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Samsung SM-R400

SAMSUNG Galaxy Buds Fan Edition (FE) SM-R400 User Manual

Model: SM-R400 | Brand: Samsung

INTRODUCTION

Welcome to the user manual for your new SAMSUNG Galaxy Buds Fan Edition (FE) SM-R400. These wireless earbuds are designed for comfort and superior audio experience, featuring Active Noise Cancellation and seamless connectivity with your Galaxy devices. This manual provides essential information on setup, operation, maintenance, and troubleshooting to help you get the most out of your earbuds.



Image: SAMSUNG Galaxy Buds FE SM-R400 earbuds and their open charging case.

SETUP

What's in the Box

- Charging Case
- Earbuds (Left and Right)
- Eartips (Sizes: S, M, L)
- Wingtips (Sizes: S/M, M/L)
- USB-C to USB-C Cable
- Quick Start Guide

Initial Charging

Before first use, fully charge your Galaxy Buds FE and their charging case.

1. Place both earbuds into the charging case.
2. Connect the USB-C cable to the charging case and a power source.
3. The indicator light on the case will show charging status. A solid red light indicates charging, while a solid green light indicates a full charge.

Pairing Your Earbuds

The Galaxy Buds FE use Bluetooth v5.2 for wireless connectivity.

1. Ensure your earbuds are in the charging case and the case is open.
2. On your compatible device (e.g., Samsung smartphone running Android 8.0 or higher with 1.5GB RAM or more), enable Bluetooth.
3. Select "Galaxy Buds FE" from the list of available devices to pair.
4. For seamless pairing with other Galaxy devices, ensure you are logged into your Samsung account. The earbuds will automatically switch between connected Galaxy devices.

Fitting the Earbuds

Proper fit is crucial for sound quality and Active Noise Cancellation performance.

- Choose the eartips (S, M, L) and wingtips (S/M, M/L) that provide the most comfortable and secure fit for your ears.
- Gently insert the earbuds into your ears and rotate them slightly until they feel snug and stable. The wing-tip design helps keep them in place.

OPERATING YOUR GALAXY BUDS FE

Touch Controls

The Galaxy Buds FE feature intuitive touch controls on the outer surface of each earbud.

Action	Function
Single Tap	Play/Pause music, Answer/End call
Double Tap	Play next song, Answer second call/Switch between calls
Triple Tap	Play previous song
Touch and Hold	Activate Active Noise Cancellation/Ambient Sound, Decline call, Activate voice assistant (customizable via app)

Active Noise Cancellation (ANC)

The Active Noise Cancellation feature minimizes distracting background sounds, allowing you to focus on your audio.

- To toggle ANC or Ambient Sound mode, touch and hold the earbud.
- You can customize this action and other sound settings through the Galaxy Wearable app on your connected device.

Auto Switch Feature

The Auto Switch feature allows your Galaxy Buds FE to seamlessly connect to the device you are currently using within your Samsung Galaxy ecosystem. For example, if you are watching a movie on your tablet and receive a call on your phone, the earbuds will automatically switch to your phone for the call.

Call Clarity

Your Galaxy Buds FE are designed to provide clear call quality. They sense and minimize distracting background sounds to ensure you are heard clearly during conversations.

MAINTENANCE

Cleaning Your Earbuds

Regular cleaning helps maintain optimal performance and hygiene.

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove eartips and wingtips periodically and clean them with a mild soap solution, then rinse thoroughly and dry completely before reattaching.
- Ensure charging contacts on both earbuds and case are clean and free of debris.

Water Resistance

The Galaxy Buds FE are water resistant. This means they can withstand splashes, sweat, and light rain. However, they are not waterproof and should not be submerged in water or used during activities like swimming or showering.

Storage

When not in use, store your Galaxy Buds FE in their charging case to protect them and keep them charged. Store the case in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter issues with your Galaxy Buds FE, try the following common troubleshooting steps:

- **No Sound or Intermittent Connection:**

- Ensure earbuds are charged.
- Check Bluetooth connection on your device. Try unpairing and re-pairing.
- Clean the charging contacts on the earbuds and inside the case.
- Restart your connected device.

- **Active Noise Cancellation Not Working:**

- Ensure earbuds are properly seated in your ears with a good seal. Try different eartip sizes.
- Check settings in the Galaxy Wearable app.

- **Microphone Issues:**

- Ensure the microphone holes are not obstructed.
- Check call settings on your device.

- **Earbuds Not Charging:**

- Ensure the charging cable is securely connected.
- Verify the power source is working.
- Clean the charging contacts.

For more detailed troubleshooting or persistent issues, please refer to the official Samsung support website or contact customer service.

SPECIFICATIONS

Feature	Detail
Model Number	SM-R400
Bluetooth Version	5.2
Noise Control	Active Noise Cancellation
Ear Placement	In Ear
Control Type	Touch Control
Water Resistance Level	Water Resistant
Dimensions (Product)	1.09 x 1.97 x 1.97 inches
Item Weight	5 ounces (141 Grams)
Battery	1 Lithium Ion battery (included)
Frequency Range	around 20 Hz - 20,000 Hz
Impedance	80 Ohm

WARRANTY AND SUPPORT

Your SAMSUNG Galaxy Buds FE SM-R400 come with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your product or visit the official Samsung support website.

For further assistance, technical support, or to register your product, please visit the official Samsung support page:
Samsung Support.