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Anker B2348

Anker 20W 2-Port USB-C Charger User Manual

Model: B2348

INTRODUCTION

Thank you for choosing the Anker 20W 2-Port USB-C Charger. This manual provides essential information for the safe and efficient use of your new charging device. Please read this manual thoroughly before use and retain it for future reference.



Image: Anker 20W 2-Port USB-C Charger. This image displays the black Anker wall charger with two foldable prongs, featuring one USB-C port and one USB-A port. Two black USB-C to USB-C cables are shown alongside the charger, highlighting the product's primary components.

PRODUCT FEATURES

- **Dual-Port Charging:** Equipped with one USB-C port and one USB-A port for charging two devices simultaneously.
- **20W Max Output:** Delivers up to 20W of power for fast charging compatible devices.
- **Compact Design:** Small and portable, ideal for travel and daily use.
- **Advanced Safety Features:** Incorporates multiple safety protections including over-voltage, over-current, and short-circuit prevention.

コンパクトデザイン

ポケットに収まるコンパクトサイズなので
旅行や出張での持ち運びにも便利です

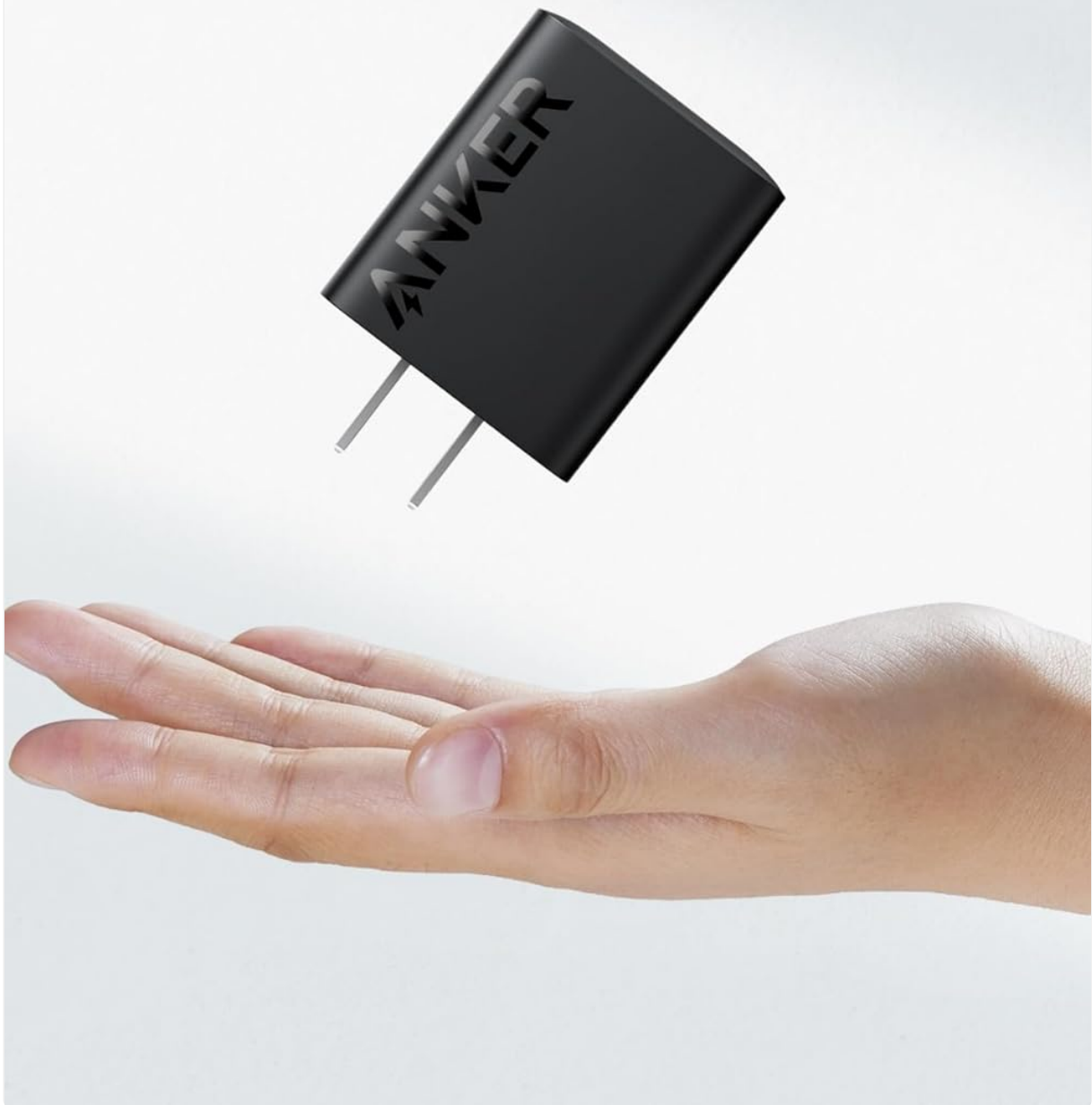


Image: Compact Design. This image shows the Anker charger held in a person's hand, emphasizing its small and portable form factor, making it convenient for travel.

SETUP AND CONNECTION

1. **Unpack the Charger:** Carefully remove the Anker 20W 2-Port USB-C Charger and any included

cables from its packaging.

2. **Connect to Power Outlet:** Fold out the prongs and plug the charger into a standard wall power outlet.
3. **Connect Charging Cable:**
 - For USB-C devices, connect one end of a USB-C to USB-C cable (if included or purchased separately) to the USB-C port on the charger.
 - For USB-A devices, connect one end of a USB-A to device-specific cable to the USB-A port on the charger.
