual for the Amazon Basics Smart A19 LED Light Bulb covers setup with Alexa, voice commands, color-changing features, safety guidelines, troubleshooting, and specifications. Learn how to enhance your home lighting.</p>

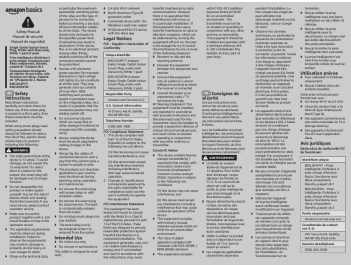
Documents - Amazon Basics – HPP-A11S-WB-2P

[\[pdf\]](#) User Manual Quick Start Guide Guide

Amazon Basics Smart Plug Works with Alexa Only 2 4 GHz Wi Fi No Hub Required Pack White HPP A11S WB 2P User Guide Amazon B0DFW9MQCT B0CL9C4PYT B0CL9D9HM4 B0CL9CG87N 51Z4jU gVDL m media amazon images I |||



Quick Setup Guide Guide d installation rapide Gua de instalacin rpida Single Outlet Indoor Smart Plug, Works with Alexa only, White 2 pack Prise intelligente d intrieur prise unique, fonctionne avec Alexa uniquement, blanche, paquet de 2 Tomacorriente inteligente de interior de una toma, solo funci...
lang:en score:35 filesize: 56.32 K page_count: 0 document date: 0000-00-00



[\[pdf\]](#) User Manual Instructions Warranty

Amazon Basics Smart Plug Works with Alexa Only 2 4 GHz Wi Fi No Hub Required Pack White HPP A11S WB 2P Safety Information Amazon B0DFW9MQCT B0CL9C4PYT B0CL9D9HM4 B0CL9CG87N 515lcLEkqAL m media amazon images I |||
Safety Manual Manuel de scurit Manual de seguridad Single Outlet Indoor Smart Plug, Works with Alexa only, White 1 pack/2 pack Prise intelligente d intrieur prise unique, fonctionne avec Alexa uniquement, blanche, paquet de 1/paquet de 2 Tomacorriente inteligente de interior de una toma, solo funci...
lang:en score:24 filesize: 59.46 K page_count: 0 document date: 0000-00-00