4. **Connect to Device:** Connect the other end of the charging cable to your electronic device (e.g., smartphone, tablet, smartwatch). The device should begin charging automatically.

USB-C & USB-C ケーブル付属

USB-C & USB-Cケーブル付属のため
購入後すぐにお使いのUSB-Cポート
搭載機器へ充電することができます



Image: USB-C & USB-C Cable Included. This image shows the Anker charger with two USB-C to USB-C cables, indicating that the product comes with cables for immediate use with USB-C enabled devices.

OPERATING INSTRUCTIONS

The Anker 20W 2-Port USB-C Charger is designed for simple plug-and-play operation. Ensure your device

is compatible with the charger's output specifications.

Single Port Charging

When using a single port, the charger can deliver its maximum power output to that port. For example, the USB-C port can provide up to 20W for fast charging compatible devices like the iPhone 15 series.

高い安全性

安全性を重視した様々な機能を搭載
独自の温度管理と端末の保護システムで
お使いの機器を24時間守ります

過電圧保護



過電流保護



ショート防止

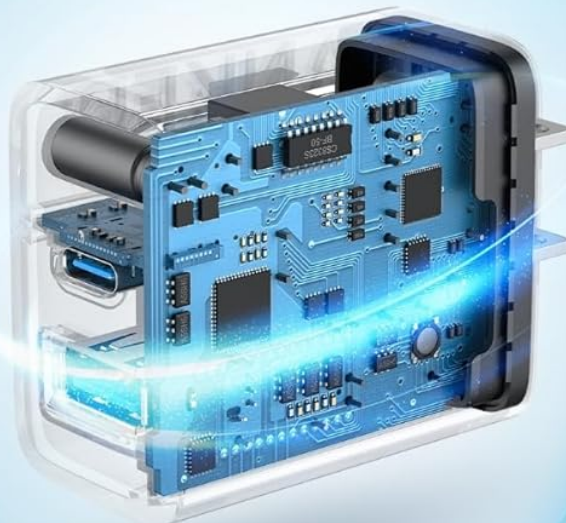


Image: Fast Charging for iPhone 15. This diagram illustrates the fast-charging capability of the Anker charger, showing an iPhone 15 reaching 50% charge in approximately 30 minutes when connected to the 20W USB-C port.

Simultaneous Dual Port Charging

When both the USB-C and USB-A ports are used simultaneously, the total power output of 20W is intelligently distributed between the two ports. This ensures both devices receive optimal charging power without exceeding the charger's total capacity.

- **USB-C Port Only:** Up to 20W
- **USB-A Port Only:** Up to 18W
- **USB-C + USB-A Simultaneously:** Total 15W shared (e.g., 7.5W per port)

2台の機器を同時充電

USB-CポートとUSB-Aポートを搭載し
2つの機器を同時に充電できます

1ポート使用時



2ポート使用時



Image: Simultaneous Charging of 2 Devices. This graphic details the power output distribution of the charger. It shows that when one port is used, the USB-C port can deliver up to 20W and the USB-A port up to 18W. When both ports are used concurrently, the total output is shared, typically 15W total (e.g., 7.5W per port).

To ensure safe operation and prevent damage to the charger or connected devices, please observe the following precautions:

- Do not expose the charger to liquids, moisture, or extreme temperatures.
- Do not disassemble, modify, or attempt to repair the charger.
- Avoid dropping or subjecting the charger to strong impacts.
- Use only original or certified compatible charging cables.
- Keep out of reach of children.
- Unplug the charger during lightning storms or when unused for long periods.

Integrated Safety Features

The Anker charger incorporates advanced safety technologies to protect your devices:

- **Over-Voltage Protection:** Prevents damage from excessive voltage input.
- **Over-Current Protection:** Safeguards against excessive current flow.
- **Short-Circuit Prevention:** Protects against electrical shorts.
- **Temperature Control:** Monitors and regulates the charger's operating temperature.

iPhone 15にも急速充電

最大20W出力でiPhoneシリーズを最大3倍速く急速充電することが可能です



iPhone 15を30分で50%まで充電可能です。
(※Anker調べ)

※iPhone 15を0%から30分充電した場合との比較 (Anker調べ)

Image: High Safety. This image provides an internal view of the Anker charger, highlighting its robust circuit board and various components designed for safety. Icons for over-voltage protection, over-current protection, and short-circuit prevention are displayed, emphasizing the device's comprehensive safety measures.

CARE AND MAINTENANCE

- **Cleaning:** Disconnect the charger from the power outlet before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Always grasp the plug when removing the charger from an outlet; do not pull on the cable.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging.	Loose connection, faulty cable, incompatible device, power outlet issue.	<p>Ensure the charger is securely plugged into the wall outlet.</p> <p>Check if the charging cable is firmly connected to both the charger and the device.</p> <p>Try a different charging cable.</p> <p>Test the charger with a different device to confirm functionality.</p> <p>Try a different wall outlet.</p>
Slow charging.	Using both ports simultaneously, device not supporting fast charging, cable quality.	<p>If charging two devices, try charging one device at a time for maximum speed.</p> <p>Ensure your device supports fast charging and is connected to the appropriate port (e.g., USB-C for 20W).</p> <p>Use a high-quality, certified charging cable.</p>
Charger feels warm.	Normal operation, heavy load.	<p>It is normal for the charger to become warm during operation, especially under heavy load (e.g., fast charging or charging two devices). If it becomes excessively hot or emits smoke/odor, unplug immediately and contact customer support.</p>

SPECIFICATIONS

Feature	Detail
Product Dimensions	1.89 x 1.69 x 1.1 inches
Item Weight	1.83 ounces (52 Grams)
Model Number	B2348
ASIN	B0CL8R7TV5
Brand	Anker
Total USB Ports	2 (1x USB-C, 1x USB-A)
Wattage	20 watts (Max Output)
UPC	194644178031
Date First Available	July 27, 2024

WARRANTY AND CUSTOMER SUPPORT

Anker provides a comprehensive warranty for this product to ensure your peace of mind.

- **Standard Warranty:** An 18-month warranty is provided from the date of purchase.
- **Extended Warranty:** Registering your product with Anker can extend the warranty period by an additional 6 months, totaling up to 24 months.
- During the warranty period, if any defect or malfunction occurs, Anker will provide a replacement or repair as deemed appropriate.

Customer Support

For any questions regarding the product, delivery, or support, please contact Anker customer support. Contact information can typically be found on the official Anker website or product packaging.

ご購入後も安心

最大
24ヶ月



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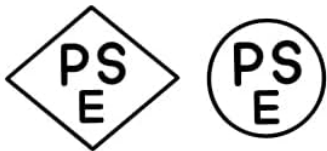


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日本語カスタマーサポート

製品・配送に関するご質問は
カスタマーサポートまで
お気軽にご連絡ください。



Ankerグループのすべての対象製品 (モバイルバッテリー・急速充電器・イヤホン等) は、電気用品安全法 (PSE) の定める技術基準に適合しております。

Image: Peace of Mind After Purchase. This image outlines the warranty policy, showing an 18-month standard warranty with an option to extend it by 6 months (totaling 24 months) upon product registration. It also indicates the availability of Japanese customer support for product and delivery inquiries.

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